

Boobalan Jegadesan

Sr. WebSphere Administrator - IBM India Pvt Ltd

Chennai, Tamil Nadu - Email me on Indeed: [indeed.com/r/Boobalan-Jegadesan/9f34bd35393e8735](https://www.indeed.com/r/Boobalan-Jegadesan/9f34bd35393e8735)

IT professional with more than 10 years experience in supporting global accounts. I have played various roles and among them

are as Java developer role for 2 years, 7 years experience in Websphere Application Server administration, 3 years of work-

ing knowledge in Websphere Portal Server. During my last 3 years in IBM, I have played Middleware Administrator, Knowl-

edge Transition Lead and SME - WAS roles for multiple customers. I am a quick learner and adapt to new technologies in

short span of time.

Willing to relocate: Anywhere

WORK EXPERIENCE

Sr. WebSphere Administrator

IBM India Pvt Ltd - June 2013 to Present

Technologies supported: WAS5.x, 6.x, 7.x, WPS6.x, Process server - IBM India Pvt LTD

6.x, IBM SoftLayer, AHS2.x

Project Description:

Bombardier Aerospace is a world leader in the design and manufacture of innovative aviation products and related services for the regional, business and amphibious aircraft markets. It also offers Flexjet fractional ownership,

Skyjet aircraft charter and management, technical services, aircraft maintenance and pilot training, as well as military aircrew

training. IBM is doing infrastructure support for WAS/Portal/WPS/WCS and Cloud systems. (SoftLayer and IBM PureApp)

Key Responsibilities:

- General BAU support for WAS and Portal systems
- Involved in migration activities from Apache web server 2.2.x to 2.4.7 systems.
- Portal core, skins and themes deployment.
- Involved in WAS 5.x to WAS7 and 8.5 migration.

Highlights:

- Log Analyzer script has been implemented to pro-actively monitor critical application logs. Script will send alert mail to admins with web server link. It will collect all errors/warnings and convert it as a HTML file then move that file to web

server location by eliminating duplicate entries. Admin or developer can view all errors/warnings via web server link.

- Involved in Apache web server migration from 2.2.x to 2.4.7 to fix some vulnerability. Its implemented in production. AHS

is being used as a reverse proxy which pulls content from back end Domino and Windows server (IIS). Portlets internally

makes RP calls to fetch the content from the back end system.

- RCA has been done for P1/P2 incidents.

Project #2:

Middleware Administrator

IBM India Pvt Ltd - Chennai, Tamil Nadu - June 2011 to Present

June - 2011 Till date

TATA Consultancy Services October - 2008 June - 2011

Satyam Computer Services Ltd. December - 2006 October - 2008

Indo Swiss Financial Software Dev.-

Co.Pvt Ltd.Goa June - 2006 December - 2006

I MAATRIX February - 2004 May - 2006

Training Attended:

- 5 days training program in WAS 8.5 Administration.
- Have attended Internal training program in IBM PureApp System and SoftLayer

Training Provided:

- Have conducted 5 days training session on WAS7.x for L1/L2 resources
- Have conducted 3 days training session on Portal Administration for L1/L2 resources.

Certifications attained:

- Sun Certified Java Programmer Platform 1.4.
- IBM certified System Administrator - WAS ND v6.0.(SR2282061)
- IBM certified System Administrator - WAS ND v7.0. (PR1227279)
- IBM internal certified ITILv3.0 foundation (ITIL-int-0133/ 2015)
- Certificate attained for successful completion of Cloud foundation course

Project #1:

Sr WebSphere Admin

IBM India Pvt Ltd - September 2011 to June 2013

IBM India Pvt Ltd

Technologies supported: WAS7.x, WPS7.x, AHS2.x and IHS7.x

Project Description:

Standard Insurance Company, also branded as The Standard, is an American insurance and financial company which is a subsidiary of StanCorp Financial Group, headquartered in Portland, Oregon.

Key Responsibilities:

- Involved in knowledge transition between customer and IBM.
- Involved to migrate financial applications from WAS6.x to WAS7.x and Portal7.x
- Played Account SME role for offshore team.
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Highlights:

1) Involved to fix performance issues on a newly migrated Portal 7 production environments

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Problem statement:

Portal 7 servers were running in 32bit Linux operating system and clustered with 3 nodes. Noticed lot of hung threads, OOM error and CPU spike in all 3 nodes simultaneously. Have done thread/heap dumps analysis using IBM

provided tools. Finally we have concluded that all threads were in use and heap memory is getting full as soon as bring up Portal JVMs.

Solution:

Opened PMR tickets to get help from IBM technical support team. I was closely working with customer, application

team and PMR support team to fix the problem. Since its happening only on production environment, my team exercised all recommendations provided by PMR support during non business hours as a stretch work. Finally there were

2 issues identified for which cumulative fix was recommended.(PMR 59662, 550,000, PMR 70218, 550,000)

- PMR 59662, 550,000 - Non-Expiring WCM Public Sessions

- PMR 70218, 550,000 - Large Number of Files in Subscriber Directory not deleted after syndication completes.

2) We have identified product bug with security audit module in WAS V7.0.021 for which iFix was released by IBM

WAS Security team - APAR PM75779 which was implemented and tested.

REF: PMR # 57327, 550,000

Problem statement:

All development users were getting 403 page while login into secured Portal 7 pages in the INTEGRATION environment. All links were working fine when we use direct URLs (server name, port). But things were failing while using alias (<https://intportalweb.standard.com>). It was severely impacted development activity since no one able to login to the site. Have opened PMR with IBM support team.

Solution:

Finally come to know that its an product bug. You will be getting 403 pages while login to secured Portal 7 pages after

turned on "security Audit" feature in WAS admin console. IBM PMR team released iFix for this issue (APAR PM75779 for WAS V7.0.0.21) which needs to be applied to resolve it. We found that some one in our on-site team

turned on security audit feature without our knowledge which caused problem.

Project #3:

WAS Administrator

TATA Consultancy Services - Chennai, Tamil Nadu - October 2008 to June 2011

Key Responsibilities

- Administered WAS5.x and IHS2.x servers on Solaris boxes.
- Supported Offshore Development center with strength of 120 FTE
- Managed Websphere Portal Servers, Vignette Servers, Introscope and Sitescope tools.

- Web/Enterprises applications deployment in Dev/QA/Production landscape

Project #4:

WebSphere Admin

The World Bank Group, USA - December 2006 to October 2008

Technologies supported: WAS5.x, WPS5.x, - TATA Consultancy Services Ltd
SiteScope

Java developer

Azek(Swisszerland) - Goa, IN - June 2006 to December 2006

Indo Swiss Financial Software Dev.-

Technologies supported: Java, EJB2.x, Co.Pvt.Ltd.Goa, India

JBOSS4.x, UltraLightClient

Project description

This is a web based tool, which helps wealth manager to find out how efficiently he can allocate his clients' wealth across various assets, by maximizing his returns and minimizing his risk.

It communicates with the MATLAB server to carry out complex optimization calculations and displays financial projections of the client during his investment time horizon.

It also displaying Balance Sheet, Asset & Liabilities, Profit & Loss account, Cash-flow pages for the corresponding user's initial position.

Project #5:

Java developer

eDrugstore - Chennai, Tamil Nadu - March 2004 to June 2006

Technologies supported: Java, JSP, I MAATRIX, Chennai, India
Servlets, Struts, Apache Tomcat.

Project description

E-drugstore is the leading online pharmacy, which offers a safe, secure, private, and convenient way to get the online prescriptions

All orders placed by the customers are sent through secure protocol and is verified by verisign payment authorization.

The application has back office operations where employees of eDrugstore would track the orders placed by the customers.

Pharmacy and physician UI is developed, through which the pharmacies and physicians associated with eDrugstore are given access to process orders.

EDUCATION

Master of Computer Applications

Bharadidasan University
2004

B.Sc in Computer Science

Madurai Kamaraj University - Madurai, Tamil Nadu
2001

SKILLS

Websphere Application Server, Websphere Portal Server (9 years)

ADDITIONAL INFORMATION

Technical Skills:

WebSphere Portal Server V6.x/7.x, Websphere Application
Middleware products Server ND V7.x, Apache Http Server2.x, IBM Http Server,
Apache Tomcat. WebSphere Process Server6.x, WMQ. (L2)

Cloud products IBM SoftLayer, IBM PureApp System

Languages C, C++, J2EE 1.4, Visual Basic6.0, Unix scripting

Tools Introscope8.0, ITCAM, TEPS, HP Sitescope

Ticketing Tool JIRA, Remedy, IMPACT and ServiceNow