

On the Benefits of Fine-Grained Loss Truncation: A Case Study on Factuality in Summarization

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Abstract

Text summarization and simplification are among the most widely used applications of AI. However, such models are often prone to hallucination, which can result from training models on unaligned data. One efficient approach to address this issue is Loss Truncation (LT) (Kang and Hashimoto, 2020), an approach to modify the standard log loss to adaptively remove noisy examples during training. However, we find that LT alone yields a considerable number of hallucinated entities on various datasets. We study the behavior of the underlying losses between factual and non-factual examples, to understand and refine the performance of LT. We demonstrate that LT’s performance is limited when the underlying assumption that noisy targets have higher NLL loss is not satisfied, and find that word-level NLL among *entities* provides better signal for distinguishing factuality. We then leverage this to propose a fine-grained NLL loss and fine-grained data cleaning strategies, and observe improvements in hallucination reduction across some datasets. Our work is available at <https://github.com/yale-nlp/Simplification-Projects>.

1 Introduction

Text summarization and simplification are among the most widely used NLP applications. However, such models are prone to generating hallucinations (Cao et al., 2022a; Zhao et al., 2020; Maynez et al., 2020; Tang et al., 2023); this may have harmful real-world impact and hinder the adoption of such models. To mitigate hallucinations, previous work studied aspects of training (Choubey et al., 2023), decoding (van der Poel et al., 2022; King et al., 2022; Sridhar and Visser, 2022), or post-processing (Chen et al., 2021). In this paper, however, we focus on another crucial source of hallucination: the training data.

When training data is misaligned (i.e. targets

contain data unsupported by the input), models learn these patterns and hallucinate (Ji et al., 2023; Dziri et al., 2022). This can stem from data collection errors, or scraping web-based data (Ji et al., 2023). While there have been efforts to identify and clean the misaligned examples (Goyal and Durrett, 2021; Ladhak et al., 2023; Zhou et al., 2021; Adams et al., 2022; Filippova, 2020; Wan and Bansal, 2022), a limitation is that these methods require rewriting targets or training models to detect hallucination.

To this end, other methods automatically detect and remove noisy examples. One widely adopted approach is **Loss Truncation (LT)** (Kang and Hashimoto, 2020), which filters out noisy examples based on the observation that they have higher negative log-likelihood (NLL) loss. This enables an easy-to-adapt and highly efficient training procedure: if NLL loss is high (e.g. >80th quantile of observed losses), do *not* backpropagate the loss. Previous work adopted this method to improve factuality in summarization (Guo et al., 2021; Ladhak et al., 2022; Cao et al., 2022b; Goyal et al., 2022; Hewitt et al., 2022). However, applying LT to five datasets, we find that models still hallucinate to a large degree.

In this paper, we study the behavior of NLL at a coarse (i.e. sentence) and fine-grained level (i.e. token) to understand and refine the performance of LT. At the time of writing, the paper is the first to analyze LT on text simplification datasets like Cochrane, MedEasi, and ASSET; moreover, it analyzes the performance of LT from the perspective of factuality, and delves deeper into training dynamics at the token and entity level. Ultimately, the paper aims to contribute a better understanding of the underlying dynamics of LT, that can provide guidance for considerations when using this method in future work, in the context of reducing hallucination.

We make the following contributions: (1) We

demonstrate that LT’s performance is hindered when the underlying assumption that noisy targets have higher NLL loss is not satisfied, (2) we find that word-level NLL among *entities* provides better signal for distinguishing factuality, and (3) we use this to propose a fine-grained NLL loss which reduces entity-level hallucination on some datasets (-22% on Cochrane, -7.2% on ASSET), and fine-grained data cleaning strategies which achieve up to 26.8% hallucination reduction (CNN-DM), highlighting the potential of this approach.

2 Methodology

Loss Truncation Loss Truncation (Kang and Hashimoto, 2020; Goyal et al., 2022; Cao et al., 2022b) is an efficient method for improving language generation by modifying the standard log loss to adaptively disregard examples with high loss, reducing potential hallucinations. It continuously updates a list of example-level NLL losses, and zeros out losses above a set quantile.¹

Formally, Loss Truncation defines the loss as

$$\text{NLL} = - \sum_{t=1}^{|y|} y_t \log(\hat{y}_t)$$

$$\mathcal{L}_{\text{LT-Coarse}} = \text{NLL} \cdot \mathbb{1}[\text{NLL} < \text{cutoff}]$$

Datasets We study two popular conditional NLG tasks, summarization and simplification, where data sources can be noisy, and hallucinations remain an issue. We select five datasets representing a variety of domains: **Cochrane** (Devaraj et al., 2021): Medical abstracts from Cochrane Database of Systematic Reviews and expert-written summaries (4,459 pairs), **MedEasi** (Basu et al., 2023): Sentences from Merck Manuals (Cao et al., 2020) and SimpWiki (van den Bercken et al., 2019) and annotated simplifications (1,697 pairs), **ASSET** (Alva-Manchego et al., 2020): Sentences from TurkCorpus dataset (Xu et al., 2016) and simplified versions by 10 annotators (23,590 pairs), **CNN/DailyMail** (Nallapati et al., 2016): Articles and their highlight summaries from CNN and DailyMail (311,971 pairs), **XSum** (Narayan et al., 2018): BBC news articles and their corresponding one-line summaries (226,711 pairs).

Models We use BART-Large-XSUM (Lewis et al., 2020) as the base model and fine-tune it on

¹We adapt the implementation by Kang and Hashimoto (2020) into a plug-and-play library for training losses <https://github.com/ljyflores/loss-library>

each dataset. Our selection of BART is influenced by its prominent use in prior studies applying LT, particularly in research related to Cochrane (Lu et al., 2023; Devaraj et al., 2021), ASSET (Martin et al., 2022), and XSUM (Cao et al., 2022b). This choice allows us to specifically examine the effects of LT (Appendix C). We further experiment with FlanT5 as a stronger base model (Chung et al., 2022) with LT for comparison, and find that it yields similar or better performance (Appendix F).

Entity-Based Hallucination We identify a summary to have “hallucination” with respect to a source if the summary contains an unsupported entity (i.e. an entity which is not found in the reference). To determine this, we first use NER models to find the entities in both the source text and the summary². Note, we filter the entity types down to dates, numbers, proper nouns, and specific medical conditions (for MedEasi and Cochrane) to ensure that synonyms are not involved in this process. If any of the entities in the summary are not present in the source, we say the summary contains a hallucination. While this is a strong assumption, we observe that unsupported entities of this type are indeed hallucinations, hence this heuristic works well in practice. Examples of outputs containing hallucinations have been provided in Appendix I.

Metrics We propose a simple definition as our metric of factuality, Hallucination Rate (HR): the % of outputs containing a hallucination. We also evaluate faithfulness using the question-answering based QuestEval (Scialom et al., 2021) metric. In addition, we evaluate overall fluency with SARI (Xu et al., 2016), an edit-based text simplification metric, and ROUGE-LSum (Lin, 2004), computed using EASSE to align our work with previous methods (Alva-Manchego et al., 2019).

Experimental set up We compare the prevalence of hallucination (i.e. Hallucination Rate) of “coarse” LT (Kang and Hashimoto, 2020) against previous work (Table 1). We then study whether datasets satisfy the assumption of LT by comparing the NLL Loss of non-factual (i.e. containing unsupported entities) vs factual examples (Table 3). We analyze this at a finer granularity, by studying NLL at the token level, both for factual and non-factual sentences (Tables 4, 7). We then propose a “fine-grained LT” and heuristic data cleaning strategies,

²We use en_core_web_lg and en_core_sci_lg NER (Honnibal and Montani, 2017; Neumann et al., 2019)

and compare them to previous work (Table 1).

3 Findings

Noise in summarization can come from adding unsupported information in the reference Our experiments are motivated by the observation that some reference outputs (i.e., gold summaries) contained unsupported information (see Appendix G). E.g., some references in Cochrane had the phrase “*The evidence is current to [date]*”, although the date was not mentioned in the input. Upon finetuning, models learn to reproduce this pattern with incorrect dates (Appendix H). Hence, datasets are noisy; a key observation is noise in the reference often involves the *addition* of irrelevant information (Ji et al., 2023). Hence, we limit our definition of “noisy” targets and “hallucination” as containing unsupported data; we then deem references containing entities unsupported by the input as noisy.

LT reduces entity-level hallucination from noisy targets, but not completely We finetune BART-XSum using LT (Appendix C), expecting LT to filter out noisy examples and reduce hallucinations. Comparing Loss Truncation (LT) to previous SOTA in Table 1, LT reduces the proportion of examples containing unsupported (i.e. hallucinated) entities. However, a considerable proportion of examples still contain hallucinations.

We hypothesize LT’s performance suffers because the underlying assumption that noisy data has higher NLL is not satisfied We study why LT is unable to weed out many hallucinated entities by comparing models’ NLL loss at Epoch 0 (no finetuning), and at Epoch 1 when most models converge (See Appendix D for convergence information). Results are illustrated in Figure 1. At Epoch 0, there is no significant difference in the NLL Loss between factual (**NLL (+)**) and non-factual (**NLL (-)**) sentences (Table 3, top). At Epoch 1, non-factual sentences have a higher NLL than factual sentences (Table 3, bottom). In practice however, the difference in NLL is not large enough to cleanly separate factual (**orange**) from non-factual (**blue**) examples, as shown in Figure 1. This explains LT’s limited performance: the summarization datasets do not meet the assumption that noisy examples’ NLL is higher than non-noisy examples, which prevents LT from identifying and removing noisy examples.

Word-level NLL may better distinguish between factual vs non-factual entities To study the im-

Data	Model	HR ↓	SR ↑	RL ↑	
Cochrane	Previous	BART XSum FT	69.3%	35.6	44.7
	Ours	BART-UL (2021)	69.6%	40.0	39.2
	Ours	NAPSS (2023)	73.8%	32.9	45.4
	Ours	LT (Coarse) (2020)	42.7%	36.2	37.6
	Ours	LT (Fine)	20.6%	36.1	21.8
	Ours	Drop Sentence	42.1%	38.6	33.7
MedEasi	Previous	Drop Example	37.1%	38.5	31.9
	Previous	BART XSum FT	35.7%	40.5	45.7
	Ours	Both-UL (2021)*	13.7%	35.3	47.9
	Ours	NAPSS (2023)*	42.3%	34.0	24.3
	Ours	LT (Coarse) (2020)	4.6%	32.6	47.3
	Ours	LT (Fine)	7.0%	37.9	45.1
ASSET	Previous	Drop Sentence	7.0%	31.8	47.5
	Ours	Drop Example	9.7%	38.9	44.4
	Previous	BART XSum FT	17.0%	38.9	86.0
	Ours	MUSS NMD (2022)	23.4%	43.6	81.4
	Ours	MUSS Md (2022)	31.5%	44.1	79.4
	Ours	LT (Coarse) (2020)	14.2%	36.7	77.7
CNN	Previous	LT (Fine)	6.9%	37.9	45.1
	Ours	Drop Sentence	12.8%	40.0	81.7
	Ours	Drop Example	22.3%	38.9	85.1
	Previous	BART XSum FT	68.1%	41.4	29.9
	Ours	BRIO (2022)	51.9%	44.9	38.3
	Ours	LT (Coarse) (2020)	58.8%	40.7	29.0
XSum	Previous	LT (Fine)	61.3%	41.3	29.7
	Ours	Drop Sentence	32.0%	42.3	34.5
	Ours	Drop Example	66.7%	41.8	30.4
	Previous	BART XSum FT	76.9%	47.6	35.2
	Ours	BRIO (2022)	77.1%	50.6	40.1
	Ours	LT (Coarse) (2020)	72.6%	48.1	36.4
Ours	Previous	LT (Fine)	75.5%	47.1	34.5
	Ours	Drop Sentence	70.0%	47.2	34.9
	Ours	Drop Example	69.3%	47.0	34.8

Table 1: Performance on Hallucination Rate (HR),

SARI (SR), and ROUGE-LSum (RL), computed using EASSE (Alva-Manchego et al., 2019) from one run;

* We finetune these results ourselves on MedEasi; FT: Finetuned, NMD: Not Mined, Md: Mined

pact of individual words on the overall NLL, we analyze the token-level NLL of targets containing both factual and non-factual entities (i.e. non-factual targets). We make two observations:

First, we find that in non-factual sentences, their non-factual entities (**NLL (-)**) generally have higher NLL than factual entities (**NLL (+)**) (Table 4). Moreover, the difference in NLL (Δ) is larger at the entity level than the sentence level (i.e. compared to the Δ column in Table 3).

Upon comparing factual versus non-factual sentences (Table 7), it still holds that the NLL of factual entities is lower the NLL of non-factual entities (Table 4). In short, non-factual tokens have higher NLL than factual tokens, regardless of which sen-

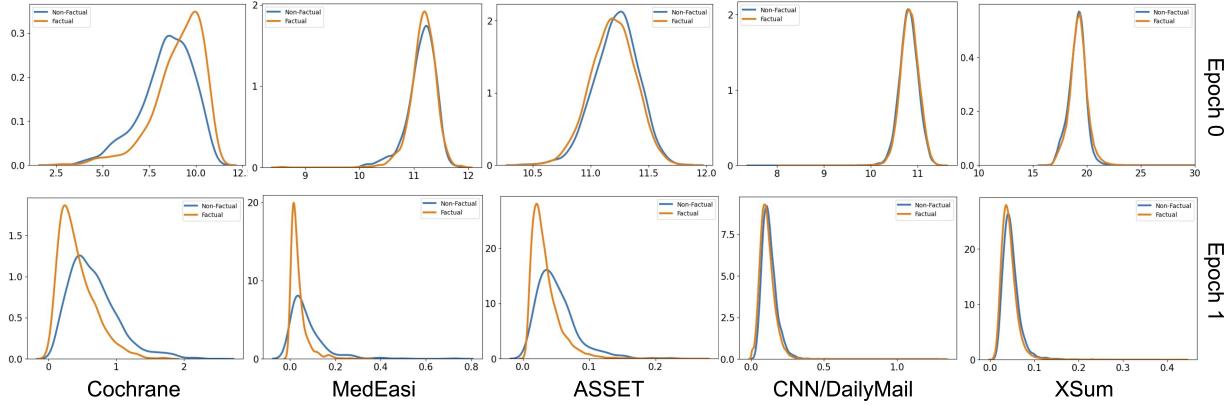


Figure 1: NLL distribution of **factual** (Orange) and **non-factual** (Blue) targets shows that there no difference at epoch 0, and a slight difference at epoch 1, with non-factual entities having slightly higher NLL (shifted to the right)

tences those factual tokens appear in.

Second, the NLL of non-entity tokens significantly impacts the overall sentence NLL, and obscures the signal between factual and non-factual entities. This is shown by the fact that non-entity NLL values closely mirror the sentence-level NLLs (Table 3, NLL (-)). Intuitively it makes sense: there are more non-entities than entities, so they have a larger impact on sentence-level NLL.

Considering this, it may be beneficial to focus on the word-level NLL as it may offer a more nuanced view of factual versus non-factual entities, while also not giving too much weight to non-entities.

We propose a fine-grained LT, which reduces hallucination on moderately noisy datasets We first propose a fine-grained LT: instead of using sentence-level NLL in LT, we sum the NLL *only* for entity tokens. This leverages the fact that entity tokens provide better signal for factuality than non-entity tokens, and that non-factual entities have higher NLL. Formally, fine-grained LT is given by

$$\text{score} = \sum_{t=1}^{|y|} \mathbb{1}[y_t \in \text{entities}] \cdot y_t \log(\hat{y}_t)$$

$$\mathcal{L}_{\text{LT-Fine}} = \text{NLL} \cdot \mathbb{1}[\text{score} < \text{cutoff}]$$

where $\mathbb{1}[y_t \in \text{entities}]$ is scored by Spacy / SciSpacy NER models (Honnibal and Montani, 2017; Neumann et al., 2019) and $\hat{y}_t = p(y_t | y_{<t}, X)$.

Fine-grained LT reduces HR on Cochrane (-22%) and ASSET (-7.2%) compared to coarse LT (Table 1). However, its performance is not as competitive on MedEasi, CNN, and XSum.

We hypothesize this is because the three datasets are web-scraped and noisier, unlike Cochrane and

ASSET which are human annotated. We confirm this by computing HR using the datasets’ source text and its own labels, using on 100 labels in each of the datasets’ test sets. Indeed, labels from the three web-scraped dataset contained more hallucinated entities than the human annotated ones (Table 6, Appendix G for examples). This can stem from misalignment between the source and label: For example, a news dataset may use the body of a news article as the source text, and the headline as the reference summary. There may be names mentioned in the headline which do not appear in the news article. Following our definition, these names would be considered as hallucinations. Therefore, we suspect these datasets require a more aggressive strategy to eliminate such noise.

For noisier datasets, we propose fine-grained data cleaning strategies to reduce hallucination To this end, we directly clean the dataset, filtering out noisy targets. We identify all unsupported entities in a target (i.e. the entity is not in the input); then we either (1) drop *only* the sentence containing the entity (Drop Sentence), or (2) drop the entire example (Drop Example) (Table 5).

Table 1 shows that at least one of the strategies results in lower hallucination rate for CNN (-26.8%, Drop Sentence) and XSum (-3.3%, Drop Example), and competitive performance with SOTA for the MedEasi dataset. In addition to reducing hallucination, we note that our methods achieve competitive performance on SARI (Table 1) and QuestEval (Table 2), demonstrating that our methods can reduce hallucination without significantly affecting models’ overall fluency and faithfulness. Except for MedEasi dataset, our results show strong improvements over the baseline methods, suggesting the

Data	Model	QE \uparrow	QE+R \uparrow
Cochrane	Previous	BART XSum FT	0.543
		BART-UL (2021)	0.483
		NAPSS (2023)	0.518
		LT (Coarse) (2020)	0.515
Ours		LT (Fine)	0.431
		Drop Sentence	0.475
		Drop Example	0.463
MedEasi	Previous	BART XSum FT	0.580
		Both-UL (2021)*	0.646
		NAPSS (2023)*	0.409
		LT (Coarse) (2020)	0.650
Ours		LT (Fine)	0.622
		Drop Sentence	0.644
		Drop Example	0.615
ASSET	Previous	BART XSum FT	0.653
		MUSS NMd (2022)	0.648
		MUSS Md (2022)	0.631
		LT (Coarse) (2020)	0.606
Ours		LT (Fine)	0.706
		Drop Sentence	0.608
		Drop Example	0.647
CNN	Previous	BART XSum FT	0.587
		BRIO (2022)	0.589
		LT (Coarse) (2020)	0.584
		LT (Fine)	0.583
Ours		Drop Sentence	0.586
		Drop Example	0.581
XSum	Previous	BART XSum FT	0.359
		BRIO (2022)	0.353
		LT (Coarse) (2020)	0.365
		LT (Fine)	0.369
Ours		Drop Sentence	0.371
		Drop Example	0.369
			0.467

Table 2: Performance on QuestEval without (QE) and with Reference (QE+R) (Scialom et al., 2021), computed using the original GitHub; * We finetune these results ourselves on MedEasi; FT: Finetuned, NMd: Not Mined, Md: Mined

potential of the fine-grained LT and fine-grained data cleaning in reducing hallucinations.

4 Conclusion

We analyzed the effect of loss truncation (LT) on improving factuality in text summarization. We found that LT struggles to reduce entity-level hallucination when the underlying assumption that non-factual sentences have higher NLL than factual sentences is not met. To this end, we explore a token-level loss truncation (i.e. fine-grained LT) and simple entity-level dataset cleaning strategies, which reduce the prevalence of hallucination across various summarization and simplification datasets.

Future work may explore other signals for noise

Dataset	NLL (-)	NLL (+)	Δ
Cochrane	8.438	9.077	-0.639
MedEasi	11.114	11.173	-0.058
Asset	11.197	11.196	0.002
XSum	19.187	19.190	-0.003
CNN	10.813	10.830	-0.017
Cochrane	0.651	0.437	0.214*
MedEasi	0.080	0.032	0.048*
Asset	0.055	0.034	0.021*
XSum	0.049	0.043	0.006*
CNN	0.134	0.112	0.022*

Table 3: Average NLL Loss for Non-Factual (-) and Factual (+) Examples at Epoch 0 (top) and 1 (bottom), * Indicates the significant difference (One-Way Mann-Whitney Test, $\alpha = 0.05$)

Dataset	NLL (0)	NLL (-)	NLL (+)	Δ
Cochrane	8.621	2.445	0.601	1.844*
MedEasi	11.161	2.231	0.772	1.458*
Asset	11.192	2.550	0.664	1.886*
XSum	19.045	1.865	1.934	-0.068*
CNN	10.852	2.910	2.083	0.827*
Cochrane	0.669	1.592	0.331	1.261*
MedEasi	0.078	2.070	0.443	1.626*
Asset	0.051	3.392	0.300	3.092*
XSum	0.048	0.946	1.354	-0.409
CNN	0.128	1.842	1.447	0.395*

Table 4: Average NLL Loss for Non-Entity (0), Non-Factual Entity (-) and Factual Entity (+) Tokens at Epoch 0 (top) and 1 (bottom), * Indicates the significant difference (One-Way Mann-Whitney Test, $\alpha = 0.05$)

in training data. Moreover, future work can explore contradictory information (i.e. targets with similar topics as input but different meaning). This requires the use of natural language inference (NLI), which we qualitatively find is difficult in practice using off-the-shelf NLI models (Wu et al., 2022) or GPT (Liu et al., 2023), as we observe they are currently unable to detect contradictory or unsupported information in some cases. Ultimately, reducing such hallucinations is key to improving the overall performance of summarization models.

Dataset	Original	Drop Sentence	Drop Example
Cochrane	3568	3479	245
MedEasi	1397	907	857
ASSET	20000	18690	18229
CNN	287113	285160	187465
XSum	204045	110754	110745

Table 5: Number of training examples from data cleaning methods; Drop Sentence results in minor reductions whereas Drop Example results in larger reductions

Limitations

One limitation of our paper is that we limit the definition of hallucination to the addition of unsupported entities, while the detection of contradictory or omitted information are equally important to detect. A key challenge with such definitions of hallucination is that they require human annotations or good models to identify targets in the dataset which contain contradictory or omitted information. We previously experimented with using GPT-4 following the GPT-Eval framework (Liu et al., 2023), but found that GPT was sometimes unable to detect unsupported information. For example, GPT was unable to identify that the date in the Cochrane dataset targets were unsupported.

Another limitation is that loss truncation at the token level does not always achieve the best results. While it reduced entity-level hallucination for Cochrane and ASSET compared to other methods, it fails to achieve substantial improvements on MedEasi, CNN, and XSum. Overall, the paper aims to show that the method has potential in some cases, but future work can explore other ways to improve its performance.

Finally, it should be noted that our work has been tested on a limited number of general domain summarization datasets; hence more work can explore a wider set of datasets in various niches, to examine if larger patterns across datasets impact the performance of loss truncation.

Risks It should be noted that even data cleaning and LT (both coarse and fine-grained) does not fully eliminate entity-level hallucination. Moreover, we have not studied other types of hallucination in this work (e.g., discussion of supported entities in a wrong way). Therefore, caution should be employed when deploying our approaches in practice.

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A Dataset Information

Licenses The Cochrane dataset uses the C.C. BY 4.0 License; MedEasi and XSum use the MIT License; ASSET uses the CC BY-NC 4.0 License, and CNN/DailyMail uses the Apache 2.0 License.

B Dataset Noisiness Investigation

We report the hallucination rates for the noise in the labels of 5 datasets, computed using the first 100 examples of their test sets. Note that for Cochrane, we manually removed common words which medical NER models thought were entities (e.g. “disease”, “operation”).

Dataset	HR ↓
Cochrane	68/100
ASSET	14/100
MedEasi	80/100
CNN	74/100
XSum	83/100

Table 6: Noisiness of datasets measured using 100 examples’ hallucination rate (HR)

C Training Details

Implementation Details We run our experiments on 1 NVIDIA RTX 6000 GPU. Finetuning each model on Cochrane, MedEasi, and ASSET, for base, coarse and fine-grained LT, and with cleaned datasets, takes roughly 40 minutes, whereas CNN/DailyMail and XSum take 4 hours.

Finetuning All models use 1 epoch, a learning rate of 5e-5, Adam epsilon of 1e-8, and batch size of 1 for Cochrane/MedEasi and 64 for ASSET, XSum, CNN/DailyMail).

Loss Truncation (Coarse-Grained) All datasets are trained using a 80% truncate rate, with a cutoff recomputed every 1000 examples.

Loss Truncation (Fine-Grained) Cochrane and MedEasi use an 80% truncate rate, whereas ASSET, XSum, and CNN/DailyMail use a 40% truncate rate, all recomputing every 500 examples.

D Training Loss Curves

We plot loss curves generated from finetuning BART-XSum in Figure 2 throughout one epoch which demonstrates convergence across datasets.

E NLL of Factual/Non-Factual Tokens

We compare the NLL of factual and non-factual tokens in factual and non-factual sentences in Table 7. This demonstrates that non-factual tokens have higher NLL than factual tokens, regardless of which sentences the tokens appear in.

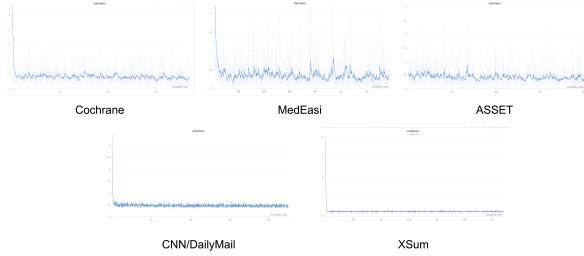


Figure 2: Loss curves from finetuned BART-XSum; 0.8 smoothing used in top row

Dataset	NLL (+, NF)	NLL (+, F)	NLL (-)
Cochrane	0.601	0.522	2.445
MedEasi	0.772	0.510	2.231
Asset	0.664	0.752	2.550
XSum	1.934	2.579	1.865
CNN	2.083	2.199	2.910
Cochrane	0.331	0.265	1.592
MedEasi	0.443	0.228	2.070
Asset	0.300	0.825	3.392
XSum	1.354	1.776	0.946
CNN	1.447	1.488	1.842

Table 7: Token-Level NLL Loss for Factual Entities in Non-Factual Targets (+, NF) and Factual Targets (+, F), and Non-Factual Entities in Non-Factual Targets (-)

F Results on Flan-T5

We report the details of finetuning the standard loss truncation (Kang and Hashimoto, 2020) using Flan-T5 (Chung et al., 2022) in Table 8.

Data	HR (Entity) ↓	SARI ↑	RL ↑
Cochrane	190/480 (39.6%)	33.720	37.163
MedEasi	14/300 (46.7%)	24.405	48.248
ASSET	19/359 (5.3%)	35.003	91.116
CNN	2948/11490 (25.7%)	41.486	32.133
XSum	6897/11334 (60.9%)	43.767	29.130

Table 8: Finetuning Flan-T5 (Chung et al., 2022) with Loss Truncation results in even better performance than BART, demonstrating opportunity for further progress

G Examples of Noisy Targets

See Table 9 for noisy targets from various datasets.

H Example Output

See Table 10 for a comparison of outputs of various models. Loss truncation and the example-level data cleaning are the only methods which correctly avoid generating a hallucinated date.

I Examples of Hallucinations

See Table 11 for model outputs containing hallucinated entities. Such examples would count towards the % reported in hallucination rate (HR).

Dataset	Input	Target
MedEasi	Baker cysts may form and rupture.	Cysts may develop and rupture behind the knees, suddenly increasing the pain.
	Sullivan apparently had no idea who McCartney was.	Sullivan thought that his illness was because of ulcers.
	The linear combination of atomic orbitals or LCAO approximation for molecular orbitals was introduced in 1929 by Sir John Lennard-Jones.	The LCMO (Linear combination of atomic orbitals molecular orbital) method gives a rough but good description of the MOs
Cochrane	We included six trials, involving a total of 636 women with a twin or triplet pregnancy (total of 1298 babies). We assessed all of the included trials as having a low risk of bias for random sequence generation. ... There is a need for large-scale, multicenter randomised controlled trials to evaluate the benefits, adverse effects and costs of bed rest before definitive conclusions can be drawn.	We searched for evidence on 30 May 2016. We identified six randomised controlled trials involving a total of 636 women and 1298 babies ... We did not find sufficient evidence to support or refute bed rest for women with a multiple pregnancy as a way of preventing preterm birth and other pregnancy complications.
	This update identified one additional study for inclusion, adding data for 2305 participants. This addition more than doubled the overall number of patients eligible for the review. ... Also, there were no data from RCTs on the utility of non-vitamin K antagonist oral anticoagulants compared to antiplatelet agents in heart failure with sinus rhythm.	This is an update of an earlier review. The evidence is current to September 2015. We only identified one new study with 2305 participants. ... It is unlikely that further studies will change these conclusions unless new, more effective and safe drugs become available.
XSum	The full cost of damage in Newton Stewart, one of the areas worst affected, is still being assessed. Repair work is ongoing in Hawick and many roads in Peeblesshire remain badly affected by standing water.... Have you been affected by flooding in Dumfries and Galloway or the Borders? A fire alarm went off at the Holiday Inn in Hope Street at about 04:20 BST on Saturday and guests were asked to leave the hotel. As they gathered outside they saw the two buses, parked side-by-side in the car park, engulfed by flames.... While the exact cause is still under investigation, it is thought that the fire was started deliberately.	Clean-up operations are continuing across the Scottish Borders and Dumfries and Galloway after flooding caused by Storm Frank. Two tourist buses have been destroyed by fire in a suspected arson attack in Belfast city centre.

Table 9: Examples of noisy targets from datasets, with the unsupported entities presented in **bold**

Model	Example
BART (Lewis et al., 2020)	We found one small randomised controlled trial (with data from 34 women) that compared transcervical amnioinfusion with no treatment. The trial was considered to be at a high risk of bias overall... The evidence is up-to-date as of February 2019.
Both-UL (Devaraj et al., 2021)	We found one small randomised controlled trial with 34 women... The evidence is current up-to-date to September 2016... The numbers included were too small for meaningful assessment of substantive outcomes, where they were reported.
NAPSS (Lu et al., 2023)	The evidence is current to May 2017. We included one small study that reported on a limited number of outcomes of interest in this review. ... and inconsistency in how the trial was conducted and reported. The evidence is up to date as of March 2017. There is insufficient evidence to ...
LT (Sentence Level) (Kang and Hashimoto, 2020)	This review did not identify any trials that used transabdominal amnioinfusion outside of clinical trials. The evidence in this review can neither support nor refute the use of transcervical amnion infusions for chorioamnionitis and to assess the safety of this intervention or women's satisfaction.
LT (Token Level)	We included one small trial (with data from 34 women) comparing transcervical amnioinfusion with no amnioticinfusion. The trial was considered to be at a high risk of bias overall, inconsistency in the reporting and lack of information on blinding. We did not identify any trials that used transabdominal amniotics (low-quality evidence). We assessed using GRADE (postpartum endometritis, neonatal encephalopathy, admission to intensive/high care) was not reported in the included trial.
Drop Sentence	We searched for evidence from randomised controlled trials on 31 May 2017. The evidence in this review is up-to-date at 31 December 2017. ... The overall quality of the evidence was low, with small numbers of women in the trial and a lack of information on blinding.
Drop Example	We found one trial of transcervical amnioinfusion, with data from 34 women who matched our question. The trial was considered to be at a high risk of bias overall, due to small numbers, inconsistency in the reporting and lack of information on blinding. Meta-analysis of the evidence was not possible. The majority of trials in this review were of low quality. For these outcomes, we downgraded the evidence to low - with downgrading decisions based on small numbers and a lack of instructions on how to be sure of whether they were in the intervention group.

Table 10: Sample Report from the Cochrane Test Set

Dataset	Source Text	Model Output
XSum	The 48-year-old former Arsenal goalkeeper played for the Royals for four years. He was appointed youth academy director in 2000 and has been director of football since 2003. A West Brom statement said: "He played a key role in the Championship club twice winning promotion to the Premier League in 2006 and 2012."	West Bromwich Albion have appointed Steve Evans as their new director of football following his departure from Reading .
MedEasi	Some patients have weight loss, rarely enough to become underweight. Anemia, glossitis, angular stomatitis, and aphthous ulcers are usually seen in these patients.	Anemia, glossitis, angular stomatitis, and a number of other erythema migrans spots are usually present in the mouth.
CNN/ Daily-mail	(CNN)A year ago Bloomberg published a story with the following headline: Mike Pence, a Koch Favorite, Mulls 2016 Run for President. The story ticked off... If that holds true in 2016, "winning" is going to feel very strange.	" Mike Downey : Mike Pence's decision to sign a religious freedom law opens the door to discrimination against gays and lesbians. Downey: There's a powerful wing of his party that wants a conservative as its 2016 candidate and this bill was Pence's way of shoring up his street cred."

Table 11: Examples of unsupported entities generated by models are highlighted in **bold**, which are reflected in the Hallucination Rate (HR) metric