# Nobody Said it Would be Easy: A Decade of R&D Projects in Information Access from Thomson over Reuters to Refinitiv

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# **ABSTRACT**

In this talk, I survey a small, non-random sample of research projects in information access carried out as part of the Thomson Reuters family of companies over the course of a 10+-year period.

I analyse into how these projects are similar and different when compared to academic research efforts and attempt a critical (and personal, so certainly subjective) assessment of what academia can do for industry, and what industry can do for research in terms of R&D efforts. I will conclude with some advice for academic-industry collaboration initiatives in several areas of vertical information services (legal, finance, pharma and regulatory/compliance) as well as news.

# **KEYWORDS**

Information retrieval; information extraction; natural language processing; machine learning; innovation; academic collaboration; professional information services; corporate research & development

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After studying computational linguistics, English language and literature and computer science, he worked as a software developer at SAP before taking a Master's degree in Computer Speech, Text and Internet Technology at the University of Cambridge, England. He obtained a Ph.D. in information extraction at the University of Edinburgh, and after a postdoc as Royal Society of Edinburgh Enterprise Fellow in Electronic Markets pursuing research into the commercialization of mobile question answering, he joined the

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Thomson Corporation as a Research Scientists. He helped set up and run innovation and research groups in Switzerland and the UK.

He is also Royal Academy of Engineering Visiting Professor of Data Analytics at the University of Sheffield and a Fellow of the Royal Geographical Society.

He was the recipient of the first ACM SIGIR Doctoral Consortium Award and twice winner of a Thomson Reuters "Inventor of the Year" award for the best patent application.

His research interests include information retrieval, knowledge management, natural language processing (in particular information extraction), geospatial information systems, applied machine learning and methodology.

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