# **Ying Zhou**

# **Technical Experience**

## **Software Development Intern**

Omind Consulting | Remote

- Retrieved and analyzed data sets using <u>SPSS</u>. Each set consists of over 250 assessment responses from customers, calculating individual scales.
- Automation of data analysis with SPSS syntax, then with <u>Python and </u><u>Iavascrip</u>t to integrate with the front-end.
- Data visualization with <u>Python matplotlib</u>, built interactive <u>dashboard</u> using bokeh.
- Assisting in building the mobile application for Android and iOS in Flutter.

## **Information Technology Intern**

DEC 2020 - FEB 2021

FEB 2021 - AUG 2021

China Southern Power Grid | Yunnan, China

- Utilized <u>Python</u> (numpy, pandas, pyechart, scikit-learn) to analyze and visualize over 150+ power cable and voltage data sets. Predicted further trend in power voltage usage with machine learning classification models.
- Involved in the building of a RPA bot using <u>UiBot RPA</u>, automated the
  processing of work orders 24/7, simplified the process of locating problems
  and appointments of front line workers.

## **Work Experience**

## Office Assistant

MAY 2021 - Present

McGill University ISS | Montreal, Quebec

- Handling over 80 inquiries per day via email, chat and phone and providing basic information on immigration procedures, health insurance, and services offered by ISS to McGill students.
- Coordinating and leading 15 orientation events and tours.

#### **Digital Content Creator/Writer**

SEPT 2020 - AUG 2021

Easy Group Inc | Quebec, Canada

- Created digital content/articles to be published. 250-850 views per article, helped increase the company's visibility to targeted customers.
- Analyzed viewer data, gathered customer feedback on various products.

## **Projects**

Interactive Dashboard (AWS-EC2, Python bokeh) - Jan 2021

- Created a bokeh dashboard with dropdown menus visualizing open data from NY social services with over 25,000,000 entries.
- dashboard running on a specific HTTP port with authentication.

## KNN vs Decision Trees - Machine Learning (Python - Jupyter Notebook)

- Investigation and analysis of the performance for two classification models: K-nearest neighbors and decision trees for two data sets.
- Used <u>Python SciKit-Learn and Pandas</u> to perform data cleaning, one-hot encoding, model fitting, feature scaling and maximized model accuracy with best hyperparameter. Test accuracy of 93% achieved.

#### Sudoku Solver (Java) - 2021

- Solves given Sudoku with no size limit and special grid containing regions that must have numbers from 1 to n where n are numbers of cells in the region. Top 5% of the class with optimization, recursive algorithm used.

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#### **Education**

## McGill University

Montreal, Quebec, Canada SEPT 2020 - MAY 2024

**Bsc Computer Science** 

Minor Statistics GPA: 4.0./4.0

#### Courses:

**Data Science | Machine Learning** 

Software Design | Algorithm and Data Structures | Competitive Programming

Linear Algebra | Probability

**Discrete Structures | Calculus | Statistics** 

## **Technical Skills**

## **Programming Languages:**

Java / Python / C / C++/ MIPS / Bash Scripting

# **Mobile Development:**

Flutter (Android and iOS)

**Cloud**: Google Cloud, AWS

Database: SPSS / SQL / Oracle

Automization: PRA - UiBot

Microsoft Office

Windows / MacOS / Linux / Unix

Languages:

**English**: Native proficiency

Mandarin: Native proficiency

**French**: Basic proficiency

## **Extra-Curricular Activities**

## Digital Ambassador - Working Humans of McGill

SEPT 2020 - PRESENT

Promoting the WHOM initiative through social media and online platforms with digital content (900+followers).

#### **Certificate**

The Complete SQL Bootcamp at *Udemy* - AUG 2021