

Usability Testing – Team Doc McStuffins

Aim: To know if our website does indeed achieve transitional smoothness, we will not release a guide on how to navigate. Instead, users are given free control on how they wish to navigate and record down any design flaws. This also provides us with the opportunity to observe how they naturally navigate and improve upon functionalities they frequent more.

Name	Question													
	Sign in to Sign Up	Dashboard to Memos				Dashboard to Groups	Dashboard to Contacts		Overall					
	Was the sign up link in an obvious position?	Navigation log for Dashboard to Adding Memos page	What would you normally store in a memo?	How many words do you think should be the limit for description?	Would you like the description of the memo on the Dashboard's memo?	Navigation log for Dashboard to adding Groups page	Navigation log for Dashboard to adding Contacts Page	What other information would you store about a contact	Was the entire design minimalistic?	Was traversing to the adding memos/ groups/ contacts obvious?	Would you recommend using this CRM? *without considering alternatives	Is the dashboard satisfiable?	What other features would you like to see?	
Soey	Yes	See more -> new memo	Date memo was created	150, since it's just a memo not essay	Fine as is	See more -> new group	Contact -> new contact	Fine as is	Yes	Prefer add memo button at Dashboard	Yes	Yes	The button at 6	
William	Yes	See more -> new memo	Nothing else	No limit	Fine as is	Groups Dashboard -> new group	Contact Dashboard -> new contact	Nothing	Average	Average	Memo yellow ugly	Nothing	None	
Issac	Yes	Memo -> new memo	No	No limit	Fine as is	Groups Dashboard -> new group	Contact Dashboard -> new contact	No	Fine	Intuitive	Yes	Yes	None	
Anthony Sutanto	Yes	New memo	Important notes	100 words	No, it's already good	New group	New contact	Already great	Definitely	Straight-forward	Yes	Yes	Dark mode	
Florencia Kho	Yes	Dashboard -> Memo -> new memo	Assignments, schedule	20-30 words	Keep like this	Dashboard -> Groups -> new group	Dashboard -> Contacts -> new contact	Address	Yeah	Yeah	Yeah	Yes	Maybe add time in the memo, act as schedule	
Esther Jiang	Yes	Memo -> new memo	Bible verses, daily task	100 words	Better have a bit of writing	Group -> new group	Contact -> new contact	Address, country	Yes	Straight-forward	Yes, if for free	Yes	Add timer for daily task, add checkmark for memo	