# Yigitcan Gokceler

+48 780 591 881 ✆
yigitgoekceler@gmail.com ✉
https://www.linkedin.com/in/yigitcangokceler 🔗
https://github.com/yigitgokceler 🔗
https://www.credly.com/users/yigitcan-gokceler/badges 🔗
Warsaw

## SUMMARY

Experienced professional with a background in data analysis, training, and leadership. Started as a Data Analyst, demonstrating proficiency for data processing. Progressed to become a Corporate Trainer, imparting critical data review and analysis skills. Elevated to the role of Team Leader, overseeing a team of data analysts and ensuring high-quality outputs. Aspiring Front End Developer with a strong foundation in Python and a passion for creating dynamic and visually appealing web applications.

## EDUCATION

### Uniwersytet SWPS

Bachelor's Degree in Psychology
2013 - 2016

## HARD-SKILLS

- Languages: Python, JavaScript
- Front-end: HTML5, CSS3, React.js
- Back-end: Node.js
- Databases: SQL
- Version Control: Git
- APIs
- Debugging
- Tools: PyCharm, VS Code, Git/GitHub
- Data Anaylsis: PowerBI and Tableu
- MS Office

## SOFT-SKILLS

- Adaptability: Being adaptable to changing circumstances and technologies
- Client Focus: Understanding and meeting the needs of clients
- Presentation Skills: Delivering presentations and workshops effectively.
- Attention to Detail: Demonstrating a keen eye for detail to report and make decisions accurately
- Problem-Solving: To address challenges and find effective solutions.
- Leadership: Effectively leading teams to achieve service excellence and operational efficiency

## CERTIFICATIONS

- IBM Front End Developer
- Meta Front End Developer
- Python Mega Course
- IBM Developing AI Apps with Python and Flask
- IBM Python for Data Science, AI and Development

## LANGUAGES

- Turkish - Native
- English - C1
- Spanish - B2
- Portuguese - A2
- Polish - A1

## PROFESSIONAL EXPERIENCE

### Service Delivery Team Lead

Accenture | 2021 - Present

- Led strategic initiatives to optimize team performance, achieving heightened levels of efficiency, productivity, and consistency. Conducted in-depth root cause analyses to pinpoint underperforming metrics and analysts, implementing robust action plans for improvement.
- Ensured strict adherence to base operational expectations and information security policies, upholding the highest standards of compliance and risk mitigation.
- Pioneered process enhancements across multiple workflows, collaborating closely with key stakeholders to foster a culture of innovation. Delivered innovative solutions, driving operational excellence and competitive advantage.
- Formulated and executed comprehensive career development plans for analysts, offering insightful guidance to align personal and professional aspirations with organizational objectives.

### Corporate Trainer

Accenture | 2019 - 2021

- Conducted comprehensive training sessions for new hires and cross-training in both office and remote work settings. Collaborated with multiple stakeholders for organizing and conducting training delivery.
- Performed quality audits and provided coaching sessions to enhance team performance. Acted as a subject matter expert in times of need.
- Managed internal market activities, overseeing aspects such as quality standards and onboarding of new team members. Responsible for multiple processes and workflows.
- Acted as the primary point of contact in data-related conflict scenarios, making final decisions based on data-driven insights to ensure resolution.
- Assumed responsibility for addressing ad-hoc inquiries, providing valuable support to team members across diverse workflows, leveraging expertise in data-related matters.

### Data Analyst

Accenture| 2016 - 2019

- Conducted detailed data analysis to drive informed decision-making.
- Utilized advanced analytical tools for accurate data reporting and visualization.
- Collaborated with cross-functional teams to optimize processes, supporting NJs and overseeing specific procedures.
- Demonstrated expertise in database management for seamless data flow and integrity.
- Demonstrated agility by efficiently supporting multiple workflows in a professional manner.