

#### facebook business



# **Instagram Comment**





# Messages ▼



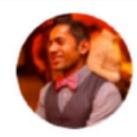












Nicolas Vilabos

You: Hi Nicolas, it's been a ... · Tue





Natalie Page

Awesome, thanks! · Tue





Marco Muji

Yes it comes with a cotton... · Tue

New Customer



**Emily Gregson** 

You: Take a look and let .... Mon



Sarah Pei

You: Sorry they're a limit.... Mon





**Amy Barber** 

You: Thank you! · Sun





Lila Dudley

You: Thank you! · Sun



**Bruno Frisk** 





















# Messages ▼



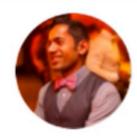












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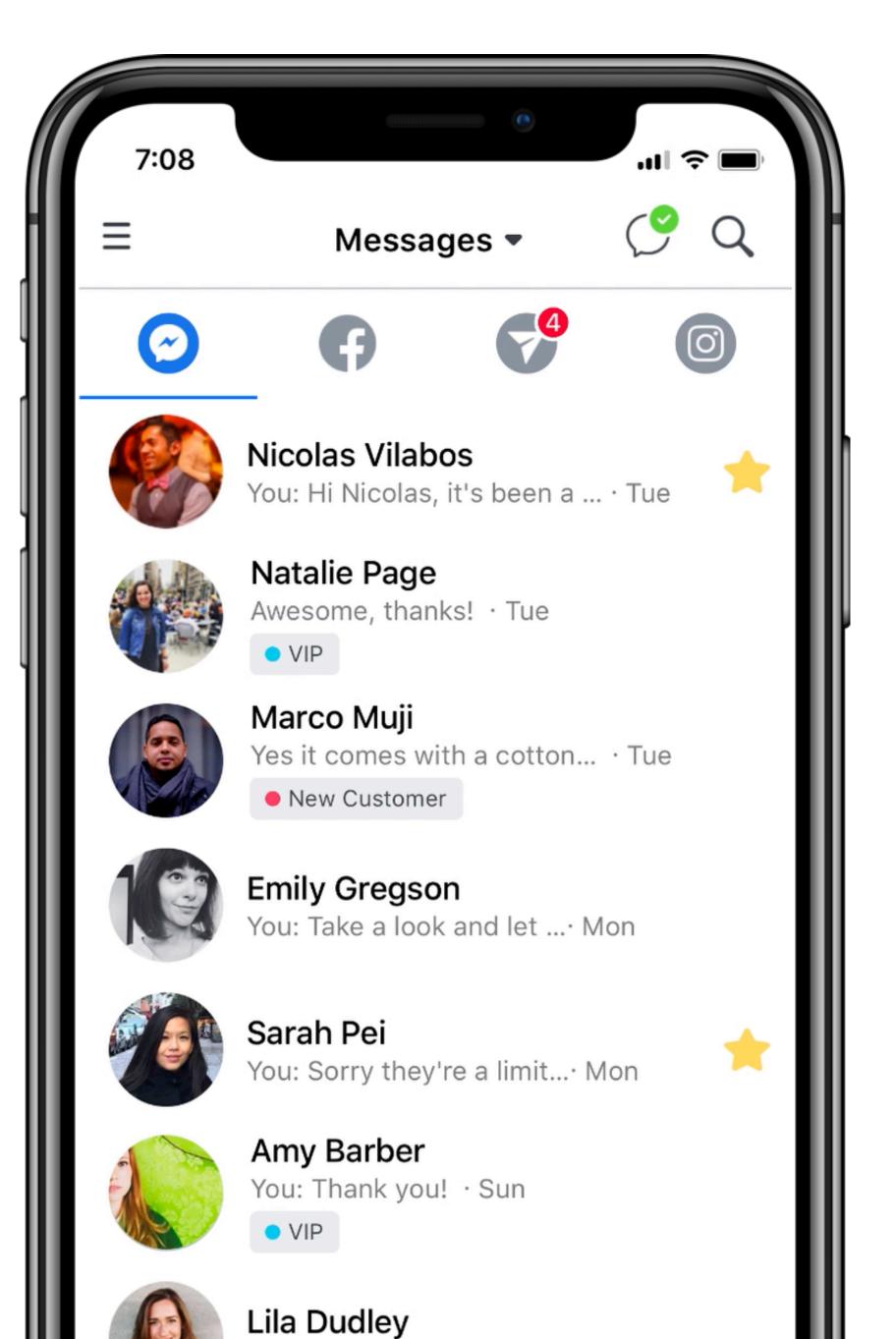
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# Why is unified comment important?



Value to businessesLocate the newestcomments quickly



Value to peopleGet a faster responseIncreasing the likelihood of receiving a response



Value to FacebookEngagement on the platform