

- 01. Monitoring & Observability
- 02. App Monitoring
- 03. Custom Metrics
- 04. Grafana Datasource
- 05. Observability
- 06. Demo



Monitoring & Observability



Monitoring

Understanding the present/past state of the system.

Predefined metrics/logs



Observability

"Debug" the system in real-time.

Undefined properties/patterns

Why should SWEs do the monitoring?

Isn't it a job for DevOps Engineers?

Trend Analysis

Trends in MAU, cache key growth rate, and system growth/decline trends

Change Analysis

Understanding the impact of recent deployments and infrastructure changes

Impromptu Debugging

Identify key metric trends for system failure/anomaly events

Alerting

Alert the on-call engineer in the event of system failure.

Proactive measures can be taken before detection at the infrastructure level.

3 Monitoring Targets

Business Metrics

- Unique visitors
- File upload size
- Auth success/fails
- Page views

App Metrics

- DB connections
- JVM Heap memory
- Thread count
- Response time by endpoint

Platform Metrics

- RDB queries/sec
- EBS volume usage
- Redis memory usage
- EKS scheduler status

App Monitoring



Application Monitoring Tech Stack



Application

✓ Spring Boot Actuator



Data Collection/Storage

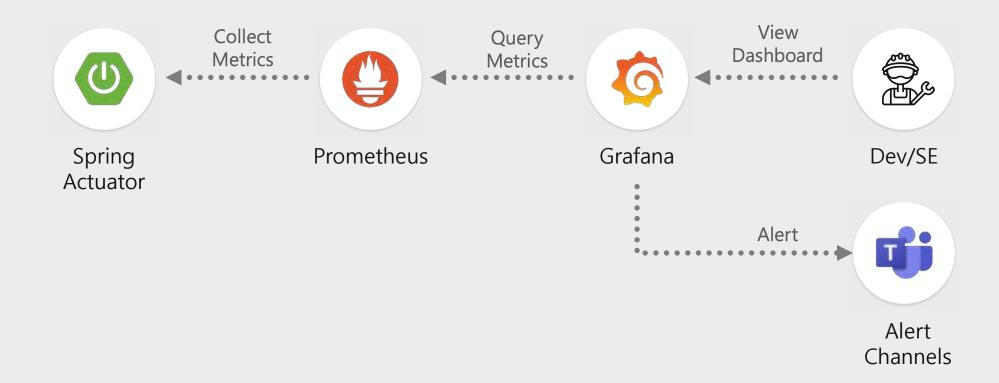
- **✓** Prometheus
- **✓** Elasticsearch
- ✓ RDB/Redis
- ✓ AWS CloudWatch
- **✓** Sentry



Data Visualization

- ✓ Grafana
- **✓** Sentry

Application Monitoring Tech Stack



What is Spring Actuator?

App Monitoring & Control

Query internal metrics, Shutdown, heap dump creation, etc

- Simply add a dependency to an existing Spring project
- Access metrics and features through HTTP Endpoints
- Supports variety of metric formats through Micrometer



JVM

Memory Usage, Thread count, GC metrics



System

CPU Usage, File descriptor, Uptime



Logger

Event count of each log level



Web MVC/WebFlux

Call count of each endpoint, Response time



Datasource

Hikari DB pool size, Connection speed

Spring Actuator Prometheus Endpoint

http://localhost:8080/actuator/prometheus

```
# TYPE jvm_memory_committed_bytes gauge
jvm_memory_committed_bytes{area="heap",id="Tenured Gen",} 6.2713856E7
jvm_memory_committed_bytes{area="nonheap",id="CodeHeap 'profiled nmethods'",} 2.7262976E7
jvm_memory_committed_bytes{area="heap",id="Eden Space",} 2.523136E7
jvm_memory_committed_bytes{area="nonheap",id="Metaspace",} 1.09748224E8
jvm_memory_committed_bytes{area="nonheap",id="CodeHeap 'non-nmethods'",} 2555904.0
jvm_memory_committed_bytes{area="heap",id="Survivor Space",} 3080192.0
```

What is **Prometheus?**





Time Series DB

Handling all events with INSERT for easy system change monitoring. Optimizing time-series data with long-term data retrieval and automatic data expiration.



All-in-one Solution

Metric collection, storage, querying, and alerting can all be addressed using Prometheus



Label-based Data Model

e.g. Group by HTTP Method + URI or just by URI



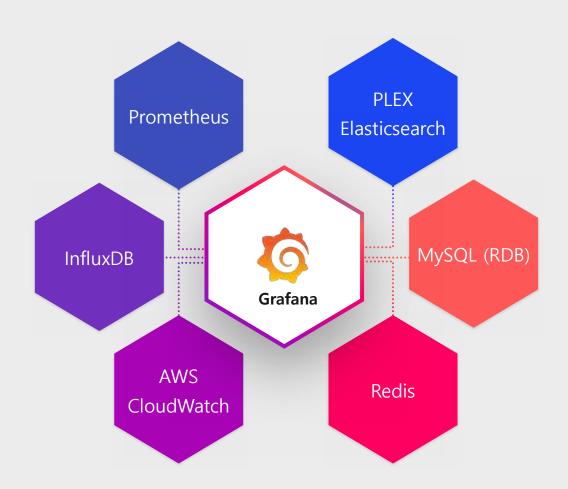
Works well with Kubernetes

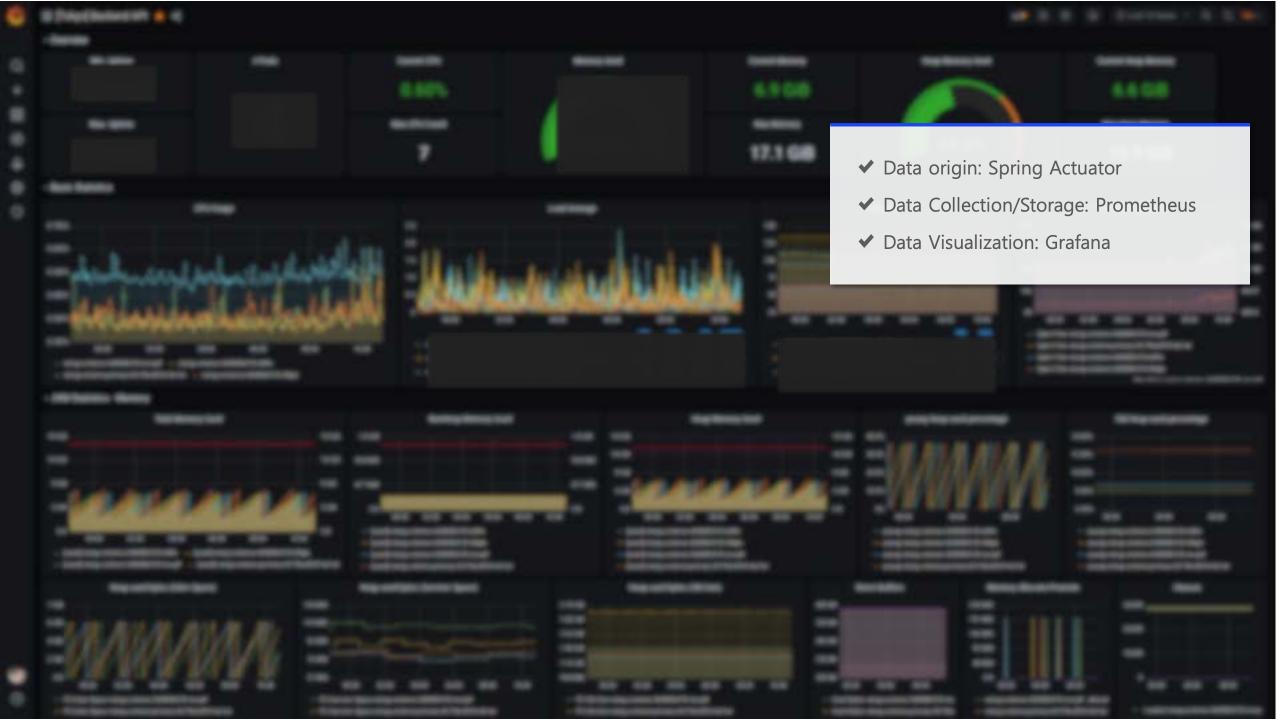
Most Kubernetes modules provide metrics in the Prometheus format

What is **Grafana?**

Data Visualization

- Able to connect diverse sets of data sources
- Create Monitoring Dashboards
- Supports alerts based on dashboards





Custom Metrics



Custom Metrics

Meters



Counter

A single metric that can only increase e.g. cumulative page views



Gauge

sessions

Metric that can go up or down e.g. number of active



Timer

Duration or count

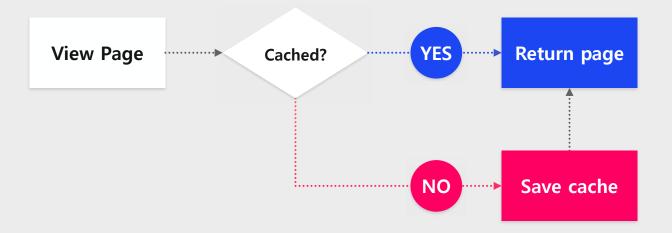
e.g. average time taken to call an external API

Time Taken to Call an External API

@Timed annotation

- Record execution count and total time taken by using it on a method
- Avg. Execution Time = (Total Time Taken) / (Execution Count)
- Needs Spring AOP dependency
- Only usable on public methods

Limitations of @Timed



- Only 1 timer per method
- No dynamic labeling
- Gauge, Counter not supported

```
snanshotService cacheSnanshot(service getServiceId())
 pageDbReadCounterBuilder.tags(SLUG_TAG, slug, PAGE_UUID_TAG, pageUuid).register(meterRegistry).increment();
                                                                                      Increment RDB read
                                                                                                   counter
                                                                                                        slug)))
                                                                                     Increment Cache read
                                                                                                    counter
nage = ontPage get()
pageCacheReadCounterBuilder.tags(SLUG_TAG, slug, PAGE_UUID_TAG, pageUuid).register(meterRegistry).increment();
```



Grafana Datasources AWS CloudWatch



Grafana Datasources MySQL (RDB)



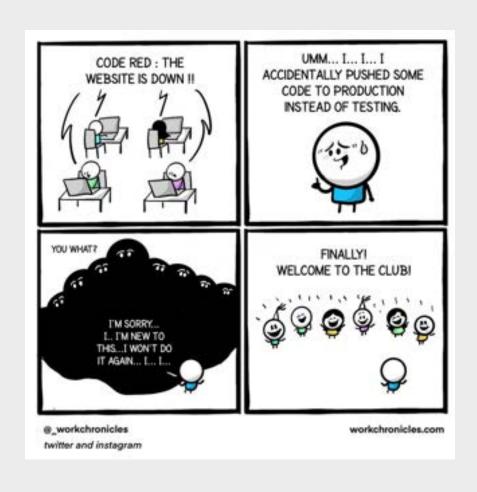


4 Quadrants of Risk

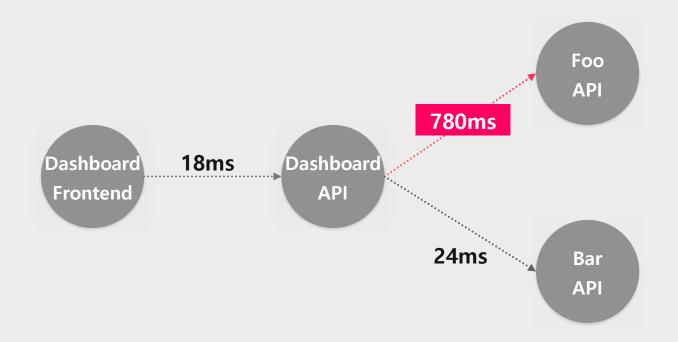
		CAUSE identified?	
		Yes	No
PROBLEM identified?	Yes	Internal Server Error Unchecked input is the cause	Memory Leak Cause Unknown
	oN	AWS Failure leads to service failure Don't know which AWS service failed	Don't know what errors will happen, Don't know what will cause errors

How Can We Prevent the Unpredictable?

- You Can't.
 Incidents will occur
 NO MATTER WHAT
- But, we can prepare:
 - Rapid Incident Response & Recovery
 - Postmortem & Root Cause Analysis
 - Mitigate Failure Recurrence

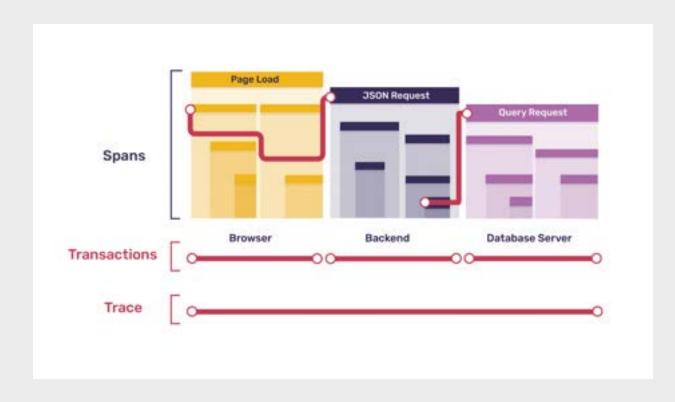


Distributed Tracing

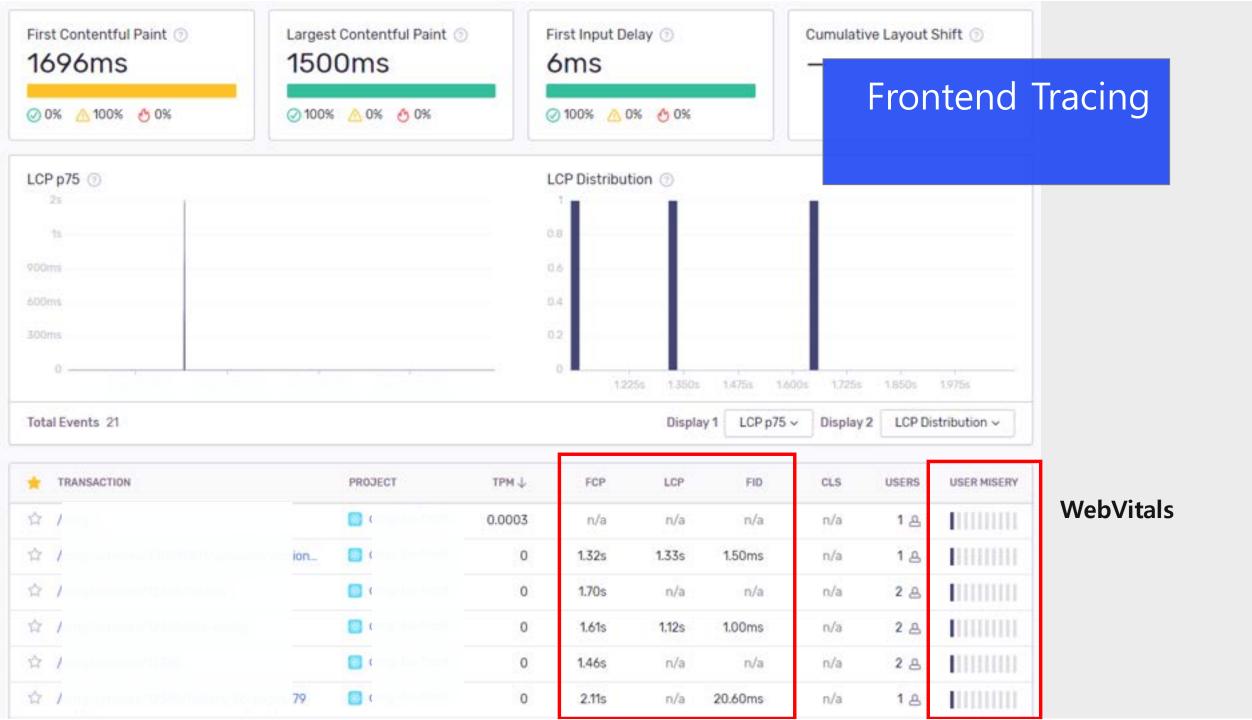


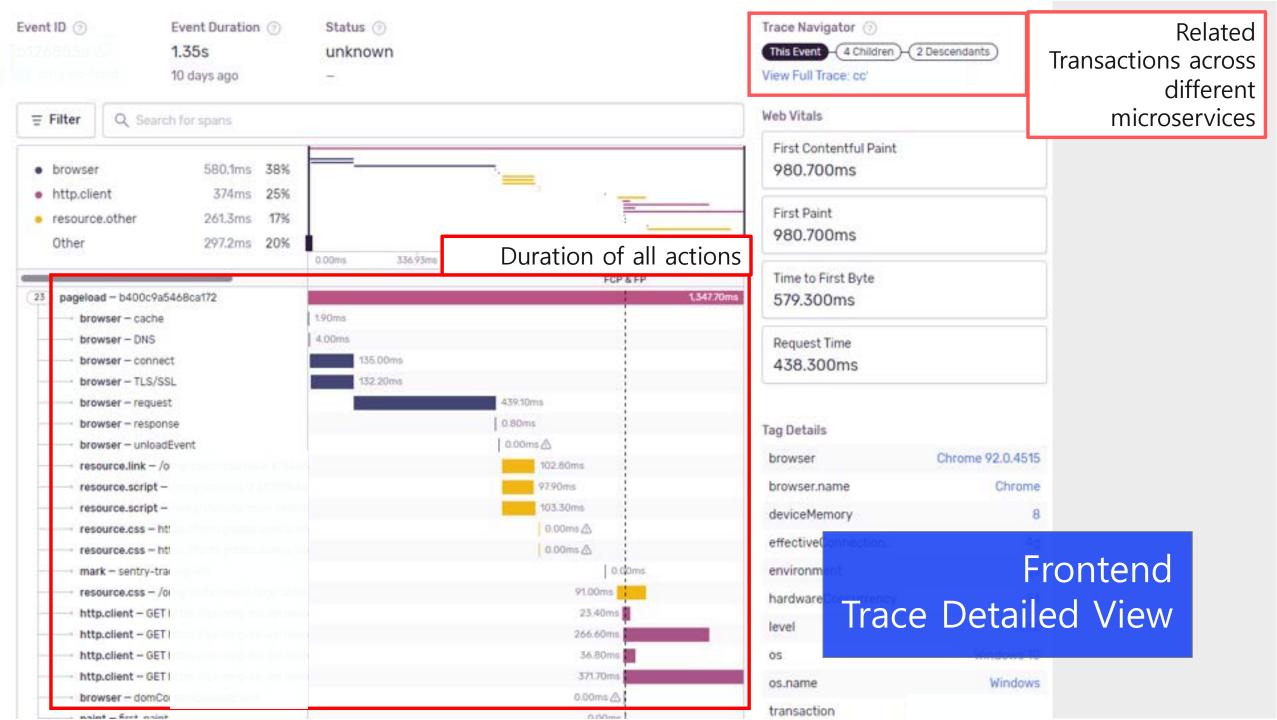
- Hard to identify delays and errors in a distributed microservices topology
- Even harder to identify short-lived errors only occurring under specific conditions
- No more ambiguous problem reports
 - X Dashboard is slow today
 - X Page view takes too long
 - EgRepository#findByld method used by page view operation shows an average of 3,000ms response time and therefore caused page view delays for 2 hours

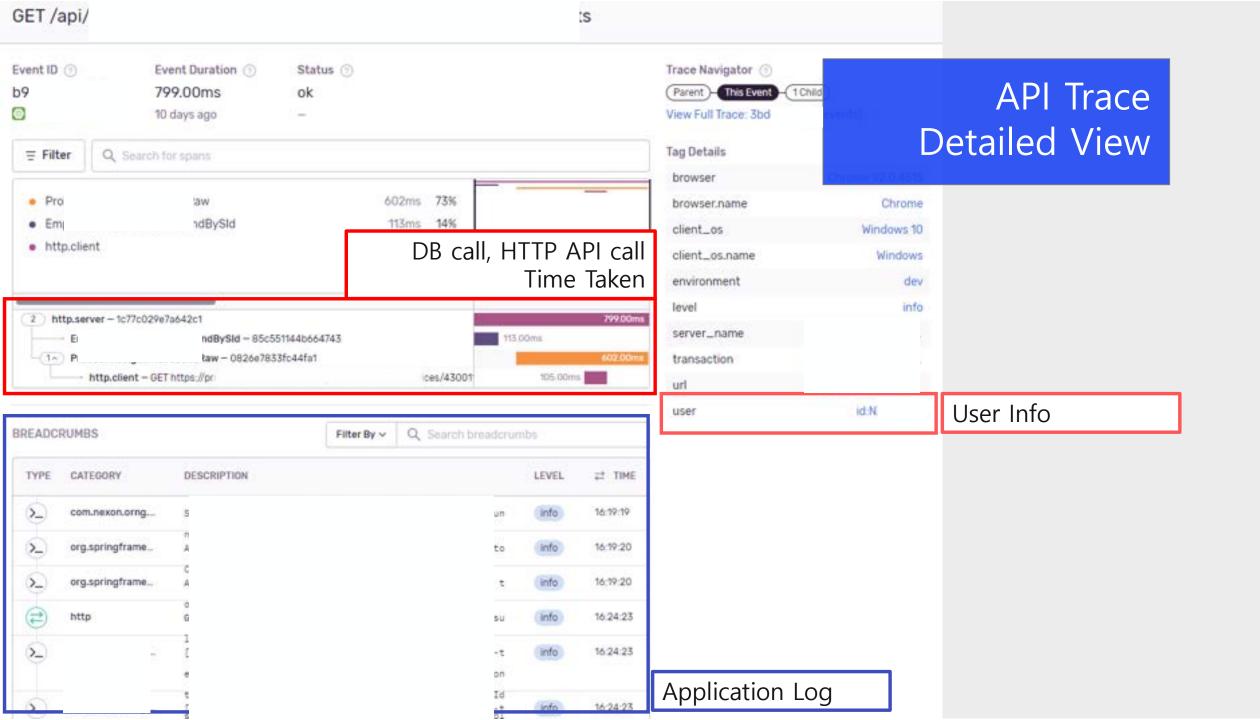
Distributed Tracing

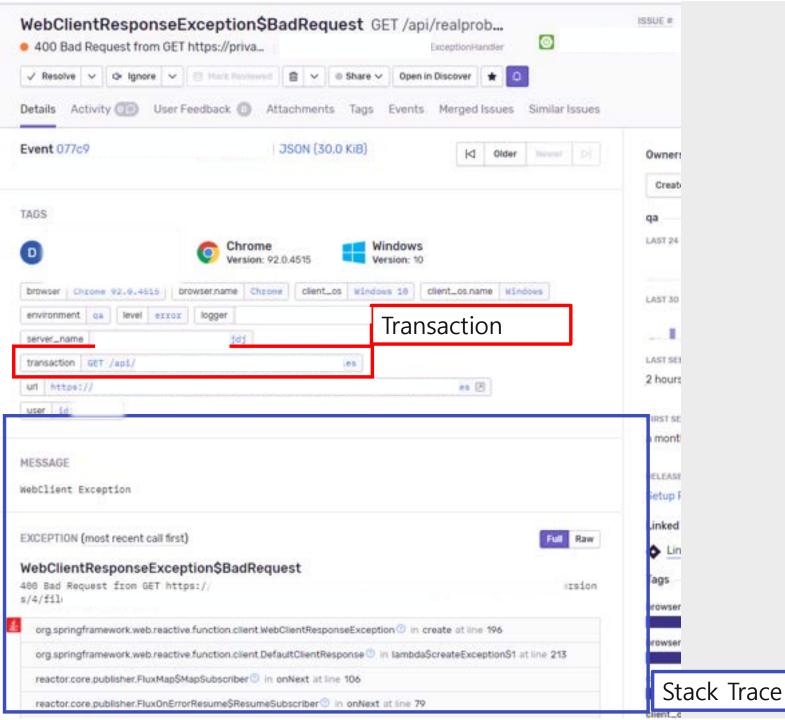


- Multiple spans under a single Transaction
- Usually 1 Method : 1 Span
- SDKs for almost all mainstream frameworks
 Vue, React, Spring, .NET, Express, etc



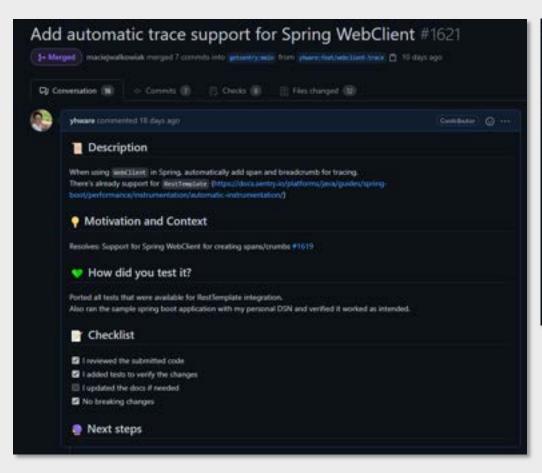


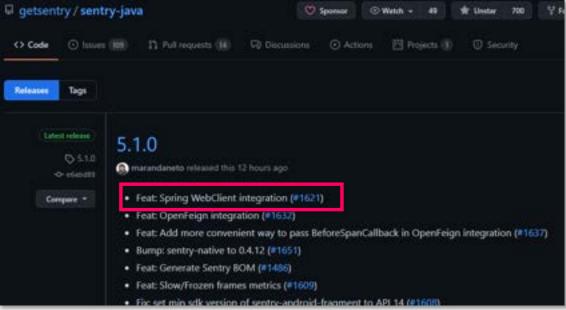




API Error Detailed View

A little show off: My OSS contribution





Thank you.