

Health insurance claims record  
 DHA mandated format

PART I Health insurance claims record summary							
1	Name of scheme/employer	ABDULWAHED BIN SHABIB INVESTMENT GROUP L.L.C					
2	Policy number	CONSOLIDATED POLICIES					
3	Policy period						
3a	Policy effective date	6-Sep-2023					
3b	Policy expiry date	5-Sep-2024					
3c	Initial policy effective date (date from which you have provided continuous cover for this client)						
4	Report period (must be a minimum 9 months, less at discretion of insurer)						
4a	Report period start date	6-Sep-2023					
4b	Report period end date	30-Jun-2024					
4c	Report production date	30-Jun-2024					
5	Total values (AED)						
5a	Value of claims Processed during report period	1,594,346					
5b	Value of claims incurred , reported but not Processed up to end of reporting period	164,695					
5c	Value of claims incurred but not reported up to end of reporting period	49,000					
6	Population census (at beginning of reporting period)	0-15	16-25	26-35	36-50	51-65	Over 65
6a	Male	2	171	540	385	64	8
6b	Single females	1	23	66	18	0	0
6c	Married females	0	2	79	69	6	1
7	Population census (at end of reporting period)	0-15	16-25	26-35	36-50	51-65	Over 65
7a	Male	2	227	701	464	77	8
7b	Single females	1	41	79	29	1	1
7c	Married females	0	4	92	75	7	2
PART II Claims data							
8	Claims data by member type (value AED)	IP	OP	Pharmacy	Dental	Optical	Totals
8a	Employee	427,345	491,151	636,540	0	0	1,555,036
8b	Spouse	0	9,211	8,012	0	0	17,223
8c	Dependents	8,530	8,509	5,047	0	0	22,086
8d	Totals	435,876	508,871	649,599	0	0	1,594,346
9	Claims data by member type (number)	IP	OP	Pharmacy	Dental	Optical	Totals
9a	Employee	53	6,526	5,495	0	0	12,074
9b	Spouse	0	57	36	0	0	93
9c	Dependents	2	74	36	0	0	112
9d	Totals	55	6,657	5,567	0	0	12,279
10	Claims data by diagnosis grouping (top 10 by value)	IP	OP				Totals
10a	Acute upper respiratory infections	3,590	224,800				228,390
10b	Diabetes mellitus	0	91,388				91,388
10c	Urolithiasis	76,240	14,616				90,856
10d	Hypertensive diseases	9,950	66,352				76,302
10e	Other acute lower respiratory infections	0	75,372				75,372
10f	Ischemic heart diseases	59,479	9,204				68,683
10g	Encounters for other specific health care	61,382	850				62,232
10h	Other dorsopathies	0	60,230				60,230
10i	General symptoms and signs	0	51,699				51,699
10j	Diseases of esophagus, stomach and duodenum	0	50,151				50,151
11	Number of claims by diagnosis grouping (corresponds to list in 10 by value)	IP	OP				Totals
11a	Acute upper respiratory infections	1	3,127				3,128
11b	Diabetes mellitus	0	367				367
11c	Urolithiasis	10	139				149
11d	Hypertensive diseases	1	387				388
11e	Other acute lower respiratory infections	0	933				933
11f	Ischemic heart diseases	4	22				26
11g	Encounters for other specific health care	8	27				35
11h	Other dorsopathies	0	732				732
11i	General symptoms and signs	0	626				626
11j	Diseases of esophagus, stomach and duodenum	0	592				592



12	Claims data by provider (top 10 by AED value)	IP	OP				Totals
12a	Aster Hospital (Al Qusais) - Dubai	207,202	13,026				220,228
12b	RAIS HEALTHCARE (AL QUSAIS IND.) DUBAI (PREVIOUSLY MINI VM POLYCLINIC)	0	109,770				109,770
12c	International Modern Hospital (Al Raffa) Dubai	103,304	0				103,304
12d	Dr. Moopen Polyclinic (Al Muteena) Dubai	0	72,009				72,009
12e	NMC Royal Hospital (DIP 1) Dubai	30,429	0				30,429
12f	ASTER HOSPITAL (AL BU DANIQ) SHARJAH	25,355	3,670				29,025
12g	Aster Hospital (Mankhool-Al Raffa) - Dubai	15,450	5,196				20,646
12h	RELEAF MEDICAL CENTER LLC BRANCH (AL QOUZ 2) DUBAI	0	19,445				19,445
12i	Paramount Healthcare Management -India	18,281	0				18,281
12j	KIMS Medical Centre - Dubai	0	16,574				16,574
13	Number of Claims by provider (corresponding to top 10 by AED value)	IP	OP				Totals
13a	Aster Hospital (Al Qusais) - Dubai	25	82				107
13b	RAIS HEALTHCARE (AL QUSAIS IND.) DUBAI (PREVIOUSLY MINI VM POLYCLINIC)	0	2,262				2,262
13c	International Modern Hospital (Al Raffa) Dubai	12	0				12
13d	Dr. Moopen Polyclinic (Al Muteena) Dubai	0	564				564
13e	NMC Royal Hospital (DIP 1) Dubai	2	0				2
13f	ASTER HOSPITAL (AL BU DANIQ) SHARJAH	5	33				38
13g	Aster Hospital (Mankhool-Al Raffa) - Dubai	4	31				35
13h	RELEAF MEDICAL CENTER LLC BRANCH (AL QOUZ 2) DUBAI	0	507				507
13i	Paramount Healthcare Management -India	1	0				1
13j	KIMS Medical Centre - Dubai	0	258				258
14	Claims data by network (UAE only by AED value)	IP	OP	Pharmacy	Dental	Optical	Totals
14a	In network	435,876	505,453	649,571	0	0	1,590,900
14b	Out of network	0	3,418	28	0	0	3,446
15	Claims data by network (UAE only by number)	IP	OP	Pharmacy	Dental	Optical	Totals
15a	In network	55	6,646	5,566	0	0	12,267
15b	Out of network	0	11	1	0	0	12
16	Non-UAE claims data	IP	OP	Pharmacy	Dental	Optical	Totals
16a	By value (AED)	0	0	0	0	0	0
16b	By number	4	2	0	0	0	6
17	Total claims Processed per service month (by AED value)	Month ending date		Year	Value		
17a		SEPTEMBER		2023	172		
17b		OCTOBER		2023	191,914		
17c		NOVEMBER		2023	173,307		
17d		DECEMBER		2023	233,479		
17e		JANUARY		2024	210,703		
17f		FEBRUARY		2024	186,807		
17g		MARCH		2024	214,320		
17h		APRIL		2024	167,343		
17i		MAY		2024	143,010		
17j		JUNE		2024	73,292		
17k							
17l							
17m							
18	Patient Support Programs						
18a	Number of members enrolled in BASMAH initiative						
18b	Number of members screened in BASMAH initiative						
18c	Number members enrolled in HCV initiative						
18d	Number of members screened for HCV						

#### Notes

- All monetary values to be entered as AED and rounded to nearest dirham
- Claims amounts should be the net invoice value after application of any network discounts and excluding any patient share
- Pharmacy values to be reported separately unless associated with IP treatment in which case they should be included within IP column
- Where requested and in the case of schemes of 500+ lives at the time of request month by month population census data must be supplied
- Reports must be provided (where requested) for up to 3 policy years where cover has been provided with the same insurer for multiple years. This applies in respect of reporting periods after the introduction of this reporting format only
- The report is obligatory for group sizes of 100+ members. For smaller schemes provision of the report is at the discretion of the current insurer
- The report can be generated as hard copy on the insurer's notepaper with signature or electronically with digital signature
- The report must be issued only to the employer or the employer's authorised representative
- An updated report must be provided (where requested) showing detail at end of scheme months 10 and 11 if not previously provided
- Target turnaround time is 5 working days (10 working days during October to January inclusive)
- Non-UAE claims data should be identified by continent where possible.
- Claims data must be restricted to claims made in respect of UAE based members only
- The existing Table of Benefits and exclusions list must be provided with this report

#### Authentication statement

I certify that the information contained within this report is true and accurate as at the date of its production in so far as it reflects the complete claims history for the reporting period held in our records.

Name: Mohammed Ismail

Designation: Medical Underwriter

Signature

