

TUNKU ABDUL RAHMAN UNIVERSITY OF MANAGEMENT AND TECHNOLOGY

FACULTY OF COMPUTING AND INFORMATION TECHNOLOGY

BAIT3003 DATA WAREHOUSE 2022/2023

Student's name/ ID Number : Tan Jacqueline 21WMR03259

Student's name/ ID Number : Sit Yie Sian 21WMR03693

Student's name/ ID Number : Leong Sheng Mou 21WMR07568

Student's name/ ID Number : Loke Tze Min 21WMR07394

Tutorial Group : RDS2S3G2

Tutor's name : Mr Choong Yun Loong

Group Member	Task 3 marks	Total marks
1.Tan Jacqueline	()	()
2.Sit Yie Sian	()	()
3.Leong Sheng Mou	()	()
4.Loke Tze Min	()	()

BAIT3003 Data Warehouse Technology

Assignment Assessment Form

Task No.	Task Descriptions	Weightage	Criteria	Ratings	Marks	CLO
1	Design of Data warehouse (logical design)	5%	 Include the relevant dimensions. Include the correct measures in the fact table. 	•Excellent (5) •Good (4) •Moderate (2-3) •Poor (0-1)		1
	Design of Data warehouse (physical design)	15%	 Create TABLE statements Appropriate data types and size of attributes Proper Integrity constraints 	•Excellent(13-15) •Good (10-12) •Moderate (6-9) •Poor (0-5)		1
2	ETL (initial loading)	20%	VIEWS, SELECT,INSERT,PROCEDUR ES for each of the dimensions and fact table. Variety of techniques necessary to achieve the correct data loading	•Excellent (18-20) •Good (14-17) •Moderate (9-13) •Poor (0-8)		1
	ETL (subsequent loading)	20%	VIEWS, SELECT,INSERT,PROCEDUR ES for each of the dimensions and fact table. Variety of techniques necessary to achieve the correct data loading	•Excellent (18-20) •Good (15-17) •Moderate (9-14) •Poor (0-8)		1

3	*Business Analytic queries design (Individual marks awarded))	30%	 Clear and proper identification of information needs Flexible query to cater for variety of inputs, use of multiple tables Meaningful report handlings Data values formatted accordingly 	•Excellent (25-30) •Good (16-24) •Moderate (9-15) •Poor (0-8)	3
4	Assignment Report	10%	 Comprehensive coverage Quality of report presented All tasks numbered, header / footer used, proper formatting 	•Excellent (9-10) •Good (7-8) •Moderate (4-6) •Poor (0-3)	1

Table Of Contents

Chapter 1 Design of Data Warehouse	4
Introduction	4
1.1 Original Database	5
1.1.1 Logical Design	5
1.2 Star Schema Dimension and Fact Tables	6
1.2.1 Logical Design	6
1.2.2 Physical Design	7
1.2.2.1 Dimension Tables	7
1.2.2.2 Fact Table	8
1.3.3 Data Dictionary	9
Chapter 2 Extract, Transform, Load Process	12
2.1 Script for Initial Loading	12
2.1.1 Date Dimension	12
2.1.2 Customer Dimension	14
2.1.3 Product Dimension	15
2.1.4 Employee Dimension	16
2.1.5 Sales Fact	16
2.2 Script for Subsequent Loading	17
2.2.1 Date Dimension	17
2.2.2 Customer Dimension	17
Chapter 3 Business Analytics Reports	22
3.1 Leong Sheng Mou	22
3.1.1 Report I compare sales weekend and weekdays in 2022	22
3.1.2 Report 2 list all total spend amount based on city 2021	27
3.1.3 Report 3 compare top 3 product from 2020 to 2023	33
3.2 Loke Tze Min	38
3.2.1 Report I: compare the 5 product category of 2021 and 2022	38
3.2.2 Report 2: Comparing 2021 top 10 buyers with 2022 buyers, show total spending amount and calculate the difference	t 43
3.2.3 Report 3 list out the customer who spend over RM110k by year and point out the higher amount for each year	est 48
3.3 Sit Yie Sian	52
3.3.1 Report 1: Top sales state in 2021 and their city sales percentage growth for Q1 2021 and 2022	l 52
3.3.2 Report 2: Top 10 employee sales in 2020 and compare their sales performance in 2021	57
3.3.3 Report 3: Top 10 product overall sales and comparing the percentage sales in weekend weekdays	and 61
3.4 Tan Jacqueline	65
3.4.1 Report I: Monthly best city performance report	65
3.4.2 Report 2:Top 10 employee of the year	72

3.4.3 Report 3: Annual Sales of last three years and calculate the growth percentage

Chapter 1 Design of Data Warehouse

Introduction

The database is based on a global fictitious company that sells computer hardware including storage, motherboard, RAM, video card, and CPU.

The company maintains the product information such as name, description standard cost, list price, and product line. It also tracks the inventory information for all products including warehouses where products are available. Because the company operates globally, it has warehouses in various locations around the world.

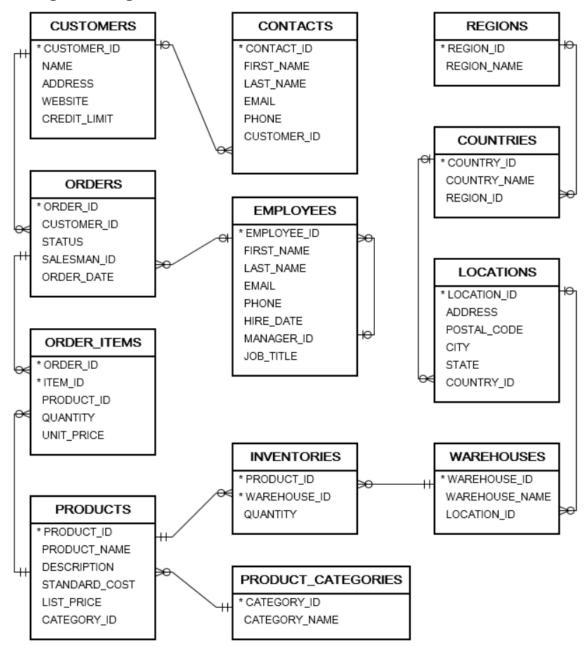
The company records all customer information including name, address, and website. Each customer has at least one contact person with detailed information including name, email, and phone. The company also places a credit limit on each customer to limit the amount that customer can owe.

Whenever a customer issues a purchase order, a sales order is created in the database with the pending status. When the company ships the order, the order status becomes shipped. In case the customer cancels an order, the order status becomes canceled.

In addition to the sales information, the employee data is recorded with some basic information such as name, email, phone, job title, manager, and hire date.

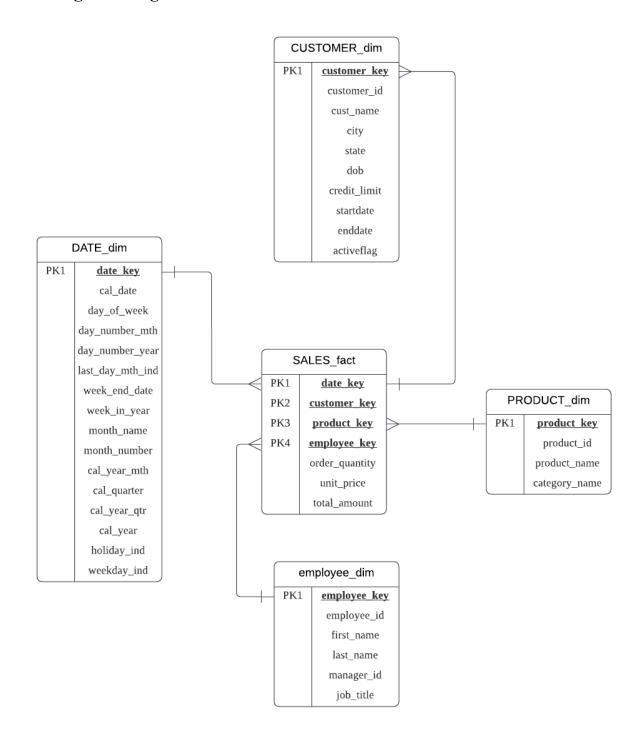
1.1 Original Database

1.1.1 Logical Design



1.2 Star Schema Dimension and Fact Tables

1.2.1 Logical Design



1.2.2 Physical Design

1.2.2.1 Dimension Tables

```
--date dim
CREATE TABLE DATE dim (
date_key __number not null, -- running number
                            -- e.g. '09/03/2023'
 cal date
                  date,
day_of_week number(1), -- 1 to 31
day_number_mth number(2), -- 1 to 31
day_number_year number(3), -- 1 to 366

later day_mth ind char(1), -- 'Y/N'
day_of_week
-- date of the week end
);
-- dim product
CREATE TABLE Product dim
(product key number not null,
product id number not null,
product name varchar(50),
category name varchar(50),
primary key(product key)
);
-- dim customer
CREATE TABLE CUSTOMER dim
(customer_key number not null, customer_id number not null, cust_name varchar(30), city varchar(30), state varchar(30),
credit limit number(8,2)
-- dim employee
CREATE TABLE employee dim
(employee_key number not null,
employee id number not null,
First_name varchar(50) not null,
Last name varchar(50)
                                not null,
Manager_id number ,
Job_title varchar(50) not null,
primary key(employee key)
);
```

1.2.2.2 Fact Table

1.3.3 Data Dictionary

Date Dimension

Attribute	Data Type	Constraint	Example
date_key	NUMBER	NOT NULL	11882, 11883
cal_date	DATE	-	25-FEB-23
day_of_week	NUMBER(1)	-	1 to 7
day_number_mth	NUMBER(2)	-	1 to 31
day_number_year	NUMBER(3)	-	1 to 365
last_day_mth_ind	CHAR(1)	-	Y or N
week_end_date	DATE	-	31-DEC-22, 07-JAN-23
week_in _year	NUMBER(2)	-	1 to 52
month_name	VARCHAR(9)	-	January to December
month_number	NUMBER(2)	-	1 to 12
cal_year_mth	CHAR(7)	-	2023-01, 2022-12
cal_quarter	CHAR(2)	-	Q1 to Q4
cal_year_qtr	CHAR(6)	-	2022Q4, 2023Q1
cal_year	NUMBER(4)	-	2022, 2023
holiday_ind	CHAR(1)	-	Y or N
weekday_ind	CHAR(1)	-	Y or N

Customer Dimension

Attribute	Data Type	Constraint	Example
customer_key	NUMBER	NOT NULL	30415, 30417
customer_id	NUMBER	NOT NULL	120415, 120413
cust_name	VARCHAR2(30)	-	BB&T Corp, Raytheon
city	VARCHAR2(30)	-	Sepang, Kuching
state	VARCHAR2(30)	-	Seremban, Sarawak
dob	DATE	-	21-JUL-87, 16SEP-71
credit_limit	NUMBER(8,2)	-	30382, 30231
startdate	DATE	NOT NULL	01-JAN-17
enddate	DATE	NOT NULL	31-DEC-99
activeflag	CHAR(1)	NOT NULL	Y or N

Product Dimension

Attribute	Data Type	Constraint	Example
product_key	NUMBER	NOT NULL	1001, 1288
product_id	NUMBER	NOT NULL	1, 288
product_name	VARCHAR2(50)	-	Seagate ST1000DM010
category_name	VARCHAR2(50)	-	Mother Board, Storage

Employee Dimension

Attribute	Data Type	Constraint	Example
employee_key	NUMBER	NOT NULL	1, 107
employee_id	NUMBER	NOT NULL	1, 107
first_name	VARCHAR(50)	NOT NULL	Harper, Gracie
last_name	VARCHAR(50)	NOT NULL	Spencer, Gardner
maanger_id	NUMBER	-	1, 106
job_title	VARCHAR(50)	NOT NULL	Public Accountant, President

Sales Fact

Attribute	Data Type	Constraint	Example
date_key	NUMBER	NOT NULL	11882, 11883
customer_key	NUMBER	NOT NULL	30415, 30417
product_key	NUMBER	NOT NULL	1001, 1288
employee_key	NUMBER	NOT NULL	1, 107
order_quantity	NUMBER(3)	NOT NULL	1, 5
unit_price	NUMBER(8,2)	NOT NULL	26.99, 299.89
total_amount	NUMBER(11,2)	NOT NULL	9029.85, 899.99

Chapter 2 Extract, Transform, Load Process

2.1 Script for Initial Loading

2.1.1 Date Dimension

```
drop sequence date seq;
create sequence date seq
start with 10001
increment by 1;
drop table DATE dim;
create table DATE dim (
date_key number not null, -- running number cal_date date, -- e.g. '09/03/20
delete Date dim;
declare
   v startDate date:=to date('01/01/2018', 'dd/mm/yyyy');
   v endDate date:=to date('01/03/2023', 'dd/mm/yyyy');
   v day of week
                            number(1);
   v day number mth number (2);
   v_day_number year number(3);
   v_last_day_mth_ind char(1);
   v week end date date;
   v_week_end_date
v_week_in_year
v_month_name
v_month_number
v_cal_year_mth
v_cal_quarter
v_cal_year_qtr
v_cal_year
v_holiday_ind
v_weekday_ind
date;
number(2);
varchar(9);
number(2);
char(7);
char(2);
char(6);
number(4);
char(1);
char(1);
```

```
begin
   v holiday ind :='N'; --default value
   while(v startDate<=v endDate) loop</pre>
                        := to char(v startDate, 'd');
         v day of week
         v_day_number mth
                             := to char(v startDate, 'dd');
         v_day_number_year := to char(v startDate, 'ddd');
                           := to_char(v startDate, 'IW');
         v week in year
                             := to_char(v_startDate, 'Month');
         v month name
                          := to_char(v_startDate, 'MM');
:= to_char(v_startDate, 'YYY-MM');
         v month number
         v cal year mth
         v cal year
                             := to char(v startDate, 'YYYY');
         v week end date
                            := v startDate+(7-v day of week);
         \verb|if(v startDate=last_day(v_startDate))| then \\
             v_last_day mth ind := 'Y';
         else
             v last day mth ind := 'N';
         end if;
         if (v day of week BETWEEN 2 AND 6) then
             v weekday ind := 'Y';
         else
            v weekday ind := 'N';
         end if;
         if(v month number <=3) then
             v cal quarter := 'Q1';
         elsif(v month number <=6) then
             v cal quarter := 'Q2';
         elsif(v month number <=9) then
             v_cal_quarter := 'Q3';
             v cal quarter := 'Q4';
         end if;
         v cal year qtr := v cal year || v cal quarter;
         insert into DATE dim values (
                date seq.nextval,
                v startDate,
                    v day of week,
                   v day number mth,
                   v_day_number_year,
                   v last day mth ind,
                   v week end date,
                   v week in year,
                   v month name,
                   v month number,
                   v cal year mth,
                   v cal quarter,
                   v cal year qtr,
                   v cal year,
                   v holiday ind,
                   v weekday ind
           );
```

```
v_startDate:=v_startDate+1;
end loop;
end;
/
SELECT COUNT(*) FROM DATE_DIM;
```

2.1.2 Customer Dimension

```
DROP SEQUENCE customer seq;
CREATE SEQUENCE customer seq
START WITH 10001
INCREMENT BY 1;
drop table customer dim;
create table CUSTOMER dim
(customer key number not null,
customer_id number not null,
cust name
                varchar(30),
city
                varchar(30),
state
                varchar(30),
credit_limit
                number (8,2)
INSERT INTO customer dim
SELECT customer seq.nextvale, customer id,
              name, city, state, credit limit
FROM customers;
```

2.1.3 Product Dimension

```
drop sequence prod dim seq;
create sequence prod dim seq
start with 1001
increment by 1;
drop table Product dim;
create table Product dim
(product key number not null,
product_id number not null,
product_name varchar(50),
 category name varchar(50),
primary key(product key)
insert into product dim
   select prod dim seq.nextval,
          A.product id,
          substr(A.product name, 1, 50),
          substr(B.category name, 1, 50)
   from products A
   join product categories B
      on A.category id=B.category id;
```

2.1.4 Employee Dimension

```
drop sequence employee dim seq;
create sequence employee dim seq
start with 001
increment by 1;
drop table employee dim;
create table employee dim
(employee key number not null,
employee id number not null,
First name varchar(50) not null,
            varchar(50)
Last name
                            not null,
Manager id number
             varchar(50)
 Job title
                            not null,
primary key(employee key)
);
insert into employee dim
select employee dim seq.nextval,
      employee id,
      First name,
      Last name,
      Manager id,
     Job title
from employees;
Select count(*) from employee dim;
```

2.1.5 Sales Fact

```
drop table SALES fact;
create table SALES fact
(date key number not null,
customer key number not null,
product key
                  number not null,
employee key
                  number not null,
order quantity number(3) not null,
unit price number(8,2) not null,
total amount
                  number(11,2) not null,
primary key(date key, customer key, product key, employee key)
);
insert into SALES fact
select
      C.date key,
      D.customer key,
      E.product key,
      F.employee key,
      B.quantity,
      B.unit price,
      (B.quantity * B.unit price) total amount
from orders A
 join order items B on A.order id = B.order id
 join date dim C on A.order date = C.cal date
 join customer dim D on A.customer id = D.customer id
```

```
join product_dim E on B.product_id = E.product_id
Join employee_dim F on A.salesman_id = F.employee_id;
```

2.2 Script for Subsequent Loading

2.2.1 Date Dimension

```
ALTER SESSION SET NLS_DATE_FORMAT='DD/MM/YYYY'; exec proc_gen_date('01/01/1970','31/12/2003');
```

2.2.2 Customer Dimension

Add Date of Birth(DOB) for customer Dimension

```
drop sequence gen date seq;
create sequence gen date seq
start with 10001
increment by 1;
drop table Gen date;
create table Gen date
(row id number,
row date date);
delete gen date;
create or replace procedure proc gen date(in startDate IN varchar,
                                             in endDate IN varchar) is
   v startDate date;
   v endDate date;
counter number:=0;
   v_startDate:=to_date(in_startDate,'dd/mm/yyyy');
   v_endDate:=to_date(in_endDate,'dd/mm/yyyy');
   while (v startDate<=v endDate) loop</pre>
      counter:=counter+1;
      insert into Gen date values(counter, v startDate);
      v startDate:=v startDate+1;
   end loop;
end;
drop table new cust;
create table new cust
(c id number,
c_name varchar(50),
c_city varchar(30),
c_state varcha
c_DOB date,
                   varchar(30),
 c creditLimit NUMBER(8,2),
primary key(c id)
```

```
);
drop sequence cust_seq;
create sequence cust seq
start with 100001
increment by 1;
delete new cust;
declare
   cursor cust_cur is
     select * from temp cust
      order by customer id;
   t_rec cust_cur%ROWTYPE;
   v state varchar(30);
   v city varchar(30);
   v DOB date;
   v row id number;
   v set number;
   v ceditLimit number(8,2);
begin
   for t rec IN cust cur loop
      v set:=trunc(DBMS RANDOM.value(10001,10042));
      select city, state INTO v city, v state
      from StateAndCity
      where StateAndCityID=
            trunc(DBMS_RANDOM.value(v_set,10042));
      v row id:=TRUNC(dbms random.value(1,12419));
      select row date into v DOB
      from gen date
      where row id= v row id;
      insert into new cust values (
             cust seq.nextval,
             t rec.NAME,
             v_city, v_state,
             v_DOB, v_ceditLimit
   end loop;
end;
drop table customer dim;
create table CUSTOMER dim
(customer key number not null,
customer_id number not null,
cust_name varchar(30),
 city
                varchar(30),
 state
                varchar(30),
 DOB
                 date,
```

Slowly Changing Dimension Type 2

```
ALTER SESSION SET NLS DATE FORMAT ='dd-mm-yyyy';
ALTER TABLE CUSTOMER dim
ADD startDate date DEFAULT '01-01-2017' NOT NULL;
ALTER TABLE CUSTOMER dim
ADD endDate date DEFAULT '31-12-9999' NOT NULL;
ALTER TABLE CUSTOMER dim
ADD activeFlag char(1) DEFAULT 'Y' NOT NULL;
CREATE OR REPLACE PROCEDURE Update Cust(IN customerid IN NUMBER,
IN startDate IN DATE) IS
CURSOR cust cur is
SELECT customer id,
      cust name,
       city,
       state,
       DOB,
       credit limit
from customer dim
where customer id = IN customerid;
cust rec cust cur%ROWTYPE;
BEGIN
   OPEN cust cur;
      FETCH cust cur INTO cust rec;
      EXIT WHEN cust cur%NOTFOUND;
      Update customer dim SET endDate = TO DATE(IN startDate, 'dd-mm-yyyy' ) - 1,
activeFlag = 'N'
        WHERE customer id = IN customerid;
      INSERT INTO customer dim values (cust dim seq.nextval,
                                IN customerid,
```

```
cust rec.cust name,
                                cust rec.city,
                                cust_rec.state,
                                cust_rec.DOB,
                                cust_rec.credit_limit,
                                IN startDate,
                                TO DATE ('31-12-9999', 'DD-MM-YYYY'), --
Corrected date format
                                'Y');
    DBMS_OUTPUT.PUT_LINE('customer_id:' || cust_rec.customer_id || '
startDate:' || IN startDate);
    END LOOP;
    CLOSE cust_cur;
END;
exec Update Cust(100007, '27-04-2023');
select * from customer dim where customer id = '100007';
```

Chapter 3 Business Analytics Reports

3.1 Leong Sheng Mou

3.1.1 Report I compare sales weekend and weekdays in 2022

The given code retrieves the monthly sales data for the year 2022, categorized by weekdays and weekends. The data is computed by summing the product of unit price and quantity for each order item, for both weekdays and weekends. The view also includes the total sales for each month. The code provides useful insights into the sales trends during weekdays and weekends, which can be used to make informed decisions about marketing campaigns, promotions, and inventory management. By comparing the sales figures for weekdays and weekends, businesses can determine whether there are any significant differences in consumer behavior during these two periods, and adjust their strategies accordingly.

SQL Query:

```
set linesize 120
set pagesize 35

CREATE OR REPLACE VIEW monthly_sales_2022 AS

SELECT

CASE EXTRACT (MONTH FROM d.CAL_DATE)

WHEN 1 THEN 'January'

WHEN 2 THEN 'February'

WHEN 3 THEN 'March'

WHEN 4 THEN 'April'

WHEN 5 THEN 'May'

WHEN 5 THEN 'June'

WHEN 7 THEN 'July'

WHEN 8 THEN 'August'
```

```
WHEN 9 THEN 'September'
         WHEN 10 THEN 'October'
         WHEN 11 THEN 'November'
         WHEN 12 THEN 'December'
       END AS MONTH,
       SUM(CASE WHEN d.WEEKDAY IND = 'Y' THEN oi.UNIT PRICE * oi.QUANTITY ELSE
0 END) AS WEEKDAY SALES,
       SUM(CASE WHEN d.WEEKDAY IND = 'N' THEN oi.UNIT PRICE * oi.QUANTITY ELSE
0 END) AS WEEKEND SALES,
       SUM(CASE WHEN d.WEEKDAY IND = 'Y' THEN oi.UNIT PRICE * oi.QUANTITY ELSE
- oi.UNIT PRICE * oi.QUANTITY END) AS WEEKDAY DIFF,
       SUM(CASE WHEN d.WEEKDAY IND = 'N' THEN oi.UNIT PRICE * oi.QUANTITY ELSE
- oi.UNIT PRICE * oi.QUANTITY END) AS WEEKEND DIFF,
       SUM(oi.UNIT_PRICE * oi.QUANTITY) AS TOTAL_SALES
     FROM orders o
     JOIN order items oi ON o.ORDER ID = oi.ORDER ID
     JOIN customer dim c ON o.CUSTOMER ID = c.CUSTOMER ID
     JOIN date dim d ON o.ORDER DATE = d.CAL DATE
     WHERE EXTRACT (YEAR FROM d.CAL DATE) = 2022
     GROUP BY EXTRACT (MONTH FROM d.CAL DATE)
     ORDER BY EXTRACT (MONTH FROM d.CAL DATE);
View created.
SELECT * FROM monthly_sales_2022;
spool off
```

Sun Apr 30 page 1

		I	Monthly Sales	Weekday and W	Weekend 2022
MONTH	WEEKDAY_SALES	WEEKEND_SALES	WEEKDAY_DIFF	WEEKEND_DIFF	Total Sales
January	26502289.5	12964448.8	13537840.7	-13537841	\$39,466,738
February	26263906.7	8072176.48	18191730.2	-18191730	\$34,336,083
March	25634873.9	9919265.51	15715608.4	-15715608	\$35,554,139
April	22645907.9	10523976.8	12121931.2	-12121931	\$33,169,885
May	24534531.3	8390426.45	16144104.8	-16144105	\$32,924,958
June	24912528.3	8144091.6	16768436.7	-16768437	\$33,056,620
July	24828486.7	10890062.7	13938424	-13938424	\$35,718,549
August	28588542.1	10276063.7	18312478.3	-18312478	\$38,864,606
September	27655492.3	9575961.27	18079531.1	-18079531	\$37,231,454
October	23601985.2	13794362.4	9807622.84	-9807622.8	\$37,396,348
November	25758596.3	9850820.98	15907775.3	-15907775	\$35,609,417
December	22311412	9839845.98	12471566.1	-12471566	\$32,151,258

¹² rows selected.

The given table shows the monthly sales data for both weekdays and weekends in the year 2022. The table contains 12 rows, one for each month, and displays the weekday sales, weekend sales, the difference between weekday and weekend sales, and the total sales for each month. The sales data suggests that the sales figures are generally higher on weekdays than on weekends, with a few exceptions. The total sales for the year 2022 is \$377,264,908. Overall, this data can be used by businesses to analyze their sales patterns and make informed decisions about their operations, such as adjusting staffing levels or changing promotional strategies.

3.1.2 Report 2 list all total spend amount based on city 2021

The following report provides a comprehensive analysis of the total spend amount based on the city in Malaysia for the year 2021. The report aims to provide insights into the spending habits of customers in different cities in Malaysia, and identify any trends or patterns that may exist. The report provides a breakdown of the total spend amount for each city, along with any key observations or findings that may be of interest. This information can be useful for businesses and organizations operating in Malaysia to understand consumer behavior and optimize their marketing and sales strategies accordingly.

SQL Query:

```
set linesize 120
 set pagesize 35
 CREATE OR REPLACE VIEW city spend 2021 rank diff AS
    SELECT c.CITY,
     SUM(oi.QUANTITY * oi.UNIT PRICE) AS TOTAL SPEND,
    ROUND(SUM(oi.QUANTITY * oi.UNIT PRICE) * 100 / SUM(SUM(oi.QUANTITY *
oi.UNIT PRICE)) OVER (), 2) AS PERCENTAGE OF TOTAL SPEND,
    RANK() OVER (ORDER BY SUM(oi.QUANTITY * oi.UNIT PRICE) DESC) AS
SPEND RANK,
    COALESCE (SUM (oi.QUANTITY * oi.UNIT PRICE) - LAG (SUM (oi.QUANTITY *
oi.UNIT PRICE)) OVER (ORDER BY SUM(oi.QUANTITY * oi.UNIT PRICE) DESC), 0) AS
SPEND DIFF
     FROM orders o
     JOIN order items oi ON o.ORDER ID = oi.ORDER ID
     JOIN customer dim c ON o.CUSTOMER ID = c.CUSTOMER ID
      JOIN date dim d ON o.ORDER DATE = d.CAL DATE
      WHERE d.CAL YEAR = 2021
      GROUP BY c.CITY;
View created.
 SELECT * FROM city spend 2021 rank diff;
```

spool off

Sun Apr 30
1

City Spend 2021 Rank and Difference

CITY	TOTAL_SPEND	PERCENTAGE_OF_TOTAL_SPEND	SPEND_RANK SPEND_DIFF
Kuala Lumpur	45170628.2	10.66	1 0
Cheras	34940515.9	8.24	2 -10230112
Subang Jaya	30182063.8	7.12	3 -4758452.1
Shah Alam	26417028.9	6.23	4 -3765034.9
Seri Kembangan	24638562	5.81	5 -1778466.9
Sepang	20692052.4	4.88	6 -3946509.7
Rawang	17903302.2	4.22	7 -2788750.2
Petaling Jaya	17000115.4	4.01	8 -903186.79
Klang	16843830.4	3.97	9 -156285.05
Kajang	15593261.2	3.68	10 -1250569.2
Banting	14547961.2	3.43	11 -1045299.9
Balakong	12661029.9	2.99	12 -1886931.3
Ampang	12541340.5	2.96	13 -119689.44
Sibu	11685407.2	2.76	14 -855933.33

Miri	10298093.8	2.43	15 -1387313.4
Kuching	10138401.8	2.39	16 -159692.03
Kapit	9148922.9	2.16	17 -989478.89
Tawau	8761399.21	2.07	18 -387523.69
Kota Kinabalu	7816755.92	1.84	19 -944643.29
Seberang Perai	7647825.87	1.8	20 -168930.05
Perai	7195468.25	1.7	21 -452357.62
Pulau Tikus	6997400.03	1.65	22 -198068.22
GeorgeTown	6045687.52	1.43	23 -951712.51
Butterworth	5948506.67	1.4	24 -97180.85
Bukit Mertajam	5048203.23	1.19	25 -900303.44
Kuala Perlis	4948530.43	1.17	26 -99672.8
Bidor	4536591.68	1.07	27 -411938.75
Ipoh	4125822.01	.97	28 -410769.67
Kuantan	3651357.82	.86	29 -474464.19

Sun Apr 30 page2

City Spend 2021 Rank and Difference

CITY	TOTAL_SPEND PERCENTAGE_OF_TOTA	L_SPEND SPEND_	RANK SPEND_DIFF
Mentakab	3599750.43	.85	30 -51607.39
Kuala Lipis	2539114.46	.6	31 -1060636
Seremban	2487114.17	.59	32 -52000.29
Port Dickson	2379824.62	.56	33 -107289.55
Genting Highlands	2292367.28	.54	34 -87457.34
Melaka	1770468.35	.42	35 -521898.93
Bunut Payong	1649876.54	.39	36 -120591.81
Alor Setar	1281288.27	.3	37 -368588.27
Langkawi	1209740.98	.29	38 -71547.29
Kota Tinggi	706083.72	.17	39 -503657.26
Kluang	554953.91	.13	40 -151129.81
Johor Bahru	182370.36	.04	41 -372583.55

⁴¹ rows selected.

The report presents a comprehensive list of the total spend amount based on different cities in Malaysia for the year 2021. Kuala Lumpur tops the list with a total spend of over 45 million, accounting for 10.66% of the total spend. Cheras, Subang Jaya, and Shah Alam follow closely in terms of total spend, while Johor Bahru has the lowest spend with only 182,370.36, accounting for just 0.04% of the total spend. The report also includes the spend rank and the spend difference of each city. This information can be used by businesses to make strategic decisions related to investment and expansion in different cities.

3.1.3 Report 3 compare top 3 product from 2020 to 2023

Based on the sales rank view for the top three products in 2020 and 2023, there have been some changes in their rankings. The report provides valuable insights into changes in customer preferences over time and can help businesses make informed decisions regarding their product offerings.

SQL Query:

```
set linesize 120
 set pagesize 35
 COLUMN PRODUCT NAME HEADING 'Product Name'
 COLUMN CAL YEAR HEADING 'Year'
 COLUMN TOTAL SALES FORMAT $99,999,999 HEADING 'Total Sales'
 COLUMN SALES DIFFERENCE FORMAT $99,999,999 HEADING 'Sales Difference'
 BREAK ON CAL YEAR SKIP 1
 CREATE OR REPLACE VIEW top3 product sales rank view AS
    WITH top3 products AS (
         SELECT
             prod.PRODUCT NAME,
             SUM(oi.QUANTITY * oi.UNIT PRICE) AS TOTAL SALES
         FROM
             orders o
             JOIN order items oi ON o.ORDER ID = oi.ORDER ID
             JOIN product dim prod ON oi.PRODUCT ID = prod.PRODUCT ID
             JOIN date dim d ON o.ORDER DATE = d.CAL DATE
         WHERE
             d.CAL DATE BETWEEN ADD MONTHS(TRUNC(SYSDATE, 'YEAR'), -36) AND
TRUNC (SYSDATE)
```

```
GROUP BY
             prod.PRODUCT NAME
         ORDER BY
             TOTAL SALES DESC
      )
      SELECT
         RANK() OVER (PARTITION BY d.CAL YEAR ORDER BY total sales DESC) AS
sales rank,
        prod.PRODUCT NAME,
         d.CAL YEAR,
      SUM(oi.QUANTITY * oi.UNIT PRICE) AS TOTAL SALES,
         (SUM(oi.QUANTITY * oi.UNIT PRICE) - LAG(SUM(oi.QUANTITY *
oi.UNIT PRICE)) OVER (PARTITION BY prod.PRODUCT NAME ORDER BY d.CAL YEAR)) AS
SALES DIFFERENCE
      FROM
         orders o
         JOIN order items oi ON o.ORDER ID = oi.ORDER ID
         JOIN product dim prod ON oi.PRODUCT ID = prod.PRODUCT ID
         JOIN date dim d ON o.ORDER DATE = d.CAL DATE
         JOIN (
             SELECT PRODUCT NAME, TOTAL SALES
             FROM top3 products
             WHERE ROWNUM <= 3
      ) t3 ON prod.PRODUCT NAME = t3.PRODUCT NAME
      WHERE
         d.CAL DATE BETWEEN ADD MONTHS (TRUNC (SYSDATE, 'YEAR'), -36) AND
TRUNC (SYSDATE)
      GROUP BY
         prod.PRODUCT NAME,
         d.CAL YEAR,
```

```
total_sales
ORDER BY
     d.CAL_YEAR ASC,
     sales_rank;

View created.

SELECT * FROM top3_product_sales_rank_view;
spool off
```

Sun Apr 30 page1

City Spend 2021 Rank and Difference

SALES_RANK	Product Name	Year	Total Sales Sale	es Difference
1	G.Skill Ripjaws V Series	2020	\$17,212,854	
2	Corsair Dominator Platinum		\$16,336,317	
3	Intel SSDPECME040T401		\$14,215,388	
1	G.Skill Ripjaws V Series	2021	\$16,709,259	-\$503 , 595
2	Corsair Dominator Platinum		\$15,427,164	-\$909 , 153
3	Intel SSDPECME040T401		\$13,381,797	-\$833 , 591
1	G.Skill Ripjaws V Series	2022	\$16,628,287	-\$80 , 971
2	Corsair Dominator Platinum		\$16,051,558	\$624,394
3	Intel SSDPECME040T401		\$13,638,969	\$257 , 172
1	G.Skill Ripjaws V Series	2023	\$2,804,400	-\$13,823,887
2	Corsair Dominator Platinum		\$2,802,669	-\$13,248,890
3	Intel SSDPECME040T401		\$2,740,209	-\$10,898,760

¹² rows selected

This report displays the sales rank and total sales of the top 3 products in 2020, 2021, 2022, and 2023. In 2020, G.Skill Ripjaws V Series was the top-selling product with total sales of \$17,212,854, followed by Corsair Dominator Platinum and Intel SSDPECME040T401. However, in 2021, there was a decrease in sales for all three products. The sales of G.Skill Ripjaws V Series decreased by \$503,595, while the sales of Corsair Dominator Platinum decreased by \$909,153. The sales of Intel SSDPECME040T401 decreased by \$833,591. In 2022, the sales of G.Skill Ripjaws V Series continued to decrease, while the sales of Corsair Dominator Platinum increased by \$624,394. In 2023, all three products experienced a significant drop in sales, with G.Skill Ripjaws V Series, Corsair Dominator Platinum, and Intel SSDPECME040T401 having sales differences of -\$13,823,887, -\$13,248,890, and -\$10,898,760, respectively.

3.2 Loke Tze Min

3.2.1 Report 1: Compare the 5 product category of 2021 and 2022

The report will show the existing product category sales comparison for 2021 and 2022. This can help the company to view which product category contributes the highest sales to the business. In the report, the highest sales figure of the product category can be described from 2 perspectives which are the sales figure in currency and also the total amount of product sold in that particular category. The report will also output which product from the top sale product category is the best sales among all the products in the same category. Other than visualizing the top sales category, this report also can help the company to determine which product and product category should increase the inventory stock order for future stock ordering.

```
SET LINESIZE 200
SET PAGESIZE 50
SET SERVEROUTPUT ON
CREATE OR REPLACE VIEW Total Sales AS
                       SELECT B.cal year AS year, C.category name,
                      SUM(A.order quantity) AS Qty,
                      SUM(total amount) AS ProductSale
                      FROM sales fact A
                      JOIN date dim B ON A.date key = B.date key
                      JOIN product dim C ON A.product key = C.product key
                       GROUP BY B.cal year, C.category name
                      ORDER BY ProductSale DESC;
CREATE OR REPLACE PROCEDURE Top Product Cat IS
                   v_bestProductCatName
  v_bestProductName
  v_bestSales
  v_quantity
  v_subTotal

VARCHAR(70);
VARCHAR(70);
VARCHAR(70);
VARCHAR(70);
VARCHAR(70);
NUMBER(20,2);
NUMBER(10);
NUMBER(15,2);
                   v subTotal
                                                NUMBER (15, 2);
                     v qty2022
                                                  NUMBER (5);
CURSOR top5 cur IS
    SELECT *
    FROM (
       SELECT category name,
                SUM(total amount) AS ProductSale,
                SUM(order quantity) AS QTY
       FROM sales fact A
       JOIN date dim B ON A.date key = B.date key
```

```
JOIN product dim C ON A.product key = C.product key
     WHERE B.cal year =2021
     GROUP BY category name
     ORDER BY SUM(total amount) DESC
   WHERE ROWNUM <= 5;
CURSOR subTotal cur IS
      SELECT SUM(total amount) AS SubTotal
      FROM sales fact A
      JOIN date dim B ON A.date key = B.date key
      WHERE B.cal year IN (2021, 2022);
CURSOR bestProdCat cur IS
      SELECT category name, product name, ProductSale
      FROM (
            SELECT C.category name, C.product name,
            SUM(A.order quantity) As Qty ,
            SUM(total amount) AS ProductSale
            FROM sales fact A
            JOIN date dim B ON A.date key = B.date key
            JOIN product dim C ON A.product key = C.product key
            WHERE B.cal year IN (2021, 2022)
            GROUP BY C.category name, product name
            ORDER BY ProductSale DESC)
            WHERE RowNum <= 5;
CURSOR bestQty cur IS
      SELECT order quantity
      FROM(
       SELECT A.order quantity
       FROM sales fact A
       JOIN date \overline{\text{dim B}} ON A.date key = B.date key
       WHERE B.cal year IN (2021, 2022)
       ORDER BY A.order quantity DESC)
       WHERE rownum = 1;
BEGIN
            DBMS OUTPUT.PUT LINE(LPAD ('=', 98, '='));
            DBMS OUTPUT.PUT LINE(' | ' | LPAD ('Sales Comparison by
Category', 60,' ')
            || LPAD(' | ', 37));
            DBMS OUTPUT.PUT LINE(' | ' | RPAD(' ', 94) || ' | ');
            DBMS OUTPUT.PUT LINE(' | ' | LPAD('Date Generated: ', 75)
            || TO CHAR(SYSDATE, 'DD-MM-YYYY HH24:MI:SS') || ' | ');
            DBMS OUTPUT.PUT LINE(LPAD('-', 98, '-'));
            DBMS OUTPUT.PUT LINE(' | '||RPAD('Product Category', 20)||' |
2021 ', 15)||' | '|| RPAD('Sales QTY 2022 ', 17)||' | ');
            DBMS OUTPUT.PUT LINE(LPAD ('-',98,'-'));
          FOR SALES REC IN top5 cur LOOP
            SELECT SUM(total amount), SUM(order quantity)
            INTO v subTotal, v quantity
```

```
FROM sales fact A
            JOIN date dim B ON A.date key = B.date key
            JOIN product dim C ON A.product key = C.product key
            WHERE B.cal year = 2022
            AND C.category name = SALES REC.category name;
            DBMS OUTPUT.PUT LINE(' | '|| RPAD(SALES REC.category name, 20) | | ' |
'||
            RPAD(TO CHAR(SALES REC.ProductSale, '9,999,99999.99'),15)|| ' | '||
            RPAD(TO CHAR(v subtotal, '9,999,99999.99'),15)|| ' | '||
            RPAD(SALES REC.QTY,15) || ' | '||RPAD(v quantity,17) || ' | ');
          END LOOP;
      OPEN subTotal cur;
      FETCH subTotal cur INTO v subTotal;
     OPEN bestProdCat cur;
      FETCH bestProdCat cur INTO v bestProductCatName ,v bestProductName,
v bestSales;
     OPEN bestQty cur;
      FETCH subTotal cur INTO v qty2022;
             DBMS OUTPUT.PUT LINE(LPAD ('-',98,'-'));
             DBMS OUTPUT LINE(' | ' | LPAD('Total Sales (RM): ',70,' ')||
        RPAD(TO CHAR(v subTotal, '9,999,9999,99.99'),24, ' ') | | ' | ');
             DBMS OUTPUT.PUT LINE(' | '|| RPAD(' ',94) ||' | ');
             DBMS OUTPUT.PUT LINE(LPAD ('-', 40, '-')||'Summary'||LPAD
('-',51,'-'));
             DBMS OUTPUT.PUT LINE(' | '||'The Best Sales Product Category:
'||(v_bestProductCatName) || LPAD('|', 56));

DBMS_OUTPUT_PUT_LINE(' | '||'The Best Sales Product Name: '||
      RPAD(v bestProductName, 65) ||' | ');
             DBMS OUTPUT.PUT LINE(LPAD ('=',98,'='));
             DBMS OUTPUT.PUT LINE(LPAD ('-',98, '-'));
             DBMS OUTPUT PUT LINE(' | '||LPAD ('END OF REPORT', 50,' ')||LPAD('
| ', 47));
             DBMS OUTPUT.PUT LINE(LPAD('=', 98, '='));
END;
spool C:\Users\sherm\OneDrive\Desktop\QUERY1 rpt.txt
EXEC Top Product Cat;
spool off
```

!	Sales Comparison by Catego	ory
		Date Generated: 30-04-2023 11:58:37
Product Category	Sales 2021 (RM) Sales 2022 (RM)	Sales QTY 2021 Sales QTY 2022
CPU Storage Video Card Mother Board	1,620,90372.45 1,603,49058.79 1,161,21536.19 1,144,22660.42 1,158,57784.33 1,154,62904.03 407,12997.74 404,36846.57	181580 181299 82995 82836
The Best Sales Produ	END OF REPORT	

The diagram above shows the report for comparison of product categories of 2021 and 2022. The date generated of the report will be shown. The report shows the product category name, the sales figure and the sales quantity for 2021 and 2022 respectively. The total sales of both years are also shown as "Total Sales (RM):" which is RM865,4541,60.52 in this case. The report also shows the summary of the best sales product category and best sales product. The best sales product category is evaluated from the sales quantity.

In conclusion, the best sales category is the "Storage" category and the best sales product us "G.Skill Ripjaws V Series", By referring to the top category sales figure, we can conclude that the top 1 sales figure had decrease by year with value of RM1741313.66

3.2.2 Report 2: Comparing 2021 top 10 customers with 2022 customers, show total spending amount and calculate the difference

This report shows the top 10 customers of 2021 and 2022 and makes a comparison on the sales figure. Besides, it will also show the amount of difference spent by customers. By comparing the amount spent, the company can determine whether the sales increase or decrease and indicate the business plan to overcome why the sales drop in the top 10 category. For example, the sales department of the company can have a site investigation or have a customer meeting to observe the problem and give out suitable promotions or discounts to the royal customer as a reward for being top 10 purchasers from the company.

```
SET LINESIZE 200
SET PAGESIZE 50
SET SERVEROUTPUT ON
CREATE OR REPLACE VIEW customerPurchase AS
    SELECT *
    FROM (
    SELECT Y.cal year AS Year,
       C.customer id as CustomerID, C.cust name AS CustomerName,
       SUM(total amount) as TotalSales
    FROM Sales Fact S
    JOIN customer dim C
       ON S.customer key = C.customer key
    JOIN date dim Y
      ON S.date key = Y.date key
    JOIN product dim P
     ON S.product key = P.product key
    GROUP BY Y.cal year , C.customer id, C.cust name
    ORDER BY TotalSales DESC
   );
CREATE OR REPLACE PROCEDURE compareTopCustomer IS
  v id NUMBER;
  v name VARCHAR2(50);
  v sales 2021 NUMBER;
   v sales 2022 NUMBER;
  v difference NUMBER;
   CURSOR cur 2021 IS
      SELECT CustomerID, CustomerName, TotalSales
      FROM customerPurchase
```

```
WHERE RowNum <= 10 AND Year = 2021;
   CURSOR cur 2022 IS
      SELECT CustomerID, CustomerName, TotalSales
      FROM customerPurchase
     WHERE RowNum <= 10 AND Year = 2022;
BEGIN
   DBMS OUTPUT.PUT LINE(LPAD ('=', 123, '='));
   DBMS OUTPUT.PUT LINE(' | ' | LPAD ('Top 10 Customer Sales Record', 80,' ')
                       || LPAD(' | ', 42));
  DBMS OUTPUT.PUT LINE(' | ' | RPAD(' ', 119) | | ' | ');
  DBMS OUTPUT.PUT LINE(' | ' | LPAD('Date Generated: ', 100)
             || TO CHAR(SYSDATE, 'DD-MM-YYYY HH24:MI:SS') || LPAD(' | ', 2));
  DBMS OUTPUT.PUT LINE(LPAD('=', 123, '='));
   DBMS OUTPUT.PUT LINE('|' || LPAD('Top 10 Customers in 2021', 39) || LPAD('
',13) ||
                        '|' || LPAD('Top 10 Customers in 2022', 40) || LPAD('
',12) ||
                        '|' || LPAD('Difference (RM)', 15) || '|');
   DBMS OUTPUT.PUT LINE('|' || LPAD('-', 121, '-') || '|');
  OPEN cur 2021;
  OPEN cur 2022;
  LOOP
     FETCH cur 2021 INTO v id, v_name, v_sales_2021;
     FETCH cur 2022 INTO v id, v name, v sales 2022;
     EXIT WHEN cur 2021%NOTFOUND OR cur 2022%NOTFOUND;
     v difference := v sales 2022 - v sales 2021;
     DBMS OUTPUT.PUT LINE('| ' || LPAD(v name , 30) ||
                           LPAD(TO CHAR(v sales 2021, '9,999,999.99'), 20) | '
| ' ||
                           LPAD(v name, 30) ||
                           LPAD(TO CHAR(v sales 2022, '9,999,999.99'), 20) | '
1 ' 11
                           LPAD(TO CHAR(v difference, '9,999,999.99'), 13) || '
|');
  END LOOP;
  CLOSE cur 2021;
  CLOSE cur 2022;
  DBMS OUTPUT.PUT LINE(LPAD('-', 123, '-'));
  DBMS OUTPUT.PUT LINE(' | '|LPAD ('END OF REPORT', 70, ' ')|LPAD(' | ', 52));
  DBMS OUTPUT.PUT LINE(LPAD('=', 123, '='));
END;
spool C:\Users\sherm\OneDrive\Desktop\QUERY2 rpt.txt
```

EXECUTE compareTopCustomer;

spool off

		T	op 10 Customer Sales Record		
1			Date	e Generated: 30-04	-2023 12:26:49
	Top 10 Customers in 20)21	Top 10 Customers in	2022	Difference (RM)
	Devon Energy	152,230.56	Devon Energy	132,366.90	-19,863.66
1	United Technologies	129,753.14	United Technologies	125,145.72	-4,607.42
1	Jabil Circuit	122,390.00	Jabil Circuit	114,079.32	-8,310.68
1	Intel	119,847.18	Intel	106,651.31	-13,195.87
1	Delta Air Lines	117,816.05	Delta Air Lines	106,639.89	-11,176.16
1	CDW	115,677.09	CDW	106,249.09	-9,428.00
	Health Net	115,086.54	Health Net	105,802.41	-9,284.13
	DaVita HealthCare Partners	115,083.66	DaVita HealthCare Partners	105,575.72	-9,507.94
1	Core-Mark Holding	114,796.42	Core-Mark Holding	103,721.95	-11,074.47
	Fidelity National Financial	112,845.96	Fidelity National Financial	103,331.31	-9,514.65
			END OF REPORT		

The diagram above shows the report of the top 10 customer sales records for 2021 and 2022. The top 10 customers in both 2021 and 2022 are shown and the sales difference for each top 10 customers are calculated. The report generated date and time is also shown at the top right of the report.

From the printed report, we can observe that both 2021 and 2022 top 10 customers are the same but the overall sales figures are shown as a decrease in each customer.

3.2.3 Report 3: List out the customer who spend over RM110k by year and point out the highest amount for each year

The purpose of this report is to observe the customers who had spent over RM110 thousand each of the year. Besides, the pointer also will highlight who is the top sales contributor of each year. With this report, the company can conclude the top sale contributor and also the sales figure amount respectively.

```
SET LINESIZE 200
SET PAGESIZE 50
SET SERVEROUTPUT ON
CREATE OR REPLACE VIEW custPurchase AS
    SELECT *
    FROM (
    SELECT Y.cal year AS Year,
       C.customer id as CustomerID, C.cust name AS CustomerName,
       SUM(total amount) as TotalSales
    FROM Sales Fact S
    JOIN customer dim C
       ON S.customer key = C.customer key
   JOIN date dim Y
      ON S.date key = Y.date key
   JOIN product dim P
      ON S.product key = P.product key
   GROUP BY Y.cal year , C.customer id, C.cust name
   ORDER BY TotalSales DESC
   );
CREATE OR REPLACE PROCEDURE Over110k IS
   v customer id custPurchase.CustomerID%TYPE;
  v customer name custPurchase.CustomerName%TYPE;
  v year custPurchase.Year%TYPE;
  v total sales custPurchase.TotalSales%TYPE;
   v max total sales custPurchase.TotalSales%TYPE := 0;
   v max year custPurchase.Year%TYPE := 0;
BEGIN
   DBMS OUTPUT.PUT LINE(LPAD('=', 99, '='));
  DBMS OUTPUT.PUT LINE('|' || LPAD('Customers Spending Over RM110k by Year',
70) ||LPAD(' ',27)|| '|');
  DBMS OUTPUT.PUT LINE(' | ' | RPAD(' ', 95) | | ' | ');
  DBMS OUTPUT.PUT LINE(' | ' | LPAD('Date Generated: ', 76)
             || TO CHAR(SYSDATE, 'DD-MM-YYYY HH24:MI:SS') || ' | ');
  DBMS OUTPUT.PUT LINE(' | ' | RPAD(' ', 95) | | ' | ');
   DBMS OUTPUT.PUT LINE('|' || LPAD('-', 97, '-') || '|');
   DBMS OUTPUT.PUT LINE('|' || RPAD('Customer Name', 30) || '|' ||
```

```
RPAD('Total Sales (RM)', 25) || '|' || RPAD('Year', 20)
|| '|'|| RPAD('Top Sales Pointer',19)|| '|');
   DBMS_OUTPUT.PUT_LINE('|' || LPAD('-', 97, '-') || '|');
   FOR rec IN (
      SELECT CustomerID, CustomerName, Year, TotalSales
      FROM custPurchase
      WHERE TotalSales > 110000
      ORDER BY Year, TotalSales DESC
   ) LOOP
      v customer id := rec.CustomerID;
      v customer name := rec.CustomerName;
      v year := rec.Year;
      v total sales := rec.TotalSales;
      IF v_year != v_max_year THEN
         v max total sales := 0;
         v max year := v year;
      END IF;
      IF v total sales > v max total sales THEN
         v max total sales := v total sales;
      END IF;
      IF v total sales = v max total sales THEN
         DBMS OUTPUT.PUT LINE('|' || RPAD(v customer name, 30) ||
                              '|' || LPAD (TO CHAR (v total sales,
'999,999,999.00'), 25) ||
                              '|' || LPAD(v year, 20) || '|*'||LPAD('
',18)||'|');
      ELSE
         DBMS OUTPUT.PUT LINE('|' || RPAD(v customer name, 30) ||
                              '|' || LPAD(TO CHAR(v total sales,
'999,999,999.00'), 25) ||
                              '|' || LPAD(v year, 20) || '|'||LPAD('
',19)||'|');
     END IF;
  END LOOP;
   DBMS OUTPUT.PUT LINE('|' || LPAD('-', 97, '-') || '|');
  DBMS OUTPUT.PUT LINE('|' || LPAD('End of Report', 57) ||LPAD(' ',40) ||
  DBMS OUTPUT.PUT LINE(LPAD('=', 99, '='));
END;
spool C:\Users\sherm\OneDrive\Desktop\QUERY3 rpt.txt
EXEC Over110k;
spool off
```

		Date Generated:	30-04-2023 12:30:40
Customer Name	Total Sales (RM)	Year	Top Sales Pointer
WellCare Health Plans	122,287.1	 LO 201	
Colgate-Palmolive	120,024.0	00 201	8
FedEx	111,060.6	59 201	8
Charter Communications	120,057.8		9 *
Computer Sciences	115,368.2		9
WestRock	110,374.9		•
Owens & Minor	137,130.8		0 *
Oracle	129,781.7		•
National Oilwell Varco	129,232.1		•
US Foods Holding	119,190.5		•
Henry Schein	113,853.3	33 202	0
Illinois Tool Works	110,992.3		0
Sonic Automotive	152,230.5		1 *
Cigna	129,753.1	202	1
Monsanto	122,390.0		1
Applied Materials	119,847.1		1
Danaher	117,816.0		1
Kinder Morgan	115,677.0	202	1
UnitedHealth Group	115,086.5		•
Performance Food Group	115,083.6		1
AbbVie	114,796.4		1
Alphabet	112,845.9		1
Bristol-Myers Squibb	110,552.4		•
Marsh & McLennan	110,234.3		•
National Oilwell Varco	110,112.3		1
Devon Energy	132,366.9		2 *
United Technologies	125,145.7		•
Jabil Circuit	114,079.3		2

The diagram above shows the customers who spend over RM110 thousands each year. The years included are 2018, 2019, 2020, 2021, 2022. The top sales pointer indicates the highest sales value for that particular year.

Conclusion, the top spend customer who spent over RM110 thousands for 2018 is WellCare Health Plans with a value of RM122,287.10. For 2019, it shows that Charter Communication is the highest spend with RM120,057.87. In 2020, Owens & Minor is the highest with the value of RM137,130.80. For 2021 and 2022, Sonic Automotive and Devon Energy are the highest spenders in this category with value of RM152,230.56 and RM132,366.90 respectively.

3.3 Sit Yie Sian

3.3.1 Report 1: Top sales state in 2021 and their city sales percentage growth for Q1 2021 and 2022

The objective of this report is to show the top-performing state (based on sales in 2021) to understand how the sales have changed between Q1 2021 and Q1 2022 for each city within that state. The query calculates the total sales, sales difference, and percentage growth for each city and provides a summary row with the aggregated values for the entire state.

This analysis is important for businesses because it helps them understand the performance of their sales in various cities within their top-performing state. By identifying the cities with the highest growth or decline, businesses can make informed decisions about where to focus their marketing efforts, allocate resources, or expand their presence. Additionally, understanding the overall state-level performance can help businesses assess the effectiveness of their regional strategies and identify opportunities for improvement.

```
CREATE OR REPLACE VIEW sales summary AS
 SELECT
   c.state,
   c.city,
   SUM(s.total amount) AS total sales,
   d.cal year,
    d.cal year qtr
 FROM
    sales fact s
    JOIN date dim d ON s.date key = d.date key
    JOIN customer dim c ON s.customer key = c.customer key
    d.cal year IN (2021, 2022)
  GROUP BY
    c.state, c.city, d.cal year, d.cal year qtr;
CREATE OR REPLACE VIEW state sales AS
 SELECT
    state,
   SUM(total sales) AS total sales,
   RANK() OVER (ORDER BY SUM(total sales) DESC) AS sales rank
    sales summary
 WHERE
   cal year = 2021
 GROUP BY
    state:
CREATE OR REPLACE VIEW city sales AS
 SELECT
   state,
```

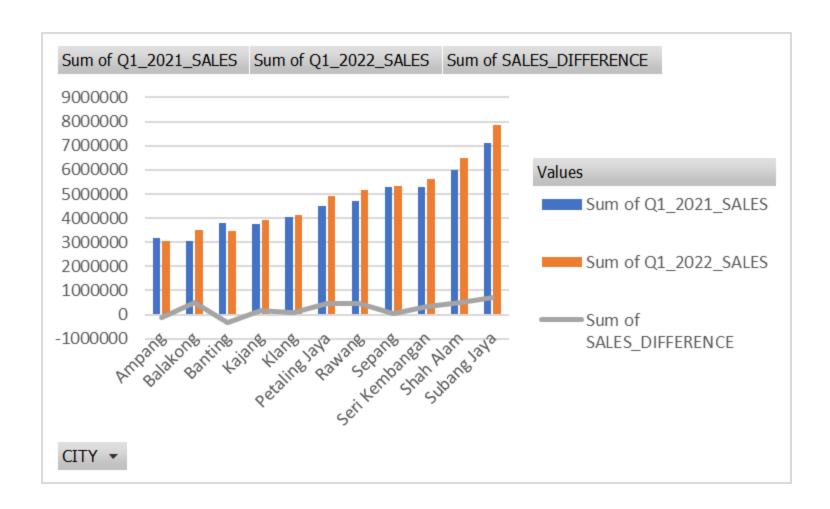
```
city,
    SUM(CASE WHEN cal year qtr = '2021Q1' THEN total sales ELSE 0 END) AS
q1 2021 sales,
    SUM(CASE WHEN cal year qtr = '2022Q1' THEN total_sales ELSE 0 END) AS
q1 2022 sales
  FROM
    sales summary
 WHERE
   cal year qtr IN ('2021Q1', '2022Q1')
 GROUP BY
   state, city;
CREATE OR REPLACE VIEW top state AS
   state
  FROM
    state sales
 WHERE
    sales rank = 1;
CREATE OR REPLACE VIEW city percentage growth AS
 SELECT
   cs.state,
   cs.city,
   cs.q1 2021 sales,
    cs.q1 2022 sales,
    cs.q1 2022 sales - cs.q1 2021 sales AS sales difference,
    ((cs.q1 2022 sales - cs.q1 2021 sales) / cs.q1 2021 sales) * 100 AS
percentage growth
 FROM
    city sales cs
    JOIN top state ts ON cs.state = ts.state;
col state
                         format al0 trunc
col city
                        format a16 trunc
                       format a17 trunc
col percentage_growth
set trimspool ON
spool d:\sys query1.txt
set linesize 120
set pagesize 35
SELECT
 state,
 COALESCE (city, 'Total') AS city,
 SUM(q1 2021 sales) AS q1 2021 sales,
  SUM(q1 2022 sales) AS q1 2022 sales,
  SUM (sales difference) AS sales difference,
 ROUND (AVG (percentage growth), 2) || '%' AS percentage growth
 city percentage growth
GROUP BY ROLLUP (state, city)
 NOT (city IS NULL AND state IS NULL)
ORDER BY
 city;
```

spool off

Output:

STATE	CITY	Q1_2021_SALES Q1	_2022_SALES SA	ALES_DIFFERENCE	PERCENTAGE_GROWTH
Selangor	Ampang	3175703.81	3069476.12	-106227.69	-3.35%
Selangor	Balakong	3041871.51	3522265.79	480394.28	15.79%
Selangor	Banting	3795957.91	3452299.99	-343657.92	-9.05%
Selangor	Kajang	3752745.59	3934132.31	181386.72	4.83%
Selangor	Klang	4045677.47	4146039.68	100362.21	2.48%
Selangor	Petaling Jaya	4490971.99	4929478.36	438506.37	9.76%
Selangor	Rawang	4702193.99	5165239.6	463045.61	9.85%
Selangor	Sepang	5280837.26	5336622.28	55785.02	1.06%
Selangor	Seri Kembangan	5293567.74	5610448.13	316880.39	5.99%
Selangor	Shah Alam	5982768.29	6493263.33	510495.04	8.53%
Selangor	Subang Jaya	7129078.25	7841747.68	712669.43	10%
Selangor	Total	50691373.8	53501013.3	2809639.46	5.08%

¹² rows selected.



3.3.2 Report 2: Top 10 employee sales in 2020 and compare their sales performance in 2021

The objective of this report is to show the sales performance of the top 10 employees in the year 2020 and compare their sales in 2021. The query calculates the total sales, sales difference, and percentage growth for each employee in the top 10, as well as a summary row with the aggregated values for all top 10 employees.

This analysis is important for businesses because it helps them understand the performance of their top sales employees and how their sales have changed over time. By identifying the employees with the highest growth or decline, businesses can make informed decisions about recognizing top performers, providing additional support or training to employees who are struggling, or even adjusting their sales strategies. Additionally, understanding the overall performance of the top 10 employees can help businesses assess the effectiveness of their sales team and identify opportunities for improvement.

```
SQL Query:
CREATE OR REPLACE VIEW sales summary AS
 SELECT
   e.employee id,
   d.cal year AS year,
    sum(s.total amount) AS sales
 FROM
    sales fact s
    JOIN date dim d ON s.date key = d.date key
    JOIN employee dim e ON s.employee key = e.employee key
 WHERE
    d.cal year IN (2020,2021)
 GROUP BY
   e.employee id, d.cal year;
CREATE OR REPLACE VIEW employee sales yearly AS
 SELECT
    employee id,
   year,
   sales,
   LAG(sales) OVER (PARTITION BY employee id ORDER BY year) AS prev year sales
    sales summary;
CREATE OR REPLACE VIEW top_10_2020 AS
  SELECT
   employee id,
   year,
   prev year sales
 FROM (
    SELECT
```

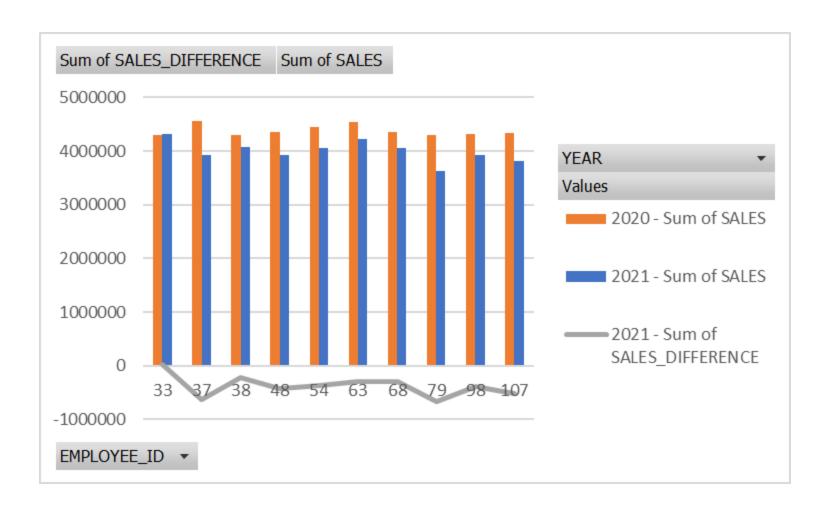
```
employee id,
      year,
      sales,
      prev year sales,
      ROW NUMBER() OVER (ORDER BY sales DESC) AS row num
      employee sales yearly
    WHERE
      year = 2020
  ) subquery
  WHERE row num <= 10;
CREATE OR REPLACE VIEW final top 10 AS
  SELECT
    t.employee id,
    esy.year,
   esy.sales,
    esy.prev year sales
  FROM
    employee sales yearly esy
    JOIN top 10 2020 t ON esy.employee id = t.employee id
  WHERE
    esy.year IN (2020, 2021);
CREATE OR REPLACE VIEW top 10 2020 and 2021 AS
  SELECT
    employee id,
   year,
    sales,
    prev year sales,
    (CASE WHEN year = 2020 THEN sales END) AS sales 2020
  FROM
    final top 10;
CREATE OR REPLACE VIEW ordered top 10 2020 and 2021 AS
  SELECT
    employee id,
    year,
    sales,
    prev year sales,
    sales - prev year sales AS sales difference,
    ROUND(((sales - prev year sales) / prev year sales) * 100, 2) AS
percentage growth
  FROM
    top_10_2020_and_2021
  ORDER BY
    COALESCE (sales 2020, LAG (sales 2020) OVER (PARTITION BY employee id ORDER
BY year)) DESC,
    year;
CREATE OR REPLACE VIEW total percentage growth AS
  SELECT
    year,
    SUM(sales) AS total sales,
    LAG(SUM(sales)) OVER (ORDER BY year) AS prev year total sales
  FROM
    ordered top 10 2020 and 2021
```

```
GROUP BY
    year;
col employee id format a7 trunc
spool d:\sys query2.txt
set linesize 120
set pagesize 35
SELECT
 TO CHAR (employee id) AS employee id,
 year,
 sales,
 prev_year_sales,
 sales difference,
 TO CHAR (ROUND (percentage growth, 2)) AS percentage growth
  ordered top 10 2020 and 2021
UNION ALL
SELECT
 'Total' AS employee_id,
 year,
 total_sales,
 prev_year_total_sales,
 total sales - prev year total sales AS sales difference,
 TO CHAR(ROUND(((total sales - prev year total sales) / prev year total sales)
* 100, 2)) AS percentage growth
FROM
  total percentage growth
ORDER BY
 employee_id,
 year;
spool off
```

Output:

EMPLOYEE_ID	YEAR	SALES	PREV_YEAR_SALES	SALES_DIFFERENCE	PERCENTAGE_GROWTH
105		4242600 56			
		4343692.56			
	2021	3823576.21	4343692.56	-520116.35	-11.97
33	2020	4298159.13			
33	2021	4313687.9	4298159.13	15528.77	.36
37	2020	4564394.51			
37	2021	3925025.6	4564394.51	-639368.91	-14.01
38	2020	4306545.5			
38	2021	4081831.98	4306545.5	-224713.52	-5.22
48	2020	4359468.11			
48	2021	3929229.76	4359468.11	-430238.35	-9.87
54	2020	4443064.21			
54	2021	4066122.67	4443064.21	-376941.54	-8.48
63	2020	4535386.97			
63	2021	4231008.59	4535386.97	-304378.38	-6.71
68	2020	4357910			
68	2021	4056384	4357910	-301526	-6.92
79	2020	4300530.22			
79	2021	3622770.01	4300530.22	-677760.21	-15.76
98	2020	4314496.79			
98	2021	3925239.29	4314496.79	-389257.5	-9.02
		43823648			
Total	2021	39974876	43823648	-3848772	-8.78

²² rows selected.



3.3.3 Report 3: Top 10 product overall sales and comparing the percentage sales in weekend and weekdays

The objective of this report is to show the sales performance of the top 10 products by overall sales, comparing the sales on weekends and weekdays. The query calculates the sales, as well as the percentage of sales that occur on weekends and weekdays for each of the top 10 products. Additionally, a summary row with the aggregated values for all top 10 products is included.

This analysis is important for businesses because it helps them understand the performance of their top-selling products and how sales are distributed between weekends and weekdays. By identifying the products with higher sales on weekends or weekdays, businesses can make informed decisions about promotional strategies, inventory management, or adjusting their marketing efforts. Additionally, understanding the overall sales distribution between weekends and weekdays for the top 10 products can help businesses identify trends or patterns in customer purchasing behavior and make data-driven decisions to maximize sales and profitability.

```
SQL Query:
CREATE OR REPLACE VIEW product sales summary AS
 SELECT
   p.product id,
   p.product name,
   SUM(s.total amount) AS total sales
    sales fact s
   JOIN product dim p ON s.product key = p.product key
    p.product id, p.product name;
CREATE OR REPLACE VIEW top 10 product sales AS
 SELECT
   product id,
   product name,
   total sales,
   ROW NUMBER() OVER (ORDER BY total sales DESC) AS row num
    product sales summary
 WHERE
   total sales IS NOT NULL AND ROWNUM <= 10
 ORDER BY
    total sales DESC;
CREATE OR REPLACE VIEW product sales comparison AS
 SELECT
    t.product id,
   t.product name,
   t.total sales AS overall sales,
   wp.weekend sales,
    TO CHAR(ROUND(wp.weekend sales / t.total sales * 100, 2)) || '%' AS
pct weekend sales,
```

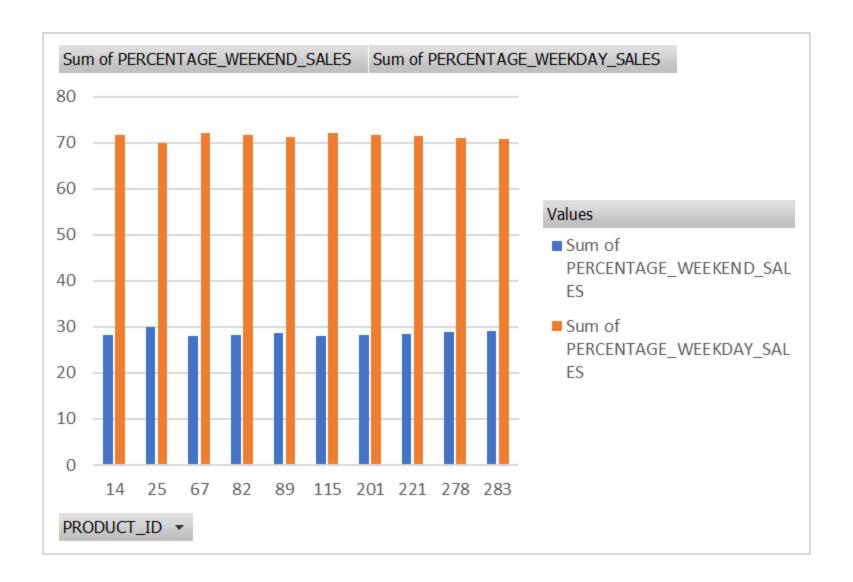
```
wd.weekday sales,
    TO CHAR(ROUND(wd.weekday sales / t.total sales * 100, 2)) || '%' AS
pct weekday sales
 FROM
    top_10_product sales t
    LEFT JOIN (
      SELECT
        p.product id,
        SUM(s.total amount) AS weekend sales
        sales fact s
        JOIN date dim d ON s.date key = d.date key
        JOIN product dim p ON s.product key = p.product key
        d.weekday_ind = 'N'
      GROUP BY
        p.product id
    ) wp ON t.product id = wp.product id
    LEFT JOIN (
      SELECT
        p.product id,
        SUM(s.total amount) AS weekday sales
        sales fact s
        JOIN date dim d ON s.date key = d.date key
        JOIN product_dim p ON s.product_key = p.product_key
        d.weekday ind = 'Y'
      GROUP BY
        p.product id
    ) wd ON t.product id = wd.product id;
                     format a25 trunc
col product name
col pct weekend sales format a17 trunc
col pct weekday sales format a17 trunc
set linesize 120
set pagesize 35
spool d:\sys query3.txt
SELECT
 product id,
 product_name,
 overall_sales,
 weekend sales,
 pct weekend sales,
 weekday sales,
 pct weekday sales
 product sales comparison
UNION ALL
SELECT
 NULL AS product id,
 'Total' AS product name,
  SUM(overall sales) AS overall sales,
  SUM (weekend sales) AS weekend sales,
```

```
TO_CHAR(ROUND(SUM(weekend_sales) / SUM(overall_sales) * 100, 2)) || '%' AS
pct_weekend_sales,
   SUM(weekday_sales) AS weekday_sales,
   TO_CHAR(ROUND(SUM(weekday_sales) / SUM(overall_sales) * 100, 2)) || '%' AS
pct_weekday_sales
FROM
   product_sales_comparison;
spool off
```

\sim					
Ou:	Τ 1	\cap	ירו	_	•
O u	-	$\overline{}$	u	_	•

PRODUCT_ID	PRODUCT_NAME	OVERALL_SALES	WEEKEND_SALES	PCT_WEEKEND_SALES	WEEKDAY_SALES	PCT_WEEKDAY_SALES
25	Samsung MZ-75E250B/AM	868825.92	260417.04	29.97%	608408.88	70.03%
14	G.Skill Ripjaws V Series	6104508.41	1726520.51	28.28%	4377987.9	71.72%
283	G.Skill Trident Z	5921263.19	1726686.31	29.16%	4194576.88	70.84%
201	Kingston	5535798.5	1563825.5	28.25%	3971973	71.75%
221	Zotac ZT-P10810C-10P	6768470.94	1932654.57	28.55%	4835816.37	71.45%
115	Corsair Vengeance LPX	5945715.06	1661076.27	27.94%	4284638.79	72.06%
278	G.Skill Ripjaws V Series	5811052.29	1677347.26	28.86%	4133705.03	71.14%
89	PNY VCGGTX780T3XPB-OC	6576662.31	1888474.82	28.71%	4688187.49	71.29%
67	Kingston HyperX Beast	7364405.65	2059237.3	27.96%	5305168.35	72.04%
82	Intel Core i7-6950X	12714567.5	3589236.77	28.23%	9125330.76	71.77%
	Total	63611269.8	18085476.4	28.43%	45525793.5	71.57%

¹¹ rows selected.



3.4 Tan Jacqueline

3.4.1 Report I: Monthly best city performance report

This report indicates the monthly best performance city in a year. This report are able to compare the performance among the cities in each state. The total sales of the year have split into 12 different months to show the difference between them. The organization might use this report to distribute the rewards or commission. By viewing this report, the company is able to see which city has performed the best and how many percent of their contribution in the company's total sales in that particular year.

```
-- Monthly Sales Performance by Office
set serveroutput on
set linesize 200
set pagesize 50
create or replace view Monthly STATE Sales vw as
      select D.CAL YEAR AS Year, D.MONTH NUMBER AS MonthNo,
      C.STATE AS State, C.CITY AS City, SUM (Total Amount) as Total
      from SALES FACT SF
             join DATE DIM D
                   on \overline{\text{SF.DATE}} KEY = D.DATE KEY
             join CUSTOMER DIM C
                   on SF.CUSTOMER KEY = C.CUSTOMER KEY
             group by D.CAL YEAR, D.MONTH NUMBER, C.STATE, C.CITY
             order by D.CAL YEAR, D.MONTH NUMBER,
             SUM (Total Amount) DESC;
create or replace view Month vw as
      SELECT CAL YEAR AS Year, MONTH NUMBER AS MonthNo,
      MONTH NAME AS Month
      FROM DATE DIM
      GROUP By CAL_YEAR, MONTH_NUMBER, MONTH_NAME
      ORDER BY CAL YEAR, MONTH NUMBER;
create or replace view Total sales per month vw as
      select D.CAL YEAR AS Year, D.MONTH NUMBER AS MonthNo,
      SUM(Total Amount) as Total
      from SALES FACT SF
            join DATE DIM D
                   on \overline{\text{SF.DATE}} KEY = D.DATE KEY
      group by D.CAL_YEAR, D.MONTH NUMBER
      order by D.CAL YEAR, D.MONTH NUMBER;
```

```
create or replace view top monthly office sales vw as
      select D.CAL YEAR AS Year, D.MONTH_NAME AS Month,
      D.MONTH NUMBER AS MonthNo, C.STATE AS State, C.CITY AS
      City, SUM (Total Amount) as Total
      from SALES FACT SF
            join DATE DIM D
                  on \overline{SF.DATE} \overline{KEY} = D.DATE \overline{KEY}
            join CUSTOMER DIM C
                  on SF.CUSTOMER KEY = C.CUSTOMER KEY
      group by D.CAL YEAR, D.MONTH NAME, D.MONTH NUMBER, C.STATE,
      C.CITY
      order by D.CAL YEAR, SUM(Total Amount) DESC;
create or replace view Total sales per year vw as
      select D.CAL YEAR AS Year, SUM(Total Amount) as Total from
      SALES FACT SF
            join DATE DIM D
                  on SF.DATE KEY = D.DATE KEY
      group by D.CAL YEAR
      order by D.CAL YEAR;
CREATE OR REPLACE PROCEDURE MONTHLY CITY PERFORMANCE (in year no in number) IS
                      DATE DIM.MONTH NUMBER%TYPE;
      v monthNo
                     DATE_DIM.MONTH_NAME%TYPE;
      v_monthName
      v state
                      CUSTOMER DIM.STATE%TYPE;
      v city
                             CUSTOMER DIM.CITY%TYPE;
                           Monthly City Sales vw.Total%TYPE;
      v total sales city
      v total sales
                          Total sales per month vw.Total%TYPE;
      v cont NUMBER (9,2) := 0;
                                 DATE_DIM.MONTH NAME%TYPE;
      v best month
      v best state
                                 CUSTOMER DIM.STATE%TYPE;
                                CUSTOMER DIM.CITY%TYPE;
      v best city
      v best total sales city Monthly city Sales vw.Total%TYPE;
      v best cont NUMBER(9,2):= 0;
      v best monthNo
                                 DATE DIM.MONTH NUMBER%TYPE;
      cursor Month cur is
            select MonthNo, Month
            from Month vw
            where Year = in year no
            Order by MonthNo ASC;
      cursor city sales cur is
            select MonthNo, City, State, Total
            from Monthly city Sales vw
            where Year = in_year_no
            AND MonthNo = v monthNo
            AND rowNum <=1;
```

```
cursor total sales per month cur IS
            select MonthNo, Total
            from Total sales per month vw
            where Year = in year no
            AND MonthNo = v monthNo;
      cursor Total sales cur is
            select Total
            from Total sales_per_year_vw
            where Year = in year no;
      cursor Total sales month cur is
            select MonthNo, Month, City, State, Total
            from top monthly city sales vw
            where Year = in year no
            AND rowNum <=1;
Begin
      DBMS OUTPUT.PUT LINE(LPAD ('=',105,'='));
      DBMS OUTPUT.PUT LINE(' | '||LPAD('Computer Product
      Supplier', 65, '') | LPAD(' | ', 39));
      DBMS OUTPUT.PUT LINE(' | '||LPAD('Monthly Best Performance
      City in', 67,'') || '' || in year no||LPAD(' | ',32));
      DBMS OUTPUT.PUT LINE(' | '|| RPAD(' ',101) ||' | ');
      DBMS_OUTPUT.PUT_LINE(' | '||LPAD('Report Generated: ' ,83,
      ' ') | TO_CHAR(SYSDATE, 'DD-MM-YYYY HH24:MI:SS') || '|');
      DBMS OUTPUT.PUT LINE(' | '|| RPAD(' ',101) ||' | ');
      DBMS OUTPUT.PUT LINE(LPAD ('-',105,'-'));
      DBMS OUTPUT.PUT LINE(' | Month |
                      Total Sales | Monthly Total
      City
      Sales
              |');
      DBMS OUTPUT.PUT LINE(LPAD ('-',105,'-'));
      OPEN Month cur;
      FETCH Month cur INTO v monthNo, v monthName;
      WHILE (Month cur%FOUND)
      LOOP
            OPEN city sales cur;
            FETCH city_sales_cur INTO v_monthNo, v city, v state,
            V total sales city;
      WHILE (city sales cur%FOUND)
            LOOP
                  OPEN total sales per month cur;
                  FETCH total sales per month cur INTO v monthNo,
                  V total sales;
                  v_cont := v_total_sales_city/v_total_sales * 100;
                  DBMS OUTPUT.PUT LINE(' | '||RPAD(v monthName ,9,
                  '')|| '| '|RPAD(v state ,21, '')||'|
                  '||RPAD(v city ,16, ' ')||' | '||
                  RPAD(to char(v total sales city,
                  '$99,999,999.00'),17)|| '|
                   '||RPAD(to_char(v_total_sales,
                  '$99,999,999.00'),17)||<sup>'</sup>('||
                  RPAD(CONCAT(to char(v cont, 'fm990D00'), '%'),
                  6) | | ' ) ' | | ' | ' );
            CLOSE total sales per month cur;
                  IF (v total sales city > v best total sales city)
```

```
v best total sales_city := v_total_sales_city;
            v best monthNo:= v monthNo;
            END IF;
      FETCH city sales cur INTO v monthNo, v city, v state,
      V total sales city;
            v cont := 0;
      END LOOP;
      CLOSE city sales cur;
      FETCH Month cur INTO v monthNo, v monthName;
      END LOOP;
      CLOSE Month cur;
DBMS OUTPUT.PUT LINE(LPAD ('-',105,'-'));
open Total sales cur;
Fetch Total sales cur INTO v total sales;
CLOSE Total sales cur;
DBMS OUTPUT.PUT LINE(' | '||LPAD('Total Sales in (',77, '
') | in year no | | '): ' | | RPAD (to char (v total sales,
'$999,999,999.00'),17)|| ' |');
DBMS OUTPUT.PUT LINE(' | '|| RPAD(' ',101) ||' | ');
DBMS OUTPUT.PUT LINE(' |-'||LPAD(' Summary ',53,'-')||
LPAD('-|',50, '-'));
DBMS OUTPUT.PUT LINE(' | '||' As compared to monthly sales
in '||in year no|| LPAD('|',50, '')||LPAD('|',66, ' '));
OPEN Total sales month cur;
FETCH Total sales month cur INTO v monthNo, v monthName,
v city, v state, v total sales city;
      WHILE (Total sales month cur%FOUND)
      LOOP
      OPEN total sales per month cur;
      FETCH total sales per month cur INTO v monthNo,
      V total sales;
      v cont := v total sales city/v total sales * 100;
      DBMS OUTPUT.PUT LINE(' | '||' The Month with the
      highest sales is '||v monthName||' which having
      (RM)'||RPAD(to_char(v_total_sales_city,
      '$9,999,999.00'),14)||' ('||RPAD
      (CONCAT(to char(v cont, 'fm990D00'), '%'), 6)||')'||
      LPAD('|',50, '')||LPAD(' |',16, ' '));
      DBMS OUTPUT.PUT LINE(' | '||' The best city with the
      highest sales is '||v\_city||' which located in
      '||v state||LPAD(' |',13, ' '));
      CLOSE total sales per month cur;
      FETCH Total sales month cur INTO v monthNo,
      v monthName, v city, v state, v total sales city;
      v cont := 0;
      END LOOP;
      CLOSE Total sales month cur;
DBMS OUTPUT.PUT LINE(' | '|| RPAD(' ',101) ||' | ');
DBMS OUTPUT.PUT LINE(' | '||LPAD(' < END OF REPORT>',65,'
')|| LPAD(' | ',39));
DBMS OUTPUT.PUT LINE(LPAD ('=',105,'='));
DBMS OUTPUT.PUT LINE(chr(008));
```

END;

```
/
exec MONTHLY_CITY_PERFORMANCE(2021);
```

In this report, the year will be the input and show the date and time of the report generated. Next it will display the month of the year and the state that the city is located in and calculate the total sales and how many percent it contributes. In 2021, the city with the best performance will be Kuala Lumpur, which is located in Wilayah Persekutuan in September.

3.4.2 Report 2:Top 10 employee of the year

This report indicates the top 10 employees that have the highest performance based on the total sales that the staff has handled. The details of the employee such as Employee ID, Name which includes the first name and last name, the job title of the employee and the total sales of the employee has been made will be shown. With this report, the company is able to view which 10 employees have performed the best. Lastly, a simple summary will be displayed. It will display the best performance staff and is total sales plus its contribution based on the total sales.

```
-- Top 10 employees with highest sales
set serveroutput on
set linesize 200
set pagesize 50
create or replace view Emp Sales vw as
select D.CAL YEAR AS Year, C.EMPLOYEE ID AS EmployeeID, SUM(Total Amount) as
Total
      from SALES FACT SF
             join DATE DIM D
                   on SF.DATE KEY = D.DATE KEY
             join EMPLOYEE DIM C
                   on SF.EMPLOYEE KEY = C.EMPLOYEE KEY
             join CUSTOMER DIM D
                   on SF.CUSTOMER KEY = D.CUSTOMER KEY
             join ORDERS E
                   on D.CUSTOMER ID = E.CUSTOMER ID
             group by D.CAL YEAR, C.EMPLOYEE ID
             order by D.CAL YEAR, SUM(Total Amount) DESC;
create or replace view Emp Details vw as
select C.EMPLOYEE ID AS EmployeeID, C.Last name AS LastName, C.First name AS
FirstName, Job title
      from SALES FACT SF
             join DATE DIM D
                   on \overline{\text{SF.DATE}} \overline{\text{KEY}} = \overline{\text{D.DATE}} \overline{\text{KEY}}
             join EMPLOYEE DIM C
                   on SF.EMPLOYEE KEY = C.EMPLOYEE KEY
      group by D.CAL YEAR, C.EMPLOYEE ID, C.First name, C.Last name, Job title
      order by D.CAL YEAR, C.EMPLOYEE ID, SUM(Total Amount) DESC;
CREATE OR REPLACE PROCEDURE TOP 10 STAFF PERFORMANCE (in year no in number) IS
      v employeeid EMPLOYEE DIM.EMPLOYEE ID%TYPE;
      v total Emp Sales vw.Total%TYPE;
      v lastName Emp Details vw.LASTNAME%TYPE;
      v firstName Emp Details vw.FIRSTNAME%TYPE;
      v avg sales NUMBER(9,2) := 0;
```

```
v total sales Total sales per year vw.Total%TYPE;
      v position Emp Details vw.Job title%TYPE;
      v employee cnt NUMBER(3):= 0;
      v best lastName Emp Details vw.LASTNAME%TYPE;
      v_best_firstName Emp Details vw.FIRSTNAME%TYPE;
      v cont NUMBER(9,2):= 0;
      cursor Emp Sales cur is
            select EmployeeID, Total
            From Emp Sales vw
            where year = in year no AND rownum <= 10
            order by Total DESC;
      cursor Emp details cur is
            select *
            From Emp Details vw
            where EmployeeID = v employeeId;
Begin
      DBMS OUTPUT.PUT LINE(LPAD ('=',91,'='));
      DBMS OUTPUT.PUT LINE(' | '||LPAD('Computer Product Supplier',59,' ')||
      LPAD(' | ',31));
      DBMS OUTPUT.PUT LINE(' | '||LPAD('Top 10 Staff Performance', 56,' ') || '
      ' || in year no||LPAD(' | ',29));
      DBMS OUTPUT.PUT LINE(' | '|| RPAD(' ',87) ||' | ');
      DBMS OUTPUT.PUT LINE(' | '||LPAD('Report Generated: ' ,68, ' ')||
      TO CHAR(SYSDATE, 'DD-MM-YYYY HH24:MI:SS')||' | ');
      DBMS OUTPUT.PUT LINE(' | '|| RPAD(' ',87) ||' | ');
      DBMS OUTPUT.PUT LINE(LPAD ('-',91,'-'));
      DBMS OUTPUT.PUT LINE(' | ID | Full Name
      Position
                                    Total (RM)
                                                 |');
                              DBMS OUTPUT.PUT LINE(LPAD ('-',91,'-'));
      OPEN Emp Sales cur;
      FETCH Emp Sales cur into v employeeId, v total;
      WHILE (Emp Sales cur%FOUND) LOOP
            OPEN Emp details cur;
            FETCH Emp details cur into v employeeId, v lastName, v firstName,
            DBMS OUTPUT.PUT LINE(' | '||RPAD(v employeeId ,6, ' ')||'| '
            ||RPAD(CONCAT(CONCAT(v_firstName, ''), v lastName), 18)||'|
            '||RPAD(v position ,36, ' ')||' | '||RPAD(to char(v total,
            '$99,999,999.00'),21)|| '|');
            CLOSE Emp details cur;
            FETCH Emp Sales cur into v employeeId, v total;
      END LOOP;
      CLOSE Emp Sales cur;
      DBMS OUTPUT.PUT LINE(LPAD ('-',91,'-'));
      DBMS OUTPUT.PUT LINE(' | '|| RPAD(' ',87) ||' | ');
      DBMS OUTPUT.PUT LINE(' |-'||LPAD(' Summary ',47,'-')|| LPAD('-|',42,
      DBMS OUTPUT.PUT LINE(' | '||' As compared to overall staff performance
      in '||in year no|| LPAD('|',51, '')||LPAD(' |',40, ' '));
      OPEN Emp Sales cur;
      FETCH Emp_Sales_cur into v_employeeId, v total;
            OPEN Emp details cur;
            FETCH Emp details cur into v employeeId,
```

```
v_firstName,v_lastName,v_position;
DBMS_OUTPUT.PUT_LINE(' | '||' The best performance staff is
    '||RPAD(CONCAT(CONCAT(v_firstName, ' '), v_lastName),20)||
    LPAD('|',38, ' '));
DBMS_OUTPUT.PUT_LINE(' | '||' The Sales is'||RPAD(to_char(v_total, '$99,999,999.00'),16)|| LPAD('|',60, ' '));
CLOSE Emp_details_cur;
CLOSE Emp_Sales_cur;

DBMS_OUTPUT.PUT_LINE(' | '|| RPAD(' ',87) ||' | ');
DBMS_OUTPUT.PUT_LINE(' | '||LPAD(' <END OF REPORT> ',51,' ')|| LPAD(' | ',39));
DBMS_OUTPUT.PUT_LINE(LPAD ('=',91,'='));
DBMS_OUTPUT.PUT_LINE(chr(008));
END;
/
```

SQL> exec TOP_10_STAFF_PERFORMANCE(2022);

=				=======		==
I			Computer Product Supplie	er		I
I			Top 10 Staff Performance 2	2022		I
I						I
I			Report	Generated:	30-04-2023 11:43:04	I
I						I
_						
I	ID	Full Name	Position	1	Total (RM)	
-						
I	69	Evelyn Tucker	Sales Representative	1	\$80,030,792.19	
I	70	Eva Porter	Sales Representative	1	\$78,086,717.87	
I	82	Willow Reyes	Shipping Clerk	1	\$76,068,176.56	
I	96	Hannah Knight	Shipping Clerk	1	\$75,862,627.71	I
I	88	Ellie Robertson	Shipping Clerk	I	\$75,672,249.48	
I	103	Amelie Hudson	Marketing Representative	I	\$75,093,075.75	
I	46	Ava Sullivan	Sales Manager	1	\$75,080,268.39	I
I	15	Rory Kelly	Purchasing Manager	I	\$74,989,514.68	I
I	107	Summer Payne	Public Accountant	I	\$74,780,809.70	I
I	37	Ibrahim Alexander	Stock Clerk	I	\$74,625,537.90	

-	Summary	
I	As compared to overall staff performance in 2022	I
I	The best performance staff is Tucker Evelyn	I
I	The Sales is \$80,030,792.19	I
I		I
I	<end of="" report=""></end>	I

We have placed the year as an input, as the output above indicates the result printed. The report will show the Report Generated Date and Time. Next, it will display the Employee ID, employee name, job title, total sales that have been handled by the employee. In conclusion, we can see under the summary session that as compared to the overall staff performance in 2021, the best performing staff is Tucker Evelyn. The sales is \$80,030,792.19.

3.4.3 Report 3: Annual Sales of last three years and calculate the growth percentage

This report provides insights into the sales performance of various states of the company for the past three years, with the current year as the reference point. Its purpose is to aid long-term planning and strategy development. The ranking of states in the report is based on the total sales they have generated in the past three years, with the best-performing state appearing at the top and the worst-performing at the bottom. The report also shows the Year-On-Year (YoY) growth of each state over the two previous years (excluding the first year, which lacks a reference point for comparison). By analyzing this data, the company can determine which states are performing the best and which offices are experiencing the fastest growth in terms of YoY. The YoY calculation uses the formula below:

$$Year-Over-Year Growth = \begin{pmatrix} Current Period & Previous Period \\ Amount & Amount \\ \hline Previous Period Amount \end{pmatrix} X 100$$

The report also presents the total sales for each year and the cumulative sales over the three-year period in a clear manner. The summary section of the report provides a concise overview of the sales performance and growth for each year. Growth is not calculated for the first year, as there is no previous data available for comparison. For the second and third years, the report identifies the state with the highest sales, the fastest-growing state, and the slowest-growing state based on YoY sales. This information can be used by the company to make informed decisions, such as investing more resources in the best-performing state and conducting descriptive analytics to identify the reasons why the worst-performing states are underperforming and why some states are growing slower than others.

```
JOIN DATE DIM D
                  ON SF.DATE KEY = D.DATE KEY
        JOIN CUSTOMER DIM C
                  ON C.CUSTOMER KEY = SF.CUSTOMER KEY
        GROUP BY C.STATE, D.CAL YEAR
        ORDER BY C.STATE;
CREATE OR REPLACE VIEW Prev year sales Vw AS
        SELECT D.CAL YEAR Year, SUM(Total Amount) as YearSales
        FROM SALES FACT SF
        JOIN DATE DIM D
              ON SF.DATE KEY = D.DATE KEY
        GROUP BY D.CAL YEAR
        ORDER BY D.CAL YEAR;
CREATE OR REPLACE VIEW best in year Vw AS
        SELECT C.STATE, D.CAL_YEAR Year,
        SUM(Total Amount) as TotalSales
        FROM SALES FACT SF
        JOIN DATE DIM D
                ON SF.DATE KEY = D.DATE KEY
        JOIN CUSTOMER DIM C
                ON C.CUSTOMER KEY = SF.CUSTOMER KEY
        GROUP BY D.CAL YEAR, C.State
        ORDER BY TotalSales;
CREATE OR REPLACE PROCEDURE AnnualStateSalesGrowth(curr year IN NUMBER) IS
        v_state varchar(50);
v_year State_YoY_Vw.Year%TYPE;
        v_previousYear State_YoY_Vw.PreviousYear%TYPE; v_prevYearTotal State_YoY_Vw.PastYearTotal%TYPE;
       v_prevYearTotal
v_YoY
v_yearTotal
v_totalSales
v_numState
v_midYear
v_endYear
v_endYear
v_totalSales
v_mumState
v_mumState
v_midYear
v_endYear
v_endYear
v_counter
v_sales
v_numBER(4) := curr_year-3;
v_midYear
v_midYear
v_midYear
v_midYear
v_counter
v_sales
v_numBER(4) := curr_year-1;
v_counter
v_sales
v_mumBER(5) := 0;
v_sales
v_l_sales
v_l_sales
v_l_cation
varchar(50) := 0;
        CURSOR state list cur IS
                 SELECT C.State,
                 SUM(Total Amount) totalSales
                 FROM SALES FACT SF
                 JOIN DATE DIM D
                         ON SF.DATE KEY = D.DATE KEY
                 JOIN CUSTOMER DIM C
                         ON C.CUSTOMER KEY = SF.CUSTOMER KEY
                 GROUP BY C.State
                 ORDER BY totalSales DESC;
```

```
CURSOR best_in_year_cur IS
      SELECT State,
      TotalSales
      FROM best in year_Vw
      WHERE Year = v_year;
CURSOR best growth in year cur IS
      SELECT State, YearTotal, PastYearTotal, YoY
      FROM State YoY Vw
      WHERE Year = v year
      ORDER BY YOY DESC;
CURSOR worst_growth_in_year_cur IS
      SELECT State, YearTotal , PastYearTotal, YoY
      FROM State_YoY_Vw
      WHERE Year = v year
      ORDER BY YoY;
CURSOR state YoY cur IS
      SELECT state, Year, YearTotal, PreviousYear, PastYearTotal, YoY
      FROM State YoY Vw
      WHERE state = v_state
      AND (Year = v startYear
      OR Year = v midYear
      OR Year = v endYear);
CURSOR Best In 3 cur IS
      SELECT state, TotalSales
      FROM (
            SELECT C.STATE, SUM(Total_Amount) TotalSales
            FROM SALES FACT SF
            JOIN DATE DIM D
                   ON SF.DATE KEY = D.DATE KEY
            JOIN CUSTOMER DIM C
                   ON SF.CUSTOMER KEY = C.CUSTOMER KEY
            WHERE D.CAL YEAR = v startYear
            OR D.CAL YEAR = v midYear
            OR D.CAL YEAR = v endYear
            GROUP BY C.STATE
            ORDER BY TotalSales DESC
      WHERE STATE = v_state;
CURSOR prev3 sales cur IS
      SELECT YearSales
      FROM (
            Prev_year_sales_Vw
      WHERE Year = v startYear;
CURSOR prev2 sales cur IS
      SELECT YearSales
      FROM (
            Prev year sales Vw
```

```
WHERE Year = v midYear;
      CURSOR prev1_sales_cur IS
            SELECT YearSales
            FROM (
                   Prev year sales Vw
            WHERE Year = v endYear;
      CURSOR total sales IS
            SELECT SUM(YearSales) as Sales
            FROM (
                  Prev year sales Vw
            WHERE Year = v startYear
            OR Year = v midYear
            OR Year = v endYear;
BEGIN
      -- Get State
      SELECT COUNT(DISTINCT State) INTO v numState
      FROM SALES FACT SF
      JOIN DATE DIM D
            ON SF.DATE KEY = D.DATE KEY
      JOIN CUSTOMER DIM C
            ON C.CUSTOMER KEY = SF.CUSTOMER KEY;
      -- Outputs
      DBMS OUTPUT.PUT LINE(LPAD('=', 139, '='));
      DBMS OUTPUT.PUT LINE(' | '||LPAD('Computer Product
      Supplier', 80, '')||LPAD(' | ', 58, ' '));
      DBMS OUTPUT.PUT LINE(' | '||LPAD('Annual Sales Growth by
      State From ', 75) | | v startYear | | LPAD (' To ',
      4) | | v endYear | | LPAD( ' | ', 51, ' '));
      DBMS OUTPUT.PUT LINE(' | '||RPAD('YoY = Year on Year',
      135) | | ' | ');
      DBMS OUTPUT.PUT LINE(' | '||LPAD('Number of States : ',
      19) | RPAD(v numState, 3) | LPAD('Report Generated: ',
      94) | TO CHAR (SYSDATE, 'DD-MM-YYYY HH24:MI:SS') | | ' | ');
      DBMS OUTPUT.PUT LINE(LPAD('-', 139, '-'));
      DBMS OUTPUT.PUT LINE (RPAD (' |
                                         State ',24)||RPAD('
      Year ',20)||
      RPAD(' | YoY ',10)||RPAD(' | Year ',19)||
RPAD(' | YoY ',11)||RPAD(' | Year ',19)
                                          Year ',19)||RPAD(' |
      YoY ',11)||
      RPAD(' || Total ',18)||LPAD(' | ',9));
                                              ',25)||'| '||
'||'| '||
      DBMS OUTPUT.PUT LINE(RPAD(' |
      RPAD(TO CHAR(v startYear),7)||'(RM)
      RPAD(TO_CHAR(v_startYear),6)||' | '||
RPAD(TO_CHAR(v_midYear),7)||'(RM) '||'| '||
      RPAD(TO CHAR(v midYear),5)||' | '||
      RPAD(TO CHAR(v endYear), 7) | |
      RPAD(' || (RM)
                        ',14) | |LPAD(' | ',13));
```

```
DBMS OUTPUT.PUT LINE(LPAD('-', 139, '-'));
OPEN state list cur;
FETCH state list cur INTO v state, v totalSales;
WHILE (state list cur%FOUND) LOOP
      OPEN state YoY cur;
      FETCH state YoY cur INTO
            v_state, v_year, v_yearTotal, v previousYear,
            v_prevYearTotal, v YoY;
      DBMS OUTPUT.PUT(' | '||RPAD(v state, 20)||' | ');
      WHILE (state YoY cur%FOUND) LOOP
            DBMS OUTPUT.PUT(TO CHAR(v yearTotal,
            '$9,999,999')||' |');
            IF (v year = v startYear)
            THEN
                  DBMS OUTPUT.PUT(RPAD(' -- ', 6)||'% |');
            ELSE
                  DBMS OUTPUT.PUT(' '||RPAD(TO CHAR(v YoY,
                  '90.99'),6)||'%|');
            END IF;
            FETCH state YoY cur INTO
                  v_state, v_year, v_yearTotal,
                  v previousYear, v prevYearTotal, v YoY;
      END LOOP;
      OPEN Best In 3 cur;
      FETCH Best In 3 cur INTO v state, v totalSales;
      DBMS OUTPUT.PUT('|'||RPAD(to char(v totalSales,
      '$9,999,999,999'), 21)||' |');
      CLOSE state YoY cur;
      CLOSE Best In 3 cur;
FETCH state list cur INTO v state, v totalSales;
DBMS OUTPUT.PUT LINE(chr(001));
END LOOP;
OPEN prev3 sales cur;
FETCH prev3 sales cur INTO v 3 sales;
OPEN prev2 sales cur;
FETCH prev2 sales cur INTO v 2 sales;
OPEN prev1 sales cur;
FETCH prev1 sales cur INTO v 1 sales;
OPEN total sales;
FETCH total sales INTO v totalSales;
DBMS OUTPUT.PUT LINE(LPAD('-', 139, '-'));
DBMS OUTPUT.PUT LINE(' | '||LPAD('Total Sales :',21)||' |
' | | ' ' | |
RPAD(to char(v 3 sales, '$999,999,999'), 15)||' | '
||LPAD(
               - ',9) ||' '||
RPAD(to char(v 2_sales, '$999,999,999'), 16)||LPAD('|
| ',12) ||'
RPAD(to_char(v_1_sales, '$999,999'), 16)||'| ' ||
LPAD('
              ||',11) ||
RPAD(to char(v totalSales, '$9,999,999'), 16)|| '
|');
```

```
DBMS OUTPUT.PUT LINE(LPAD('-', 139, '-'));
DBMS OUTPUT.PUT LINE(' | '||LPAD ('Summary',77,' ')||
LPAD(' | ', 61));
DBMS OUTPUT.PUT LINE(' | '||LPAD ('=======',80,' ')||
LPAD(' | ', 58));
v year := v startYear;
WHILE (v year <> v endYear+1) LOOP
OPEN best in year cur;
FETCH best in year cur INTO v state, v totalSales;
v location := CONCAT(TO CHAR(v_state),',');
--DBMS OUTPUT.PUT LINE(' | '||v year||' > '||RPAD('Best
Sales : ',18)||
--RPAD(' State ',8)||': '||RPAD(v location,35)||' | Sales :
--RPAD(TO CHAR(v totalSales, '$99,999,999.99'), 30)||
--LPAD(' | ', 22));
IF (v year <> v startyear) THEN
-- Highest Growth
OPEN best growth in year cur;
FETCH best growth_in_year_cur INTO v_state, v_yearTotal
, v prevYearTotal, v YoY;
v location := CONCAT(TO CHAR(v state),',');
DBMS OUTPUT.PUT LINE(' | '||v year||' > '||RPAD('Highest
Growth : ', 18)||
RPAD(' State',8)||' : '||RPAD(v location, 35)||' | YoY :
' | |
RPAD(TO CHAR(v YoY), 6)||RPAD('%',4)||RPAD('From ',5)||
RPAD(TO CHAR(v prevYearTotal, '$999,999,999.99'),
15) | | RPAD(' To ',3) | |
RPAD(TO CHAR(v yearTotal, '$999,999,999.99'), 15)||LPAD(' |
', 8));
-- Lowest Growth
OPEN worst growth in year cur;
FETCH worst growth in year cur INTO v state, v yearTotal
,v prevYearTotal, v YoY;
v location := CONCAT(TO CHAR(v state),',');
DBMS OUTPUT.PUT LINE(' | '||' '||' > '||RPAD('Worst
Growth ', 15)||':
                      ' | |
RPAD(' State',7)||' : '||RPAD(v location, 35)||' | YoY :
'11
RPAD(TO CHAR(v YoY), 6)||RPAD('%',4)||RPAD('From ',5)||
RPAD(TO CHAR(v prevYearTotal, '$999,999,999.99'),
15) | | RPAD(' To ', 3) | |
RPAD(TO CHAR(v yearTotal, '$999,999,999.99'), 15)||'
');
```

```
CLOSE best_growth_in_year_cur;
CLOSE worst_growth_in_year_cur;

END IF;
CLOSE best_in_year_cur;
v_year := v_year + 1;
DBMS_OUTPUT.PUT_LINE(LPAD('-', 139, '-'));
END LOOP;

-- End of Report
DBMS_OUTPUT.PUT_LINE(LPAD ('-', 139, '-'));
DBMS_OUTPUT.PUT_LINE(' | '||LPAD ('END OF REPORT', 80, ''))||LPAD(' | ', 58));
DBMS_OUTPUT.PUT_LINE(LPAD('=', 139, '='));

END;
//

EXEC AnnualStateSalesGrowth(2022);
```

		Annual Sales	Computer Production Growth by State			2021				
YoY = Year on Year Number of States : 13						R	lepoi	rt Generat	ed:	30-04-2023 11:56:
State	Year	YoY	Year		YoY	Year		YoY		Total
I	2019 (RM)	2019	2020 (RM)	ı	2020	2021 (RM)	- 1	2021		(RM)
Selangor	\$205 , 475 , 584	용	\$204,320,122		-0.56%	\$206,229,613		0.93%	11	\$616,025,319
Wilayah Persekutuan	\$80,418,188	%	\$80,429,948	i.	0.01%		i	-2.02%		\$239,656,019
Sarawak	\$41,710,084	%	\$42,460,493	i.	1.80%		i	-3.54%		\$125,127,926
Pulau Pinang	\$39,573,237	%	\$39,435,317	i	-0.35%	\$39,882,356	i	1.13%	11	\$118,890,910
Sabah	\$16,935,130	%	\$17,806,614	i	5.15%		i	-0.72%		\$52,420,580
Pahang	\$13,888,051	%	\$13,920,125	1	0.23%	\$13,653,050	Ĺ	-1.92%	11	\$41,461,225
Perak	\$8,709,548	%	\$8,337,151	i	-4.28%	\$8,732,799	i	4.75%	H	\$25,779,497
Perlis	\$5,680,805	%	\$5,290,248	Ī	-6.88%	\$5,203,330	i	-1.64%	11	\$16,174,383
Negeri Sembilan	\$4,523,555	%	\$4,726,670	- 1	4.49%	\$4,976,042	- 1	5.28%	11	\$14,226,266
Kedah	\$2,566,114	%	\$2,629,114	- 1	2.46%	\$2,545,037	- 1	-3.20%	11	\$7,740,264
Melaka	\$1,697,592	%	\$1,794,457	- 1	5.71%	\$1,704,430	- 1	-5.02%	\Box	\$5,196,478
Johor	\$1,701,350	%	\$1,767,127	- 1	3.87%	\$1,769,512	- 1	0.13%	\Box	\$5,237,990
Kelantan	\$1,388,390	%	\$1,533,186	-	10.43%	\$1,293,982	I	-15.60%	П	\$4,215,558
Total Sales :	\$424,267,627		\$424,450,570	ı		\$423,434,218	1		11	\$1,272,152,415
				Sur	nmary					
			==:	====						
2020 > Highest Growth :	State : Kela	antan,			YoY :	10.43 % From	\$1.	.388 , 390.0) To	\$1,533,185.6
> Worst Growth :	State : Perl	lis,			YoY :	-6.88 % From	\$5,	. 680 , 805.0) To	\$5,290,248.1
2021 > Highest Growth :	State : Nege	eri Sembilan,			YoY :	5.28 % From	\$4,	726,669.5	 5 То	\$4,976,041.5
> Worst Growth :	State : Kela	antan,			YoY :	-15.6 % From	\$1,	533,185.6	5 To	\$1,293,981.7

The data generated by this report is useful for analyzing trends. For instance, Negeri Sembilan showed the highest YoY growth rate in 2021 at 5.28%. This information can be used by the company to increase the distribution of product lines in Negeri Sembilan and allocate more resources, such as additional employees, to the state. Although Selangor is currently the best-performing state based on the report's findings, its YoY growth rate in 2021 was only 0.93%, which is significantly lower than Negeri Sembilan's YoY growth rate. Therefore, some employees can be relocated from Selangor to Negeri Sembilan, as it is growing at a faster pace and may eventually outperform Selangor.