

Skills

Technical

- HTML5/CSS3
- Javascript/React
- Node.js
- MongoDB

Professional

- Effective communication
- Team player
- Good time management

Education

**Diploma in
Veterinary Technology**
Seneca College
2013 - 2015

BSc Biological Science
University of Guelph
2008 - 2013

Interests

- hiking
- outdoors/nature
- personal development
- web design

Work Experience

Web Developer

Freelance | 2020 - present

... deliver personalized websites for clients

Medical Lab Technician

IDEXX Laboratories | 2016 - 2019

Improved the lives of pets and pet owners through the detection of various diseases through the use of advanced veterinary diagnostic tools and techniques.

- Involved in three departments: serology, Chemistry, and Parasitology.
- With maticulate time management, my team was able to meet the deadline on daily basis
- Daily duties included perform manual and automatic ELISA tests, handling biochemical analysis machines, including Beckman and Immulite, and performing microscopic examinations of fecal samples.

Insurance Customer Support

State Farm Insurance | 2018

- Provided insurance and financial service products and responded to adminstrative inquires regarding insurance availability, eligibility, coverages, claim submissions, and billing clarification.
- Acted multiple roles as a receptionist, administrative assistant and insurance sales agent

ER Registered Veterinary Technician

VEC | 2017 - 2018

- Provided primary care for veterinary patients in urgent situations in a heavily teamwork-oriented environment.
- Daily duties included venipuncture, ultrasound, x-rays, first-aid care, CPR, anesthesia, and durg administration.
- Carried out daily round rounds using exceptional communication skills to ensure a personalized level fo care.

Animal Care Assistant

Church Yonge Animal Clinic | 2014 - 2016

- Provided care for veterinary patients by assisting veterinarians in daily treatments.
- Delivered full client-centered customer service by reponding to inquires, providing client education,and communicating with empathy.