

Yinshi (Agnes) Gao

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The Pennsylvania State University
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Department of Supply Chain and Information Systems

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RESEARCH FIELDS Incentives in Supply Chain and Servicizing Operations

EDUCATION	The Pennsylvania State University Ph.D. Candidate in Business Administration <i>Advisors:</i> Prof. Dan Guide and Prof. Saurabh Bansal	University Park, PA, USA Aug. 2018 – Present
	Duke University M.A. in Economics <i>Advisor:</i> Prof. James Roberts	Durham, NC, USA Aug. 2016 – May 2018
	Renmin University of China B.A. in Economics <i>Advisor:</i> Prof. Sanxi Li	Beijing, China Sept. 2012 – July 2016
HONORS AND SCHOLARSHIPS	The Peter E. Liberti and Judy D. Olian Scholarship, Smeal College of Business, The Pennsylvania State University	2022
	<i>Outstanding Academic Performance</i>	
	Dean's Fellowship for the Outstanding Merits of Ph.D. Application, Smeal College of Business, The Pennsylvania State University	2018
	The M.A. Merit Scholar Award, Duke University	2017
	Scholarship of Study, Renmin University of China	2014 & 2015
RESEARCH PAPER	- Gao, Y., Bansal, S., & Guide, V. D. R. (2022) When Should an OEM Servicize the Use of a Capital Intensive Product with a Multi-usecycle Business Model? Under review at <i>Manufacturing & Service Operations Management</i>	
	- Gao, Y., Bansal, S., & Guide, V. D. R. (2022) Dedicated or Common Product? Multi-usecycle Product Design for Servicizing Business. Targeted at <i>Manufacturing & Service Operations Management</i>	
WORKING IN PROGRESS	- Use of Leasing Contract in Internalizing Remanufacturing Process for Closed-Loop Supply Chain (With Yue Zhang, Saurabh Bansal, Dan Guide)	
	- Performance of Servicizing Operations in the Presence of Supply Chain Disruptions	
TEACHING EXPERIENCE	Instructor, The Pennsylvania State University SCM 404: Demand Fulfillment [<i>Undergraduate</i>] <i>Instructor Median Rating:</i> 7/7	Fall 2021
	Teaching Assistant, The Pennsylvania State University SCM 450: Design and Management of Supply Chains [<i>Undergraduate</i>] <i>Instructor:</i> Prof. Brent Moritz	Fall 2020
	Teaching Assistant, The Pennsylvania State University SCM 404: Demand Fulfillment [<i>Undergraduate</i>] <i>Instructor:</i> Prof. Yue Zhang	Spring 2020

WORKSHOPS AND 2022 INFORMS Annual Meeting [Indianapolis, IN]
PRESENTATIONS

SERVICE - *President for Smeal Ph.D. Student Association (SPA), The Pennsylvania State University* 2021 & 2022
- *Panelist for Ph.D. Teaching Camp, The Pennsylvania State University* 2022

SKILLS **Programming:** MATLAB, Mathematica, R, Python, Stata, \LaTeX
Languages: Chinese, English

REFERENCES **V. Daniel R. Guide, Jr.**
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