

Booking Confirmation


Booking Reference: **2VKOCS**

Date of issue: 25 May, 2024

This is your official itinerary/receipt. You must bring it with you to the airport for check-in and we recommend you keep a copy for your records. Please also take the time to review it as it contains the [general conditions of carriage](#) and [applicable tariffs](#) that apply to the tickets, bookings and air services detailed below, as well as baggage, dangerous goods and other important information related to your trip.

Data Protection Notice: Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with its privacy policy. These are available at the [IATA Travel Centre website](#) or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, for example, how your personal data is collected, stored, used, disclosed and transferred. We also invite you to view [Air Canada's Privacy Policy](#) directly.

Ensure you are in compliance with the entry requirements of your destination. For the latest information on entry requirements, our flexible booking policy, or our health and safety measures visit our [Travel Ready hub](#).



Depart


Economy - Basic

Friday
02 Aug, 2024

13:15

Vancouver


Vancouver Int. (YVR),
Terminal M



08:05 + 1 day


Frankfurt

Frankfurt Int. (FRA),
Terminal 1

 AC838


9hr50


Cabin : Economy Class (K)

Operated by: Air Canada | **787-9** | 

Wi-Fi

Breakfast, Meal

 Economy Basic is a [restricted fare](#)



Return


Economy - Basic

Sunday
18 Aug, 2024

10:15

Frankfurt


Frankfurt Int.(FRA),
Terminal 1



11:20


Vancouver

Vancouver Int. (YVR),
Terminal M

 AC839


10hr05

Cabin : Economy Class (K)


Operated by: Air Canada | **787-9** | 

Wi-Fi

Meal, Snack

 Economy Basic is a [restricted fare](#)

Passengers

<div></div> <div>Vitoriams Cruz Monajem Fatheazam</div> <div>Ticket number 0142197185778</div> <div>Air Canada - Aeroplan 574084778</div>	<div>Seats</div> <div>AC838 25A</div> <div>AC839 24A</div>
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Purchase summary

Visa	1 adult
*****6708	
Air Canada - CA \$1476.97	
Allianz Travel Insurance - CA \$190.96	
Cross-border transportation of passengers in aviation acc. Para. 26 sec. 3 German VAT law	
	Flights
	Air transportation charges
Base fare	289.98
Carrier surcharges	770.02
	Taxes, fees and charges
Air Travellers Security Charge - Canada	34.42
Goods and Services Tax - Canada - 100092287 RT0001	1.25
Airport Improvement Fee - Canada	25.00
Airport Security Charge - Germany	14.80
Air Transport Tax - Germany	104.90
International Passenger Service Tax - Germany	60.60
Total before options (per passenger)	\$1300 ⁹⁷
	Seat selection
Vitoriams Cruz Monajem Fatheazam	
AC838: 25A - Standard seat (Window) - 0144267151700	88.00
AC839: 24A - Standard seat (Window) - 0144267151701	88.00
Total with options and seat selection fee:	\$1476 ⁹⁷
Air Canada - total (Canadian dollars)	\$1476⁹⁷
	Allianz Travel Insurance
Allianz Travel Insurance (Deluxe Package - ACDCAA300051140)	190.96
Allianz Travel Insurance - tax	0.00
Allianz Travel Insurance - total	\$190⁹⁶



Check-in and boarding gate deadlines

Within Canada	To/From the U.S. ¹	International (including Mexico and the Caribbean)	
240 minutes	240 minutes	240 minutes	Check-in and baggage drop-off opens Get a head start and drop your bags off as early as four hours before departure.
45 minutes ²	60 minutes ³	60 minutes	Check-in and baggage drop-off closes Make sure you've checked in, have your boarding pass and have dropped off your bags before the end of the check-in period for your flight.
30 minutes	30 minutes	45 minutes	Boarding gate deadline This is the latest you should be at the departure gate, ready to board.
15 minutes	15 minutes	15 minutes	Boarding gate closes Arriving after this time will result in reassignment of reserved seats, cancellation of your reservations, or disqualification from denied boarding compensation.

¹If you are travelling to the U.S., you must clear U.S. Customs and Border Protection (CBP) prior to departure in Canada. Note the following for early morning departures:

- Pre-board security screening opens at 3:15 at Toronto-Pearson (YYZ) and at 4:15 at Montreal-Trudeau (YUL)
- U.S Customs and Border Protection (CBP) is open 3:30 - 21:00 at Toronto-Pearson (YYZ), and 4:30 - 19:45 at Montreal-Trudeau (YUL)

²From Toronto Billy Bishop Airport (YTZ) – Check-in and baggage drop-off closes 30 minutes prior.

³From Toronto-Pearson Airport (YYZ) to the U.S. – Check-in and baggage drop-off closes 90 minutes prior.





Baggage allowance



Carry-on baggage

On flights operated by Air Canada, Air Canada Rouge or Air Canada Express, you may carry with you in the cabin 1 standard item (max. size: 23 x 40 x 55 cm [9 x 15.5 x 21.5 in]) and 1 personal item (max. size: 16 x 33 x 43 cm [6 x 13 x 17 in]). Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted. [See our complete carry-on baggage policy.](#)

Checked baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Vancouver (YVR) > Frankfurt (FRA)		
<div> 1st bag \$ 75.00 CAD Including taxes</div>	<div><div> 2nd bag \$ 100.00 CAD Including taxes</div></div>	<div>Max. weight per bag: 23 kg (50 lb)</div> <div>Max. dimensions per bag: 158 cm (62 in)</div>

Frankfurt (FRA) > Vancouver (YVR)		
<div><div> 1st bag \$ 75.00 CAD Including taxes</div></div>	<div><div> 2nd bag \$ 100.00 CAD Including taxes</div></div>	<div>Max. weight per bag: 23 kg (50 lb)</div> <div>Max. dimensions per bag: 158 cm (62 in)</div>

* For travel within Canada or between Canada and the United States, a Canadian tax of \$3.00 CAD may apply to baggage fees. For travel between Canada or the United States and Mexico, the Dominican Republic and Barbados, an applicable local sales tax of \$4.00 CAD may apply to baggage fees. For all other itineraries to/from Mexico, the Dominican Republic and Barbados as well as itineraries to/from South America, an applicable local sales tax of \$21.00 CAD may apply to baggage fees. All above tax amounts are based on the maximum applicable tax amounts per itinerary type. Actual amounts may vary and will be charged in the currency used in your departure airport. Tax amounts are subject to change without notice by local government.

Currency

Fee amounts are displayed in the currency of the first departure city on your ticket. On the day of travel, applicable fees will be assessed in the local currency of the country/region you are travelling from. Certain exceptions may apply where the departure airport does not charge in local currency. The currency exchange rate will be determined by the date of travel.

Stopovers

Checked baggage fees may be reassessed when itineraries include an enroute stopover of more than 24 hours.

Note: If you **exceed your baggage allowance** (in number, size and/or weight), additional checked baggage charges will apply. The policy and fees will be those of the carrier identified in the checked baggage information section.

- View [Air Canada's additional checked baggage policy.](#)
- View the [additional checked baggage policy of Air Canada's codeshare and interline partners.](#)

Economy - Basic

Changes	Departing flight <ul style="list-style-type: none">• Before departure of first flight<ul style="list-style-type: none">- Ticket reissue is not allowed.• After departure of first flight<ul style="list-style-type: none">- Ticket reissue is not allowed.• Flights can only be used in sequence from the place of departure specified on the itinerary.• Failure to show up for your flight (No Show) may result in a penalty. Please see the complete fare rules for details.
Cancellations	<ul style="list-style-type: none">• Tickets are non-refundable and are non-transferable.• Partially used tickets may be submitted for a refund assessment. The refund will be calculated as follows: Actual fare paid minus the value of the portion of the journey that has been flown and minus the applicable fee.• Flights can be cancelled up to 45 minutes before departure by going to the 'My bookings' tab of our homepage. Exception: Aeroplan flight rewards must be cancelled no later than 2 hours before departure.• Find out more about Air Canada's refund services.
Minimum stay	<ul style="list-style-type: none">• Travel must commence after: Tuesday 06 Aug, 2024 from FRA (FRANKFURT)
Maximum stay	<ul style="list-style-type: none">• Travel must commence before: Saturday 02 Aug, 2025 from FRA (FRANKFURT)
Aeroplan	<ul style="list-style-type: none">• Earn 10% Aeroplan points on flights within Canada, and 25% Aeroplan points on flights between Canada and international destinations• Applies to all flights operated by Air Canada, Air Canada Express and Air Canada Rouge• This fare <i>does not</i> allow for the accumulation of Status Qualifying Currencies, including Status Qualifying Miles, or for the accumulation of miles/points with other partner loyalty programs.

Economy - Basic

Changes	Return flight <ul style="list-style-type: none">• Before departure of first flight<ul style="list-style-type: none">- Ticket reissue is not allowed.• After departure of first flight<ul style="list-style-type: none">- Ticket reissue is not allowed.• Flights can only be used in sequence from the place of departure specified on the itinerary.• Failure to show up for your flight (No Show) may result in a penalty. Please see the complete fare rules for details.
Cancellations	<ul style="list-style-type: none">• Tickets are non-refundable and are non-transferable.• Partially used tickets may be submitted for a refund assessment. The refund will be calculated as follows: Actual fare paid minus the value of the portion of the journey that has been flown and minus the applicable fee.• Flights can be cancelled up to 45 minutes before departure by going to the 'My bookings' tab of our homepage. Exception: Aeroplan flight rewards must be cancelled no later than 2 hours before departure.• Find out more about Air Canada's refund services.
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Please notify us immediately if you do not plan on taking your scheduled flight(s). If you are unable to change or cancel your booking online, you can reach Air Canada Reservations at 1-888-247-2262 (view [international and other numbers](#)). If you do not show up for your flight, the rest of your itinerary will automatically be cancelled.

Disclaimer: The fare rules displayed above are for adult passengers only. Different rules may apply for children and infant passengers.

! General conditions of carriage

1. You must obtain your boarding pass and check in any baggage by the check-in deadline. Additionally, you must be available for boarding at the boarding gate by the boarding gate deadline. Failure to respect check-in and boarding gate deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.
2. Although reconfirmation of flights is not required, we strongly recommend that you check your flight status online at aircanada.com or by calling our flight information system at 1-888-422-7533 prior to your departure.
3. Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.
4. Any travel credit banked for unused tickets is non-transferable: when the credit is redeemed, it must be used by the same person whose name appears on the original ticket.
5. Air Canada will cancel any purchased ticket and provide a full refund without penalty up to 24 hours after purchase. Beyond 24 hours, voluntary changes to your itinerary may require the payment of additional fees and fare upgrades. If you are travelling on a non-refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
6. **Dangerous goods**

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and Prohibited Items page on our website for more information.
7. Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked luggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is \$ 1,000 CAD or more, per Kilogram or \$1 CAD per gram). Air Canada may refuse claims based on the inherent nature of an item (e.g. its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.
8. **International travel**

Governments may require your carrier to provide information on or permit access to passenger data. You cannot travel if you do not have all required travel documents, such as a passport and visa (where applicable), to enter in or transit through each country/region on your itinerary. Please refer to the [Travel Documents](#) page on our website for more information.
9. **In-flight health**

Most people are fit to travel by air, but special attention is required for passengers whose health problems may be exacerbated by altitude, travel stress, hypoxia and other travel related difficulties. Our website offers important health tips and information for customers with special needs who may require medical approval before flying.

Please also note that aircraft disinsection is carried out on certain routes, in compliance with the requirements of the World Health Organization (WHO), the International Civil Aviation Organization, Transport Canada and applicable foreign regulatory authorities. More information is available on our website.
10. **Schedules and timetables**

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.
11. **Overbooking notice**

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

NOTICE - SOLD SUBJECT TO APPLICABLE TARIFFS

! Air Passenger Protection Regulations Notice:

If you are denied boarding, your flight is cancelled or delayed for at least three hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the *Air Passenger Protection Regulation*. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website.

General terms and conditions pertaining to flight delays, cancellations, denied boarding, seating of children and lost or damaged baggage can be found in Air Canada's [General Conditions of Carriage and Tariffs](#).