Marketing Segmentation using Machine Learning

Providing an actionable market segmentation for marketing

Yann HERENG
Al engineer training
OpenClassrooms



I. Added Value and Goals

II. Data Ingestion / Processing

III. Primary Analysis (statistical)



Better understanding of client base



Provide understandable and actionable customer profiles

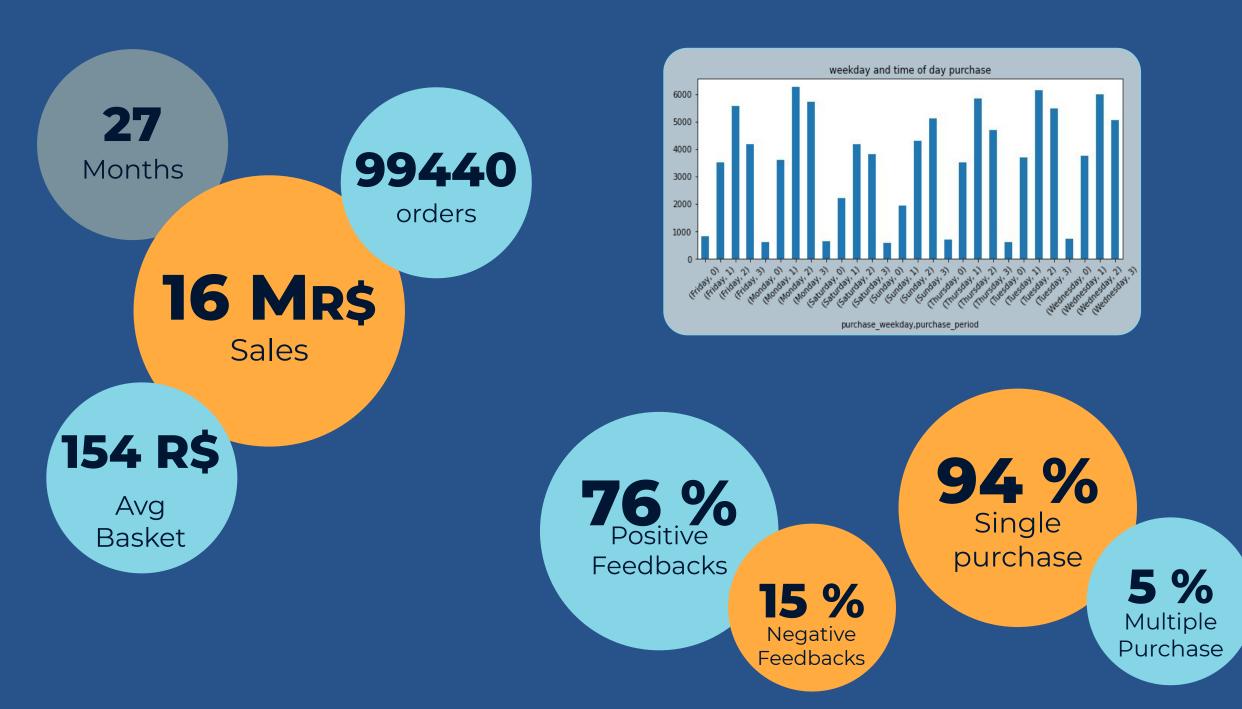


Optimize Call to action



Increase Customer Lifetime Value

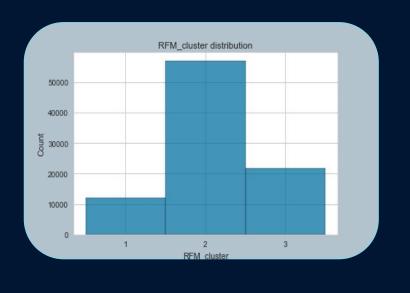




IV. Legacy RFM segmentation







V. K-means Clustering



tary_score frequency_

VI. Stability over time

