

Atlantic Computers: A Bundle of Pricing Options

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Overview

- Objective & Company Profile
- Competitors & Factors influencing Pricing
- Two-Step Savings & Pricing Alternatives
- Strategy 1: Status-Quo Pricing
- Strategy 2: Competition-based Pricing
- Strategy 3: Cost-plus Pricing
- Strategy 4: Value-in-use Pricing
- Review, Break-even Analysis & Recommendation
- Recommendation to Cadena's Salesforce
- Zink management's reaction to external threats

Objective:

■ Develop a pricing strategy for Atlantic Computers called the 'Atlantic Bundle' consisting of the new Tronn server and the PESA (Performance Enhancing Server Accelerator) software

Company Profile:

- Largest player in the overall computer industry competing for 30 years
- Manufacturer of high-end servers and high-tech products
- Jason Jowers responsible for the pricing of the Atlantic Bundle
- The Tronn was developed specifically for the emerging US market
- PESA would allow Tronn to perform upto four times faster
- Two main market segments Traditional segment & Basic Server segment

Competitors:

- Ontario Computer, Inc. with Zink product line
- ► Claimed 50% maket share in the basic server market
- Zink servers performed at approximately the same level as Atlantic's Tronn

Factors influencing pricing:

- Traditional focus on hardware; limited emphasis on software
- Software tools were historically provided for free (Matzer's belief)
- Long relied on standard approach (cost-plus pricing) in the industry
- Gains accrued by customers from PESA to be carefully considered
- Importance of conveying two-step savings to customers

Two-step Savings:

- First-order savings: purchase of fewer servers
- Second-order savings: Lower annual electricity charges, software licenses, labor costs

Pricing Options Alternatives:

Jøwers had four routes to go about for pricing the Atlantic Bundle:

- 1. Status-quo pricing
- 2. Competition-based pricing
- 3. Cost-plus pricing
- 4. Value-in-use pricing

Strategy 1: Status-Quo Pricing

- Charge for hardware; Software free
- Established price of basic server = \$2,000
- Comparison was made between two Tronn servers loaded with PESA against 4 Ontario's
 Zink servers

Price of Atlantic Bundle = Price of Tronn + Free PESA software = \$2,000

- Lowest price option; devalues the package
- Failed to capture the total value of the product
- ► Amount spent on R&D (\$2,000,000) had to be foregone

Strategy 2: Competition-based Pricing

- Charge based on competitors pricing
- Conservative model: Two Tronn equals Four Zinc servers (priced \$1,700 each)

Price of Atlantic Bundle = Price of 2 Zinc Server

= \$1,700 * 2

= \$3,400

Aggressive model: One Tronn equals Four Zinc servers (priced \$1,700 each)

Price of Atlantic Bundle = Price of 4 Zinc Server

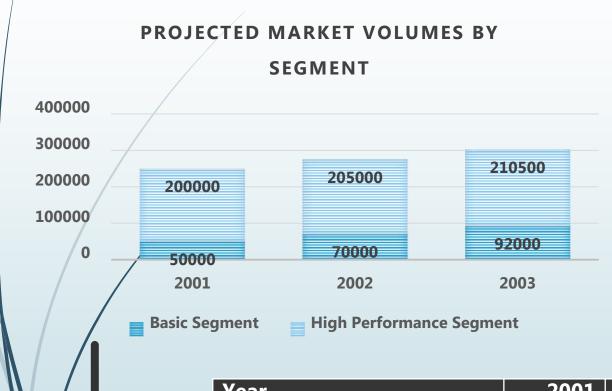
= \$1,700 * 4

= \$6,800

► Factors in a portion of the costs associated with software development

Strategy 3: Cost-plus Pricing

Price of Atlantic Bundle = \$2,245



Cost of Atlantic Tronn Server	\$1,538
Cost of PESA per Server	2,000,000/10,590 = \$189
Total Cost of Atlantic Bundle	1,538 + 189 = \$1,727
30% Mark-up	1,727 * 0.3 = \$518
Final Price	1,727 + 518 = \$2,245

	Year	2001	2002	2003	Totals
	Market Volume (units)	50,000	70,000	92,000	
	Market Share of Atlantic	4%	9%	14%	
>	Total Sales	2,000	6,300	12,880	21,180
	Estimated PESA Sale (50%)	1,000	3,150	6,440	10,590

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Strategy 4: Value-in-use Pricing

Considering four Zink servers equal two Tronn servers and 50-50 savings sharing

Savings Information	Two Zink Servers	One Tronn Server
Electricity Savings	250 * 2 = \$500	\$250
Software License Savings	750 * 2 = \$1,500	\$750
Labor Costs Savings	80,000/40 = 2,000 * 2 = \$4,000	\$2,000
Cost of server	1,700 * 2 = \$3,400	\$2,000
Total	\$9,400	\$5,000

- Savings: (9,400 5,000) = **\$4,400**
- ► Profit Sharing: 50-50 = \$2,200
- Price of Atlantic Bundle = \$2,000 + \$2,200

Review & Break-even Analysis:

Pricing for all four alternatives and their respective break-even units and time:

	Price	Cost	Contribution	R&D Cost	Break-even (units)	Break-even (Year)
1. Status-Quo Pricing	2,000	1,538	462	2,000,000	4,329	2003
2. Competition-based Pricing	6,800	1,538	5,262	2,000,000	380	2001
3. Cost-plus Pricing	2,245	1,538	707	2,000,000	2,829	2002
4. Value-in-use Pricing	4,200	1,538	2,662	2,000,000	752	2001

Recommendation:

- Go with Strategy 4, Value-in-use Pricing: second highest revenue, second lowest BEP
- Provides better foundation for sales strategy
- ► Captures the essence: savings that the customer accrues from buying the product
- Offering Tronn at the price that is the same level of Zink (\$2,000)

Recommendations for Cadena's Sales Force

The sales force needs to be trained to sell products on the basis of the following points:

- Communicate on the savings/gains/value to the customer
- Performance increase in Tronn, especially with PESA software tool
- Emphasize on the lower acquisition and possession costs
- Ensure excellent after sales service for customers

Motivation for the salesforce:

- Business model intact: 70% salary and 30% commission
- ► Higher the revenue, higher is the commission per sale of a server

Reaction of Zink's management to the threat posed to Atlantic Bundle

Short Term:

- Zink's management might reduce the price of its server
- If so, Atlantic can charge the client according to the cost plus approach and show the savings (\$2,611) to them.

[Zink's price can fall up to their costs of \$1,214 countering Atlantic's cost of \$2,246. Since four servers are needed, the total cost for Zink equals \$1,214 * 4 = \$4,856. Therefore, savings = \$(4,856 - 2,245) = \$2,611]

Long Term:

- Zink's management may come up with an identical software
- Atlantic can provide the PESA software free in that case

Thank you!