ane 1 1.Detection and Recordin	2.Classfication	3. Investigation and Diagnosis	4. Resolution and Recovery	5.Closure
Start Initial Failure 1. EOD 2. On-lilne	AS400 Operation Investigate User Dignosis	ACBSDEV: Asses Urgency Impact, Classify Priority Vendor (J\$) or Inhouse(B\$) Contact FIS	4. Resolution and Recovery	5.Closure END Assing to ACBSDEV team Incident Solution
		Chi	r Service Resolve Incident / Implement Cre	eate In Repo Problem Mangement