

Yessica Ramirez

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Objective

As a senior in computer science located in the Bay Area, I am eager to leverage my skills and work ethic to make a positive contribution to your team's mission. I look forward to the chance to connect and explore potential opportunities together.

Experience

H2O.ai - Customer Success and Documentation Intern

September 2022 - May 2023

- Developed CloudFormation Template to efficiently launch adapted instances from pre-constructed AMIs.
- Demonstrated proficient Linux skills by effectively working with directories, scripts, and executable files.
- Contributed to the Documentation team by writing technical documentation, creating clear tutorials, and collaborating on GitHub pull requests and issues.
- Directly managed the Academic Program structure and analysis, and communicated with applicants on a regular basis.
- Worked on frontend and backend of documentation website to implement chatbot: html, css, node.js, openai api

CSU East Bay - Undergraduate Researcher

September 2021 - March 2022

- Developed Python code utilizing the Pandas library to extract, clean, and export data from the IPUMS Census database.
- Investigated the impact of four key variables - Race, Household Income, Educational Attainment, and House Values - on Gentrification trends over time.
- Utilized Google Data Studio to generate impactful visual representations of the variables and trends under investigation.

Spoiled Kitty Wax Parlor - Shop Executive Assistant

June 2021 - Present

- Maintained accurate digital records of employee information, including payroll, transactions, and new clients, while fostering effective collaboration with coworkers to communicate business updates and resolve issues.
- Led the design, development, and deployment of a new Wix website for the shop, improving online presence and enhancing customer experience. The website can be viewed at <https://www.spoiledkittywaxparl.com/>.
- Monitored and maintained the shop's physical and financial assets, including the cash inflow and inventory management, to ensure smooth daily operations and profitability.

IBM Accelerate Program Participant - Client Engineering and Technical Sales

June 2022 - August 2022

Technical Skills and Coursework

- Tools: GitHub/Git, Salesforce, Slack, Excel, Tableau, PowerPoint, Google Data Studio
 - Languages: Python, SQL, C++, HTML
 - Frameworks: Kubernetes, AWS, Linux, BigQuery
 - Concepts: Data Structures, Object-Oriented Design, Algorithms, Networks
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Education

CSU East Bay, Hayward — *B.S. in Computer Science*

Graduating 2023

August 2020 - May 2023