HUON IT

A KYOCERA GROUP COMPANY

Huon IT Solutions Portfolio

Huon IT is an IT consultancy firm providing a broad range of IT services and solutions to Australian businesses, including managed services, IT Projects, cloud services, cybersecurity and strategic advisory services.

Part of the Kyocera Group, Huon IT's team of multidisciplined experts service small, medium and large organisations nationwide.

Our mission is to discover and deliver ways to make our clients' businesses more successful.

SYDNEY	MELBOURNE	1300 HUON IT

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What we do at Huon IT

Strategic Advisory Services

The alignment of company objectives and IT initiatives is critical to business success.

Whether you require advice on system selection, IT resourcing, or your journey to cloud, Huon IT's strategic advisory services combine a mix of business acumen and technical expertise to support your goals:

IT Health Check
IT Audit which reports on strengths and weaknesses and recommends strategic improvement opportunities.

CIO as a Service
IT strategy and roadmapping, budgeting & planning, vendor management, IT project programs, policy improvement and risk management.

Managed IT Services, Support & System Management

A full service managed IT service including proactive monitoring, helpdesk support, system management and maintenance.

Whether you have an in-house team requiring escalation support, or outsource all of your IT needs, Huon IT's managed service offers a range of shape-to-fit managed services:

Fixed Price IT Support & Management
IT helpdesk support, 24x7 systems monitoring, and IT management including maintenance, patching and monthly reporting. Service available via phone, email or onsite, on a predictable, monthly fixed price basis.

Flexible Resourcing
IT experts available on a block hour or retainer basis to assist during peak workloads, in-house staff leave, or special IT projects.

Cloud Solutions

The decision to run your IT workloads in a private or public cloud is an individual one.

Huon IT's Cloud experts can help you select, manage and support the right solution:

Microsoft Cloud
Design, migration, management and support of Microsoft cloud services including Office 365 and Azure.

Private & Hybrid Cloud
Design, migration, management and support of either on-premise or co-located datacentres.

IT Resiliency

Ensure your business has a contingency plan for when any kind of IT downtime occurs; from failed hardware or user error, through to burst pipes or a natural disaster.

Huon IT's disaster recovery and backup services utilize cloud technology to ensure your business and data are safe:

Disaster Recovery as a Service
A range of shape-to-fit options to ensure your IT systems are available in the event of disaster, utilising either Huon IT's bespoke DR infrastructure or Microsoft's public cloud.

Backup as a Service
Secure data backup to the cloud to prevent data loss, ensure retention compliance, and reduce IT administration requirements.

Connectivity & Collaboration

To ensure your business remains connected at all times, Huon IT offers a range of network links and telephony services:

Network Links
Partnering with a leading range of network providers, Huon IT can assess your connectivity requirements for suitable link selection, and provide ongoing support.

Telephony & Digital Collaboration
Huon IT offers a variety of VoIP solutions, video conferencing and collaboration platforms to ensure your staff are connected and empowered.

IT Project Delivery & Management

To ensure any IT project or major system change is a success, Huon IT offers end-to-end project services, from initial solution design, through to implementation and project management services.

All IT project solutions are focused on your business goals, best practice methodology, and careful planning to avoid business disruption:

System Design & Implementation
Expert system architects provide requirements gathering, solution design, validation and implementation services across a broad range of IT projects, including datacentre migrations, infrastructure upgrades and more.

Project Management
Experienced Project Managers use best practice methodologies to coordinate all third parties, provide ongoing reporting and ensure IT project milestones are met on time & on budget.

Software Development: Business Intelligence & Workflows

Huon IT's software service combines deep business analysis with development expertise to help clients optimise business processes and streamline IT systems.

From application integration, custom development, workflows, automation and business intelligence, these services aim to drive business strategy, leverage applications, ensure efficient operations and improve company performance.

Business Intelligence
Cloud based business intelligence service provides visibility and insights over data across disparate systems, through visual dashboards and live reports to help managers make real time business decisions.

Document Management & Workflows
Customised to business goals and system requirements, Huon IT's software experts develop strategies and implement solutions to ensure accuracy of data between systems, minimises manual data entry, automate workflows and streamline process for overall business optimisation.

Cybersecurity & Network Services

As the threat of cybercrime to businesses continues to increase globally, Huon IT offers a broad range of security and network solutions to address these risks.

From audits and tactical planning, through to network strengthening and user education, Huon IT is focused on helping our clients' protect their business.

Cybersecurity Maturity Programs & Audits
Extensive range of cybersecurity advisory services to analyse risk profiles via cybersecurity audits, penetration testing and vulnerability assessments, and executive advisory programs to steer ongoing plans to mature cyber posture, reduce risk and respond to emerging threats..

Network Support, Management & Monitoring
Specialist network engineers design, manage and support all layers of networking and infrastructure to ensure your data remains secure.

Cyber Patrol monitoring service by the Security Operations Centre (SOC) offers 24x7 threat detection.

Defensive Systems
Broad portfolio of best-of-breed defensive security systems including infrastructure such as firewalls, as well as cloud and software solutions including antivirus and mail filtering services.

Cyber Awareness End User Training
Even with the forward-thinking strategies & secure systems in place, staff behavior can be a business' biggest risk. Huon IT's end user training service educates staff on how to identify and handle cyber scams through safe phishing and online training modules.

30+ years of supporting businesses across Australia

Established in 1989, Huon IT is proud to support a range of small, medium & large businesses across Australia, including:

"Back in 1989 when we started working with Huon IT, we were their biggest and most important client. Now over 25 years later, we're certainly not their biggest client – but they still make us feel like we're their most important client. That is the support that has helped us grow, and their understanding of out business is second to none. Thank you to Huon IT for over 25 years of such dedicated service"

– John Adam, Managing Partner at Marsdens Law Group

Vendor partnerships

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