BrainTreeHR Consulting Pvt. Ltd
Ms. R.SURIYAKALA
Phone : 080-41329127
Mobile:9590623111
Email: suryakala@braintreehr.com
URL: www.braintreehr.com

Name	**K.G.Balaji GOPAL**
Cur Employer	Siemens
Total Exp	4 YRS
Present location	BANGALORE
Relevant	2.5 YRS
Skill	WEBSPHERE
Applied Before	NO
10th	Above 50%
12th	Above 50%
BE	Above 50%
PG	Above 50%
CTC	4.5 LPA
Exp CTC	NEGOTIABLE
Notice period	30 DAYS
Mobile	09739946684
MMN	Lakshmi
DOB	05/07/1981
Pan Card	ARXPK1664N
Ep No	**EP2010RA466761**

RESUME

Email   : **nanibalaji@yahoo.co.in**
: **nanibalaji@gmail.com**
K.G.Balaji   Mobile **: 09739946684**

Experience in System Administrator and troubleshooting in middleware

Career Objective:

To achieve the best in my career and to work with a team of intelligent and active personalities, which helps me to improve my career and to learn new things and meet the requirement of the Organization.

Professional Experience:

Total Experience   4 years

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<u>Relevent Experience</u>   2.5 years

 <u>Middleware MQ Administrator</u>

March 2008 to Till date   : Siemens SIS Bangalore

Client   : Daimler , Bangalore

Post Held   : L2 Support Engineer

<u>Responsibilities:</u>

- MQ support /RFTSx Support Event monitoring and notification Root cause analysis

- Administration/ installation/Customization

- Regular testing of cluster solutions and fail over solutions

- Execution of deployments for specific projects like IVK, VEDOC and GPPS using Message broker

- Configuration and individual adjustments as per the clients requirements

- Installed and configured MQ Series server on Windows

- MQ Support for other applications teams.
- Involved in MQ Backup & Recovery process.
- Created and configured MQ Objects like Queue Managers, Remote Queues, Local Queues, and Queue Aliases.
- Created MQ Series objects on Local and Remote MQ servers.
- Worked on Enabling of triggering.
- Involved in Daily Health check of the given MQ Request

- Worked in setting up of Queue manager network in Clusters and Distributed Queuing management
- Creating and configuring MQ Queue Managers and MQ
- Good experience WMQ concepts and hands on experience

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- Creating Bar files and Deploying message flows and message sets to the Broker

Key Projects

Incident Management:

Manage Incidents, Events and Service Requests through their lifecycle as per the SLA. Analyze the impact and urgency of each incident to appropriately prioritize the incidents Act as focal point of contact in the Incident Management Process amongst Client, Users, Service desk, SDM, Functional heads of other processes and Technical Domains.
Analyze the trend of repeated incidents and to assist Problem Management process.
Record all Major Incidents and prepare Major Incident Report to assist Problem Management in Root Cause Analysis.
Be updated with Known Error Database to reduce time taken in resolving known errors.
Document any addition or change in process.

Unix Administration

Oct 2006 to jan 2008	**Videsh Sanchar Nigam Ltd.**
	M/s. Orient Technologies Pvt. Ltd.

Post Held   :L2 Support Engineer

Project Description:

This project is to provide the Effective service to the customer of 850000 from the backend by solving the technical issues raised from the L1 support team and 30 regional offices located in all over India. More importantly monitoring the server status remotely in 24/7 basis and troubleshoot if any problem occurs. Taking care of the VoIP and Wifi are the another aspects of the project.

Responsibilities:

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- Monitoring and Resolving problems relating to Internet Servers, Services, Databases, Helpdesk queries (Level 2) and interacting with other Internet nodes to resolve issues regarding Internet services, etc
- System Monitoring (Heavy Disk I/Os, CPU Utilization of each server, Load on each server.
- Managing and Administering User accounts, assigning group policies for computers and users
- Share folders and assign permissions to those shares, assigning and managing disk quotas

- Setting up and sharing the network printer, planning and scheduling backups
- Antivirus installation on servers and nodes. Also includes updating and installing patches on servers.
- Implementing, Managing and Troubleshooting hardware devices and drivers, installing service pack and updating drivers.
- Providing technical support/troubleshooting for day-to-day operation to users on LAN and standalones Machines.
- Maintaining the backup of all the logs of users and mail logs for future correspondence.
- Installation and preventive maintenance regarding system upgradation and implement diagnostic packages, Networking hardware and installation.
- Configuring and Administration of users, groups, Creation/Deletion, Monitoring Mail Queues, File systems, network printer & device drivers.
- Administration, Monitoring, Disk space Management, Ensuring Data security and Access control on Servers.
- **Veritas Netbackup Server   Administration** – Administration of master server, Veritas Netbackup
     client installation and Administration, Creating and scheduling backup policies as per backup
     requirements. Maintains of ATL library, Quantum Libraries, which mounted on Master server.

Infrastructure : -
- Sun Fire 15K – (LDAP, Mail exchanger, CMMP)
- HP Superdome Enterpriser Server – E1000 - (Billing)
- IBM servers & Compaq Proliant: – Exchange Server (L1 & Mail), Sap Application

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- o Sun Ultra Enterpriser –3000, 450, L180 – (mmps1, mmps2, mmps3, smtp5, Pop1, Crm–corporat)..
- o Ipt-nexge –Net telephony using ATA device (Cisco ATA 186, D-Link DG104SH and Well gate 3502).

Educational Qualification:

M.C.A. (Master of Computer Application) from University Of Madras,Chennai.
April 2006 Passed out

IT Skills :

Operating Systems : Linux, Unix, Windows, AIX, HP-UX, Solaris.

 WebSphere Tools : IBM® WebSphere™ MQ 5.3,6.0,7.0, Message Broker

Personal Profile:

Name	:	K.G.Balaji
Father Name	:	K.Gopal
Date of Birth	:	05-07-1981.
Sex	:	Male
Languages Known	:	English, Hindi, Tamil and Telugu

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Address   :   Ramapuram(Village),   G.K(Post), Nagari(Mandal)

Chittor (Dist) AP India. Pin 517590.

Declaration

I here by declare that the above written particulars are true to the best of my knowledge and belief.

Place:- Bangalore   **K.G.Balaji.**

Date:-