

# NATHAN YI

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**OBJECTIVE:** *To secure a challenging position as a software engineer in a reputable organization to expand my learnings, knowledge, and skills.*

**BACKGROUND:** *Healthcare professional with seven years experience looking for opportunities to expand career options. Works efficiently under pressure, providing efficient dental treatment as well as working to aid interactions with patients. Learned to multitask in a fast-paced environment. put bootcamp things here*

## WORK EXPERIENCE

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### **Red Bird Family Dental, PLLC.**

**Houston, Texas**

*Dental Lab Manager, Registered Dental Assistant*

*2014-Present*

- Responsible for fabrication and delivery of dental appliances
- Oversee all incoming and outgoing lab cases from multiple offices to ensure quality of product and promptness of delivery
- Interact with patients (including bilingual translation for Korean patients) to maintain and expand relationships
- Train existing and new assistants to understand and complete office protocols in a safe and effective manner
- Built and optimized multiple office workstations to be able to be used by doctors in the operatories

#### *Work Achievements*

- Directed a lab marketing campaign which helped to increase the number of cases in a year by 10%
- Implemented orthodontic practice into office with doctors to provide additional services to patient base
- Digitized patient records and implemented a paper-free system

### **Oriental Building Services, Inc.**

**Dallas, Texas**

*Front Office Assistant*

*June 2011 - August 2012*

## EDUCATION

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### **Baylor University**

**Waco, Texas**

*Viola Performance Major*

*August 2012 - December 2013*

### **University of Houston**

**Houston, Texas**

*Bachelor of Science, Chemistry*

*May 2019*

## LEADERSHIP & COMMUNITY SERVICE

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### **NEW LIFE FELLOWSHIP CHURCH OF HOUSTON**

**Houston, Texas**

*Small Group Leader*

*August 2017-December 2018*

- Led college fellowship group meeting on a weekly basis.

*Missions Team Leader*

**Ojo Encino, New Mexico**

*July 2017*

- Led a group of 25 high school students to serve a Navajo community in service and educational projects.

## SKILLS & INTERESTS

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- **Languages:** English (fluent) Korean (fluent) Spanish (basic)
- **Technical:** MS Word. Excel. Powerpoint. Dentrix. Open Dental. Basic Adobe Illustrator

• **Interests:** Golf, Fishing, Music, Software Development