Fall 2021

Spring 2020

Yinshi (Agnes) Gao

The Pennsylvania State University +1 (919)564-8596 **Smeal College of Business** yzg115@psu.edu

Department of Supply Chain and Information Systems https://yinshi-gao.github.io/

RESEARCH FIELDS Incentives in Supply Chain and Servicizing Operations

EDUCATION The Pennsylvania State University University Park, PA, USA

Ph.D. Candidate in Business Administration Aug. 2018 - Present

Advisors: Prof. Dan Guide and Prof. Saurabh Bansal

Duke University Durham, NC, USA **M.A.** in Economics Aug. 2016 - May 2018

Advisor: Prof. James Roberts

Renmin University of China Beijing, China

B.A. in Economics Sept. 2012 - July 2016

Advisor: Prof. Sanxi Li

Honors and SCHOLARSHIPS The Peter E. Liberti and Judy D. Olian Scholarship, Smeal College of Business, The Pennsylvania State University 2022

Outstanding Academic Performance

Dean's Fellowship for the Outstanding Merits of Ph.D. Application, Smeal College of Business, The

Pennsylvania State University The M.A. Merit Scholar Award, Duke University 2017

Scholarship of Study, Renmin University of China 2014 & 2015

First Class Jingdong Scholarship, Renmin University of China 2013

RESEARCH PAPER - When Should an OEM Servicize a Physical Product in B2B Markets with a Multi-usecycle

Model? Submitted to *M&SOM* (with Saurabh Bansal and Dan Guide)

- Dedicated or Common Product? Multi-usecycle Product Design for Servicizing Business

(with Saurabh Bansal and Dan Guide)

WORKING IN PROGRESS - Use of Fix and Flex-term Leasing Contract in Coordinating Remanufacturing for

Closed-Loop Supply Chain

- Performance of Servicizing Operations in the Presence of Supply Chain Disruptions

TEACHING Instructor, The Pennsylvania State University EXPERIENCE

SCM 404: Demand Fulfillment [Undergraduate]

Instructor Median Rating: 7/7

Teaching Assistant, The Pennsylvania State University Fall 2020

SCM 450: Design and Management of Supply Chains [Undergraduate]

Instructor: Prof. Brent Moritz

Teaching Assistant, The Pennsylvania State University

SCM 404: Demand Fulfillment [Undergraduate]

Instructor: Prof. Yue Zhang

WORKSHOPS AND 2022 INFORMS Annual Meeting [Indianapolis, IN] PRESENTATIONS

SERVICES President for Smeal Ph.D. Student Association (SPA), The Pennsylvania State University 2021 & 2022

2022

Panelist for Ph.D. Teaching Camp, The Pennsylvania State University

SKILLS **Programming**: MATLAB, Mathematica, R, Python, Stata, Lagrange MATLAB, Mathematica, Lagrange MATLAB, Mathem

Languages: Chinese, English

REFERENCES V. Daniel R. Guide, Jr.

Smeal Chaired Professor of Supply Chain Management Department of Supply Chain & Information Systems

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Saurabh Bansal

Associate Professor of Supply Chain Management Department of Supply Chain & Information Systems

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Yue Zhang

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