# DAUN KIM
## SOFTWARE ENGINEER

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LinkedIn    Github    Portfolio

## SUMMARY

Prior to my commitment in pursuing software development, I worked in customer service which provided opportunities to further hone soft skills. Through my insightful years of experiences, I approach problem-solving with an emphasis on planning, integrity, data analysis, and team-oriented success. My curiosity for learning and intrinsic motivation lies in connecting with others and bringing out their best either by example or via the materialization their dreams and ideas.

This foundation aligned with my passion for tech and transparent communication set the stage for my journey towards software development and personal development.

## PROJECTS

### TAKEOFF

Repo

Full-stack application designed to simplify travel planning and organization by helping users keep track of essential travel information such as trips, boarding passes, packing lists, and lodging

- **Tech stack**: **React.js, Django, Next.js**

### AFTERNOON TEA

Repo | Deploy

This frontend application enables users to keep track of different tea pairings and collectively recommend/review them.

- **Tech stack**: **JavaScript, React.js, Firebase, Bootstrap, CSS, Next.js**

## SKILLS

- JavaScript
- React
- Python
- Django
- Firebase
- SQL
- SalesForce
- Next.js
- Bootstrap
- Postman
- SalesForce
- HTML
- CSS
- SAP

## TECHNICAL EXPERIENCE

### SOFTWARE ENGINEER INTERN

Windless Technologies

April 2025 - Present

### SOFTWARE ENGINEER

Nashville Software School - Apprenticeship

Oct 2023 - Sept 2024

Intensive full-time, six months software development bootcamp focusing on **Python**/**Django** development fundamentals and problem solving. The final three months of the program being executed in a simulated company environment with SCRUM methodology.

- Created single page applications in **JavaScript**, using **React** and **Firebase**
- Project management/tracking with GitHub project boards and issue tracking
- Source code/version control with Git/GitHub
- Solution Design: white-boarding and wireframes
- Leveraged **Django** for creating and editing server-generated web applications
- Created RESTful API's with **Django** REST framework
- Retrieved and stored database information with **SQLite**
- Utilized **pytest** to write **Python** unit testing

## EDUCATION

### NASHVILLE SOFTWARE SCHOOL

Full Stack Web Development Bootcamp

Oct 2023 - Sept 2024

### AUSTIN PEAY STATE UNIVERSITY

Completed credits toward B.S, Web and Database

# Professional Experience

### CUSTOMER SERVICE SUPPORT OFFICER

AllParts Medical

Nov 2020 - Current

- Resolve customer issues via troubleshooting and data analysis
- Used Salesforce and SAP to handle multiple purchase orders and quotes
- Assisted customers with placing orders, processing payments, and ensuring accurate order entry
- Collaborated with other departments to ensure accuracy

### BARISTA

Starbucks

Sept 2017 - Nov 2020

- Utilized pattern recognition through interacting with customers and preparing orders
- Supported and collaborated with team members to maintain a consistent and efficient workflow during peak hours
- Prioritized customer satisfaction through proactive workflow efficiency, accuracy, and integrity