# Yousuf Hussain

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I am a software developer and data science enthusiast with a background in business intelligence and analytics. I aspire to develop algorithms that unleash the power of our data and build full-stack applications with simple, meaningful, insightful, and empowering user experiences.

### **SKILLS**

Programming languages: Python, JavaScript, SQL Front-end: ReactJS, HTML, CSS, Streamlit Back-end: NodeJS, Express, Django Databases: MongoDB, PostgreSQL, MySQL Data analysis: **Numpy, Pandas, Matplotlib, Tableau**Data visualization: **Seaborn, Plotly, Bokeh, Folium**Data science: **SciPy, Scikit-learn** 

Web scraping & automation: Beautiful Soup, Selenium

### **FDUCATION**

Nov 2021 **Software Engineering Bootcamp** - General Assembly - Toronto ON

Nov 2020 **Data Science Bootcamp** - BrainStation - Toronto ON

Apr 2016 Bachelor of Commerce (Accounting & Finance) - Toronto Metropolitan University - Toronto ON

### **EXPERIENCE**

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• Assist CEO (my spouse) with process automation, analytics, payroll, and administration for her small business which develops educational assessment content for grades K - 12

### Oct 2017 - Jun 2020 Associate Strategic Information Manager - BGIS / Hydro One - Markham ON

- Increased annual performance rating of a service delivery client business unit by 15% by developing a strategic plan to drive key business objectives and change management initiatives
- Improved financial performance of a \$30+ million capital budget by 5% by leading an internal audit to revamp the data integrity and reporting of 150+ capital projects
- Raised client engagement by 25% and satisfaction by 10% by redesigning a client satisfaction survey and applying root cause analysis to troubleshoot recurring issues and concerns

# Nov 2015 - Oct 2017 Business Intelligence Analyst - BGIS / TD Bank - Toronto ON

- Consolidated 12 key performance metrics and their respective detailed reporting into a single interactive Tableau dashboard with drill-down capabilities
- Improved vendor performance by 5% by introducing new analytics using IoT (Internet-of-Things) data to measure and audit time spent on-site

## Jan 2014 - Nov 2015 Financial Analyst - BGIS / TD Bank - Toronto ON

- Reduced monthly reporting cycle time by 60% by automating recurring SQL workflows using Microsoft VBA
- Managed a 10x increase in data volume by building a database using Microsoft Access and SQL to transition financial reporting from a region-based model to a building-unit-based model

# Apr 2012 - Jan 2014 Data & Reporting Analyst - BGIS - Markham ON

• Reduced turnaround time by 65% for occupancy move requests by deploying a new standard operating procedure and reporting framework

•	Streamlined reporting for 15+ small and medium sized clients by developing standards, documentation, and training