Hi,Julianna Marie,

Thank you for making a great customer choice shopping with us!It has been a few days since your order was delivered and we hope our product meet your expectations. At Women Flower Store, we truly care about your customer experience and, just importantly, your product experience. We are 100% dedicated to your complete satisfaction. If you've had a pleasant buying experience from our store on Amazon, please leave us feedback by clicking on the following link:

Leave Product Review: Sterling Silver Cubic Zirconia and Opal Stud Earrings 10mm Round Blue

https://www.amazon.com/review/create-review/ref=cm\_cr\_dp\_d\_wr\_but\_top?ie=UTF8&channel=glance-detail&asin=B078ZWJG58#

Your feedback and comment or suggestion can help us provide our all Women Flower Store product and Amazon customers with a better product and service.

That's it for now. We appreciate and value your business. If you have any questions or if your experience was less than perfect in any way, please let us know so we can make it right!

Best wishes!

Lam Sence Customer Service Manager

Hi,

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Leave Product Review: Lam Sence Sterling Silver Heart Shape Created Opal pendant Necklace, 7mm White, 18"

https://www.amazon.com/review/create-review/ref=cm\_cr\_dp\_d\_wr\_but\_top?ie=UTF8&channel=glance-detail&asin=B0791KKF79#

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Leave Product Review: Sterling Silver Small Single Opal Stud Earrings 4mm Round White

https://www.amazon.com/review/create-review/ref=cm\_cr\_dp\_d\_wr\_but\_top?ie=UTF8&channel=glance-detail&asin=B07C569P11#

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**邮件一、确认购买**  
发送时间：购买后立即发送，或者在购买后1天内进行发送。  
包含内容：表示感谢用户购买，同时给用户提供一些跟购买的产品相关的tips。  
  
标题: Thanks for your order of the {{ Product Name }}  
正文：  
Hello {{ Buyer First Name }},  
  
Thanks again for ordering our {{ Product Name }}!  
  
The available tracking information shows that your item is out for delivery today and you should be receiving it shortly.  
When you receive your item, please make sure to verify that it was not damaged in transit. If there is any reason that you wouldn’t rate this as a 5-star experience, please let us know. If everything looks fine, we would appreciate if you could take a few seconds to click the link below and rate this transaction.  
{{ Seller Feedback Link }}  
  
We have spent a long time creating {{ Product Name }} and would love to know what you think of it.  
  
Some things that may help you enjoy the product better:  
ADD TIPS  
  
In the meantime, you can view your order’s progress here: {{ Order Link }}  
  
We will follow up with you shortly to make sure that you are happy with your purchase, but in the meantime don’t hesitate to reach out to us if you need anything!  
Sincerely,  
Your name  
  
 **邮件二、订单跟进**  
发送时间：在发货后的2-10天，最好能够确保用户已经收到产品再发。  
包含内容：这封邮件主要是确定客户已经收到完整的货，并且没有遇到什么问题，这个步骤能够有效减少差评的出现，当然这些信息也可以结合在第一封邮件里面进行使用。  
  
标题: Following Up on Your Recent Amazon Purchase  
正文：  
Hi {{ Buyer First Name }},  
  
Thank you again for your order of {{ Product Name }}. According to our records it was delivered about X days ago.  
  
Please let us know right away if there is anything wrong with it so that we can correct it. And if you have any questions or concerns, we are here to help!  
  
I also have one small favor to ask you, if everything has gone smoothly, I’d really appreciate it if you could take just a few seconds to leave feedback on your buying experience with us. It really affects our ability to sell and be successful and would be greatly appreciated.  
  
You can provide seller feedback here:  
{{ Product Review Link Button }}  
Sincerely,  
Your name  
  
  
  
**邮件三、索评**  
发送时间：在发货后的10-15天。  
包含内容：这是最后的一封邮件，主要目标是让客户留下评论，并保证他们喜欢这个产品。  
  
标题: I hope you’re loving your {{ Product Name }}  
正文：  
Hi {{ Buyer First Name }},  
  
It’s been a few weeks since you received your {{ Product Name }}. I just wanted to see if you have any questions or concerns about {{Product Name}}. If you do, please do not hesitate to contact us.  
Furthermore, I hope you are truly loving our products and are happy with your purchase. As a small seller on Amazon, we are largely dependent on product reviews from wonderful customers such as yourself.  
  
If our product has met or exceeded your expectations, please help us spread the word by leaving a review. You can do so here:  
{{ Product Review Link Button }}  
  
Your unbiased honest feedback helps ensure we keep doing things right and encourages us to keep sharing helpful tips!  
Thanks again!  
Sincerely,  
Your name  
  
此外[Sellerhow](https://www.sellerhow.com/" \t "_blank)上还有另外三个模板，如果有需要，可以跟帖回复邮箱，看到即发给你。  
  
  
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