

# Yi Cao

## User Experience Designer | UI Engineer

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### QUALIFICATION HIGHLIGHT

User Experience Designer/Engineer with 3 years of experience in UX/UI Design and engineering. **Multi-Disciplined** academic background in **Human-Computer Interaction**, **Computer Science**, and **Fine Art**. UI work spans from Portal, Customer Support, Career Center, B2C, eNewsletter, Mobile sites and Search.

Expertise in **Semantic** HTML/CSS/jQuery/AJAX. Knowledge of technology trend and best practice in UI Design/Front-end, including Lean UX (**Rapid Prototyping** & Design Evaluation), **Usability**, Accessibility, Web Performance, and **SEO**. Ability to gauge design via **A/B test**, **Analytics** and **Usability Test**.

### PROFESSIONAL EXPERIENCE

**NetApp**, Sunnyvale, CA May 2011-Aug 2011  
*UX/UI Design Intern*

- + Practiced UCD process in redesigning Customer Support, Web Portal, and search
- + Translated user feedback and business requirements into Web/Mobile UI design
- + Prepared Wireframe (Visio), Prototypes (Axure), and Front-end (HTML/CSS/jQuery)
- + Validated and optimized design via A/B Test, Analytics, and Usability Testing
- + Documented Style Guide, Best Practice and conduct Web Performance
- + Worked closely with Dev and QA team to ensure the quality of UX/UI

**BayCHI**, Palo Alto, CA Feb 2011-Present  
*Web UI Designer*

- + Conducted user research, improved usability on registration, mobile and video
- + Created Wireframe, HTML Prototypes and Front end HTML5

**Career Center**, San Jose State University, CA Dec 2010-May 2011  
*Usability Engineer & Web UI Designer*

- + Gauged the Accessibility (Section508) and Usability of sites, employed A/B test and usability test to optimize design
- + Designed usable and aesthetic UI, and strived for UI consistency and best practice
- + Implemented UI using HTML/CSS/jQuery, and checked browser compatibility

**Taproot Foundation**, San Francisco, CA Sep 2010-May 2011  
*Web UI Designer & Front End*

- + Worked collaboratively with a team of 6 on Design Research
- + Designed and Implemented standard and semantic HTML/CSS/JS UI

**Freelance Web UI Designer & Developer**, New York, NY Dec 2008-Aug 2010

- + Translated user feedback and business requirements into Web/Mobile UI design
- + Designed clean, elegant and accessible UI and prepared wireframe and prototypes
- + Implemented standard HTML/CSS/JS interface on PHP Codeigniter MVC

**Hamkoo Information Technology LTD.**, China Sep 2007-Sep 2008  
*Front end Engineer*

- + Implemented web UI using HTML/CSS/JS on PHP/.Net /Java MVC framework

### TRAINING

**Web Usability** (Jakob Nielsen) Usability Week 2010, SF  
**Mobile User Experience** (Raluca Budiu) Usability Week 2010, SF  
**UI Design Principle** (Kathryn Whinton) Usability Week 2010, SF  
**Remote Usability Testing** (Tom Tullis) HFES 2010 Annual meeting, SF  
**Fine Art** (6 years) 2000, China

### EDUCATION

M.S. HCI / Human Factor Aug 2010-May 2012 (Expected)  
**San Jose State University**

M.S. Coursework in Management Information Systems Oct 2008  
**Dalian Maritime University**

B.S. in Management Information Systems May 2007  
**Dalian Maritime University**