

Menu Wizard



Project Type: Mobile App

Duration: 3 weeks

Roles: User research, UI/UX Design, Wireframing, Prototyping

Team: Grace Lea, Jordan Cohen, Erix Chen, Bethelehem Tesfaye



The Problem

Aspiring foodies are **unaware** of which eateries have secret menus, and desire to have a more **enticing** eating experience





How might we design an app that provides a way to *discover* secret menus and *incentivizes* users to find them?











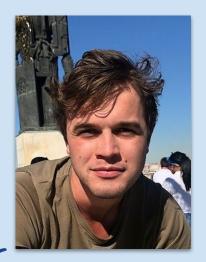
Menu Wizard! An app that motivates users to go to local eateries and scan in-person menus with their phone to reveal an AR secret menu - earning points towards rewards.

WHY AR? Over 90% of the people who took our survey use AR in social media.



It is <u>difficult</u> to find out which eateries offer secret menu options!

Foodies and their friends need something to help them find secret menus...something <u>magical</u>



I wish there was an easier way to find off menu items at eateries

Jessie Mullet

Age Occupation Location Education Status

23 Executive Assistant Los Angeles, CA College Grad Single

BIO

Jessie is a foodie and likes to be in-the-know when it comes to new eateries. He likes to give food recommendations to his friends and is open to discovering new places. He is spontaneous and always on the go!

Interests

- Exploring new eateries
- Outdoor activities

Influences

- Word of mouth recs
- Food Vlogs

Goals

 Be the go to person for restaurant recommendations

Needs & Expectations

- Needs reliable eatery recommendations
- New menu options that stand out

Pain Points / Frustrations

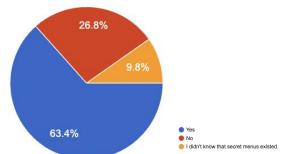
- Tried too many of the same things at eateries
- Not having an effective reward/point system for eating out



"Restaurants that have pictures of their menus make it 10 times easier to make a decision." - Griffin (24)

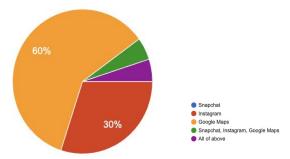
102 people took our survey

Have you ever ordered off a secret menu?



70% of people answering the survey were 21-26 years old

Have you used any apps that are AR?



Only 25.6% are likely to try new items

90% of people eat out 1-3 times per week



Storyboard

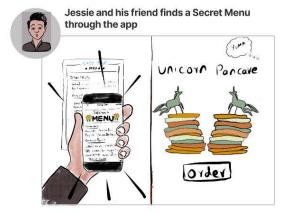








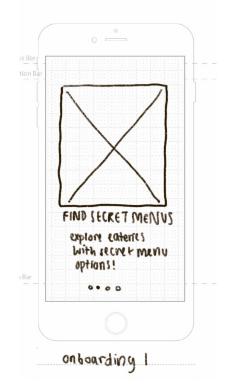




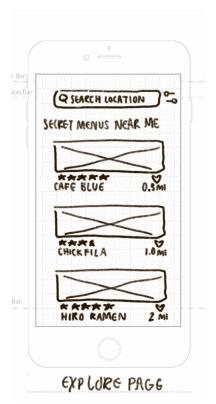


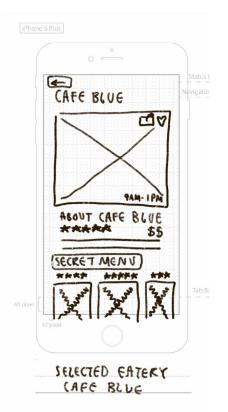


Wireframe Sketches











Wireframe Sketches



read secret Menu



earn points for Ordering







Tasks

- 1. Onboard and Sign Up
- 2. Enabling Location and Filter
- 3. Select Eatery and Unlock secret menu
- 4. Order Secret Item
- 5. Earn Points towards Rewards by scanning receipt

Feedback

- "Why can't I order directly from the app"
- "Camera Feature not mentioned in instructions"
- "I'm too lazy to scan receipts"
- "Clarify if the points can work for one or more eateries"

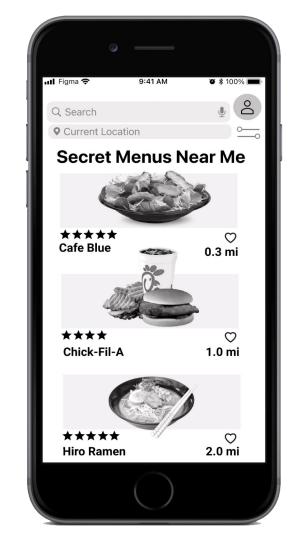




Confusion on instructions to unlock the secret menu

Iteration:

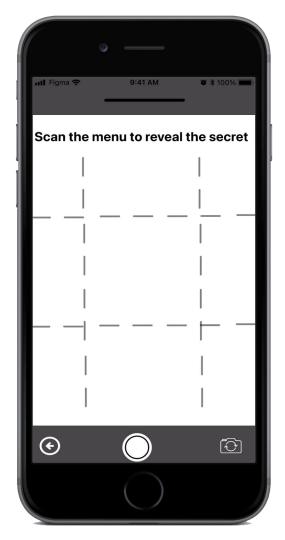
Utilizing buttons and icons





Unsure of how to read/order off secret menu on camera view

Iteration: Expand Secret Menu image





What if I lose/forget my receipt?

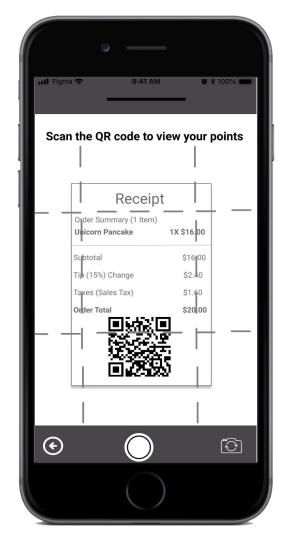
Iteration: 2 payment options





Unsure of how to access / utilize points and rewards

Iteration:
Highlight points in My Account and have progress bar





Final Thoughts & Next Steps

- The importance of making decisions based on data
- Good collaboration is crucial

Next Steps:

- Partner with eateries to build secret menus
- Work with AR designers and learn more about how AR works
- Build a sharing option for social media