

## CAREER EPISODE PIECE 4

Through the study of this course, I learned how to become a responsible professional, and at the same time realized my good points and shortcomings as well as things missing before by reflecting on my previous experience. In the future work, I will continue to promote what I have done well and strive to improve on the shortcomings.

For me, the first thing I learned was how to conduct system analysis and stakeholder analysis, which can help me fully understand the possible impact of the project and the factors that may affect the project, thus help making adjustments to these factors in advance. In the past, I often neglected the analysis of the system and the stakeholder in the project, which prevented me from grasping the relationship between the various stakeholders, and it was easy to cause unexpected things to happen. When I was developing the pos system, I had neglected the analysis of the systems and the stakeholders, so I did not realize that the customers in the store would also be affected, which in turn would affect the customer's perception of our software. In the future I will first analyze the systems and stakeholders related to the project, clarify the relationship between each relevant part, so I can fully control the project.

Also, I will always be ethical in research and practice. In my previous pos project, the font was too small and similar to the background color, which made it difficult for people with poor eyesight to use it. I also thought that the font would be unclear at some cases, but I trusted the user interface designers too much and did not realize that some users might find it difficult to use because of this. We should consider all possible users and come up with corresponding solutions for them. In this case we might can solve it by allow users to adjust font size and color. In my future work, I will try my best to consider the needs of everyone because every user and stakeholder should be fully respected in the project. And in actual implementation, if there is any violation of ethics, it should be bravely pointed out and corrected to observe ethics in

practice.

In addition, I will often work in team so I should also give full play to my teamwork ability. A team should have a good structure and process, and both the leader and the members of the team should play their best role. As a team leader, I should fully understand the project and team members, adopt appropriate communication and management methods, and encourage each team member to express his or her own opinions. As a team member, I should also be responsible for my tasks, actively contribute my ideas to the project, and at the same time be willing to share and help others. In my previous projects, due to the lack of effective leadership of the team and inefficient communication, we need to discuss the requirements repeatedly, which wasted time and caused delays. In the future, I should actively contribute to the team and make suggestions no matter as a leader or a member, and help optimizing the team structure and process of the team.

I have no work experience in Australia, but I used to work in New Zealand. And because I had many colleagues who have worked in China, I also probably know the work situation in China. Although the culture, company operation method, working atmosphere and the customers faced are different, the principles of the knowledge learned in this course are the same, but the way of realization may be different. For example, we should always be ethics in research and practice, but because different countries have different cultures and situations, we should make adjustment based on actual conditions, such as to comply with local guidelines and respect the cultural customs of the local people.

In summary, in this course I learned a lot of theoretical knowledge that is very useful in future work, as well as how to do it in practice by contacting my previous experience. I will apply the knowledge learned in my work and strive to become a responsible professional.