

**Health insurance claims record
DHA mandated format**

PART I Health insurance claims record summary							
1	Name of scheme/employer	AL AIN FARMS FOR LIVESTOCK PRODUCTION LLC - AUH (MASTER POLICY)					
2	Policy number	CONSOLIDATED POLICIES					
3	Policy period						
3a	Policy effective date	1-Sep-2024					
3b	Policy expiry date	31-Aug-2025					
3c	Initial policy effective date (date from which you have provided continuous cover for this client)						
4	Report period (must be a minimum 9 months, less at discretion of insurer)						
4a	Report period start date	1-Sep-2024					
4b	Report period end date	31-May-2025					
4c	Report production date	31-May-2025					
5	Total values (AED)						
5a	Value of claims Processed during report period	7,014,374					
5b	Value of claims incurred , reported but not Processed up to end of reporting period	1,410,468					
5c	Value of claims incurred but not reported up to end of reporting period	1,009,382					
6	Population census (at beginning of reporting period)	0-15	16-25	26-35	36-50	51-65	Over 65
6a	Male	185	275	1122	878	164	0
6b	Single females	166	13	6	0	0	0
6c	Married females	0	35	124	87	14	0
7	Population census (at end of reporting period)	0-15	16-25	26-35	36-50	51-65	Over 65
7a	Male	207	386	1211	910	161	0
7b	Single females	189	14	7	0	0	0
7c	Married females	0	50	140	91	13	0
PART II Claims data							
8	Claims data by member type (value AED)	IP	OP	Pharmacy	Dental	Optical	Totals
8a	Employee	691,702	2,455,225	1,061,371	305,860	97,170	4,611,327
8b	Spouse	434,776	795,960	202,132	80,383	24,750	1,538,000
8c	Dependents	182,279	439,081	172,995	47,525	23,166	865,046
8d	Totals	1,308,757	3,690,265	1,436,498	433,768	145,085	7,014,374
9	Claims data by member type (number)	IP	OP	Pharmacy	Dental	Optical	Totals
9a	Employee	104	10,370	5,527	1,015	147	17,163
9b	Spouse	60	2,235	977	213	33	3,518
9c	Dependents	25	1,448	1,033	154	27	2,687
9d	Totals	189	14,053	7,537	1,382	207	23,368
10	Claims data by diagnosis grouping (top 10 by value)	IP	OP				Totals
10a	Diseases of oral cavity and salivary glands	0	404,753				404,753
10b	Diabetes mellitus	5,639	371,105				376,744
10c	Acute upper respiratory infections	21,147	355,175				376,322
10d	Other dorsopathies	24,993	305,973				330,966
10e	Hypertensive diseases	12,280	208,525				220,805
10f	Other acute lower respiratory infections	17,915	156,900				174,815
10g	Persons encountering health services in circumstances related to reproduction	130,882	19,872				150,754
10h	Diseases of esophagus, stomach and duodenum	28,922	111,729				140,651
10i	Metabolic disorders	0	139,611				139,611
10j	General symptoms and signs	0	127,393				127,393
11	Number of claims by diagnosis grouping (corresponds to list in 10 by value)	IP	OP				Totals
11a	Diseases of oral cavity and salivary glands	0	1,309				1,309
11b	Diabetes mellitus	1	737				738
11c	Acute upper respiratory infections	4	3,046				3,050
11d	Other dorsopathies	2	1,683				1,685
11e	Hypertensive diseases	2	572				574
11f	Other acute lower respiratory infections	4	1,084				1,088
11g	Persons encountering health services in circumstances related to reproduction	14	68				82
11h	Diseases of esophagus, stomach and duodenum	7	577				584
11i	Metabolic disorders	0	437				437
11j	General symptoms and signs	0	890				890

12	Claims data by provider (top 10 by AED value)	IP	OP				Totals
12a	New Medical Centre Speciality Hospital (Shakhboot Bin Sultan St) Al Ain	306,465	386,861				693,326
12b	MEDICLINIC HOSPITALS L.L.C. (AL AIN BRANCH HOSPITAL)	116,117	238,892				355,009
12c	Emirates International Hospital (Al Jimi) Al Ain	77,162	208,746				285,908
12d	New Al Ain Medical Clinics Center - Abu Dhabi	0	179,121				179,121
12e	REVITAL REHABILITATION HOSPITAL (AL FOAH) AL AIN	0	178,120				178,120
12f	Mediclinic Hospital Al Jowhara (Shakhboot Bin Sultan St.) Al Ain	34,695	111,069				145,764
12g	BURJEEL ROYAL HOSPITAL ASHAREJ (BID BIN AMMAR) AL AIN (PRE BURJEEL)	67,296	77,586				144,882
12h	NMC Royal Hospital (DIP 1) Dubai	59,938	23,209				83,147
12i	NMC Specialty Hospital (Electra Street) - Abu Dhabi	55,161	17,853				73,014
12j	Ain Al Khaleej Hospital (Al Jimi) Al Ain	14,245	55,550				69,795
13	Number of Claims by provider (corresponding to top 10 by AED value)	IP	OP				Totals
13a	New Medical Centre Speciality Hospital (Shakhboot Bin Sultan St) Al Ain	37	1,053				1,090
13b	MEDICLINIC HOSPITALS L.L.C. (AL AIN BRANCH HOSPITAL)	17	757				774
13c	Emirates International Hospital (Al Jimi) Al Ain	18	760				778
13d	New Al Ain Medical Clinics Center - Abu Dhabi	0	903				903
13e	REVITAL REHABILITATION HOSPITAL (AL FOAH) AL AIN	0	1,130				1,130
13f	Mediclinic Hospital Al Jowhara (Shakhboot Bin Sultan St.) Al Ain	6	252				258
13g	BURJEEL ROYAL HOSPITAL ASHAREJ (BID BIN AMMAR) AL AIN (PRE BURJEEL)	9	284				293
13h	NMC Royal Hospital (DIP 1) Dubai	6	87				93
13i	NMC Specialty Hospital (Electra Street) - Abu Dhabi	2	62				64
13j	Ain Al Khaleej Hospital (Al Jimi) Al Ain	3	170				173
14	Claims data by network (UAE only by AED value)	IP	OP	Pharmacy	Dental	Optical	Totals
14a	In network	1,290,506	3,669,727	1,434,019	428,497	9,608	6,832,356
14b	Out of network	14,010	20,007	2,201	5,271	135,477	176,966
15	Claims data by network (UAE only by number)	IP	OP	Pharmacy	Dental	Optical	Totals
15a	In network	182	14,023	7,528	1,369	36	23,138
15b	Out of network	0	19	6	12	170	207
16	Non-UAE claims data	IP	OP	Pharmacy	Dental	Optical	Totals
16a	By value (AED)	4,241	531	279	0	0	5,051
16b	By number	7	11	3	1	1	23
17	Total claims Processed per service month (by AED value)	Month ending date		Year	Value		
17a		SEPTEMBER		2024	914,791		
17b		OCTOBER		2024	891,189		
17c		NOVEMBER		2024	996,378		
17d		DECEMBER		2024	777,027		
17e		JANUARY		2025	826,596		
17f		FEBRUARY		2025	908,013		
17g		MARCH		2025	666,542		
17h		APRIL		2025	640,463		
17i		MAY		2025	393,375		
17j							
17k							
17l							
17m							
18	Patient Support Programs						
18a	Number of members enrolled in BASMAH initiative						
18b	Number of members screened in BASMAH initiative						
18c	Number members enrolled in HCV initiative						
18d	Number of members screened for HCV						

Authentication statement

I certify that the information contained within this report is true and accurate as at the date of its production in so far as it reflects the complete claims history for the reporting period held in our records.

Name: Mr. Abilash Thomas

Designation: Claims Manager

Signature:


