

**305**

# **DISCRETE RANDOM VARIABLES**

*A small café sells 0, 1, 2, or 3 muffins per customer.*

<b>x</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>3</b>
<b>p(x)</b>	<b>0.1</b>	<b>0.4</b>	<b>0.3</b>	<b>0.2</b>

**The probability that a customer buys at least two muffins:**

$$P(x \geq 2) = 0.3 + 0.2 = 0.5$$

<b>0</b>	<b><math>x &lt; 0</math></b>	$SS = \{\}$
<b>0.1</b>	<b><math>0 \leq x &lt; 1</math></b>	$SS = \{0\}$
<b><math>0.1 + 0.4 = 0.5</math></b>	<b><math>1 \leq x &lt; 2</math></b>	$SS = \{0, 1\}$
<b><math>0.5 + 0.3 = 0.8</math></b>	<b><math>2 \leq x &lt; 3</math></b>	$SS = \{0, 1, 2\}$
<b><math>0.7 + 0.2 = 1</math></b>	<b><math>x \leq 3</math></b>	$SS = \{0, 1, 2, 3\}$

**The probability that the customer buys fewer than 2 muffins**

$$P(x < 2) = F(2) = 0.5$$

*A startup tracks the number of sales calls made per day*

x	0	1	2	3	4
p(x)	0.05	0.15	0.4	0.3	0.1

**Find the expected number of calls per day.**

$$E(X) = 0(0.05) + 1(0.15) + 2(0.4) + 3(0.3) + 4(0.1) = 2.25$$

**Find the variance of the number of calls per day.**

$$E(X^2) = 0^2(0.05) + 1^2(0.15) + 2^2(0.4) + 3^2(0.3) + 4^2(0.1) = 0.15 + 4(0.4) + 9(0.3) + 16(0.1) = 6.05$$

$$\text{Var}(X) = E(X^2) - (E(X))^2 = 6.05 - 2.25^2 = 6.05 - 5.0625 = 0.9875$$

**Find the standard deviation of the number of calls per day.**

$$\text{SD}(X) = \sqrt{\text{Var}(X)} = \sqrt{0.9875} = 0.994$$

*A manager wants to decide whether to stock 2 or 3 units of a product daily.*

x	0	1	2	3
p(x)	0.1	0.3	0.4	0.2

**Find the expected demand.**

$$E(X) = 0(0.1) + 1(0.3) + 2(0.4) + 3(0.2) = 1.70$$

**Recommend a stocking level (2 or 3 units) that will minimise the expected number of unsold units.**

Case 1: Stocking 2 units

Demand = 0	Unsold = 2
Demand = 1	Unsold = 1
Demand = 2	Unsold = 0
Demand = 3	Unsold = 0

$$E(X_{2 \text{ Units}}) = 2(0.1) + 1(0.3) = 0.5$$

The recommendation is to stock 2 units as there is less expected unsold units.

Case 2: Stocking 3 units

Demand = 0	Unsold = 3
Demand = 1	Unsold = 2
Demand = 2	Unsold = 1
Demand = 3	Unsold = 0

$$E(X_{3 \text{ Units}}) = 3(0.1) + 2(0.3) + 1(0.4) = 1.3$$

# **CONTINUOUS RANDOM VARIABLES**

*A user spends time on a website uniformly distributed between 0 and 10 minutes*

$$F(x) = \begin{cases} 0 & \text{if } x < a \\ \frac{x-a}{b-a} & \text{if } a \leq x \leq b \\ 1 & \text{if } x > b \end{cases}$$

**What is the probability a user spends more than 5 minutes on the website?**

$$P(x > 5) = F(5) = 5/10 = 0.5$$

**What is the probability that the user spends at most 3 minutes on the website?**

$$P(x \leq 3) = F(3) = 3/10 = 0.3$$

**What is the probability that the user spends between 3 and 5 minutes on the website?**

$$P(3 \leq x \leq 5)$$

$$= F(3) = 3/10 = 0.3$$

$$= F(5) = 5/10 = 0.5$$

$$= F(5) - F(3) = 0.5 - 0.3 = 0.2$$

*Calls arrive to a call center at a rate of 10 customers an hour on average. The time between calls is exponentially distributed.*

$$F(x) = \begin{cases} 0, & \text{if } x < 0 \\ 1 - e^{-10x}, & \text{if } x \geq 0. \end{cases}$$

**What is the probability that the second call is received at most 10 minutes after the first call?**

The rate of calls was given in calls per hour, so 10 per hour =  $10/60 = \frac{1}{6}$  hours

$P(\text{Wait time} \leq \frac{1}{6})$

$$= F(1/6) = 1 - e^{-10(1/6)}$$

$$= 1 - e^{-1.666}$$

$$= 1 - 0.18900 = 0.8111$$

**What is the probability that there is more than an hour between two calls?**

$P(\text{Wait time} > 1 \text{ hour})$

$$= e^{-10(1)}$$

$$= e^{-10}$$

$$= 0.00005$$



# CONDITIONAL PROBABILITY

*At a coffee shop, 60% of customers order coffee, and 40% order tea. Of those who order coffee, 25% also order a muffin*

$$P(A|B) = \frac{P(A \text{ and } B)}{P(B)}$$

**What is the probability that a randomly selected customer orders coffee and a muffin?**

$$P(\text{Coffee and Muffin}) = 0.6 * 0.25 = 0.15$$

**Given that a customer ordered coffee, what is the probability they also ordered a muffin?**

$$P(\text{Muffin} | \text{Coffee})$$

$$= P(\text{Muffin and Coffee}) / P(\text{Coffee})$$

$$= 0.15 / 0.6 = 0.25$$

*A company sends out promotional emails. 70% of recipients open the email. Of those who open it, 20% click on the link*

**What is the probability that a recipient opens the email and clicks the link?**

$$P(\text{Opens email and click link}) = 0.7 * 0.2 = 0.14$$

**What is the probability a recipient clicks the link given they opened the email?**

$$P(\text{Click link} | \text{Opens email})$$

$$= P(\text{Click link and Open email}) / P(\text{Opens email})$$

$$= 0.14 / 0.7 = 0.20$$

*The time a user spends on a website is uniformly distributed between 0 and 10 minutes.*

$$F(x) = \begin{cases} 0 & \text{if } x < a \\ \frac{x-a}{b-a} & \text{if } a \leq x \leq b \\ 1 & \text{if } x > b \end{cases} \quad P(A|B) = \frac{P(A \text{ and } B)}{P(B)}$$

**What is the probability a user spends more than 5 minutes?**

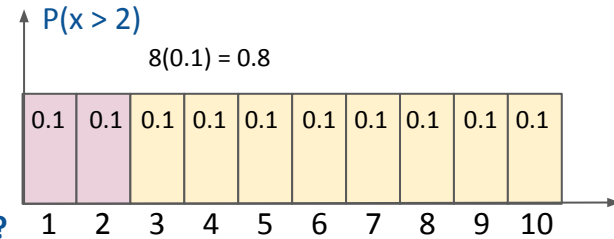
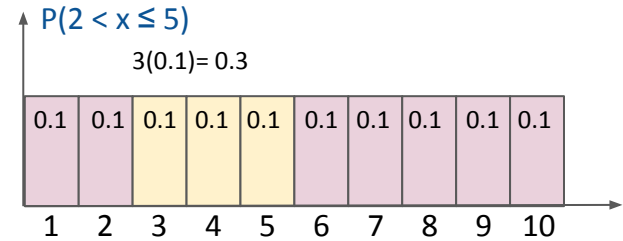
$$P(x > 5) = 5/10 = 0.5$$

**Given that a user has spent more than 2 minutes on the website, what is the probability they spend at most 5 minutes (total) on the website?**

$$\begin{aligned} &P(x \leq 5 \mid x > 2) \\ &= P(2 < x \leq 5) / P(x > 2) \\ &= 0.3 / 0.8 = 0.375 \end{aligned}$$

**Given that a user has already spent 2 minutes on the website, what is the probability that they spend an additional 5 minutes on the website?**

$$\begin{aligned} &P(x > 7 \mid x > 2) \\ &= P(x > 7) / P(x > 2) \\ &= 0.3 / 0.8 = 0.375 \end{aligned}$$



*The time it takes to help customers at a service desk is exponentially distributed with rate 5 customers per hour (or 1/12 customers per minute)*

$$F(x) = \begin{cases} 0, & \text{if } x < 0 \\ 1 - e^{-10x}, & \text{if } x \geq 0. \end{cases} \quad P(A|B) = \frac{P(A \text{ and } B)}{P(B)}$$

**What is the probability it takes more than 6 minutes to help a customer.**

$$P(x > 6) = F(6) = e^{-1/12(6)} = 0.60653$$

**Given that an employee has already been helping a customer for 3 minutes, what is the probability they spend more than 6 minutes (total)?**

$$\begin{aligned} P(x > 6 \mid x > 3) \\ &= P(x > 6) / P(x > 3) \\ &= 0.60653 / F(3) \\ &= 0.60653 / e^{-1/12(3)} \\ &= 0.60653 / 0.77880 = 0.7788 \end{aligned}$$

**Given that an employee has already been helping a customer for 6 minutes, what is the probability that they spend at least additional 6 minutes on the website?**

$$\begin{aligned} P(x > 12 \mid x > 6) \\ &= P(x > 12) / P(x > 6) \\ &= F(12) = 1 - e^{-1/12(12)} = 0.36788 \\ &= F(6) = 1 - e^{-1/12(6)} = 0.60653 \\ &= 0.36788 / 0.60653 = 0.6065 \end{aligned}$$

*A cafe manager is analysing customer purchasing behaviour. They have noticed that 90% of customers purchase a drink, and 60% of customers purchase food. 45% of customers purchase both food and drink.*

$$P(A|B) = \frac{P(A \text{ and } B)}{P(B)}$$

**Given a particular customer orders a drink, what is the probability that they will also purchase food?**

P(Purchase Food | Order Drink)

P(Food and Drink) = 0.45

P(Orders Drink) = 0.9

$0.45/0.9 = 0.5$