

Last Updated: 29th July 2025

ABN: 79 814 490 037

Business Name: Chrome Accountants

Location: Level 1/161 Merrylands Rd, Merrylands NSW 2160, Australia

1. Introduction

Chrome Accountants respects your right to privacy and is committed to safeguarding the privacy of our clients and website visitors in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

2. What Personal Information We Collect

We may collect personal and sensitive information including:

- Name, email address, phone number
- Tax File Number (TFN), ABN, financial and accounting data
- Business and employment information
- Any details you provide via our forms, consultations, or emails

3. How We Collect Your Information

We may collect personal information:

- Through direct interaction (e.g. website forms, phone, email)
- During client onboarding
- From publicly available sources or referrals
- Via third-party accounting software platforms (e.g. Xero)

4. Why We Collect It

We use your data to:

- Provide accounting, tax, and advisory services
- Comply with ATO and ASIC obligations
- Improve our website and services
- Communicate with you regarding your account or services
- Send marketing content (only with your consent)

5. Disclosure of Information

We may disclose your information:

- To the Australian Taxation Office or ASIC as required
- To trusted third-party service providers (e.g., bookkeepers, cloud accounting tools)
- As required by law (e.g. subpoenas, warrants)

We will never sell or rent your personal information.

6. Data Storage and Security

We store your data securely using encrypted digital systems and limit access only to authorised personnel.

We take reasonable steps to protect personal information from misuse, interference, and unauthorised access.

7. Access and Correction

You may request access to the personal information we hold about you and request corrections if inaccurate.

Email: info@chromeaccountants.com.au

Phone: (+61) 401 809 559

8. Cookies and Website Analytics

Our website may use cookies and analytics tools (e.g., Google Analytics) to track user interaction and

improve performance. You can disable cookies via your browser settings.

9. Overseas Disclosure

We do not typically disclose your information overseas unless required by cloud services (e.g., data stored in Google Cloud or Xero data centres). In such cases, we ensure appropriate safeguards are in place.

10. Contact Us or Lodge a Complaint

For privacy concerns or to lodge a complaint:

Email: info@chromeaccountants.com.au

Phone: (+61) 401 809 559

Address: Level 1/161 Merrylands Rd, Merrylands NSW 2160

You may also contact the Office of the Australian Information Commissioner (OAIC) at www.oaic.gov.au if you are not satisfied with our response.