iPad Profile Enrolment: Mac Mini & Configurator 2

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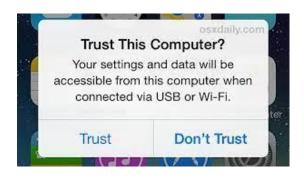
This process applies a managed profile to the iPad device. It is based on a setup done at KSS.

Things to check prior to set up

- If the configurator 2 app is not already installed onto mac mini, an apple id account will be required to download it from the app store.

- The iPad should be pre-enrolled in ASM, you may need to contact sync if you receive the enrolment failed error, this might be due to it not being assigned to right school.

- iPads are assigned to student group by default

- The iPads needs to be in the correct school group for this process to work i.e. if an iPad is in TOA it will need to be reassigned to KSS.

Device Enrolment

Open the configurator 2 app. Connect the iPad to the mac mini using a lightning cable. Select 'trust' on the prompt, to allow Mac mini to configure the iPad

You should now see the iPad displayed as a graphic within the app.

There is an existing blueprint which was created in the configurator app by sync (details for the blueprint are found within Jamf), this can be used to configure the iPad. Alternatively, a new blueprint can be created by file>new blueprint.

The MDM server details can be found Jamf > Devices> Enroll Devices

Restore

Right click on the iPad image > click restore (this prevents the iPad from being locked into using an apple ID, or so I am told by Sync). The iPad is then auto-configured through a 4 step process.

Apply

Right click the iPad image > click Apply > choose the blueprint to be applied. Now set up the iPad and the setting should be applied automatically, go through the set up and the apps should be download.

The iPad should then show a screen confirming which domain it is enrolled into, it will auto download the apps and configuration for that domain.