

Extract Design Requirements

OBJECT (data) ACTIONS (functional) CONTEXT REQUIREMENTS

Persona 1

While waiting for class to start, Scarlett received an email from her phone that notified her about the remaining balance. Within that email, there was a link that directed her to accesSPoint. She clicked on the link and it pulled the site up quickly and she logged into her account through her mobile phone. It was easy for her to navigate since everything was set up just like how it would look like on the computer. Checking her Financial Account, she viewed an exact balance of \$145.85. Scarlett is trying to pay for her remaining tuition balance before she can register for the upcoming spring semester. On her account balance, it provided the exact amount that she owes and the deadline that she needed to pay it by. Her class was about to start so she decided to check on it once she gets home.

When Scarlett got home, she went on to accesSPoint to view her balance again. She clicked on Make a Payment under Financial Account and the page pulled up within seconds. It provided her with different payment options she could choose from. Scarlett did not want to pay online because she wanted to avoid the fee. When finding out how to pay in person, she clicked on the plus sign next to "To find out how to pay in-person or by mail." Below that, the page expanded and gave her further information on how she can pay in person. The next day, she went right to the Bursar's Office and payed off her remaining balance.

Persona 2

Bryce is at the library computer and needs to print off his DPR for his advising appointment. He was having trouble finding his DPR using myPoint. Luckily, UWSP switched to accesSPoint a year ago. AccesSPoint was easy for him to navigate since it looked familiar on both his phone and his computer.

When Bryce logs into accesSPoint, it was organized and the icons were labeled accordingly. He was able to simply navigate through the icons provided once he logged in. Unlike in myPoint, where he was met with a page full of links that he had to then dig through. Bryce clicked on Degree Progress and the page pulled up quickly with viewing DPR on the left side bar. When printing off the DPR, instead of having to view this report as a PDF file, he was simply able to click on the "Printer Friendly" link and that let him print off his DPR. Bryce is happy with the overall functionality of accesSPoint.