

Mockups

1. Projects List

The screenshot shows the 'Projects' list page within the SuccessManager application. The top navigation bar includes links for Dashboard, Projects & Services, Administrative Services, Finances, Legal, Help & Assistance, and a user profile icon. The main content area displays a table of projects. The columns are: Name, Status, Type, Creator, Manager, Created, and Last updated. A single project is listed: 'Mavi Cafe Website' (Status: Pending Initial Payment, Type: New Project, Creator: Yiğit Kerem Oktay, Manager: Yiğit Kerem Oktay, Created: 1 hour ago, Last updated: 1 hour ago). Below the table, there is a search bar, a 'Per page' dropdown set to 10, and buttons for 'Manage' and 'Activities'. The URL in the browser is 'Projects > List'.

2. Project Request Wizard

The screenshot shows the 'Create a new project request' wizard page. The top navigation bar is identical to the previous screenshot. The main content area has four steps: 'Project Brief' (Tell us about what you need to accomplish), 'Existing Solution' (How do you solve your problem currently?), 'Requirements' (What should the software accomplish?), and 'Budget & Delivery' (Tell us about your delivery options). The 'Project Brief' step contains fields for 'Name*' (Give your project a name) and 'What is the purpose of the project?*' (Try to focus on what YOU need to resolve instead of what software should accomplish). The 'Existing Solution' step has a dropdown menu for 'What platforms are we working with?'. The 'Requirements' step has a dropdown menu for 'What type of project is this?' with options: 'New Project', 'System Maintenance', and 'Upgrade'. At the bottom are 'Cancel' and 'Next' buttons. The URL in the browser is 'Projects > Create'.

3. Project Requirement Wizard

Requirements*

Collapse all Expand all

↑↓ Requirement - Online Coffee Sales

Is this a requirement?*

Yes No

Name this requirement*

Online Coffee Sales

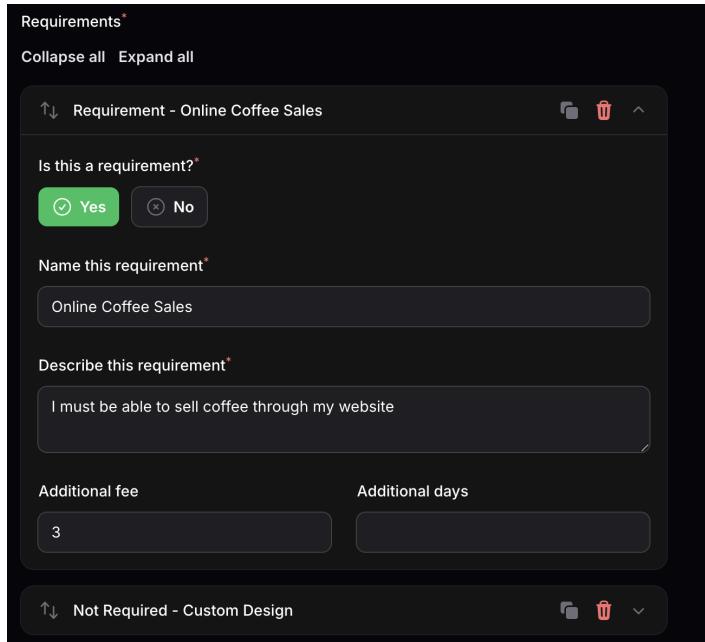
Describe this requirement*

I must be able to sell coffee through my website

Additional fee Additional days

3

↑↓ Not Required - Custom Design



4. Edit Project Page

Projects > Edit

Mavi Cafe Website

Make payment

Overview Requirements Platforms

Project Overview Requested Solution Finances Quote Notes

Name*
Mavi Cafe Website

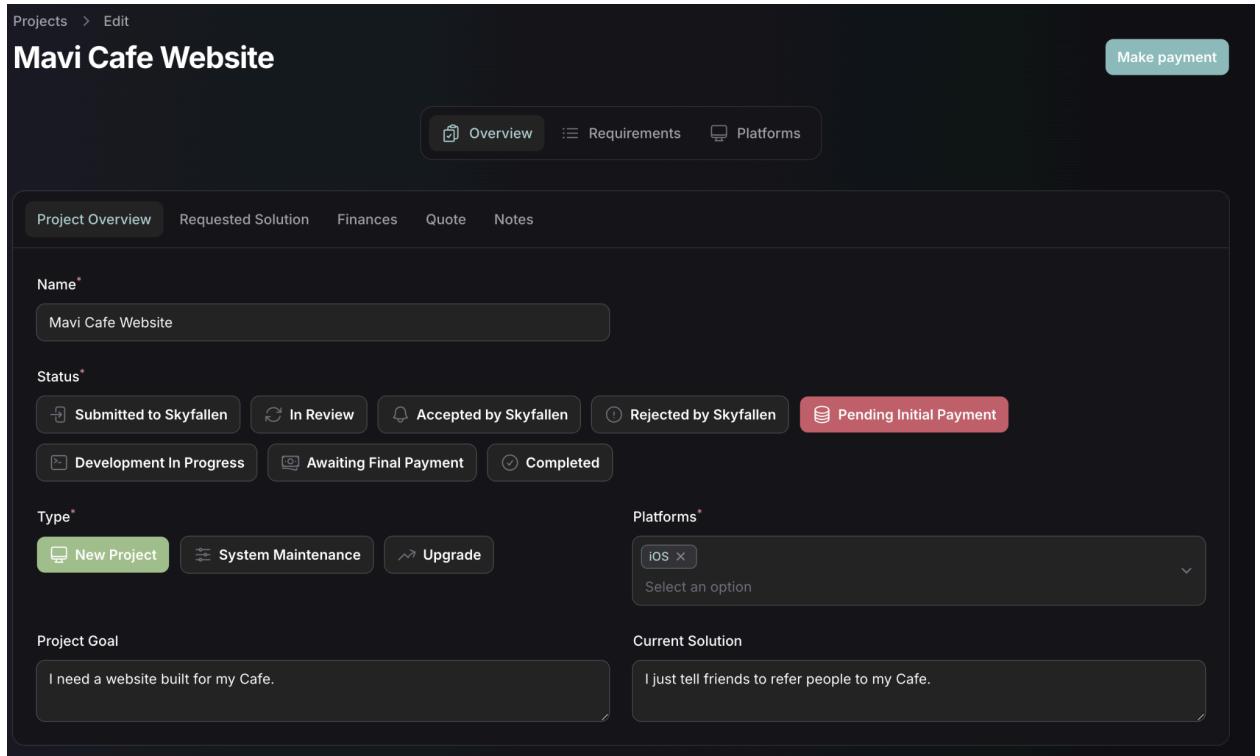
Status*
 Submitted to Skyfallen In Review Accepted by Skyfallen Rejected by Skyfallen Pending Initial Payment
 Development In Progress Awaiting Final Payment Completed

Type*
 New Project System Maintenance Upgrade

Platforms*
iOS Select an option

Project Goal
I need a website built for my Cafe.

Current Solution
I just tell friends to refer people to my Cafe.



5. Create subscription template

The screenshot shows the 'Create Managed Subscription' page in the SuccessManager application. The top navigation bar includes links for Dashboard, Projects & Services, Administrative Services (selected), Finances, Legal, Help & Assistance, and a user icon with a notification count of 1.

The main content area is titled 'Create Managed Subscription'. It contains two main sections: 'Subscription Plan Overview' and 'Pricing Overview'.

Subscription Plan Overview: This section has three fields: 'Name*' (input field), 'Description*' (input field), and 'Platform*' (input field). A note above the first field says 'Provide details about this Skyfallen Managed Subscription plan.'

Pricing Overview: This section has four fields: 'Currency*' (dropdown menu with placeholder 'Select an option'), 'Service Worth' (input field), 'Price Per Month' (input field), and 'Paid monthly' (radio button). Another 'Price Per Month' input field is labeled 'Paid annually*'.

At the bottom of the form are three buttons: 'Create' (highlighted in blue), 'Create & create another', and 'Cancel'.

6. Edit subscription template

The screenshot shows the 'Edit Managed Subscription' page in the SuccessManager application. The top navigation bar includes links for Dashboard, Projects & Services, Administrative Services (selected), Finances, Legal, Help & Assistance, and a user icon. The left sidebar has 'Edit Managed Subscription' (selected) and 'Features' options. The main content area is divided into two sections: 'Subscription Plan Overview' and 'Pricing Overview'. In 'Subscription Plan Overview', fields include Name (Managed WordPress), Description (A fully managed WP solution.), and Platform (WordPress). In 'Pricing Overview', fields include Currency (USD), Service Worth (3999), Price Per Month (Paid monthly: 12999, Paid annually: 9999), and Stripe reference (empty input field). Buttons at the bottom are 'Save changes' and 'Cancel'.

Edit Managed Subscription

Managed Subscriptions > Edit

Subscription Plan Overview

Provide details about this Skyfallen Managed Subscription plan.

Name*
Managed WordPress

Description*
A fully managed WP solution.

Platform*
WordPress

Pricing Overview

Provide information about how this plan is priced.

Currency*
USD

Service Worth
3999

Price Per Month

Paid monthly 12999	Paid annually* 9999
-----------------------	------------------------

Stripe reference

Save changes Cancel

7. Subscription order modal

Order for tenant

Choose a tenant to subscribe to this service.

Tenant*

Skyfallen x v

Billing Term*

Pay Annually x v

Features*

Collapse all Expand all

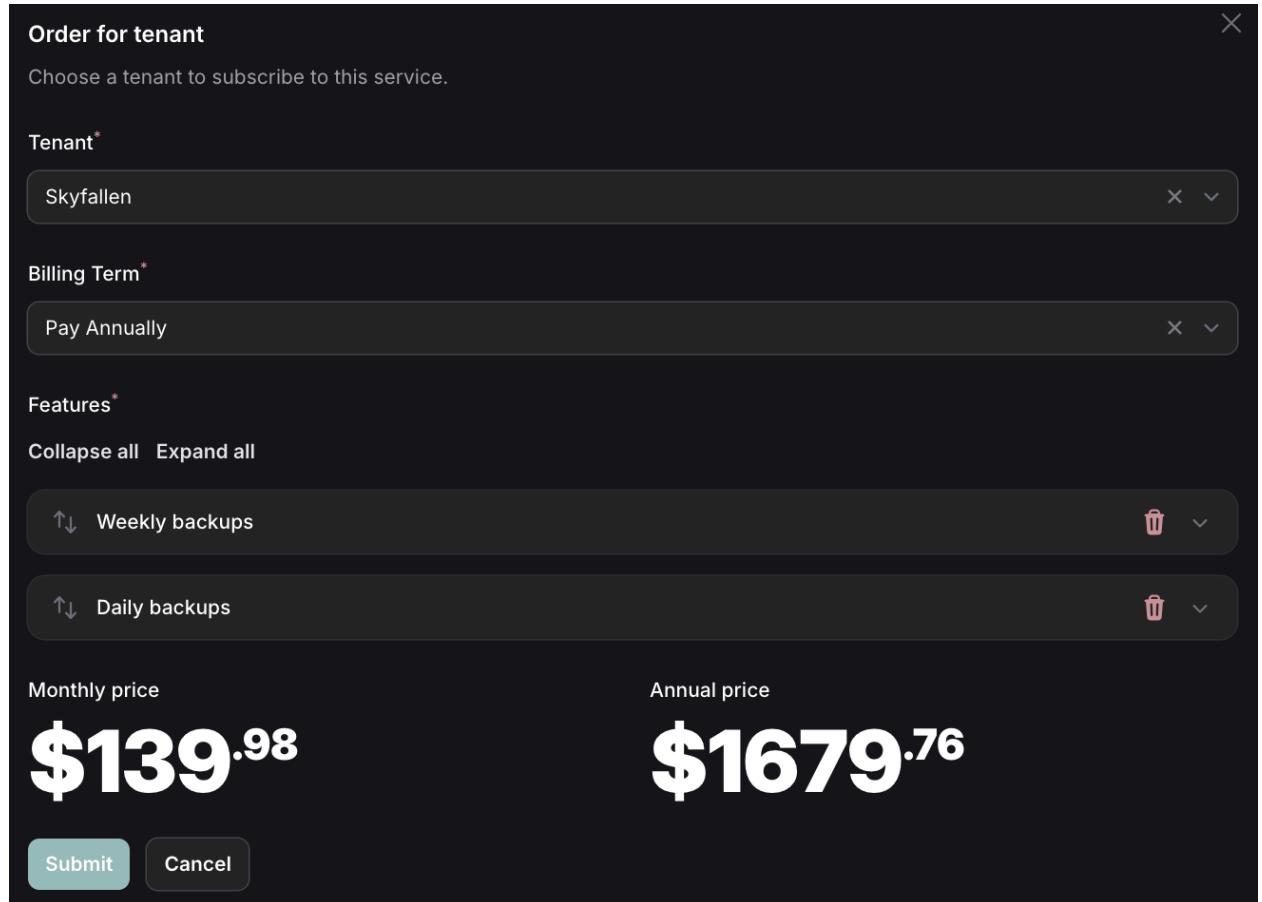
↑↓ Weekly backups trash v

↑↓ Daily backups trash v

Monthly price Annual price

\$139.98 **\$1679.76**

Submit Cancel



8. Subscription plan features

Managed Subscriptions > Edit

Edit Managed Subscription

[Edit Managed Subscription](#)

[Features](#)

Features*

[Collapse all](#) [Expand all](#)

Weekly backups

Name this feature*

Describe this feature*

Additional fee*

Daily backups

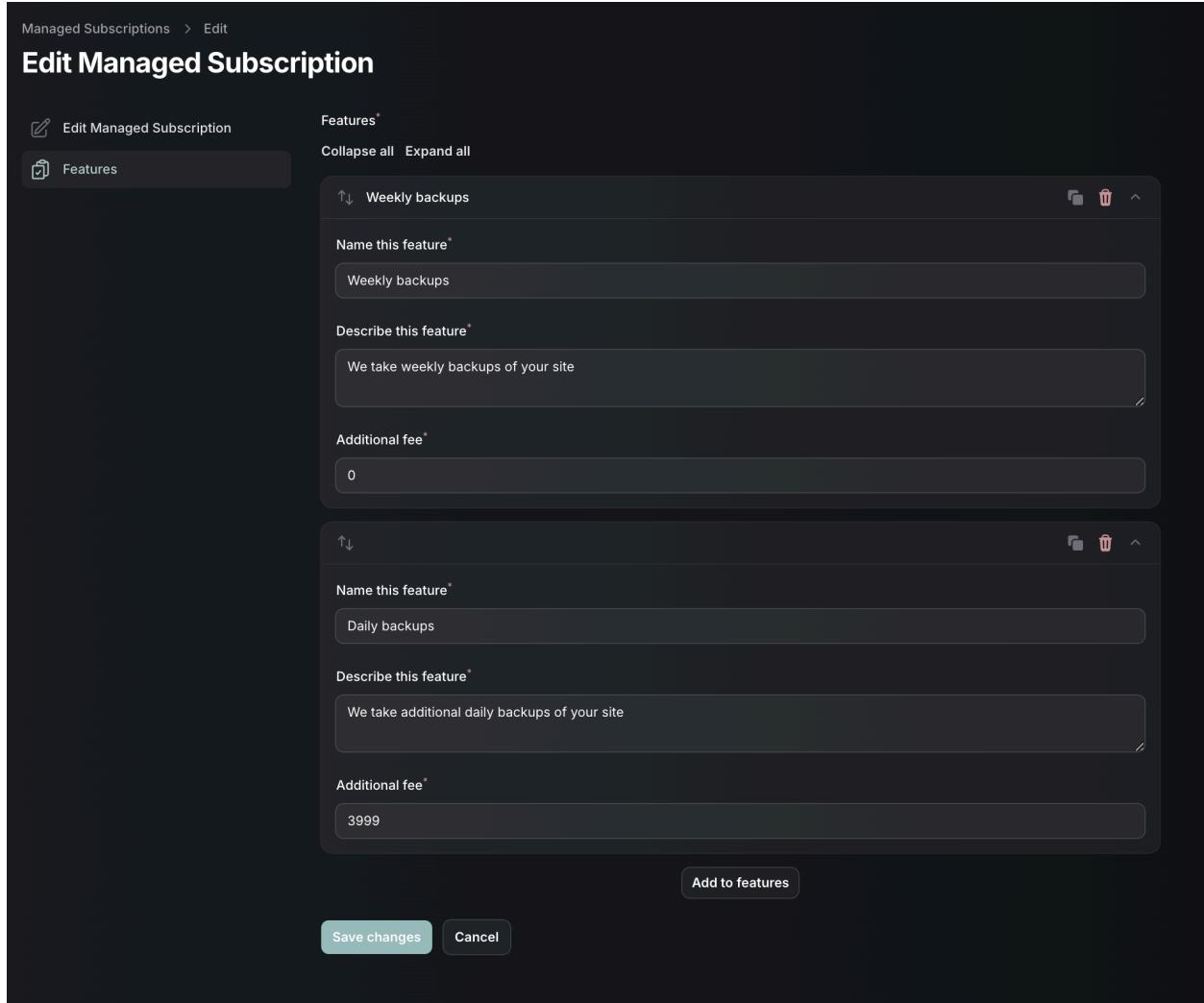
Name this feature*

Describe this feature*

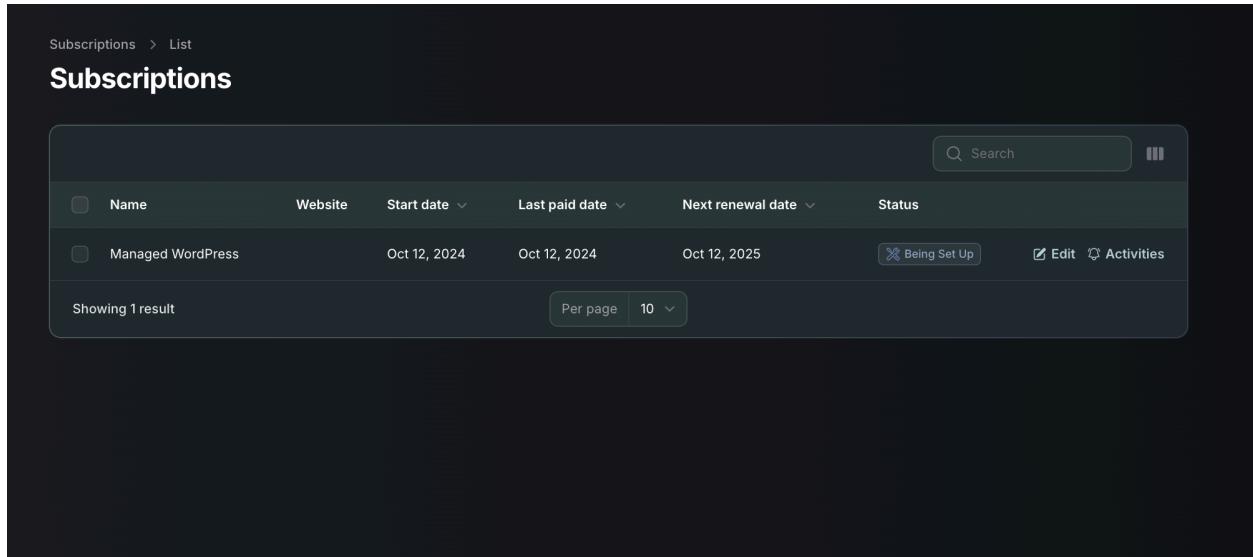
Additional fee*

[Add to features](#)

[Save changes](#) [Cancel](#)

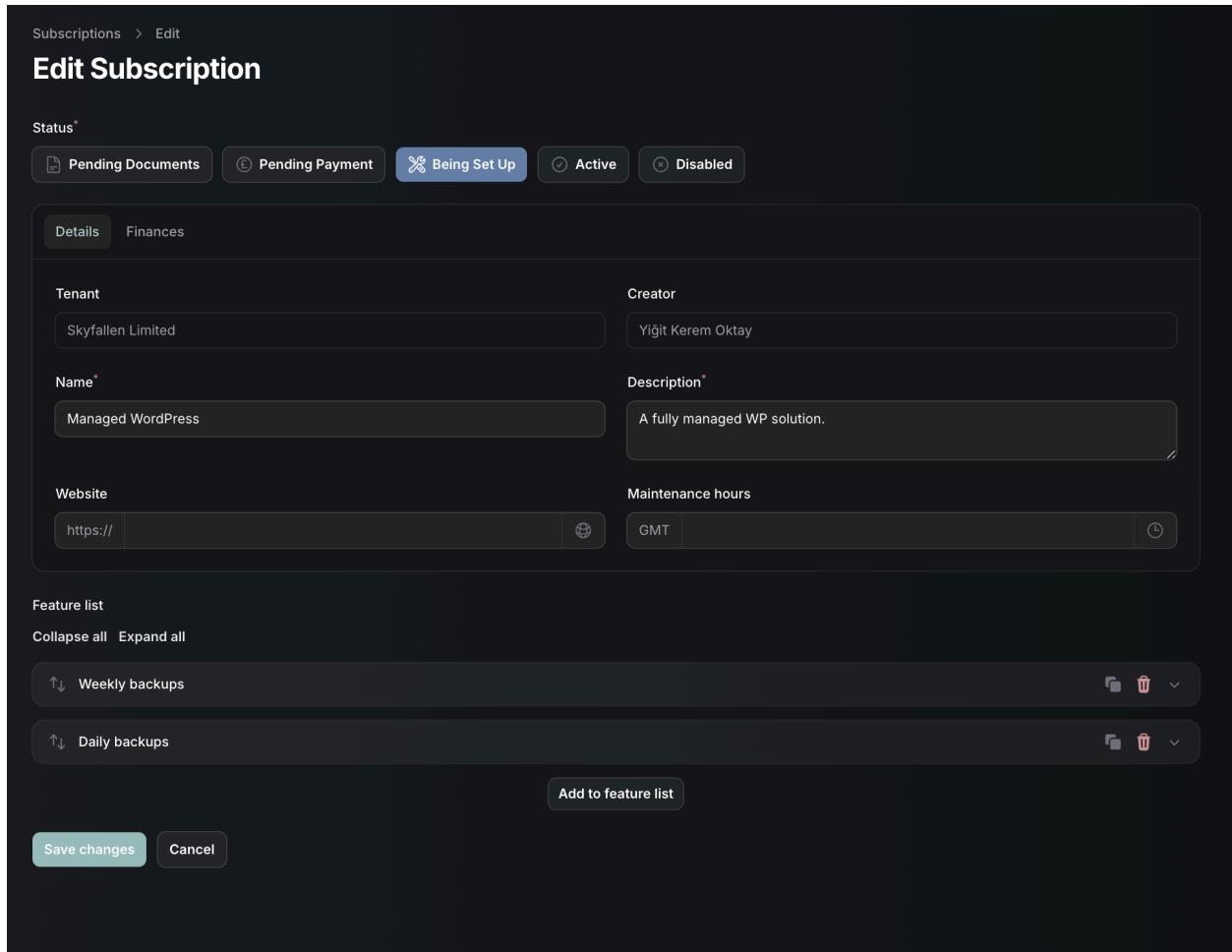


9. Customer subscriptions list



The screenshot shows a dark-themed web application interface for managing customer subscriptions. At the top, there's a breadcrumb navigation "Subscriptions > List". Below it, the word "Subscriptions" is prominently displayed in a large, bold font. A search bar with a magnifying glass icon and a "Search" placeholder is located at the top right. To the right of the search bar is a three-line menu icon. The main content area is a table with the following columns: Name, Website, Start date, Last paid date, Next renewal date, and Status. A single row is visible, showing "Managed WordPress" as the name, "Oct 12, 2024" as the start date, "Oct 12, 2024" as the last paid date, "Oct 12, 2025" as the next renewal date, and "Being Set Up" as the status. Below the table, a message "Showing 1 result" is displayed. At the bottom right of the table area, there are buttons for "Per page" (set to 10) and "Edit" (with a pencil icon), and "Activities" (with a bell icon). The footer of the page shows "Showing 1 result" again and a "Next" button.

10. Customer subscription details



The screenshot shows a dark-themed web application interface for editing a customer subscription. At the top, there's a breadcrumb navigation "Subscriptions > Edit". Below it, the title "Edit Subscription" is displayed in a large, bold font. A "Status*" section contains five radio buttons: "Pending Documents" (selected), "Pending Payment", "Being Set Up" (highlighted in blue), "Active", and "Disabled". The main form area is divided into several sections: "Details" (containing "Tenant" field with "Skyfallen Limited" and "Creator" field with "Yiğit Kerem Oktay"), "Name*" (containing "Managed WordPress" and "Description*" field with "A fully managed WP solution."), "Website" (containing "https://"), "Maintenance hours" (containing "GMT"), "Feature list" (containing "Weekly backups" and "Daily backups" with up/down arrows and delete icons), and "Add to feature list" (a button). At the bottom left are "Save changes" and "Cancel" buttons.

11. Customer subscription payment interface

Complete the payment

Choose the method you wish to use to pay for this subscription.

Choose a payment method*

Credit Card

Paid yearly

\$1679.76

I authorise all current and future payments.



Submit Cancel



12. Invoice list

Invoices > List

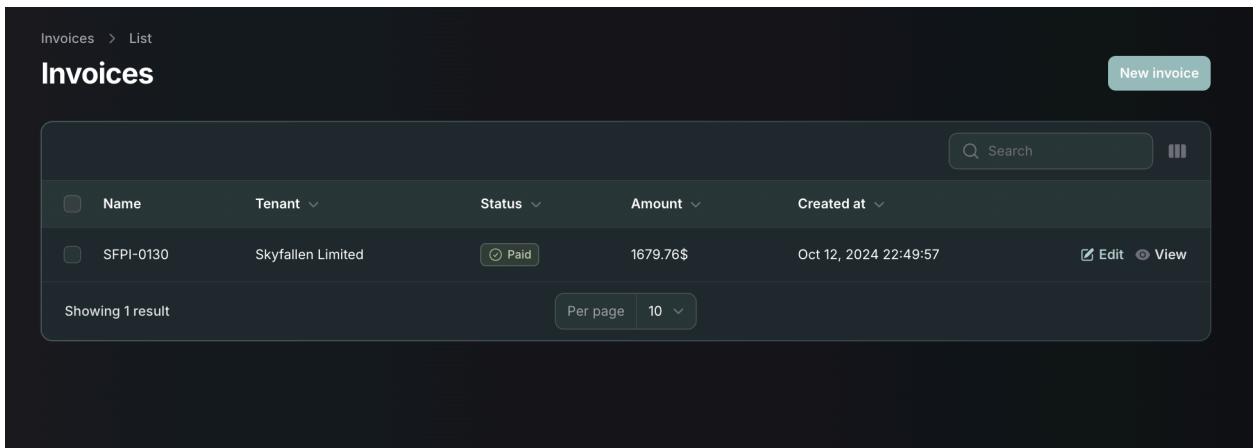
Invoices

New invoice

<input type="checkbox"/> Name	Tenant	Status	Amount	Created at	<input checked="" type="checkbox"/> Edit	<input type="radio"/> View
<input type="checkbox"/> SFPI-0130	Skyfallen Limited	<input checked="" type="checkbox"/> Paid	1679.76\$	Oct 12, 2024 22:49:57	<input checked="" type="checkbox"/> Edit	<input type="radio"/> View

Showing 1 result

Per page 10



13. Invoice preview

View invoice

Name	Description								
SFPI-0130	Automatically generated PDF invoice from Stripe.								
Status	Invoiced to								
<input type="radio"/> Payment Due	<input checked="" type="radio"/> Paid	<input type="radio"/> Voided	Skyfallen Limited						
Amount	Payment method								
\$1679.76	No associated payment method.								
Project	Customer subscription								
No associated project.	Managed WordPress								
Invoice PDF	  								
<p>Invoice</p> <p>Invoice number: SFPI-0130 Date of issue: October 13, 2024 Date due: October 13, 2024</p> <table> <tr> <td>Skyfallen 14/2e Docklands Business Centre 10-16 Tiller Road London E16 8PX United Kingdom +90 850 380 0138 support@skfn.net</td> <td>Bill to Skyfallen Limited 14/2e Docklands Business Centre 10-16 Tiller Road London E16 2PX United Kingdom +90 531 511 23 02 yk@skfn.net</td> </tr> <tr> <td colspan="2">\$1,679.76 USD due October 13, 2024</td> </tr> <tr> <td colspan="2"> Pay online </td> </tr> </table>				Skyfallen 14/2e Docklands Business Centre 10-16 Tiller Road London E16 8PX United Kingdom +90 850 380 0138 support@skfn.net	Bill to Skyfallen Limited 14/2e Docklands Business Centre 10-16 Tiller Road London E16 2PX United Kingdom +90 531 511 23 02 yk@skfn.net	\$1,679.76 USD due October 13, 2024		Pay online	
Skyfallen 14/2e Docklands Business Centre 10-16 Tiller Road London E16 8PX United Kingdom +90 850 380 0138 support@skfn.net	Bill to Skyfallen Limited 14/2e Docklands Business Centre 10-16 Tiller Road London E16 2PX United Kingdom +90 531 511 23 02 yk@skfn.net								
\$1,679.76 USD due October 13, 2024									
Pay online									

14. Document submission form

Submit Document

Name

ID Document

Description

Please provide an ID. It must be:
recent,
from your Government,
showing your name.

Status

 Requested  In Review  Accepted  Rejected

Tenant **Responsible**

Skyfallen Limited Any user

Project **Support case**

No associated project. No associated support case.

Customer subscription

No associated subscription.

Files*

Drag & Drop your files or [Browse](#)

Submit **Cancel**

15. Support case creation form

The screenshot shows a 'Create Support Case' form. At the top left, it says 'Support Cases > Create'. The main title is 'Create Support Case'. Below the title, there are two main sections: 'Service Details' and 'Request Details'.
Service Details: A text input field with a paper icon placeholder: 'Tell us about what you need help about.'
Request Details: A text input field with a document icon placeholder: 'Tell us more about the what needs to be solved.'
Type*: A dropdown menu currently set to 'Project Request Issues'.
Priority*: A dropdown menu currently set to 'P3 - Major Disruption'. Other options in the list are: P0 - Planning / Request for Information, P1 - Reduced Functionality, P2 - Minor Disruption, P3 - Major Disruption (selected), and P4 - Critical Disruption.

16. Support case overview

Support Cases > Edit

Edit Support Case

Status*

Customer Opened Waiting for Skyfallen In Progress

Waiting for Customer Response Documents Requested On Hold Closed

Name* I need help **Type*** Project Request Issues

Priority* P3 - Major Disruption

Assigned to Select an option

New message
Add more information to this Support Case.

Message

B I U S ⌂ Heading Subheading “ ” </> ≡ ≡ ☰ ☱ ☲ ☳

Save changes **Cancel**

Messages

Message

Yiğit Kerem Oktay sent 1 second ago
Please fix the issue **View**

Created at 11 seconds ago

Created by Yiğit Kerem Oktay

Assigned to N/A

Tenant Skyfallen

Project N/A

Subscription N/A

Last modified at 11 seconds ago

17. Payment method list

The screenshot shows a dark-themed web application interface for 'Skyfallen Success Manager'. At the top, there are navigation links: 'Dashboard', 'Projects & Services', 'Administrative Services', 'Finances' (which is currently selected), 'Legal', 'Help & Assistance', and a notification bell with a 'YO' icon. Below the header, the breadcrumb navigation shows 'Payment Methods > List'. The main title 'Payment Methods' is centered above a table. The table has columns: 'Name', 'Holder', 'Created by', and 'Identifier'. A single row is visible, showing 'Credit Card' as the name, 'Skyfallen' as the holder, 'Yiğit Kerem Oktay' as the created by user, and a Visa card icon with the number '4242' as the identifier. There are 'Edit' and 'Activities' buttons next to the row. At the bottom of the table, it says 'Showing 1 result' and has a 'Per page' dropdown set to '10'. A search bar with a magnifying glass icon and a refresh button are also present.

Name	Holder	Created by	Identifier
Credit Card	Skyfallen	Yiğit Kerem Oktay	4242

18. Payment method creation

The screenshot shows a dark-themed form for 'The Skyfallen Company' to 'Setup a payment method'. The form includes fields for 'Card number' (1234 1234 1234 1234), 'Expiry date' (MM / YY), and 'Security code' (CVC). Below these fields is a note: 'By providing your card information, you allow The Skyfallen Company to charge your card for future payments in accordance with their terms.' At the bottom, there are two large buttons: a blue 'Save Card' button and a red 'Abort' button.

19. Agreements list

The screenshot shows the SuccessManager platform's interface. At the top, there is a navigation bar with links for Dashboard, Projects & Services, Administrative Services, Finances, Legal (which is highlighted in green), Help & Assistance, and a user icon with a notification count of 1. Below the navigation bar, the page title is "Agreements > List" and the main heading is "Agreements". On the right side of the header is a button labeled "New agreement". The main content area displays a table with one result. The columns are: Name, Tenant, Authorised Representative, Status, and Created at. The single row shows "Test Agreement" under Name, "Skyfallen Limited" under Tenant, "Yiğit Kerem Oktay" under Authorised Representative, "Pending Signatories" under Status, and "Oct 12, 2024 20:35:53" under Created at. There are also "Edit", "Activities", and "View" buttons next to the status. At the bottom left, it says "Showing 1 result". At the bottom right, there is a "Per page" dropdown set to "10". A search bar is located at the top right of the content area.

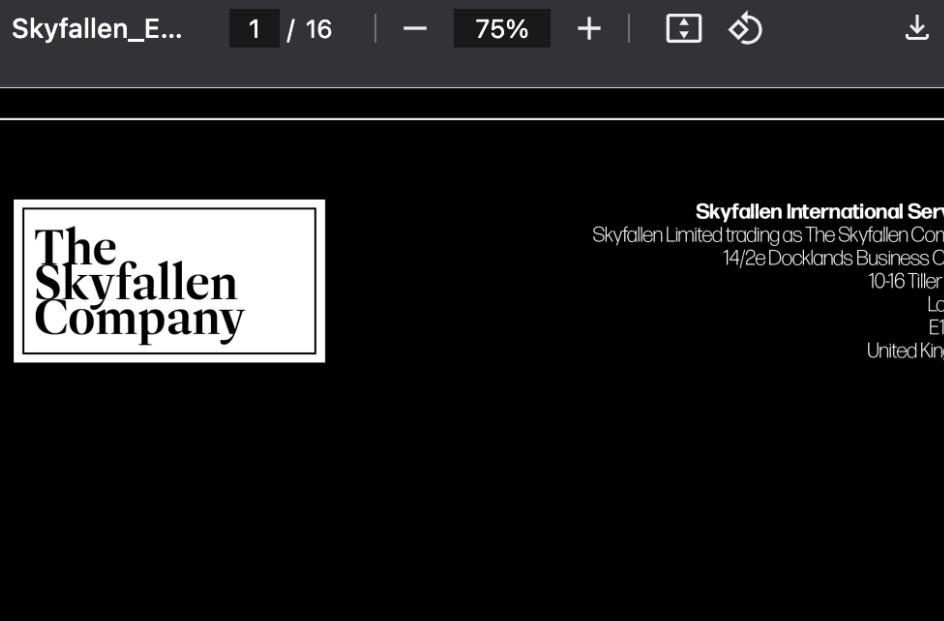
Name	Tenant	Authorised Representative	Status	Created at
Test Agreement	Skyfallen Limited	Yiğit Kerem Oktay	Pending Signatories	Oct 12, 2024 20:35:53

Showing 1 result

Per page 10

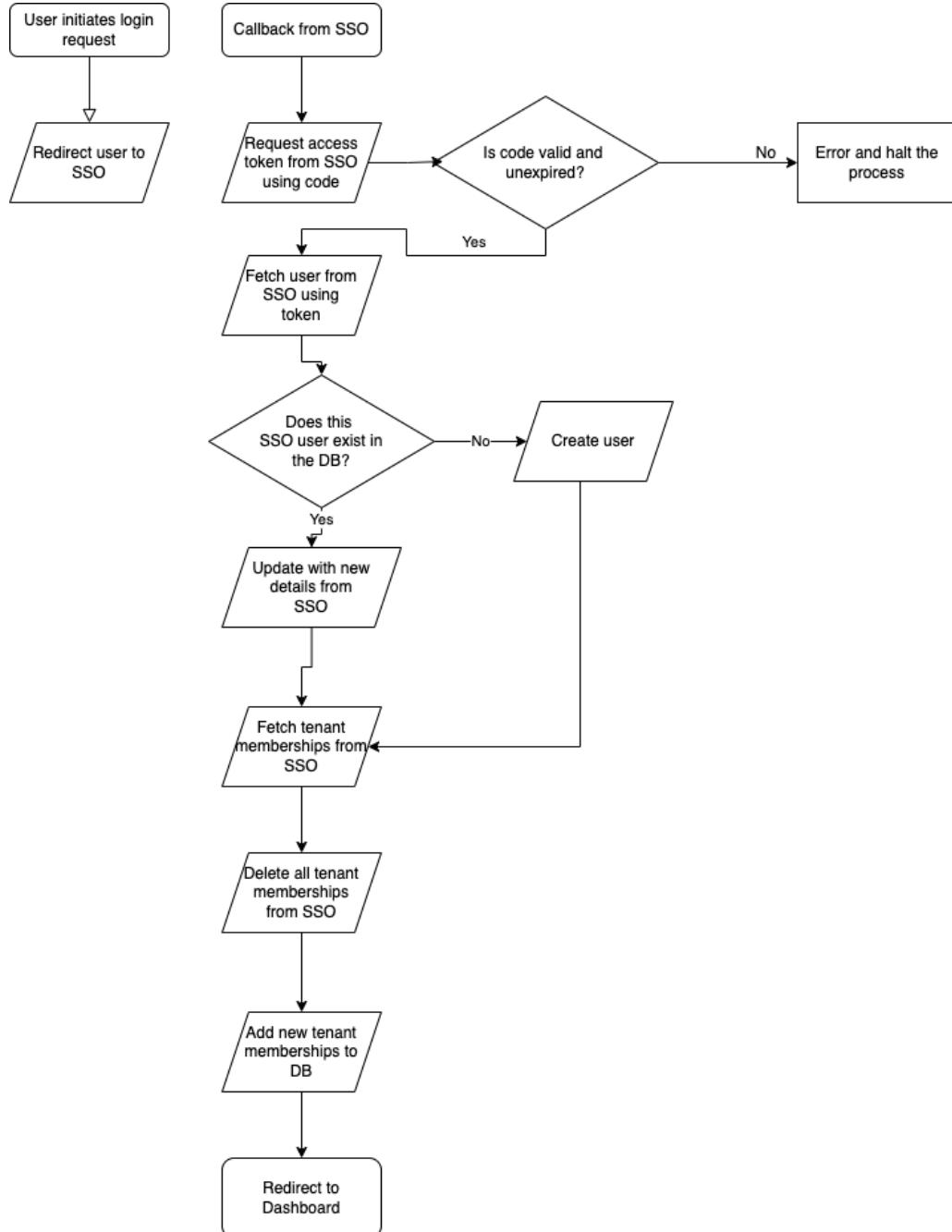
20. Agreement Preview

View agreement

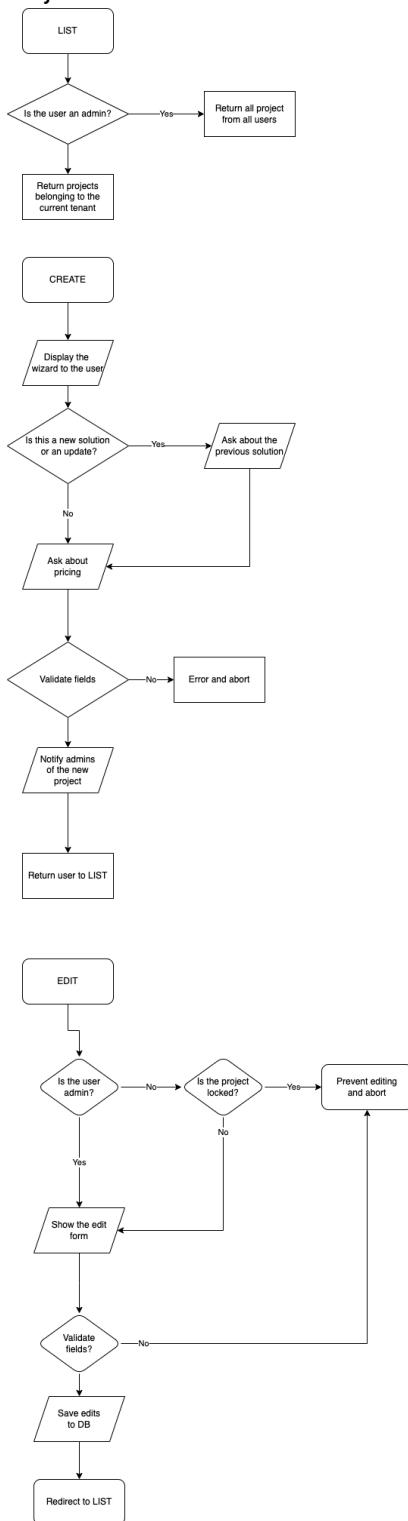
Name	Description
Test Agreement	
Status	
! Pending Signatories	✓ Signed
	✗ Voided
Prepared for	Signer
Skyfallen Limited	Yigit Kerem Oktay
Project	Customer subscription
No associated project.	No associated subscription.
Agreement PDF	
	

Flowcharts

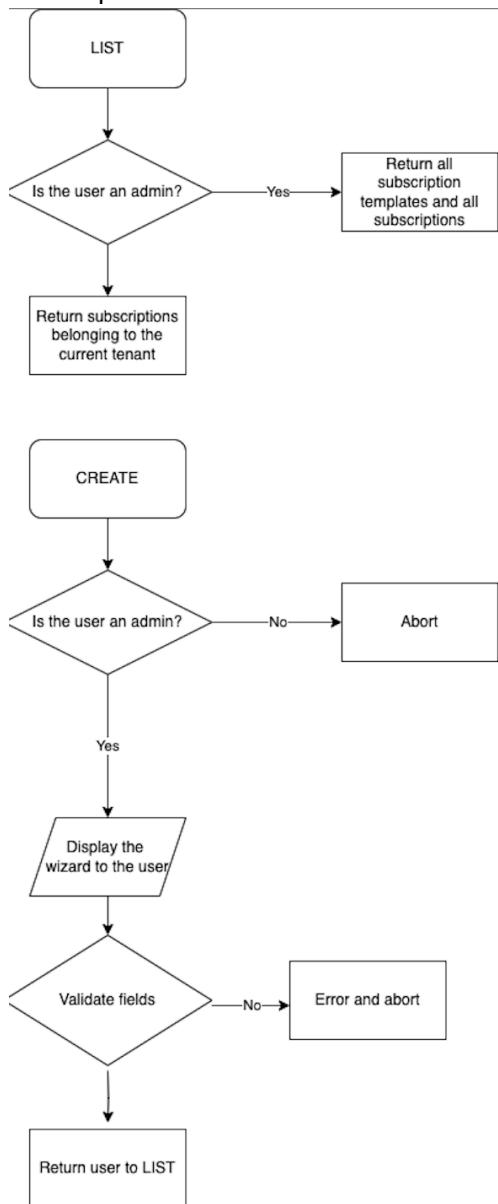
1. Auth Flowchart

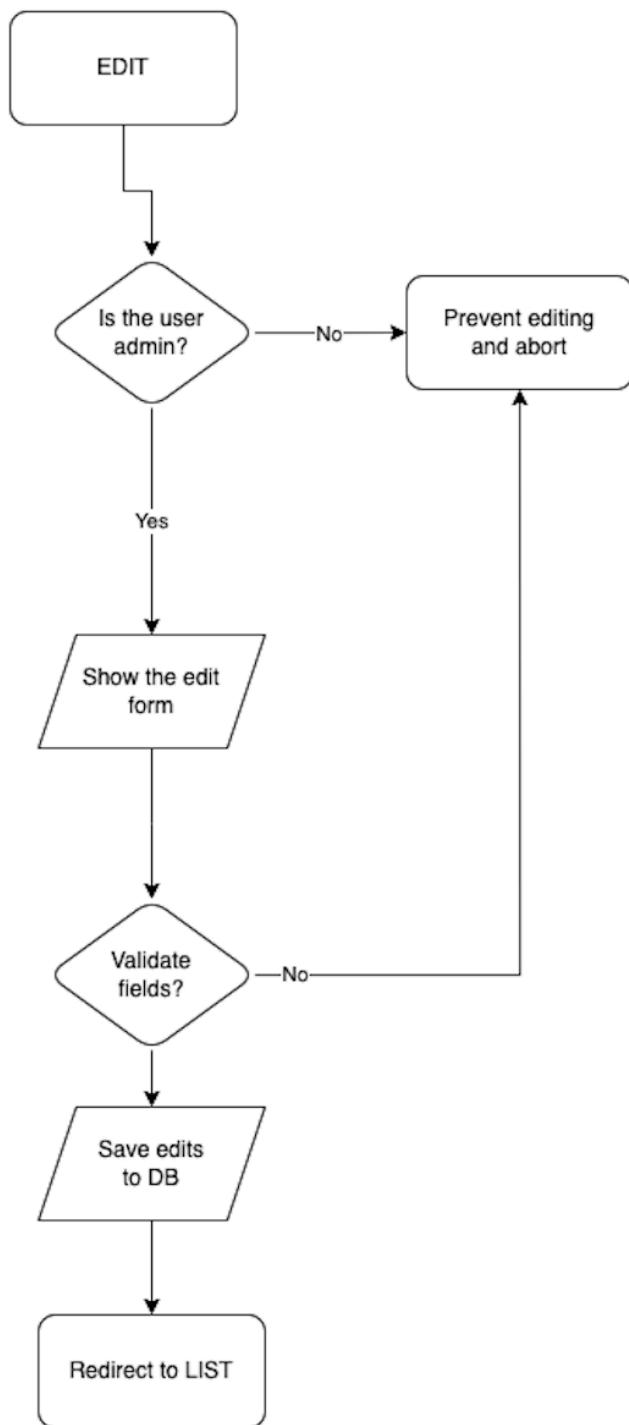


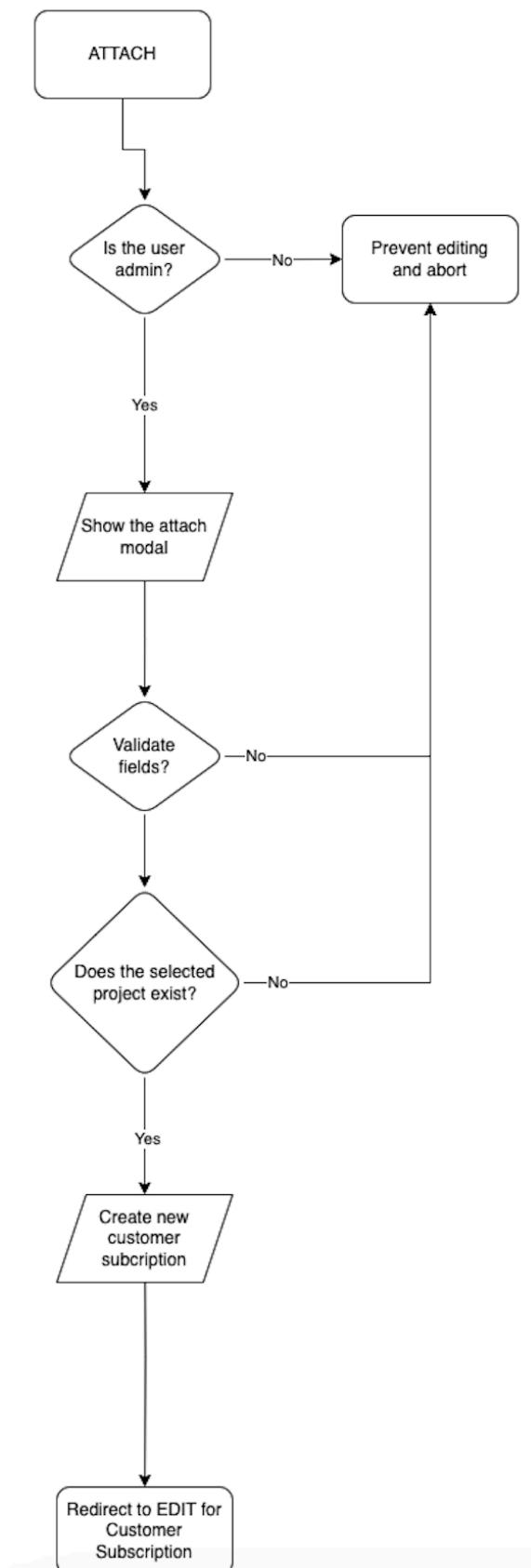
2. Project Flowchart



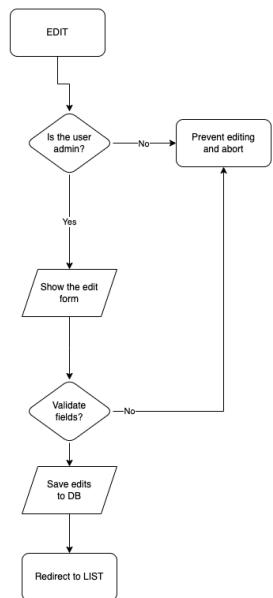
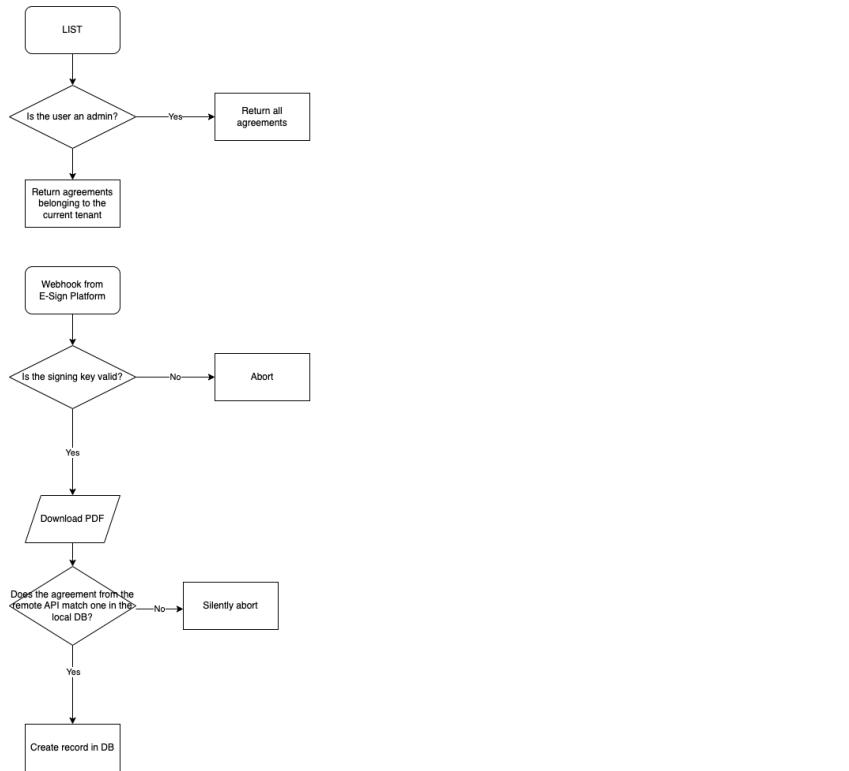
3. Subscriptions Flowchart



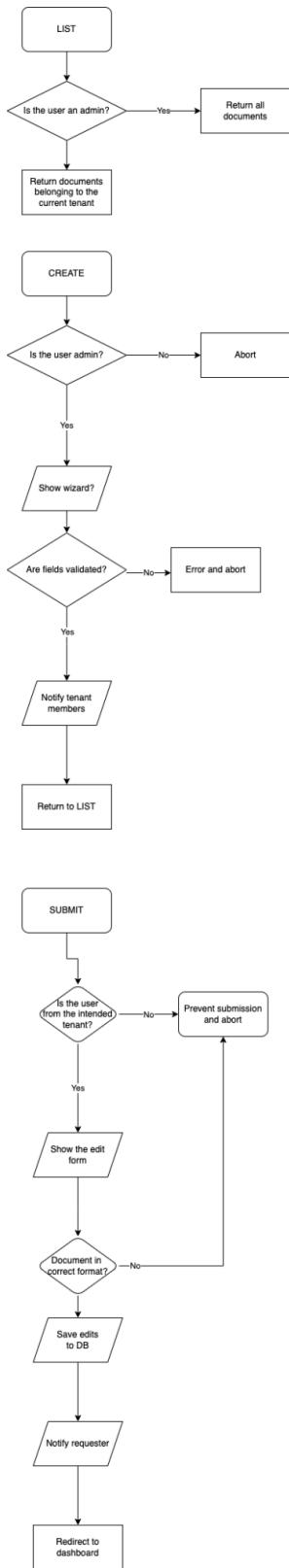




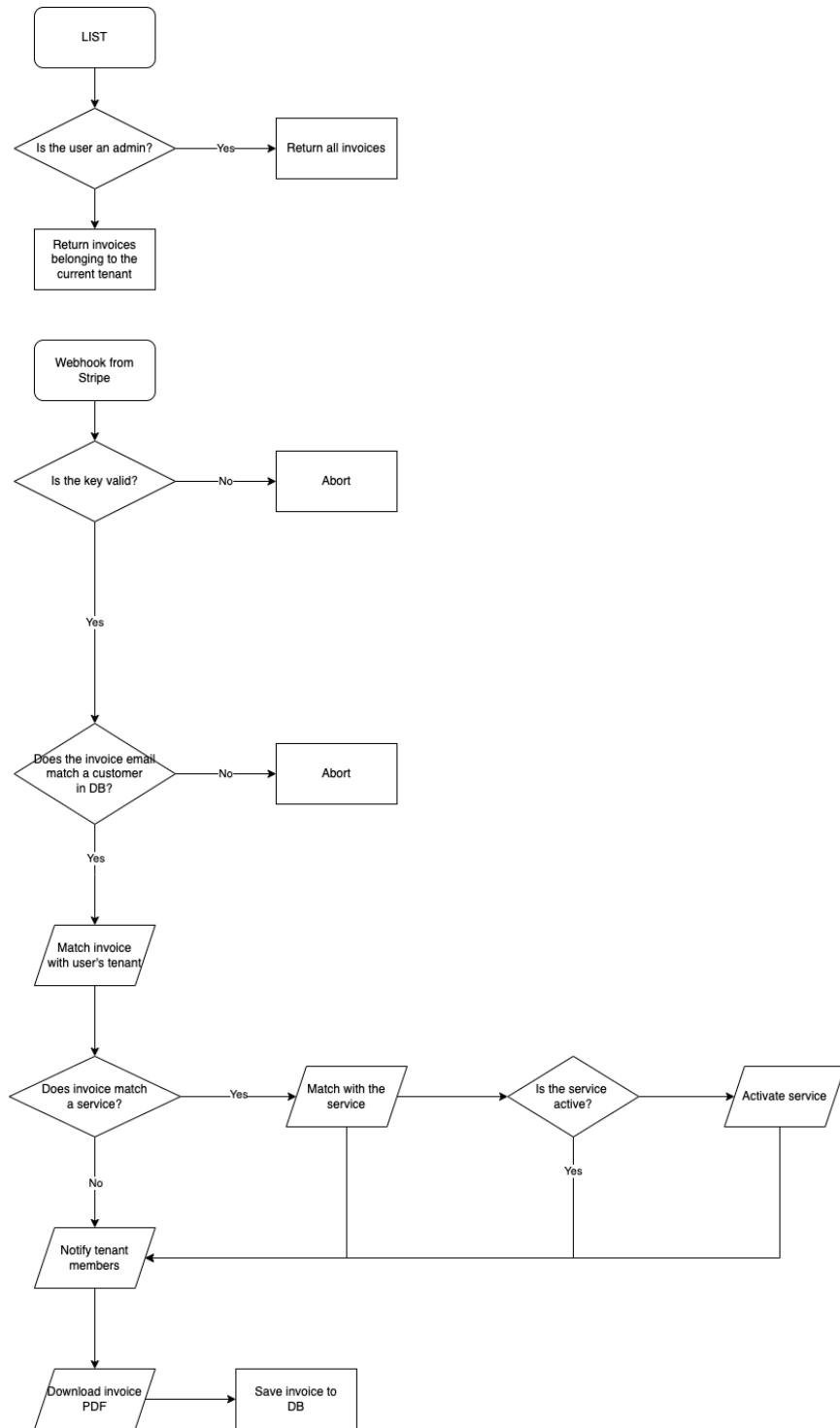
4. Agreements Flowchart



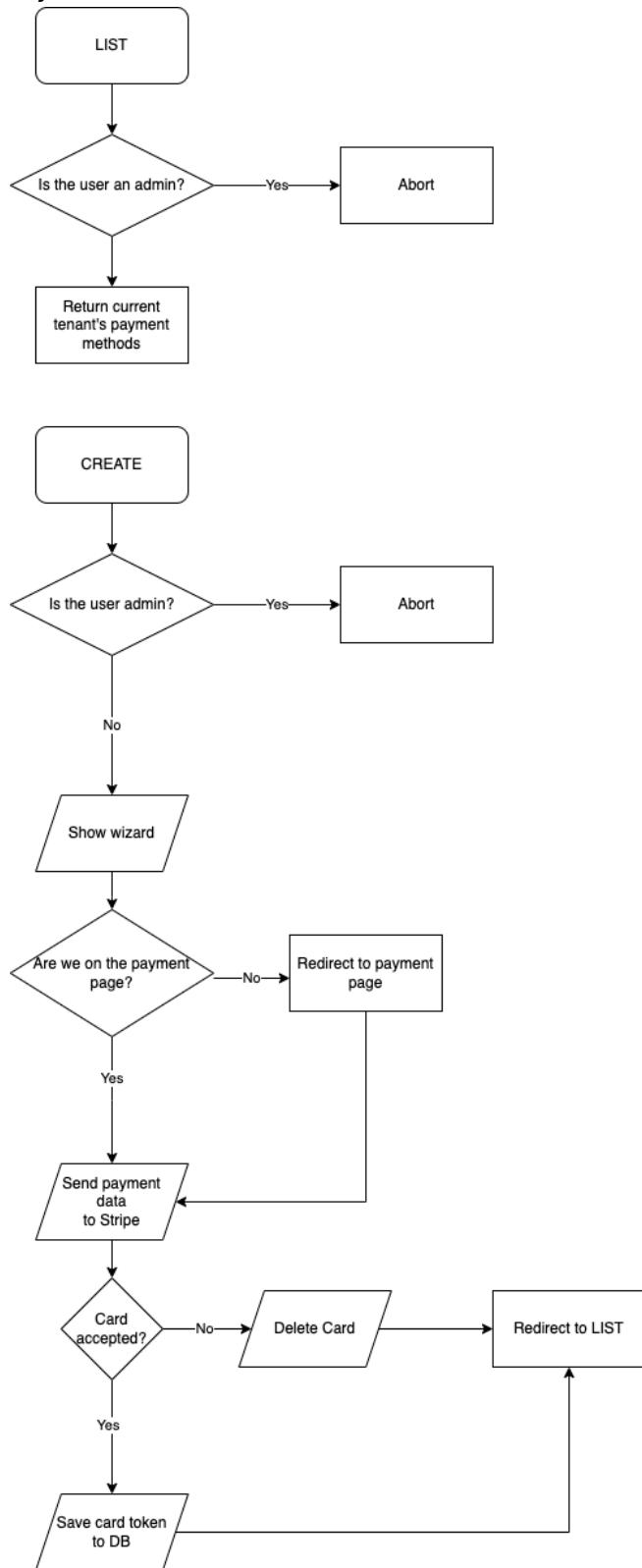
5. Documents Flowchart



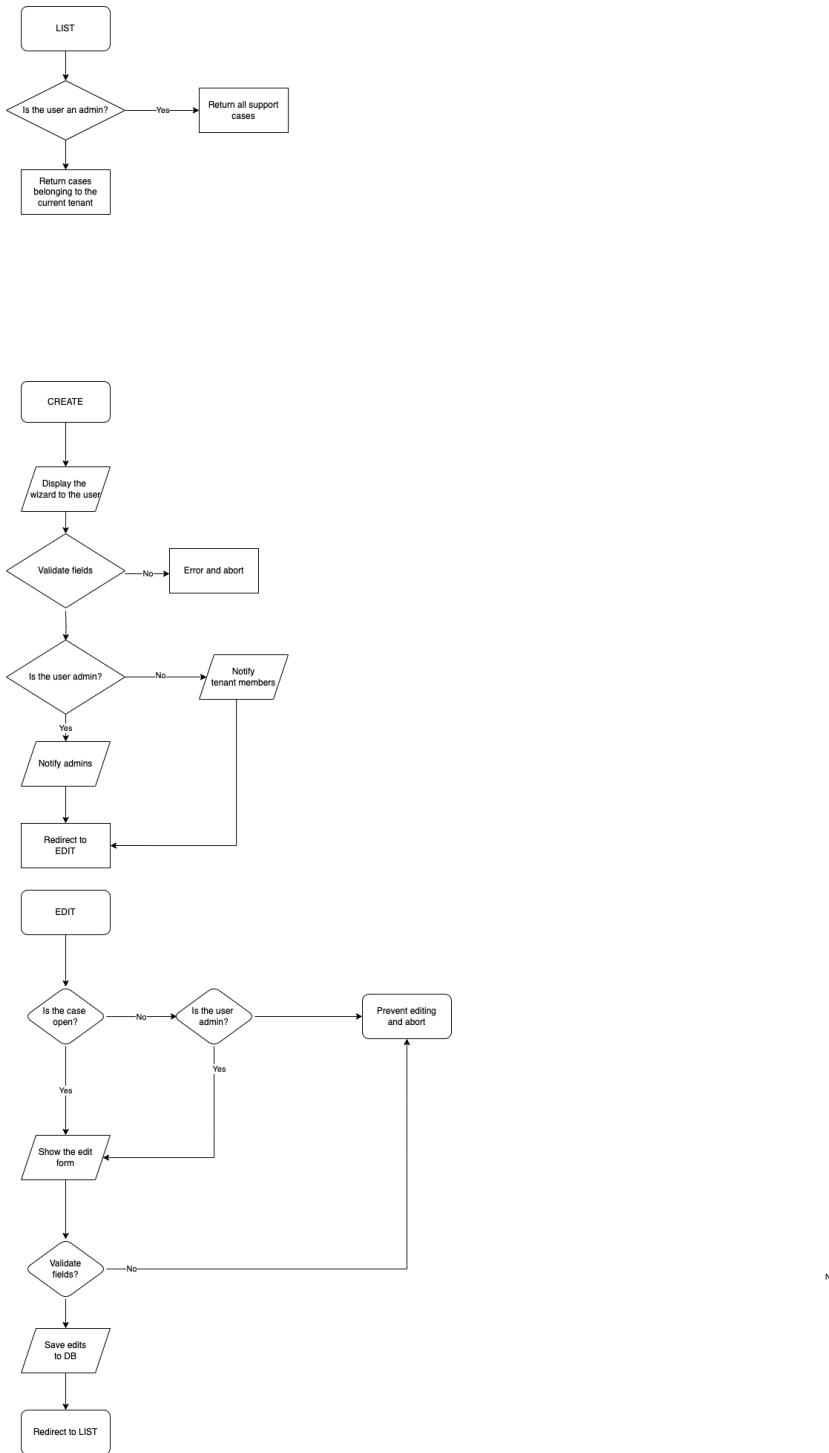
6. Invoices Flowchart



7. Payments Flowchart



8. Support Cases Flowchart



Test Plan

Test Case	Methodology	Data	Expected Output
Authentication works	Visiting the web application URL and signing in through SSO.	Correct auth credentials.	User reaches the dashboard.
Creating a project request	Fill out the details of a project in the new project wizard.	All data filled out and the project type selected as "New Project" or "System Maintenance" or "Upgrade"	Project request created, admins emailed
		All data but existing solution filled out and the project type selected as "New Project"	
		All data but existing solution filled out and the project type selected as "System Maintenance" or "Upgrade"	Project creation request fails
		All required fields are not filled out	
Editing a project request	Open the details of a project, change the requested details and hit save.	All required fields filled out and of the correct type. Project is not locked (either submitted or rejected) or the user is an admin.	Project is updated and notifications are sent.
		Not all required fields filled out or not all are of the correct type.	Update fails and no notification is sent.
		All required fields filled out and of the correct type. Project is not locked (either submitted	

		or rejected) and the user is not an admin.	
Paying for a project	Open a project that is pending payment, choose a payment method and sign. Finally, hit pay.	Missing signature or payment method.	No invoice generated. Payment fails and no change is made to the project.
		Card does not have enough balance or the card transaction fails. Stripe test card: 4000000000009995 CVC: 100 Exp: Any future date	Invoice generated but is unpaid. No change to the project status.
		Card charged successfully. Stripe test card: 42424242424242 CVC: 100 Exp: Any future date	Payment successful. Project status transitions to the next stage.
Paying for a subscription	Open a subscription that is pending payment, choose a payment method and sign. Finally, hit pay.	Missing signature or payment method.	No invoice generated. Payment fails and no change is made to the subscription.
		Attempt to pay monthly subscription using a payment method that is a bank account.	
		Card does not have enough balance or the card transaction fails. Stripe test card: 4000000000009995 CVC: 100 Exp: Any future date	Invoice generated but is unpaid. No change to the subscription status.
		Card charged successfully.	Payment successful. Subscription status transitions to the next

		Stripe test card: 42424242424242 CVC: 100 Exp: Any future date	stage.
Signing an agreement	Open a pending agreement that is related to a subscription.	Document not signed.	Subscription is pending agreements.
		Document signed by one of the signatories but there are multiple.	
		All signatories of the document have signed the agreement.	
Creating a support case	Go to the support cases resource, hit create, fill out the details and once again, hit create.	Type is within the category Success Manager and all details are filled.	Notification sent to admins and case created.
		Type is either within the Project category or Subscription category and a Project or Subscription can be and is selected respectively.	
		Message is too short or no subject.	Case is not created and error is returned.
		Case is about a Project or Subscription but there are no projects/subscriptions or none are selected.	
Requesting a document	Go to the Documents section, click New, fill the form and hit create.	User is not an admin.	Request is blocked.
		Required fields are not filled out.	
		Selected user is not in the selected tenant.	

		All fields filled out and are of the correct type.	Document requested and email sent to customer.
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Record of Tasks

Task No:	Planned Action	Planned outcome	Time estimated	Target completion date	Criterion
1	Initial Meeting with the Advisor	A detailed chat transcript is noted down. Requirements of the client understood.	1hr	04/24	A
2	Success criterion are planned.	A list with all SC is created.	2hr	04/24	A
3	Relevant frameworks and programming languages are researched.	Programming languages and frameworks suitable for the multiple platforms of the application are chosen.	3hr	04/24	A
4	Second meeting with the advisor.	Proposed solution is discussed and the SC are finalized.	1hr	05/24	A
5	Class Diagram	Database structure and possible	4hr	06/24	B

		object fields are planned			
6	Interface Design	A UI/UX design to bring to the table to the client is created	6hr	06/24	B
7	Testing Plans	A test plan to validate functionality of the program is created.	3hr	06/24	B
8	First Prototype	Initial functionality is programmed. No API integration is made but rather manual inputs are used.	10hrs	06/24	C
9	Second Prototype	A test integration with Stripe is made for testing financial transactions.	10hrs	06/24	C
10	Meeting with the Client	Confirm the progress in the right direction, add additional test scenarios if needed and	2hrs	06/24	C

		update SC.			
11	Third Prototype	API integration is completed. Stripe webhooks integrated into the application.	6hrs	07/24	C
12	Fourth Prototype	User interface is completed and all functionality is made available from the interface. Authentication is completed.	10hrs	07/24	C
13	Final Prototype	All permissions are confirmed and added into the project. User role checking, input validation and permission checks are put into place.	10hrs	07/24	C
14	Release Candidate	An RC version is deployed and made available for the advisor to	4hrs	07/24	C

		test.			
15	Final Evaluation	A final meeting with the advisor is made to confirm functionality.	2hrs	07/24	C