

# IT HEALTH CHECK

'An Independent IT Review Today, Preparing Your Business For Tomorrow'



## Recent Huon IT Health Checks revealed:

*95%* of businesses had security risks

*100%* of businesses had infrastructure issues

*83%* of business had untapped cost saving opportunities

### Does your business drive IT, or does IT drive your business?

At Huon IT, we think it should be both. While technology needs to be responsive and adaptable to the needs of staff and customers, it should also proactively drive business innovation and growth.

Gaps in IT strategy however can mean serious downtime, security risks, and lost revenue. In mere moments a cyber attack or a weakened IT environment can halt productivity or, in some cases, cause catastrophic loss from which you may never recover.

Over the past 24 years, Huon IT has developed a comprehensive review service to holistically address these issues. We know our busy clients appreciate the hard facts in an easy to understand format to help them navigate short-term risks and plan their long-term strategic IT direction.

## What is an IT Health Check?

An IT Health Check is an independent assessment of your IT environment ranging from hardware and software, to documentation management and IT infrastructure, to ISP and business continuity measures. In one easy-to-read report, you will be provided with a holistic insight into the strengths, weaknesses and opportunities across your IT's operations, cost structures and future scalability.

## Six Step Review

Your business is unlike any other, and your Health Check will be customised to suit your individual business needs. With consideration to the size and complexity of your IT scenario, a Huon IT Health Check will:

### 1. Define the parameters

A Senior Solutions Advisor will partner with you to understand your priorities, and customise the review to meet your current and long-term objectives.

### 2. Perform a technical review

A Senior Huon IT Consultant will perform the review at your office, using discreet and non-disruptive IT diagnostics. This is usually performed in a single day, and your staff won't even notice they are there.

### 3. Collaborate with a team of experts

This is where the rubber hits the road. Our IT consultant and business team will analyse the findings and brainstorm all potential solutions.

### 4. Present the findings

Taking a holistic approach, the Senior Solutions Advisor will present the findings to you in 'plain English' at both a business and technical level, identifying weaknesses, risks and opportunities.

### 5. Recommend solutions

You will receive a clear, customised plan outlining and prioritising recommendations. To be used as a tactical roadmap, urgent matters can be addressed immediately and long-term strategic solutions can be projected.

### 6. Guarantee a fixed price

Huon IT's Health Check is capped and will never exceed the quoted price. And – after identifying areas to improve and cost savings to your business – the Health Check pays for itself.



CEO, Managing Director or General Manager

When the bottom line rests on your shoulders, IT is a critical asset too vital to ignore. A comprehensive IT strategy can facilitate efficiency across all business sectors. Whether you are one to roll up your sleeves and get technical or prefer to stay at an arm's length from IT, a Health Check will bridge the gaps and provide an actionable plan aligning IT with your business's direction.

#### Key areas:

- Strategic direction
- Risk and security analysis
- IT management methodologies
- Cloud computing strategies
- Document management systems
- Industry benchmarking
- Operational efficiencies
- Business continuity
- Resourcing advice

**"Huon IT's health check was exactly what we needed. Even more diverse than expected, they analysed everything from our IT infrastructure, disaster resilience, through to the dollars and cents of our supplier contracts and overheads. The results were a real eye opener."**

– Leon Allen,  
Managing Partner at Davies Collison Cave



## CFO or Financial Controller

If IT seems more like a black hole in the budget instead of an investment, it's time for an in-depth IT analysis. An IT Health Check will provide you with a clear view of the value-to-spend ratios, balancing the chequebook with IT demands. With so much at stake, the minimal cost of an IT Health Check is quickly recovered through suggested improvements.

### Key areas:

- Cost rationalisation
- Software licensing compliance
- Capital expenditures
- Operational expenditures
- Records retention and archiving
- Budget forecasting
- Total cost of ownership
- Return on investment analysis
- Third party contract pricing review, including ISP

**"We realised that we could not keep up to date with advances in technology and maintain expertise in a diverse field. Now with Huon IT we have a strategic path and the ability to seek advice on IT matters with cost effective solutions."**

– Paul Burgess,  
Group Financial Director of Paul Wakeling Motor Group



## CIO, IT Director or IT Manager

The IT department is often the most overworked and under-resourced. You know your system like the back of your hand, but getting a second opinion is prudent to ensure your IT infrastructure is operating at optimum performance. An IT Health Check will do the hard work for you, providing in-depth exploration and unbiased third party validation.

### Key areas:

- Current IT infrastructure adequacy
- Network design
- Virtualisation and storage platforms
- Performance and capacity
- Backup and disaster recovery
- Workstation fleet (both PC and Mac)
- Mobile device management
- Video, voice and data
- System documentation

**"There's been countless potentially serious issues that have been detected – avoiding costly downtime. It's an absolute no-brainer and we wouldn't operate without it."**

– Kim Warner,  
IT Manager at Marsdens Law Group

**Company survival rates after catastrophic data loss are slim.**

**43% never reopen, 51% fail within two years, and only 6% recover.**

- AM Best Underwriting Guide

## **When is the right time to get an IT Health Check?**

At a minimum, an IT Health Check is recommended every two years or when undertaking major changes and planning. Now is the ideal time to assess your IT health if you are undergoing:

- Financial year planning and budgeting
- Problematic IT issues
- Restructuring resulting in knowledge sharing or redundancy
- Any major change such as expansion, merger and acquisition, office move, IT virtualisation, Cloud migration, etc.

## **Is it confidential?**

Absolutely. You can rest assured Huon IT Health Checks are performed discreetly and under the radar by trusted senior consultants, with full respect to your confidentiality. Have sensitive information at stake? Not a problem. We gladly consent to non-disclosure agreements.

## **Don't ignore your IT health**

Think about it. Internet, computers, phones, security, customers, documents and IP, employees, legal compliances...nearly every aspect of today's business model relies heavily upon IT to function seamlessly and smoothly.

Too often, businesses overlook their IT health and it's not until servers have crashed, outdated equipment fails and data is lost that they realise they left it too late. In the weeks it takes to get back on the grid, productivity ceases and opportunities are lost as customers take their business elsewhere. Could your business survive this costly and preventable oversight?

**Preventative measures taken now are worth more than the cure later. Don't procrastinate. Book your IT health assessment with Huon IT today.**



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