# Recommendation using Reinforcement Learning

Kaitao Yang

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#### Senior Data Engineer

Meta · Full-time Mar 2022 - Present · 9 mos

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#### Senior Data Scientist, Senior Data Science Manager

Philips · Full-time

Dec 2019 - Nov 2021 · 2 yrs Amsterdam, North Holland, Netherlands



#### Data Scientist (Deep Learning)

eBay · Full-time

Sep 2017 - Dec 2019 · 2 yrs 4 mos Amsterdam Area, Netherlands



#### Data Engineer (Deep Learning)

Jheronimus Academy of Data Science · Full-time May 2016 - Aug 2017 · 1 yr 4 mos

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#### **Education**



#### **Eindhoven University of Technology**

Doctorate in Engineering, Electrical Engineering 2012 - 2016



#### **Xiamen University**

Master of Science, Computer Science 2009 - 2012



#### Minzu University of China

Bachelor of Engineering, Electrical Information Engineering 2005 - 2009

### Comparison of policies

ID	Policy	Number of success
1	Always select `version1`	12,772
2		
3	Choose an action (version1 or version2) which had the higher success rate yesterday	13,436
4		
5	Use a model to predict action (version1 or version2) based on new_movers, length_of_residence, model at time t is trained using data at time t-1. Model is a decision tree.	19,496
6		19,596
7	Choose version1 if new_comer<=0.5 else version2	19,451

### Outline

- Data Exploration
- Reinforcement learning introduction
- Multi-armed Bandit
- Contextual Multi-armed Bandit
- Future work

### <u>Data Exploration</u>

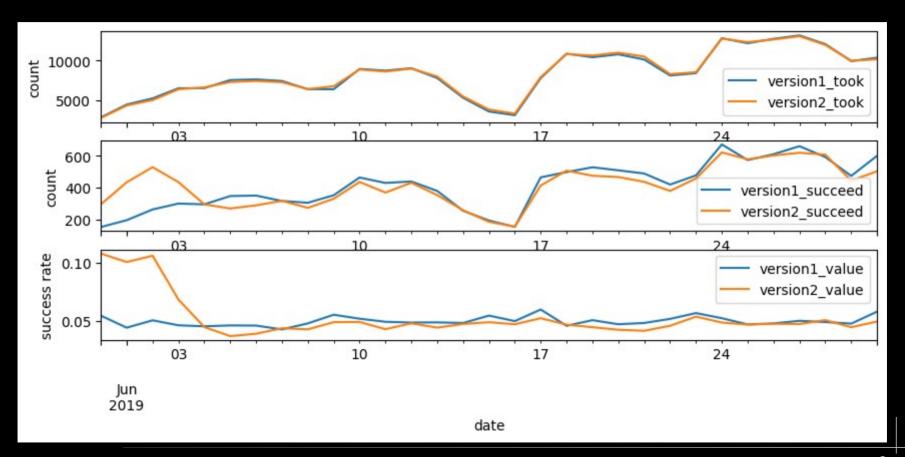
Dataset statistics				
Number of variables	20			
Number of observations	513863			
Missing cells	240184			
Missing cells (%)	2.3%			
Duplicate rows	0			
Duplicate rows (%)	0.0%			
Variable types				
Numeric	12			
Categorical	8			

	success=0	success=1
experience		
version2	244505	12779
version1	243807	12772

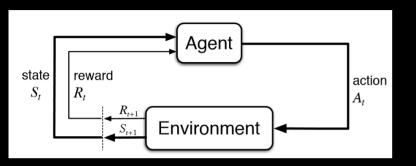
#### Missing value ratio ('20.99%', 'days since last visit'), ('2.33%', 'year home built'), ('2.33%', 'net worth'), ('2.33%', 'montrd home security sys own value'), ('2.33%', 'mkt trend env focused hh value'), ('2.33%', 'mkt organic product purchasers value'), ('2.33%', 'mkt green product purchasers value'), ('2.33%', 'length of residence'), ('2.33%', 'income'), ('2.33%', 'home market value'), ('2.33%', 'high end shoppers value'), ('2.33%', 'do it yourselfer value'), ('0.15%', 'zipcode'), ('0.0%', 'visit id'), ('0.0%', 'success'), ('0.0%', 'repeat visit'), ('0.0%', 'pro'), ('0.0%', 'new movers'), ('0.0%', 'experience'), ('0.0%', 'date time')

Click here for data\_profiling\_report.html <sup>5</sup>

### Data Exploration (continued)



### Reinforcement learning introduction



#### Markov decision process

A Markov decision process is a 4-tuple  $(S, A, P_a, R_a)$ , where:

S is a set of states called the state space,

A is a set of actions called the action space (alternatively,  $A_s$  is the set of actions available from state s),

 $P_a(s,s') = \Pr(s_{t+1} = s' \mid s_t = s, a_t = a)$  is the probability that action a in state s at time t will lead to state s' at time t+1.

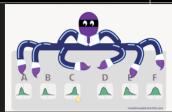
 $R_a(s,s')=R(s_{t+1}=s'\mid s_t=s, a_t=a)$  is the immediate reward received after transitioning from state s to state s', due to action a.

#### Multi-armed bandit

A multi-armed bandit is a 2-tuple  $(A, R_a)$ , where:

A is a set of actions called the action space (alternatively,  $A_t$  is the set of actions available at time step t),

 $R_a=R(a_t=a)$  is the immediate reward received after taking action a at time step t.



#### Contextual multi-armed bandit





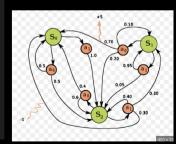


A contextual multi-armed bandit is a 3-tuple  $(S, A, R_a)$ , where:

 ${\cal S}$  is a set of states called the state space (namely, the context for actions),

A is a set of actions called the action space (alternatively,  $A_t$  is the set of actions available at time step t),

 $R_a(s)=R(s_t=s,a_t=a)$  is the immediate reward received after taking action a at time step t when the state is s.



### How to evaluate a policy?

- Deterministic policy
- Maximize the total number of success of n days
- e.g., policy1: always choosing version1, leads to 12,772 success in given the dataset.
- e.g., policy2: always choosing version2 leads to 12,779 success.

- Stochastic policy
- Maximize the expectation of total number of success of n days (and minimize the variance of it)

# Multi armed bandit (deterministic, greedy action selection)

- Time step: daily (we are free to choose other time granularity: e.g., weekly, hourly, etc.).
- Policy3: choose an action (version1 or version2) which had the higher success rate yesterday.

```
Q_t(a) = \frac{\text{number of success when `a` taken at t-1}}{\text{number of times `a` taken at t-1}}A_t = \underset{a}{\operatorname{argmax}} Q_t(a)
```

• Result: 13,436 success in given the dataset (5.1% better than policy2).

## Multi armed bandit (stochastic, ε-greedy action selection)

Policy4: the same as policy3, except that:

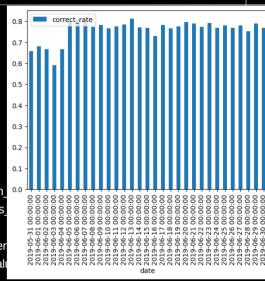
$$A_t = \begin{cases} \underset{a}{argmax} Q_t(a) & \text{with probability } 1 - \epsilon \\ \text{a random action} & \text{with probability } \epsilon \end{cases}$$

• Result: mean: 13,427, std: 36,  $\epsilon$ =0.01.

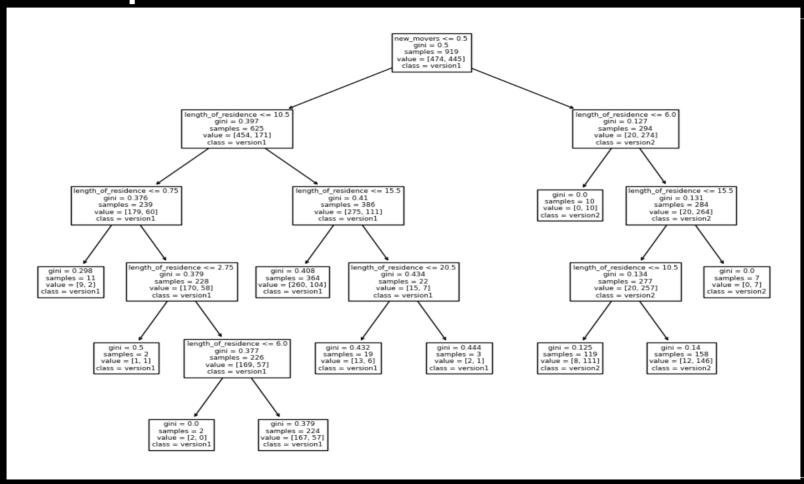
### Contextual multi armed bandit (deterministic)

- Policy: a model (e.g., a decision tree, or a logistic regression model) is used to predict the action based on state. At each time step, the model is trained using data of previous time step. At the first time step, the actions are randomly chosen from action set with equal probability.
- Result: 19,496 success using decision tree, 19,596 success (53.3% better than policy2) using logistic regression.

- information gain ratio:
  - (0.3012, 'length of residence')
  - (0.2896, 'new\_movers')
  - (0.0683, 'visit\_id'),
  - (0.0584, 'date\_time'),
  - (0.0541, 'zipcode'),
  - (0.0459, 'year\_home\_built'),
  - (0.038, 'montrd home security sys own
  - (0.0347, 'mkt green product purchasers
  - (0.0294, 'days since last visit'),
  - (0.0222, 'mkt organic product purchase)
  - (0.0176, 'mkt\_trend\_env\_focused\_hh\_value)
  - (0.0168, 'home market value'),
  - (0.0157, 'income'),
  - (0.0107, 'high\_end\_shoppers\_value'),
  - (0.0071, 'net worth'),
  - (0.0032, 'do it yourselfer value'),
  - (0.0005, 'pro'),
  - (0.0002, 'repeat\_visit')



### An example of the decision tree

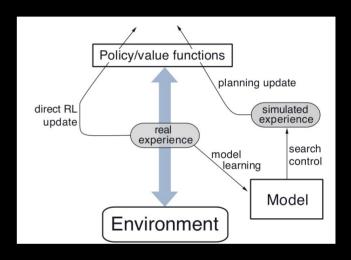


### A policy derived from decision tree

- Policy: choose version1 if new\_comer<=0.5 else version2
- Result: 19,451 success (compared to 19,496 for the decision tree based model)

### Future work

- How to make use of unsuccessful data points?
  - Dyna-Q



### The end

• Thanks for your attention, I am open to questions.