

A Project Report On Hotel Management System

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CERTIFICATE

This is to certify that the project entitled “Hotel Management System” is a bonafide report of the work carried out by

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Of department of Information Technology, Semester IV, under the guidance and supervision for the subject Database Management System. They were involved in project training during the academic year 2022-2023.

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1.SYSTEM OVERVIEW

One of the most important sector for the economic growth of the country is the Tourism sector, where no doubt the good facilities, good behaviour and a good management plays a major role for their attraction. Hotels, Lodges, Resorts etc. Being the important for their management during stay, should have the proper manpower and equipment to provide a better service.

“Hotel” can simply, be defined as a place where bonafide traveller can receive food, shelter, provided he/she is in a position to pay for it and is in a fit condition to be received. So, in general terms, Hotel Management System is expertise in management, professional managers, technicians, manuals, systems, etc. on the basis of management fees and share of profits as incentive payment, leading to the prosperity and profit for the hotel.

The term Hotel Management System includes the management of each and every aspect related to the hotel for attraction, smoothness of handling things, and proper management. Especially the reservation, registrations, accounts, service, payment modes, extra activities should be handled and maintained carefully and in an effective way so as to satisfy the guest as well as to check there is no leakage of profit to the hotel. The better the service, more the attraction and more the profit not only to the hotel but also indirectly to the nation.

1.3 ADVANTAGES OF THE PROPOSED SYSTEM

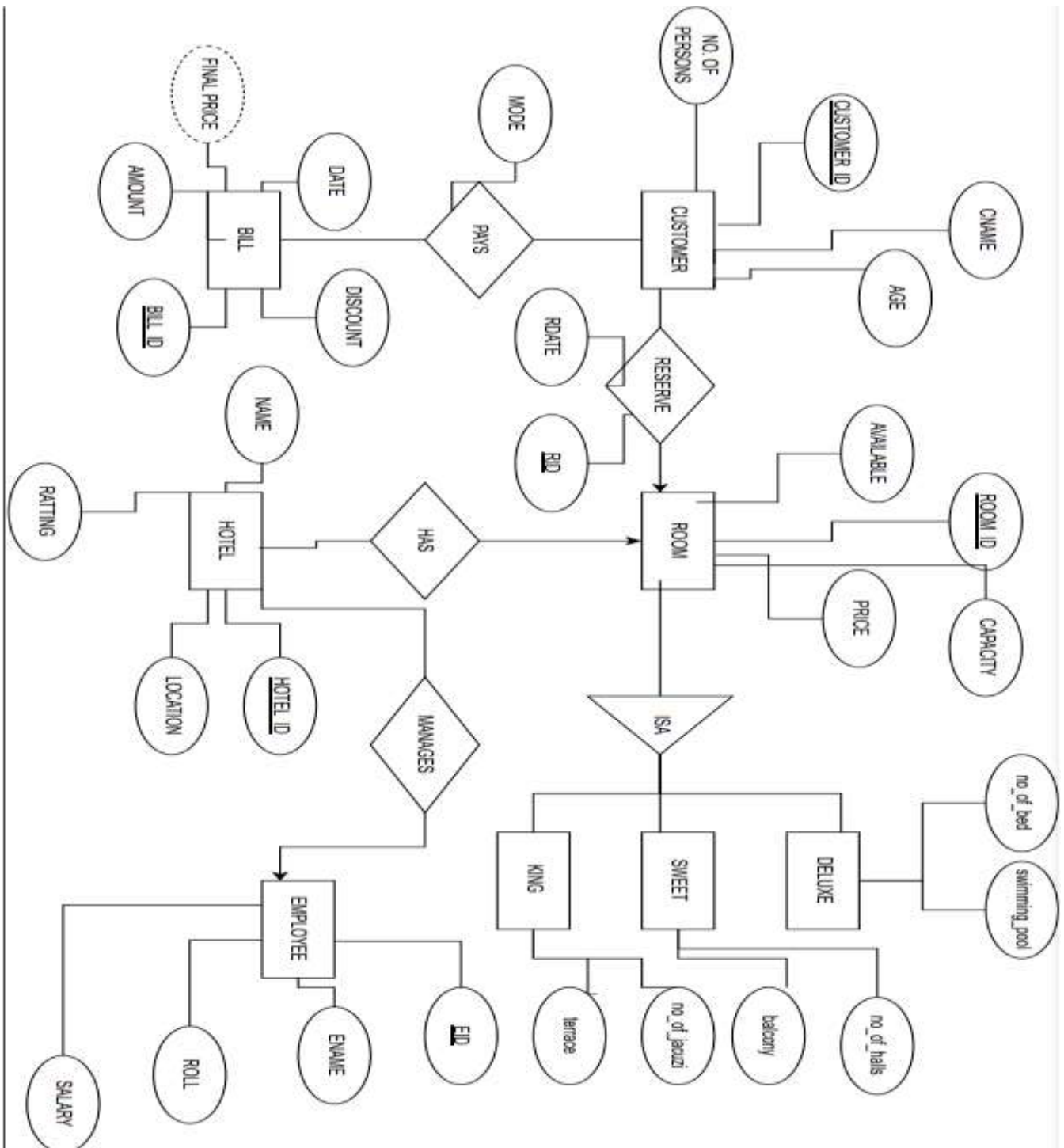
1 Opportunities – When working in a prestigious hotel, you’ll face interaction with many different people and refined individuals from all over the world including celebrities, politicians, actors, musicians & so on; thus gaining many better opportunities to level up in your career.

2 Privileged life, high salary & trips to amazing places are a few of the many perks if you can get into 5-star chains such as Ritz Carlton, Marriott, Mandarin Oriental, etc.

3 Tips and Bonuses on top of salary. Some tips can go up to 20 percent or higher when excellent service is provided.

4 Hotel Management also branches out into other areas such as-

2. ENTITY-RELATIONSHIP MODEL



3. Data Dictionary

3.1 HOTEL

```
coderpad=# \d HOTEL
Table "public.hotel"
Column |          Type          | Collation | Nullable | Default
-----+-----+-----+-----+-----
hid    | integer                |           | not null |
hname  | character varying(20)  |           | not null |
rating | numeric(3,1)           |           |         |
city   | character varying(50)  |           | not null |
state  | character varying(50)  |           | not null |
Indexes:
    "hotel_pkey" PRIMARY KEY, btree (hid)
coderpad=#
```

3.2 CUSTOMER

```
coderpad=# \d CUSTOMER
Table "public.customer"
Column |          Type          | Collation | Nullable | Default
-----+-----+-----+-----+-----
cid    | integer                |           | not null |
cname  | character varying(20)  |           | not null |
age    | integer                |           | not null |
no_of_person | integer                |           |         |
Indexes:
    "customer_pkey" PRIMARY KEY, btree (cid)
coderpad=#
```

3.3 ROOM

coderpad=# \d ROOM

Table "public.room"				
Column	Type	Collation	Nullable	Default
rid	integer		not null	
capacity	integer			
available	character varying(5)			
price	integer		not null	
hid	integer			

Indexes:

"room_pkey" PRIMARY KEY, btree (rid)

Foreign-key constraints:

"room_hid_fkey" FOREIGN KEY (hid) REFERENCES hotel(hid)

Referenced by:

TABLE "deluxe" CONSTRAINT "deluxe_rid_fkey" FOREIGN KEY (rid) REFERENCES room(rid)

TABLE "king" CONSTRAINT "king_rid_fkey" FOREIGN KEY (rid) REFERENCES room(rid)

TABLE "reserve" CONSTRAINT "reserve_rid_fkey" FOREIGN KEY (rid) REFERENCES room(rid)

TABLE "sweet" CONSTRAINT "sweet_rid_fkey" FOREIGN KEY (rid) REFERENCES room(rid)

coderpad=#

3.4 EMPLOYEE

coderpad=# \d EMPLOYEE

Table "public.employee"				
Column	Type	Collation	Nullable	Default
eid	integer		not null	
ename	character varying(20)		not null	
role	character varying(20)		not null	
salary	integer			
hid	integer			

Indexes:

"employee_pkey" PRIMARY KEY, btree (eid)

Foreign-key constraints:

"employee_hid_fkey" FOREIGN KEY (hid) REFERENCES hotel(hid)

coderpad=#

3.5 BILL

```
coderpad=# \d BILL

                                Table "public.bill"
   Column |          Type          | Collation | Nullable | 
-----+-----+-----+-----+-----+
   bid    | integer                |           | not null | 
   bdate  | date                   |           |          | 
   amount | integer                 |           |          | 
   discount | integer                 |           |          | 
   total  | numeric(30,2)           |           |          | generated alwa
ys as ((amount - discount)) stored
   mode   | character varying(15)  |           |          | 
   cid    | integer                 |           |          | 
Indexes:
    "bill_pkey" PRIMARY KEY, btree (bid)
Foreign-key constraints:
    "bill_cid_fkey" FOREIGN KEY (cid) REFERENCES customer(cid)

coderpad=#
```

3.6 DELUXE

```
coderpad=# \d DELUXE

                                Table "public.deluxe"
   Column      |          Type          | Collation | Nullable | Default 
-----+-----+-----+-----+-----+
   rid         | integer                 |           |          | 
   no_of_beds  | integer                 |           |          | 
   swimming_pool | character varying(5)  |           |          | 
Foreign-key constraints:
    "deluxe_rid_fkey" FOREIGN KEY (rid) REFERENCES room(rid)

coderpad=#
```


3.7 SWEET

```
coderpad=# \d SWEET
```

```
Table "public.sweet"
  Column | Type          | Collation | Nullable | Default
-----+-----+-----+-----+-----
rid      | integer       |           |          |
no_of_halls | integer       |           |          |
balcony   | character varying(5) |           |          |
Foreign-key constraints:
    "sweet_rid_fkey" FOREIGN KEY (rid) REFERENCES room(rid)
```

3.8 KING

```
coderpad=# \d KING
```

```
Table "public.king"
  Column | Type          | Collation | Nullable | Default
-----+-----+-----+-----+-----
rid      | integer       |           |          |
no_of_jacuzzi | integer       |           |          |
terrace   | character varying(5) |           |          |
Foreign-key constraints:
    "king_rid_fkey" FOREIGN KEY (rid) REFERENCES room(rid)
```

```
coderpad=#
```

3.9 RESERVE

```
coderpad=# \d RESERVE
```

```
Table "public.reserve"
  Column | Type  | Collation | Nullable | Default
-----+-----+-----+-----+-----
rid      | integer |           |          |
cid      | integer |           |          |
rdate    | date    |           |          |
Foreign-key constraints:
    "reserve_cid_fkey" FOREIGN KEY (cid) REFERENCES customer(cid)
    "reserve_rid_fkey" FOREIGN KEY (rid) REFERENCES room(rid)
```

4. DATA IMPLEMENTATION

A) SCHEMA

4.1.1 HOTEL

```
CREATE TABLE HOTEL( hid INTEGER PRIMARY KEY, hname  
varchar(20) NOT NULL, rating numeric(3,1), city varchar(50)  
NOT NULL, state varchar(50) NOT NULL);
```

4.1.2 CUSTOMER

```
CREATE TABLE CUSTOMER ( cid INTEGER PRIMARY KEY,  
cname varchar(20) NOT NULL, age INTEGER NOT NULL,  
no_of_person INTEGER);
```

4.1.3 ROOM

```
CREATE TABLE ROOM ( rid INTEGER PRIMARY KEY, capacity  
INTEGER, available varchar(5), price INTEGER NOT NULL,  
hid INTEGER references HOTEL(hid));
```

4.1.4 EMPLOYEE

```
CREATE TABLE EMPLOYEE (eid INTEGER PRIMARY KEY,  
ename varchar(20) NOT NULL, role varchar(20) NOT NULL,  
salary INTEGER, hid INTEGER references HOTEL(hid));
```

4.1.5 BILL

```
CREATE TABLE BILL (bid INTEGER PRIMARY KEY, bdate date,  
amount INTEGER, discount INTEGER, total numeric(30,2)  
GENERATED ALWAYS AS (amount - discount) STORED,  
mode varchar(15), cid INTEGER references  
CUSTOMER(cid));
```

4.1.6 DELUXE

```
CREATE TABLE DELUXE (rid INTEGER references ROOM(rid),  
no_of_beds INTEGER, swimming_pool varchar(5));
```

4.1.7 SWEET

```
CREATE TABLE SWEET (rid INTEGER references ROOM(rid),  
no_of_halls INTEGER, balcony varchar(5));
```

4.1.8 KING

```
CREATE TABLE KING (rid INTEGER references ROOM(rid),  
no_of_jacuzi INTEGER, terrace varchar(5));
```

4.1.9 RESERVE

```
CREATE TABLE RESERVE (rid INTEGER references  
ROOM(rid),cid INTEGER references CUSTOMER(cid), rdate  
date);
```

B)DATA INSERTION

4.2.1 HOTEL

```
insert into HOTEL (hid,hname,rating,city,state) values(001,'GRAND
HAYYAT GATEWAY',9.6,'MUMBAI','MAHARASTRA'),
(002,'HOTEL GRAND JYOTI',9.4,'SURAT','GUJARAT'),(003,'HOTEL
GIRNAR',9.5,'JAMNAGAR','GUJARAT'),(004,'KHODIYAR
DHABA',9.1,'DELHI','DELHI'),
(005,'HOTEL SKY VALLEY',8.9,'KOCHI','KERALA'),(006,'HOTEL
TULSI',8.7,'NADIAD','GUJARAT'),(007,'THE GRAND
BHAGVATI',9.0,'JAIPUR','RAJASTHAN'),
(008,'HOLIDAY INN',9.4,'PATAYA','THAILAND'),(009,'THE GRAND
MURLIDHAR',8.8,'KUTCH','KUTCH'),(010,'HOTEL DIVYA
PALACE',8.1,'KOLKATA','WEST BENGAL');
```

4.2.2 CUSTOMER

```
insert into CUSTOMER(cid,cname,age,no_of_person) values(001,'JAY
BHUVA',19,2),(002,'ZEEL BODA',19,2),(003,'YASHVI CHAUHAN',19,3),
(004,'VRAJ CLERK',22,4),(005,'KEVIN SANGANI',20,1),(006,'MONIL
GHORI',19,3),(007,'KRISH PATEL',18,1),(008,'JENIL
SHAH',17,1),(009,'HARDIK PANDYA',25,3),
(010,'KRITI SANON',26,2),(011,'TIGER SHROFF',29,1),(012,'DIVYA
PATEL',22,1),(013,'JILL DOSHI',18,1),(014,'NITYA
PANJVANI',20,3),(015,'ARYAN PARIKH',19,1);
```

4.2.3 ROOM

```
insert into ROOM(rid,capacity,available,price,hid)
values(001,5,'YES',5000,002),(002,2,'YES',3000,004),(003,3,'NO',4000
,003),(004,2,'NO',3200,006),
(005,1,'NO',1300,007),(006,2,'YES',3150,008),(007,4,'YES',5600,005),(
008,5,'NO',7000,006),(009,1,'NO',1200,001),(010,2,'NO',2300,009),(0
11,4,'YES',6500,001),
(012,1,'YES',1250,007),(013,3,'NO',3450,004),(014,5,'YES',7000,010),(
015,4,'NO',6000,005);
```

4.2.4 EMPLOYEE

```
insert into EMPLOYEE(eid,ename,role,hid,salary) values(001,'RAKESH
KUMAR','MANAGER',002,12000),(002,'ABHISEKH
PATEL','WAITER',003,3500),
(003,'ANIL KUMAR','WORKER',005,2000),(004,'JASH
SHAH','ASSISTANT',006,5000),(005,'RAJ
JANI','COOK',007,4000),(006,'PREETI RAJ','HEAD CLERK',004,6000),
(007,'SAIYAD ANSARI','STAFF',001,3500),(008,'YASHRAJ
GAIKWAD','RECEPTIONIST',009,7000),(009,'UMESH
KUMAVAT','CLEANER',010,3750),(010,'RAJ
PRASAD','COOK',007,4500);
```

4.2.5 BILL

```
insert into BILL(bid,bdate,amount,discount,mode,cid) values
(001,'18-NOV-2020',7000,70,'online',005),(002,'20-SEP-
2022',1500,150,'online',002),(003,'22-AUG-
2021',15000,3000,'offline',001),(004,'15-FEB-
2023',5600,300,'offline',009),(005,'06-JAN-
2020',2500,125,'online',006),(006,'01-JUNE-
2021',8900,2222,'offline',003),(007,'13-MAY-2023'
,6000,2320,'offline',007),(008,'07-SEP-2020'
,7000,70,'online',008),(009,'29-OCT-
2021',6100,590,'offline',010),(010,'19-SEP-
2023',8900,2320,'online',004);
```

4.2.6 DELUXE

```
insert into DELUXE(rid,no_of_beds,swimming_pool)
values(001,3,'YES'),(002,1,'YES'),(003,2,'NO'),(011,4,'NO'),(012,2,'YES'
);
```

4.2.7 SWEET

```
insert into SWEET(rid,no_of_halls,balcony)
values(004,2,'NO'),(005,1,'NO'),(006,1,'YES'),(013,2,'NO'),(014,3,'YES'
);
```

4.2.8 KING

```
insert into KING(rid,no_of_jacuzi,terrace)
values(007,1,'YES'),(008,1,'NO'),(009,2,'YES'),(010,2,'NO'),(015,2,'YES'
);
```

4.2.9 RESERVE

```
insert into RESERVE(rid,cid,rdate) values(001,007,'21-JUNE-
2020'),(003,006,'12-MAR-2021'),(004,009,'07-DEC-
2022'),(006,003,'14-JAN-2020'),
(009,005,'23-JUL-2021'),(010,004,'17-OCT-2020'),(005,012,'11-AUG-
2022'),(007,011,'19-JAN-2020'),(002,010,'31-OCT-
2021'),(008,0014,'27-FEB-2022');
```

INSERTION OUTPUT:

4.3.1 HOTEL

```
coderpad=# SELECT * FROM HOTEL;
```

hid	hname	rating	city	state
1	GRAND HAYYAT GATEWAY	9.6	MUMBAI	MAHARASTRA
2	HOTEL GRAND JYOTI	9.4	SURAT	GUJARAT
3	HOTEL GIRNAR	9.5	JAMNAGAR	GUJARAT
4	KHODIYAR DHABA	9.1	DELHI	DELHI
5	HOTEL SKY VALLEY	8.9	KOCHI	KERALA
6	HOTEL TULSI	8.7	NADIAD	GUJARAT
7	THE GRAND BHAGVATI	9.0	JAIPUR	RAJASTHAN
8	HOLIDAY INN	9.4	PATAYA	THAILAND
9	THE GRAND MURLIDHAR	8.8	KUTCH	KUTCH
10	HOTEL DIVYA PALACE	8.1	KOLKATA	WEST BENGAL

(10 rows)

4.3.2 CUSTOMER

```
coderpad=# SELECT * FROM CUSTOMER;
```

cid	cname	age	no_of_person
1	JAY BHUVA	19	2
2	ZEEL BODA	19	2
3	YASHVI CHAUHAN	19	3
4	VRAJ CLERK	22	4
5	KEVIN SANGANI	20	1
6	MONIL GHORI	19	3
7	KRISH PATEL	18	1
8	JENIL SHAH	17	1
9	HARDIK PANDYA	25	3
10	KRITI SANON	26	2
11	TIGER SHROFF	29	1
12	DIVYA PATEL	22	1
13	JILL DOSHI	18	1
14	NITYA PANJVANI	20	3
15	ARYAN PARIKH	19	1

(15 rows)

4.3.3 ROOM

```
coderpad=# SELECT * FROM ROOM;
```

rid	capacity	available	price	hid
1	5	YES	5000	2
2	2	YES	3000	4
3	3	NO	4000	3
4	2	NO	3200	6
5	1	NO	1300	7
6	2	YES	3150	8
7	4	YES	5600	5
8	5	NO	7000	6
9	1	NO	1200	1
10	2	NO	2300	9
11	4	YES	6500	1
12	1	YES	1250	7
13	3	NO	3450	4
14	5	YES	7000	10
15	4	NO	6000	5

(15 rows)

4.3.4 EMPLOYEE

```
coderpad=# SELECT * FROM EMPLOYEE;
```

eid	ename	role	salary	hid
1	RAKESH KUMAR	MANAGER	12000	2
2	ABHISEKH PATEL	WAITER	3500	3
3	ANIL KUMAR	WORKER	2000	5
4	JASH SHAH	ASSISTANT	5000	6
5	RAJ JANI	COOK	4000	7
6	PREETI RAJ	HEAD CLERK	6000	4
7	SAIYAD ANSARI	STAFF	3500	1
8	YASHRAJ GAIKWAD	RECEPTIONIST	7000	9
9	UMESH KUMAVAT	CLEANER	3750	10
10	RAJ PRASAD	COOK	4500	7

(10 rows)

4.3.5 BILL

```
coderpad=# SELECT * FROM BILL;
```

bid	bdate	amount	discount	total	mode	cid
1	2020-11-18	7000	70	6930.00	online	5
2	2022-09-20	1500	150	1350.00	online	2
3	2021-08-22	15000	3000	12000.00	offline	1
4	2023-02-15	5600	300	5300.00	offline	9
5	2020-01-06	2500	125	2375.00	online	6
6	2021-06-01	8900	2222	6678.00	offline	3
7	2023-05-13	6000	2320	3680.00	offline	7
8	2020-09-07	7000	70	6930.00	online	8
9	2021-10-29	6100	590	5510.00	offline	10
10	2023-09-19	8900	2320	6580.00	online	4

(10 rows)

4.3.6 DELUXE

```
coderpad=# SELECT * FROM DELUXE;
```

rid	no_of_beds	swimming_pool
1	3	YES
2	1	YES
3	2	NO
11	4	NO
12	2	YES

(5 rows)

4.3.7 SWEET

```
coderpad=# SELECT * FROM SWEET;
```

rid	no_of_halls	balcony
4	2	NO
5	1	NO
6	1	YES
13	2	NO
14	3	YES

(5 rows)

4.3.8 KING

```
coderpad=# SELECT * FROM KING;
rid | no_of_jacuzzi | terrace
-----+-----+-----
  7 |              1 | YES
  8 |              1 | NO
  9 |              2 | YES
 10 |              2 | NO
 15 |              2 | YES
(5 rows)
```

4.3.9 RESERVE

```
coderpad=# SELECT * FROM RESERVE;
rid | cid |   rdate
-----+-----+-----
  1 |   7 | 2020-06-21
  3 |   6 | 2021-03-12
  4 |   9 | 2022-12-07
  6 |   3 | 2020-01-14
  9 |   5 | 2021-07-23
 10 |   4 | 2020-10-17
  5 |  12 | 2022-08-11
  7 |  11 | 2020-01-19
  2 |  10 | 2021-10-31
  8 |  14 | 2022-02-27
(10 rows)
```

4.4 QUERIES USING BASIC DBMS CONSTRUCTS

JOIN & SUBQUERIES:

4.4.1

Count the number of people who had paid the bill and their birthdate is 2020-11-18.

- `select count(bid) from bill where (bdate='2020-11-18');`

```
count
-----
      1
(1 row)
```

4.4.2

Display all hotels of maharashtra.

- `select hname from hotel where(state='MAHARASTRA');`

```
hname
-----
GRAND HAYYAT GATEWAY
(1 row)
```

4.4.3

Find the maximum salary of an employee.

- `select max(salary) from employee;`

```
max
-----
12000
(1 row)
```

4.4.4

Find the name and id of the customers who have reserved the room in hotel.

- `select customer.cname, reserve.rid from reserve left join customer on reserve.cid=customer.cid;`

cname	rid
-----+-----	
KRISH PATEL	1
MONIL GHORI	3
HARDIK PANDYA	4
YASHVI CHAUHAN	6
KEVIN SANGANI	9
VRAJ CLERK	10
DIVYA PATEL	5
TIGER SHROFF	7
KRITI SANON	2
NITYA PANJVANI	8
(10 rows)	

4.4.5

Display the customer name who had reserved a room in Nadiad and the type of the room is deluxe.

- `select cname from customer inner join reserve on customer.cid=reserve.cid inner join room on reserve.rid=room.rid inner join deluxe on room.rid=deluxe.rid join hotel on room.hid=hotel.hid where (city='NADIAD');`

cname

KRISH PATEL
(1 row)

4.4.6

Find the name of all hotels whose rating is more than 9.0

- `select hname from hotel where (rating>9.0);`

```
hname
-----
GRAND HAYYAT GATEWAY
HOTEL GIRNAR
KHODIYAR DHABA
HOLIDAY INN
HOTEL GRAND JYOTI
(5 rows)
```

4.4.7

Display the name of hotel's all employees whose id is 7

- `select eid,ename from employee right join hotel on employee.hid=hotel.hid where (employee.hid=7);`

```
eid | ename
-----+-----
7 | SAIYAD ANSARI
(1 row)
```

4.4.8

Find all customers who's payment mode is 'online'.

- `select cname from customer where (cid in (select cid from bill where (mode='online')));`

```
cname
-----
ZEEL BODA
VRAJ CLERK
KEVIN SANGANI
MONIL GHORI
JENIL SHAH
(5 rows)
```

4.4.9

Find the id number who have reserved the deluxe room and also selected swimming_pool.

- select cid from reserve where (rid in (select rid from deluxe where (swimming_pool='YES')));

```
cid
----
 7
10
(2 rows)
```

4.4.10

Display the name of all customers, whose name starts from letter “J”.

- select cname from customer where cname like 'J%';

```
cname
-----
JAY BHUVA
JENIL SHAH
JILL DOSHI
(3 rows)
```

4.4.11

Display all details of an employee whose salary is in between 2000 to 6000.

- `select * from employee where salary between 2000 and 6000;`

eid	ename	role	salary	hid
2	ABHISEKH PATEL	WAITER	3500	3
3	ANIL KUMAR	WORKER	2000	5
4	JASH SHAH	ASSISTANT	5000	6
5	RAJ JANI	COOK	4000	7
6	PREETI RAJ	HEAD CLERK	6000	4
7	SAIYAD ANSARI	STAFF	3500	1
9	UMESH KUMAVAT	CLEANER	3750	10
10	RAJ PRASAD	COOK	4500	7

(8 rows)

4.4.12

Display all details of reserved rooms with date in decreasing order.

- `select * from reserve order by rdate desc;`

rid	cid	rdate
4	9	2022-12-07
5	12	2022-08-11
8	14	2022-02-27
2	10	2021-10-31
9	5	2021-07-23
3	6	2021-03-12
10	4	2020-10-17
1	7	2020-06-21
7	11	2020-01-19
6	3	2020-01-14

(10 rows)

4.4.13

Display the number of employees in each hotel.

- `select count(eid),hid from employee group by hid;`

count	hid
1	9
1	3
1	5
1	4
1	10
1	6
1	2
2	7
1	1

(9 rows)

4.4.14

Display details of all the reservation which was done between date 5 and 15.

- `select * from reserve where extract(day from rdate) between 5 and 15;`

rid	cid	rdate
3	6	2021-03-12
4	9	2022-12-07
6	3	2020-01-14
5	12	2022-08-11

(4 rows)