

Yi Lu

M. yi.lu7799@gmail.com

C. 0272485130

Auckland, 1024

Profile

Friendly student available for weekdays, evenings shifts. Considered hardworking, punctual and driven. Motivated waiter with engaging personality and flexible approach.

Upbeat, friendly and able to anticipate customer needs in order to facilitate enjoyable dining and shopping experiences. Strong work ethic with willingness to take initiative.

Education

Foundation Course, 06/2020

Taylors College

Auckland CBD, Auckland

Relevant Courses:

- English
- Maths
- Economics
- Classical Studies
- Information Technology

The University of Auckland, Auckland

Bachelor of Science, Computer Science, graduated in 11/2023

Lincoln University, Lincoln (remote)

Master of Computing, expected in 01/2025

Key Skills

*Food safety
understanding*

Dining customer service

*Liquor, wine and food
service*

Menu knowledge

Table setting arrangements

*Warm and Friendly
Transactions and Cash
Handling*

Experience

Food prep/kitchen helper

White + Wong's, Auckland

02/2022 to 06/2022

- Help in the food preparation stage before passing it to the chefs/Front of house.
- Helping clean the dishes and kitchen when closing.
- Clean and passing the clean dishes and cutlery to Front of house.

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- Help in the food preparation stage before passing it to Front of house.
- Doing kitchen preparation for the next day sells.
- Passing the food to the customers/Uber Eat drivers.
- Taking order from the customers and doing cash ups every night before closing.
- Doing cleaning the shop when it is quiet.
- Greeting customers coming in the store.
- Understanding customers needs to enhance their experience in the store.