

Same Major Cargo – Terms and Conditions

1. Acceptance of Terms and Conditions

By engaging in business with Same Major Cargo, hereafter referred to as "the Company," the customer acknowledges and agrees to abide by the terms and conditions outlined herein.

2. Services Provided

The Company offers cargo transportation services for a variety of goods, including but not limited to clothes, cars, foodstuffs, toys, fridges, and other items as agreed upon with the customer.

3. Booking and Shipment

- a. Customers must provide accurate and complete information regarding the nature of the goods, weight, dimensions, and any special handling requirements.
- b. The Company reserves the right to refuse any shipment at its discretion.

4. Shipping Rates and Charges

- a. The customer agrees to pay the shipping rates and charges as communicated by the Company.
- b. Additional charges may apply for special handling, packaging, customs clearance, and other services.

5. Payment Terms

- a. Payment is due in full before the shipment is released.
- b. The Company accepts cash and transfer from selected banks.

6. Delivery and Transit Times

- a. The Company provides estimated delivery and transit times of between 2-3 months, but customers are advised that unforeseen circumstances may cause delays.
- b. Factors that may cause delays include, but are not limited to:
 - i. Customs clearance processes
 - ii. Adverse weather conditions
 - iii. Political or labor strikes
 - iv. Transportation accidents
 - v. Force majeure events (refer to Section 9)

7. Packaging Requirements

- a. Customers are responsible for ensuring that goods are well-packaged at the point of collection or delivery. Failure to do so may result in additional charges.
- b. The Company reserves the right to refuse poorly packaged items and will not be liable for damages resulting from inadequate packaging.

8. Storage Fees

- a. Goods not promptly picked up after the customer has been notified of their arrival in the destination country will incur additional charges. Storage fees will be applied on a per-day basis.
- b. The Company will make reasonable efforts to notify customers of the arrival of their goods in a timely manner.

9. Liability and Insurance

- a. The Company is not liable for any loss, damage, or delay caused by factors beyond its control, including but not limited to acts of nature, strikes, and government actions.
- b. Customers are encouraged to purchase insurance for their shipments. The Company can provide information on available insurance options upon request.

10. Customs and Documentation

- a. Customers are responsible for providing accurate and complete customs documentation.
- b. The Company is not liable for delays or issues related to customs clearance.

11. Claims and Disputes

- a. Any claims for loss or damage must be reported to the Company in writing within [number] days of the shipment's delivery.
- b. Disputes will be resolved through negotiation, mediation, or legal action if necessary.

12. Tracking and Communication

- a. The Company provides a tracking system for customers to monitor the status of their shipments.
- b. Communication regarding the shipment, including delays or issues, will be conducted through [specified communication channels]. The Company aims to respond to customer inquiries within 7 business days.

13. Amendments

The Company reserves the right to amend these terms and conditions at any time. Customers will be notified of any changes.

By engaging in business with Same Major Cargo, the customer agrees to the terms and conditions outlined above.

Same Major Cargo Contact Information:

[Company Address]

[Contact Information]