

H. INABILITY TO CARRY OUT PHYSICIAN ORDER

Occasionally a situation may arise in which a physician's order cannot be carried out; e.g., the provider feels the administration of an ordered medication would endanger the patient, a medication is not available, or a physician's order is outside the protocol. If this occurs:

1. The EMS provider must:
 - a) Immediately notify the consulting physician as to the reason the order cannot be carried out.
 - b) Document on the patient care report what was ordered, the time it was ordered, and the reason the order could not be carried out.
 - c) As soon as practical following the call, notify the local EMS jurisdiction of the incident.
2. Public Service EMS Operational Programs must:
 - a) Within **5 days** of being made aware of the incident, submit written notification of the incident through the local EMS jurisdiction and Program Medical Director to the Regional Medical Director with a copy to the State EMS Medical Director. The MIEMSS Regional EMS Administrator shall be notified at the discretion of the Regional Medical Director.
 - b) Within **14 days** of the written notification of the incident, initiate a QA investigation under the authority of the Medical Review Committee.
 - c) Within **30 days** of the written notification of the incident, forward to MIEMSS' Compliance Office and State EMS Medical Director written results of the Medical Review Committee QA investigation and recommendations.
3. Licensed Commercial Programs must:
 - a) Within **5 days** of being made aware of the incident, submit written notification of the incident through the commercial Program Medical Director to the Director of the State Office of Commercial Ambulance Licensing and Regulation with a copy to the State EMS Medical Director.
 - b) Within **14 days** of the written notification of the incident, initiate a QA investigation under the authority of the Medical Review Committee.
 - c) Within **30 days** of the written notification of the incident, forward to the Program Medical Director and to the Director of the State Office of Commercial Ambulance Licensing and Regulation and State EMS Medical Director written results of the Medical Review Committee QA investigation and recommendations.