

# YEREMIA YOSIA

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A highly skilled Information Technology professional with over 4 years of experience, specializing in Agile and Scrum-based project management. Currently serving as a IT Delivery Management and Scrum Master at PT Pegadaian (Persero), with expertise in facilitating team communication, managing product backlogs, and ensuring the timely completion of sprints. Proven track record of improving team efficiency through effective collaboration and the implementation of best practices. Experienced in managing strategic projects across the financial, educational technology, and IT consulting sectors. Adept at interacting with stakeholders across departments to achieve agreed-upon project objectives. Passionate about innovation and continuously evolving within the dynamic field of technology.

## Work Experiences

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### Avows Technologies [ PT Pegadaian (Persero) ] - Jakarta, Indonesia

Mar 2024 - Present

#### Scrum Master | IT Delivery Management

- Facilitate internal communication and effective collaboration
- Work with product owners to handle backlogs and new requests
- Resolve conflicts and remove obstacles that occur
- Ensure deliverables are up to quality standards at the end of each sprint
- Coordinate sprints, retrospective meetings and daily stand-ups

### PT Electronic Data Interchange Indonesia (EDII) - Jakarta, Indonesia

Jun 2023 - Mar 2024

#### Project Coordinator

- Allocate resources efficiently, balancing workload and skillsets within the team to optimize productivity and achieve project milestones.
- Define and manage project scope, ensuring that project deliverables meet agreed-upon requirements and are completed within the defined scope boundaries.
- Identify opportunities for process enhancement and implement best practices to optimize project management methodologies.
- Acting as a bridge between System Analysts and Programmers.
- Ensuring smooth flow of tasks.
- Creating weekly or monthly progress reports/documentation for completed tasks by the team.

### AIMSIS - Jakarta, Indonesia

Feb 2022 - Jun 2023

#### Project Manager

- Determined and defined project scope and objectives.
- Developed and managed a detailed project schedule and work plan.
- Provided regular project updates to various stakeholders, covering strategy, adjustments, and progress.
- Monitored progress and made necessary adjustments to keep projects on track.
- Measured project performance to identify areas for improvement.
- Optimized Google Cloud Compute Engine and SQL performance, ensuring system stability and efficiency.
- Acted as a developer when necessary, handling urgent fixes and implementations due to high team workload.

### AIMSIS - Jakarta, Indonesia

Dec 2021 - Feb 2022

#### Support Engineer

- Set up local servers, including custom folder configurations and Nginx setup.
- Performed production server upgrades and downgrades to maintain system stability.
- Inspected and analyzed access logs for troubleshooting and debugging.
- Generated SQL queries for data recovery and database management.
- Deployed both development and production environments using Git.
- Provided database support for the engineering team, ensuring data integrity and availability.
- Reviewed and analyzed codebases to assist internal teams with product-related inquiries.
- Developed and maintained WordPress-based applications, including customization through coding.
- Debugged and troubleshot web applications, identifying and resolving bugs in PHP and JavaScript code.
- Wrote technical documentation for features, bug fixes, and troubleshooting guides.
- Created mockup UI designs to assist with product planning and development.

### AIMSIS - Jakarta, Indonesia

Aug 2020 - Dec 2021

#### System Consultant & Technical Support

- Input data
- Replying customer chat / complain
- Create & check task using JIRA for request task or bug fixing
- Consult and train the client about the product

- Manage, maintain, and repair IT systems and hardware
- Build local site using computer local server for testing
- Run query SQL using MySQL Workbench
- Backup DB from production and import the DB to the computer local server

## Education Level

<b>Universitas Esa Unggul - Jakarta, Indonesia</b> <i>Bachelor of Information Systems, 3.70/4.00</i> <ul style="list-style-type: none"><li>• Cumlaude Predicate</li><li>• Assistant Lecturer</li></ul>	Jul 2019 - Aug 2023
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## Organisational Experience

<b>Oikumene Ministry of God - Kampus Esa Unggul Kebon Jeruk</b> <i>Anggota</i>	Aug 2019 - Mar 2020
<b>UKM Band - Kampus Esa Unggul Kebon Jeruk</b> <i>Anggota</i>	Aug 2019 - Dec 2019
<b>Rohkris - SMAN 24</b> <i>Sekretaris</i>	Jul 2017 - Aug 2018
<b>Cynthiaction - Jakarta, Indonesia</b> <i>Bendahara</i>	Sep 2023 - Present

## Skills, Achievements & Other Experience

- **Modules Taken** 🌐 (2024): Professional Scrum Master I by Scrum.org
- **Modules Taken** (2021): UI/UX Design For Beginner by dibimbing.id
- **Modules Taken:** Engage and Amplify with Flipgrid by Microsoft
- **Modules Taken** (2021): Data Analytics Mini Course by Revoud
- **Modules Taken** (2021): Fullstack Web Development for Beginner by dibimbing.id
- **Technical Skills:** HTML, CSS, JavaScript, Python, PHP, SQL (MySQL, PostgreSQL, Oracle), WordPress (Basic), Currently learning Outsystems
- **Cloud & Infrastructure:** Google Cloud (Storage, Compute Engine, SQL), Nginx, Linux Server Administration
- **Development & Version Control Skills:** Git, Github/GitLab, Bitbucket
- **Project / Product & Agile Management:** JIRA, Trello, BPMN, Confluence, Miro, Notion, Draw.io, Figma
- **Soft Skills (Documentation):** Microsoft Office (Word, Excel, Powerpoint) , Google Documents (Docs, Sheets, Slides)
- **Webinars Attended** (2021): Quality Assurance Mindset by Alterra Academy