Divyam Garg

Business Analyst

Contact

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Key Skills

SQL
R, Python
Excel
Data Analysis
Data Visualization
ML Algorithms
Tableau

Education

2019-2020:
Great Learning, Gurgaon
PGP- BABI

2012-2016:
N.I.T Jalandhar
B.Tech(IPE), 7.08 cgpa

2009-2011:
Tagore Academy, Faridabad
Senior Secondary (12th), 76.60%

2007-2009
Tagore Academy, Faridabad
High School (10th), 87.40%

Academic Portfolio

https://eportfolio.greatlearning.in/divyam-garg

Certificates

https://olympus1.greatlearning.in/certificate/BHIPGWPB

Profile

Business Analyst with 3+ year of experience in analyzing and finding insights from the data using SQL, R, Python and creating Dashboards. Good knowledge on Data Integration, Processing, Exploration, Analytics, Reporting and Visualization.

Experience

Oct 2017—Present

Business Analyst, Metro Group of Hospitals, Noida

1. Working with different departments to track and define KPIs in dynamic and interactive way to provide real time statistics to top Management to increase the overall company performance and patient satisfaction.
2. **Market Research** - Working with pharmaceutical clients in creating different survey and finding insights from them. Created dashboard showing different KPIs and detailed analysis from the survey data.
3. Improved Hospital Pharmacy Management using data segmentation techniques like ABC analysis, VED analysis, XYZ analysis.
4. Created customized reports in Tableau and excel for data visualization.

February 2017—September 2017

Purchase Executive, Moolchand Healthcare, New Delhi

1. **Procurement Analysis**: Assist the MD of the company in cost analysis of medicines and consumables in order to cut down the cost or substitutions to increase margins and made almost ₹10 million extra savings in that financial year.
2. **Data Analysis**: Created customized reports in excel using vlookup, pivot and charts.

Academic Projects

1. **Capstone Project:** Built a Machine Learning model to reduce the reassignment counts of incident tickets using NLP modeling.
2. Built a Machine learning model to predict the choice of transport for a company employee.