Ying Liu

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EDUCATION

Georgetown University

08/2020 - 05/2022

Master of Science in Data Science and Analytics, GPA: 4.0/4.0

Washington DC, US

Shanghai International Studies University

09/2016 - 06/2020

Bachelor of Arts in Business English, GPA: 3.82/4.0

Shanghai, China

Awards: Province-level Merit Graduate (Top 1%), Leadership Excellence Award (Top 5%), Merit Scholarship (Top 5%)

EXPERIENCE

Kaiser Permanente 06/2022 - present

Data Analyst, Financial and Operational Department

Rockville, MD

Working Tools: Python, Oracle, SQL Server, SAS, Tableau, Excel

- Created effective Python programs, SAS programs and macros to meet requests from regional specialty departments and streamline data analysis and reporting processes for internal clients
- Optimized database triggers and stored procedures for the budgeting tool and collaborated with the software development team to enhance the front-end functionality, improving the efficiency and accuracy of roster and panel size management
- Conducted data cleaning and exploratory data analysis on a dataset over 1 million records, and designed interactive Tableau dashboards to support regional executive decision-making on service distribution, capital planning, and investment priorities

Georgetown University: Massive Data Institute

09/2021 - 05/2022

Research Assistant, Web-Crawling & Digital Data Collection Team

Washington, DC

Working Tools: Python, AWS, Git, Docker, MongoDB

- Designed and implemented three end-to-end pipelines to automate the storage of images, files, and raw text scraped from websites into a MongoDB database on Docker
- Collaborated with a cross-functional team to design and initiate a large-scale data collection campaign to gather information from 100,000 major U.S. public schools
- Released an alpha version of Crawl4All, a web interface and application for automated web scraping, and documented the entire development process

Didi Chuxing Technology Company

04/2021-07/2021

Data Analyst Intern, International Business Group

Beijing, China

Working Tools: Python, SQL, Excel, Tableau

- Collected and analyzed 30 key performance indicators from 60 million overseas user trip records, identifying abnormal fluctuations and developing strategies to improve user experience
- Automated manual reporting processes by creating interactive Tableau reports using Python and SQL, reducing labor costs by 75% and improving efficiency
- Proactively coordinated with product managers across the organization to streamline data-related processes in product experiments, including troubleshooting A/B testing, correcting data inconsistencies, and developing new indicators

PROJECTS

Analyzing Factors for Advertisement Click Rate

04/2021-05/2021

Utilized machine learning and cloud computing to analyze factors that impact the click rate of advertisements

- Cloud Service Startup: developed a cloud-based environment for analysis on AWS EMR and PySpark
- Data Preprocessing: processed 70 million data points stored in a S3 bucket, cleaned and merged the data tables using spark.sql
- Feature Engineering: applied Spark's StringIndexer and OneHotEncoder functions to encode the features including title, geo-targeting information, transformed the data by VectorAssembler, and established a pipeline to streamline this process
- Machine Learning: trained and fine-tuned XGBoost and Random Forest models, achieving an AUC score of 82%

Obesity Classification and Data Analysis via Machine Learning

08/2020-12/2020

Conducted data analysis with ensemble methods to identify important factors contributing to obesity

- Data Preprocessing: preprocessed data using Pandas and NumPy, encoded categorical features, and normalized the dataset
- Exploratory Data Analysis: explored target variable distribution and relationship with factors such as age, height, weight, and calorie consumption through data visualizations using Seaborn and Matplotlib
- Machine Learning: trained and fine-tuned a Voting Classifier ensemble of high-performing models including Random Forest, Gradient Boosting, and XGBoost, achieving an accuracy of 95% (41% increase)

SKILLS

- Programming Skills: Python, SQL
- Big Data Skills: AWS, Azure, Hadoop, Spark, MongoDB
- Others: Excel, Git, Tableau, Docker, Bloomberg