

Project: Prometheus Screen MDM Enrolment

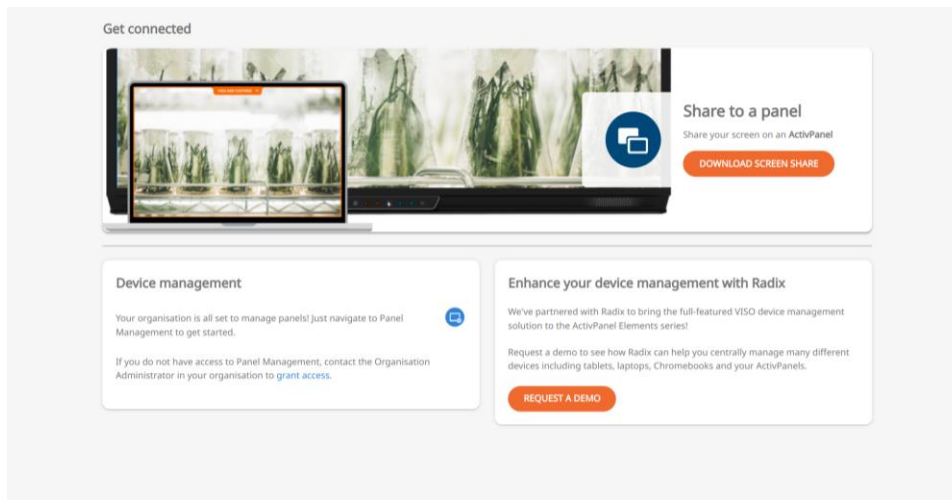
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Situation

We have approximately 25 interactive smart boards at the site. The boards are used for teaching and learning. The boards are internet connected devices running an android OS. The boards require security patches and software upgrades.

Task

Enroll each interactive smart board to the online myPromethean MDM system. Each serial number for the devices needs to be gathered and inputted into the online platform, this will then register the devices to the site and ensure that it is enabled to be remotely managed.



Action

Each interactive panel has been added to the system and is managed remotely through the online platform, in the screenshot below, the panel has been added to the system and is undergoing an update.

Panels

Tags

Configurations

Sites

Integrations

Activity Log

Panels > Promethean 10

Panel details

Panel Name

Promethean 10

Configuration Applied

(Since: 26 April 2022 15:24)

Site

Mainboard firmware

4.3.2.1

CHECK FOR UPDATES

Connectivity

Offline Since: 10 June 2022 15:10

Model

AP7_U75

Serial Number

75W26-LSHLSN6900080

Bezel Version

7.29.0

Ethernet MAC Address

F4:ED:5FA1:B0:A3

Wi-Fi MAC Address

C0:E7:BF:9B:11:69

IP Address

10.81.195.13

Tags

No tags defined

Panels

Tags

Configurations

Sites

Integrations

Activity Log

Panels > Promethean 10

Network settings

No network settings defined

Panel settings

✓ Android factory reset

✓ OTA (over-the-air) updates

✓ Show network and internet settings on panel

✓ Show app settings on panel

⊙ Apps can be installed on panel (side-loading)

Activity log

DATE/TIME	USER	DEVICE NAME	ACTIVITY	COMPLETION
16 May 2022 10:08	ICT Technician	Promethean 10	Update pushed to device	Update scheduled for later
9 May 2022 14:04	ICT Technician	Promethean 10	Update pushed to device	Update scheduled for later
26 April 2022 15:23	ICT Technician	Promethean 10	Panel Enrolled, Organisation ID Updates, Organisati	26 April 2022 15:23

Last updated 12 June 2022 01:17

Result

The interactive smart boards are now connected to the mobile device management system and can receive updates and upgrades remotely and on-schedule to ensure the security of the network and devices are maintained.

Panels

Tags

Configurations

Sites

Integrations

Activity Log

Panels

Filter list

CLEAR ALL

Update Available

Model

Mainboard firmware

Sites

Device Management

20 RESULTS FOUND

<input type="checkbox"/>	DEVICE NAME ^	SERIAL NUMBER	MODEL	MAINBOARD FIRMWARE	CONNECTIVITY	UPDATE AVAILABLE	DEVICE MANAGEMENT
<input type="checkbox"/>	Promethean 1	75W26-47HB6N79100...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 10	75W26-LSHL5N69000...	AP7_U75	4.3.2.1	Offline Since...	Yes	Promethean
<input type="checkbox"/>	Promethean 11	75W26-LSHL5N69001...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 12	75W26-LSHL5N69001...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 13	75W26-LSHL5N69001...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 14	75W26-LSHL5N69001...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 15	75W26-LSHL5N69001...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 16	75W26-LSHL5N69000...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 17	75W26-LSHL5N69100...	AP7_U75	4.3.2.1	Offline Since...	Yes	Promethean
<input type="checkbox"/>	Promethean 18	75W26-LSHL5N69100...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 19	75W26-LSHL5N69100...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 2	75W26-47HB6N79100...	AP7_U75	4.3.2.1	Offline Since...	Yes	Promethean
<input type="checkbox"/>	Promethean 20	75W26-LSHL5N69100...			Pending	No	Promethean
<input type="checkbox"/>	Promethean 3	75W26-47HB6N79101...	AP7_U75	4.3.2.1	Offline Since...	Yes	Promethean

Last updated 12 June 2022 01:12