

OPTIONAL SUPPLEMENTAL PROTOCOL
VIRAL PANDEMIC: TRIAGE PROTOCOL
(ALTERNATIVE DISPATCH PROTOCOL DURING PANDEMIC ILLNESS) (NEW '20)

**AA. VIRAL PANDEMIC TRIAGE PROTOCOL, ALTERNATIVE DISPATCH PROTOCOL
DURING PANDEMIC ILLNESS (NEW '20)**

Viral Syndrome Pandemic Triage Protocol																																								
EFFECTIVE March 17, 2020 until rescinded or superceded																																								
For Use By BLS and ALS Clinicians																																								
<div style="display: flex; justify-content: space-between; margin-bottom: 10px;"> (YES) (NO) </div> <table style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 5%; text-align: center;"><input type="checkbox"/></td> <td style="width: 5%; text-align: center;"><input type="checkbox"/></td> <td>Patient age is between 2 and 55 years</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Patient has a suspected viral syndrome with at least two (2) of the following symptoms: fever, cough, body aches, or sore throat</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Patient has a history of immunosuppression, or is taking medicines that depress the immune system (cancer undergoing chemotherapy, transplant patient, HIV, etc.)</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Patient has a history of diabetes</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Patient has a history of heart disease</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Patient has a history of COPD or lung disease</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Patient has a heart rate between : 50 - 110 bpm (age 13-55 years); (age 2-5 years: 80-140 bpm; age 6-12 years: 70-120 bpm)</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Patient has a systolic blood pressure between: 110-180 mmHg (age 13-55 years); (age 2-5 years: > 80mmHg; age 6-12 years: > 90mmHg)</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Oxygen saturation (SpO2) greater than or equal to 94%</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Clear lung sounds</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Respiratory rate between 12 - 22 breaths per minute, and the patient does not complain of shortness of breath</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Patient is able to ambulate without difficulty</td> </tr> <tr> <td style="text-align: center;"><input type="checkbox"/></td> <td style="text-align: center;"><input type="checkbox"/></td> <td>Patient is agreeable to home self-care</td> </tr> </table>		<input type="checkbox"/>	<input type="checkbox"/>	Patient age is between 2 and 55 years	<input type="checkbox"/>	<input type="checkbox"/>	Patient has a suspected viral syndrome with at least two (2) of the following symptoms: fever, cough, body aches, or sore throat	<input type="checkbox"/>	<input type="checkbox"/>	Patient has a history of immunosuppression, or is taking medicines that depress the immune system (cancer undergoing chemotherapy, transplant patient, HIV, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	Patient has a history of diabetes	<input type="checkbox"/>	<input type="checkbox"/>	Patient has a history of heart disease	<input type="checkbox"/>	<input type="checkbox"/>	Patient has a history of COPD or lung disease	<input type="checkbox"/>	<input type="checkbox"/>	Patient has a heart rate between : 50 - 110 bpm (age 13-55 years); (age 2-5 years: 80-140 bpm; age 6-12 years: 70-120 bpm)	<input type="checkbox"/>	<input type="checkbox"/>	Patient has a systolic blood pressure between: 110-180 mmHg (age 13-55 years); (age 2-5 years: > 80mmHg; age 6-12 years: > 90mmHg)	<input type="checkbox"/>	<input type="checkbox"/>	Oxygen saturation (SpO2) greater than or equal to 94%	<input type="checkbox"/>	<input type="checkbox"/>	Clear lung sounds	<input type="checkbox"/>	<input type="checkbox"/>	Respiratory rate between 12 - 22 breaths per minute, and the patient does not complain of shortness of breath	<input type="checkbox"/>	<input type="checkbox"/>	Patient is able to ambulate without difficulty	<input type="checkbox"/>	<input type="checkbox"/>	Patient is agreeable to home self-care
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<p>ANY CHECKS in a shaded box indicate that patient transport should be encouraged.</p> <p>If ALL CHECKS are in non-shaded boxes, patient may provide self-care at home. Refer to no-transport instructions for patients.</p> <p style="text-align: center;">Any patient may be transported at the EMS Clinician's discretion.</p>																																								
<p>This emergency protocol was issued by the Maryland Institute for Emergency Medical Services Systems, after approval by the Executive Director and Chairman of the State Emergency Medical Services Board, in response to the COVID-19 pandemic, and in accordance with Education Article Section 13-516(d)(1) and COMAR 30.03.05.02(I) and a catastrophic health emergency proclamation.</p>																																								

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Maximize the Use of Limited Resources Alternative Dispatch Protocols				
Dispatch Priority Level (match vendor or call center based dispatch protocol/tiered algorithm)	Response (Standard Operating Mode)	Level 1(A) Activation of Card 36 and ONLY for use in 6, 10, 18, and 26 DSS1 BELOW IS BACK UP STRATEGY FOR EMD WITHOUT CARD 36	Level 2(B) Implement Declining Response / Configuration CAD Table (Moderate) + Card 36 (6,10,18 & 26) DSS2	Level 3(C) Implement Declining Response / Configuration CAD Table (Severe) + Card 36 (6,10,18 & 26) DSS 3
Classification 1 (*Echo) Confirmed Cardiac Arrest (Not Breathing, Unresponsive per 911 call) (MPD cards - 2, 6, 9, 11,15, 31)	Closest AED Unit <u>and</u> Closest 1st Responder <u>and</u> Closest ALS Ambulance	Closest AED Unit <u>and</u> Closest 1st Responder <u>and</u> Closest BLS Ambulance if available	-Closest AED Unit and -Closest 1st Responder if available	- Closest AED Unit if available - If no unit available, no response
Classification 2 (*Delta) Life Threatening Emergency/Potentially Life Threatening/Confirmed Unstable Patient(s)	Closest 1st Responder <u>and</u> Closest ALS Ambulance	- Closest 1st Responder <u>and</u> Closest ALS Ambulance if available; - BLS ambulance if ALS unit not available	Closest 1st Responder <u>and</u> Closest Ambulance available (ALS or BLS)	- Closest 1st Responder <u>and</u> Closest Ambulance if available (ALS or BLS)
Classification 3 (*Charlie) Non-Critical/Currently Stable Patient(s) Requiring ALS Assessment	Closest ALS Ambulance	Closest Ambulance available (ALS or BLS)	Closest Ambulance available (ALS or BLS)	- Closest 1st Responder if available or - Closest stand-in responder unit
Classification 4 (*Bravo) BLS Assessment for unknown/possibly dangerous scenes	Closest 1st Responder <u>and</u> Closest BLS Ambulance	Closest 1st Responder <u>and</u> Closest BLS Ambulance if available	Closest 1st Responder	- Trauma Closest 1st Responder - Medical Referral to Nurse or Health Department Advice Phone service if available; or self-transport to Alternate Care Site
Classification 5 (*Alpha) BLS Treatment	BLS Ambulance	Alternate Care Referral	Alternate Care Referral	Alternate Care Referral
Classification 6 (*Omega) Non-Ambulance Care	Alternate care such as Poison Control Center; Police/Fire service call, etc.	Alternate care such as Poison Control Center; Police/Fire service call, etc.	Alternate care such as Poison Control Center; Police/Fire service call, etc.	Alternate care such as Poison Control Center; Police/Fire service call, etc.