

# Gen AI Exchange Hackathon

**Team Name : Team Aegis Innovators**

**Team Leader Name : Yessasvini Sudarshanam**

**Problem Statement:** Public spaces in cities—markets, parks, parking zones—frequently witness low-level but high-impact civic conflicts such as hawker–shopkeeper disputes, parking quarrels, water shortages, and RWA–citizen tensions. Current governance systems react only *after* complaints arise. There is no predictive mechanism to foresee and prevent these recurring frictions.

### Brief about the prototype:

**Project Aegis** is an **AI-powered Predictive Public Space Conflict Mitigation System** that shifts governance from reactive firefighting to proactive prevention. It fuses multiple data sources—citizen grievances, social sentiment, urban event data, and mobility patterns—to forecast civic friction zones before issues escalate.

### How it's different:

Unlike conventional complaint redressal or policing dashboards, Aegis doesn't wait for an incident to occur. It uses predictive analytics to generate early alerts for authorities.

### How it solves the problem:

By combining pattern detection with real-time alerts, Aegis empowers civic bodies and police to take preemptive actions such as preventive patrols, citizen advisories, and administrative coordination.

### USP (Unique Selling Proposition):

**Predictive Governance:** First-of-its-kind AI that forecasts public space disputes.

**Data Fusion:** Integrates social, civic, and event data into a single “Friction Index.”

**Actionable Insights:** Translates predictions into clear, operational recommendations.

**Privacy-First:** Works on aggregated, anonymized, and publicly available data only.

Opportunity should be able to explain the following:

◆ **How different is it from existing solutions?**

Unlike traditional grievance or complaint portals that act *after* an issue arises, **Project Aegis** uses AI-driven predictive analytics to forecast potential public space conflicts *before they occur*. It fuses data from civic records, social sentiment, and event schedules — a novel data combination no existing civic system uses today.

◆ **How will it solve the problem?**

Aegis identifies early warning signs by analyzing trends and correlations among grievance archives, public mood, and urban activity. It then alerts local authorities with a *Friction Index* score and *recommended preventive actions*, allowing intervention before escalation.

◆ **USP of the proposed solution:**

**Predictive Governance:** Shifts from reactive complaint management to proactive prevention.

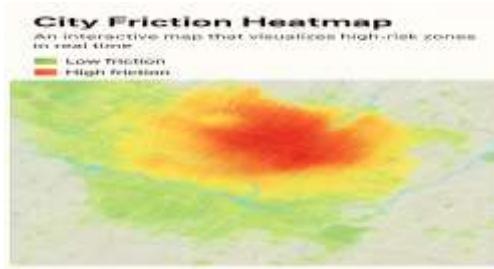
**Data Fusion Intelligence:** Merges multiple non-obvious urban data streams for holistic insights.

**Actionable Dashboards:** Converts AI predictions into simple, visual alerts for decision-makers.

**Privacy-First Design:** Uses anonymized and aggregated data, ensuring ethical and transparent AI.

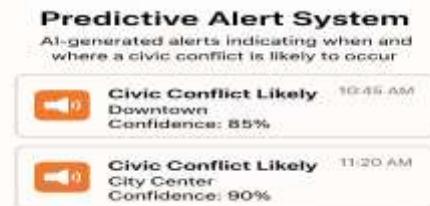
## List of features offered by the solution:

1. City Friction Heatmap An interactive map that visualizes high-risk zones in real time — color-coded from green (low friction) to red (high friction).



## 2. Predictive Alert System

AI-generated alerts indicating when and where a civic conflict is likely to occur, with confidence scores and timestamps.



### **3. Reasoning Panel (Explainable AI):**

Displays the factors behind each prediction — such as grievance trends, sentiment scores, or event overlaps — promoting transparency and accountability.

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Grievance  
Trends



Sentiment  
Scores



Event  
Overlaps



Contextual  
Factors

### **4. Recommendation Engine:**

Provides actionable steps for authorities — e.g., deploy officers, send citizen advisories, or reschedule maintenance work.

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Deploy officers



Send citizen advisories



Reschedule maintenance work

## 5. Analytics Dashboard

Tracks recurring conflict patterns, helping urban planners identify root causes and long-term prevention strategies.

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#### Conflict Incidents



#### Recurring Patterns



## 6. Ethical & Privacy-First Design

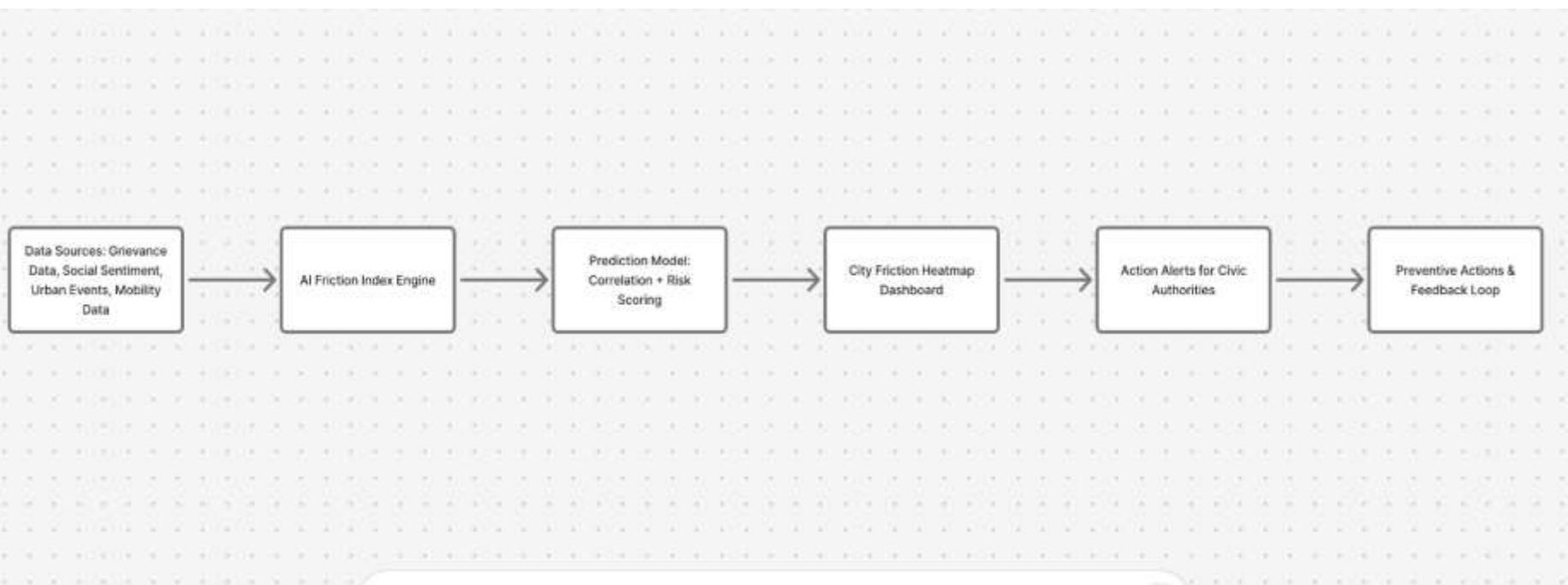
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### Ethical & Privacy-First Design

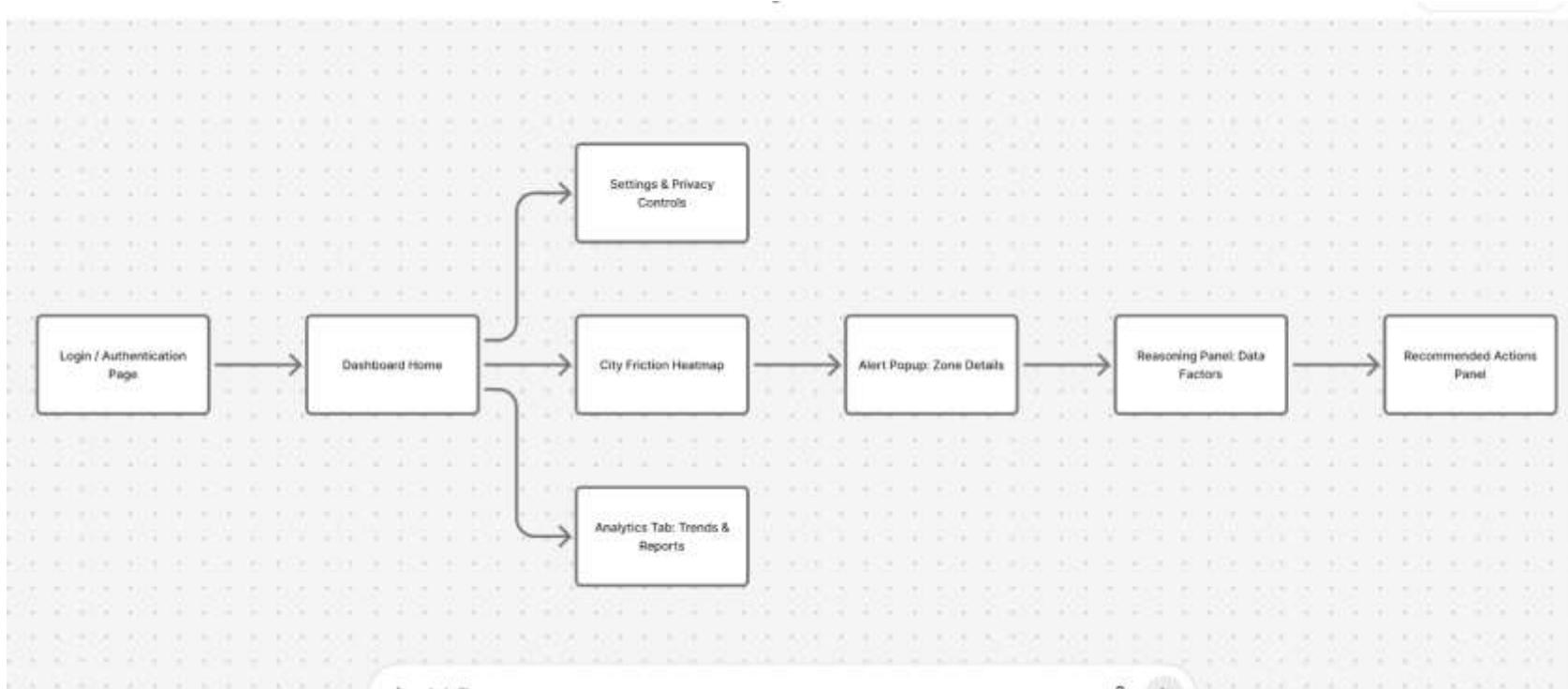
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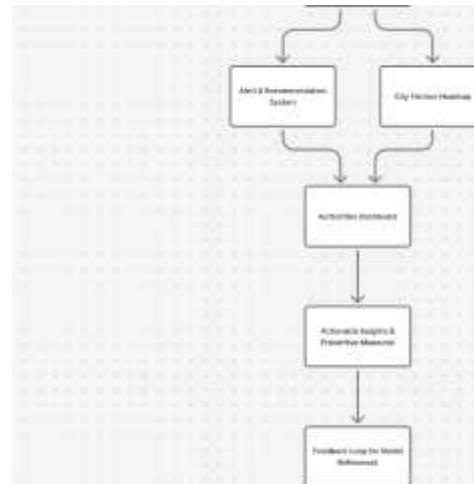
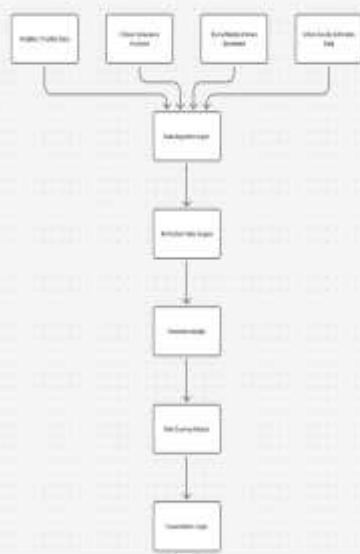
## Process flow diagram or Use-case diagram



## Wireframes/Mock diagrams of the proposed solution (optional)



## Architecture diagram of the proposed solution



## Technologies to be used in the solution:

### AI & Machine Learning:

**Python (Scikit-learn, TensorFlow):** For predictive modeling and correlation analysis.

**Natural Language Processing (NLP):** Sentiment analysis on news and social data.

**Explainable AI (XAI):** Transparency in predictions and reasoning.

### Backend Development:

**Flask / FastAPI:** Lightweight Python frameworks for API integration and model serving.

**Pandas, NumPy:** Data preprocessing and analytics.

### Frontend & Visualization:

**React.js:** Interactive user interface for dashboards.

**Leaflet.js / Mapbox API:** Dynamic city heatmap visualization.

**Plotly / Chart.js:** Analytics and trend visualization.

### Infrastructure & Deployment:

**Docker:** Containerized deployment.

**Render / Heroku / AWS:** Cloud hosting for the prototype.

**GitHub:** Version control and collaboration.

### Data & Ethics:

**Anonymization Filters:** Privacy-preserving data handling.

**Secure APIs:** HTTPS and role-based access.

**Audit Logging:** Transparency and compliance tracking



## Estimated implementation cost (optional):

**Prototype Phase:** ₹25,000 – ₹50,000 (for cloud compute, hosting, and data storage)

**Scaled Deployment (City-Wide):** ₹5–10 Lakhs depending on API integrations and real data availability

Add as per the requirements for the hackathon:

## Hackathon Readiness & Future Potential

### Innovation Impact

Project Aegis redefines governance by shifting from reactive complaint management to predictive conflict prevention.

### Social & Civic Relevance

Enhances citizen satisfaction through proactive service delivery.  
Reduces the burden on law enforcement and civic bodies.  
Prevents small disputes from snowballing into major civic unrest.

### Scalability & Future Vision

Scalable across multiple cities and departments (water, transport, policing).  
Future integration with IoT sensors and smart city APIs for real-time updates.  
Potential collaboration with municipal corporations and smart city programs.

### Collaboration Opportunities

Can be integrated with existing grievance portals (CPGRAMS, SmartCity dashboards).  
Offers APIs for state or central government dashboards.

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## Thank you