ARUNPRASAD.K

Summary:

Five years of over all results driven and diversified experience in software development cycle inclusive of three years of experience in middleware administration using WebSphere Product family.

Professional Experience:

Working as a Senior Specialist – Systems in Middleware Administration since January 2009 to till date in HCL Technologies Ltd, Chennai.

Worked as a Systems Engineer Level 2A in Middleware Administration from August 2007 to December 2008 in Sify Technologies Ltd, Chennai.

Worked as a System Administrator from July-2004 to July 2007 in Sree Technologies Pvt Ltd, Chennai.

Summary:

- ➢ Total 5 + Years of IT Experience.
- ➢ 3 years experience administration and support of IBM WebSphere production systems in a business environment.
- ➢ Hands on experience with administering WebSphere Application Server Network Deployment (ND) 6.1.
- ➢ Managing Level-2, Level-3 support and administering an extensive array of WebSphere servers servicing multiple product groups.
- ➢ Troubleshooting problems related to web architecture and applications in conjunction with helpdesk, development team, testing team.
- ➢ Configuring, support and administration of WAS for applications and HTTP Server systems on Unix environments.
- ➢ Experience with Application Deployment.
- ➢ Experience with monitoring the JVM performance.
- ➢ Experience with on-call support for the production environment.
- ➢ Experience with troubleshooting production applications.
- ➢ Ability to work in a team or independently in any environment.
- ➢ Practical exposure to MQ Installations, Upgradations, LIFT Installations, Upgradations and troubleshooting problems as per the client requirements.

1

Academic Qualification:

- **SSLC**   **: 79%**
  Govt. Hr.Sec.School. MetturDam - 1997

- **Diploma in Computer Technology**   **: 86%**
  DOTE, Chennai - 2001

- **BE(ECE)**   **: 72%**
  Madras University, Chennai - 2004

Certification:

Sun certified System Administrator Level I.

Sun certified System Administrator Level II.

IBM WebSphere Application Server WAS 6.1 ND

Technical Skills:

Middleware suites	WebSphere Application server v6.1,WebSphere MQ V6
Databases	Oracle Database Server (UDB), DB2 on AIX,(UDB), DB2 on Mainframe, Sybase, MYSQL
Operating Systems	MS-DOS, Windows XP, AIX, RHEL 5
Web servers	IBM HTTP Server (IHS 2.0) & Apache

Project Experience:

Company Name	HCL Technologies Ltd
Role & Duration	Senior Specialist – Systems Jan 09 to till date
Project	Starwood hotels and Resorts - USA
Responsibilities	- Collection of JVM statistics, garbage collection data. - Cluster and Application restarts - Deployment of J2EE Applications in WAS under Unix platforms like AIX and Linux. - Support involves in installing / deploying Applications across Three Environments(Dev/QA/Prod). - Help with documentation – procedures, installs, versions, lists - Daily Health Check and System Log monitoring

- Co-ordinate with client's SME and Managers for scheduling the deployments.
- Develop and maintain Runbook and operations procedures.
- Oversee on-call coverage rotation to deliver 24x7 incident response and resolution.
- Prepare fortnightly status report

Company Name	**Sify Technologies Ltd**
Role & Duration	**Engineer – Systems Level 2A (May 07 to Dec 08)**
Project	**GM Motors - USA**
Responsibilities	- New server setups - Software upgrades - Server recycles - Performance monitoring - Deployment process - Help with documentation – procedures, installs, versions, lists - Daily Health Check and System Log monitoring - Experience with monitoring the JVM performance by WebSphere Heap Size, periodic testing and support of Web Environments with respect to High Availability. - Customization of IBM HTTP Server for serving application static content. - Diagnosing and resolution of application performance bottle necks within the WebSphere servers and host operating systems. - Interact with application architects to help with software architecture that meets functional and non functional requirements as availability, scalability, throughput and workload management - Giving production support includes solving incident tickets and service requests. - Review and verify production Release Notes. - Oversee on-call coverage rotation to deliver 24x7 incident response and resolution.

Company Name	**Sify Technologies Ltd**
Role & Duration	**Engineer – Systems Level 2A (May 07 to Dec 08)**
Project	**National Stock Exchange – NSE , India**
Responsibilities	- Installed and configuring IBM WebSphere Application Server 5.1/6.0/6.1, IBM HTTP server, WebSphere Business Modeler Publishing Server 6.0.2 and UDB DB2 on Unix/Linux servers. - Responsible for setting up the development, system test, performance test and pre-production environments for the ongoing application development. - Enabled security using the local operating system registry by assigning different roles to different users and groups. - Installed operating system software (Red Hat Linux, Solaris & Windows XP) for the test, pre-production and production environment. - Installed and configured the WebSphere plug-in for remote web servers. - Implemented Workload Management (WLM) for failover using a horizontal, vertical and a combination of horizontal and vertical clustering. - Configured WebSphere resources such as JDBC providers, JDBC data sources and connection pools. - Applying fix packs and refresh packs to various IBM products and testing the environment. - Managed the user environment by adding, modifying and removing user accounts and by assigning proper permissions to files and directories. - Monitored, maintained and customized existing WebSphere MQ objects such as queue managers, queues, channels and listeners. - Responsible for debugging application problems during the development of the application. - Giving 24x7 support as Primary WebSphere Administratorvarious aspects of system performance, resource utilization, and application usage.

Company Name	**Sree Technologies Ltd**
Role & Duration	**System Administrator (July 04 to Apr 07)**
Project	**First Advantage - UK**
Responsibilities	- Installed and configuring IBM WebSphere Application Server 6.x, IBM HTTP server. - Involved Configuration of JDBC , Data Sources. - Installed Application into WebSphere Application Server using Admin tool. - Involved developing Unix Scripts. - Installed the Application Server in AIX, Windows Environments. - Created the Clusters (Vertical , Horizontal) . - Applied Fix packs to the base Application Server and ND. - Involved in trouble shooting and performance tuning using Resource Analyzer and Log Analyzer - Created Node Agent by Federating Node to ND. - Involved in Log Analyzing. - Involved in Application Support by 24 X 7 Basis. - Involved Creating test environment, Staging Environment.

Personal Details:

Date of Birth   :   05-25-1982
Gender   :   Male
Marital Status   :   Married.
Passport No   :   YES