

# Monk .

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## Summary

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Experienced product leader specializing in B2B/SaaS, with a proven track record of driving significant revenue growth and leading initiatives for large-scale user bases. Currently a Principal Product Manager, successfully expanding AI product strategies and marketplace ecosystems, resulting in increased enterprise customer acquisition and revenue growth. Aims to leverage expertise in AI/ML and SaaS platforms to enhance product management strategies and drive business success.

## Experience

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### **ZEDEDA | San Jose, CA**

#### **Principal Product Manager | 06/2024 - Present**

- Defined AI product strategy and built AI serving and model distribution platform, resulting in 30% increase in net new enterprise customers, and expansion into 3 new vertical markets within 12 months.
- Defined Marketplace strategy, onboarding solution partners for use cases like industrial safety, manufacturing defect detection, and license plate recognition, growing the ecosystem by 20 % within the first year.
- Expanded Pricing & GTM strategy, transitioning from direct sales to indirect channels (OEMs and SI/MSP Resellers), increasing revenue and scalability through diversified distribution, reflected in a 15% increase in channel sales and 30% overall revenue growth.

### **Transcend Tech Inc. | Newark, CA**

#### **CEO | 10/2022 - 08/2025**

- Built a B2B AI-native macOS messaging app, acquiring 20 pilot customers within the first year.
- Developed the first product version using LLM RAG and vector embeddings, enabling semantic search and personalized recommendations, resulting in 1000 DAU using the product 10+ times a day.
- Raised a small funding round and bootstrapped growth, scaling the team to 5 engineers and data scientists.
- Shut down the company, as Generative-AI fundamentally changed the software consumption model. The business was no longer viable.

### **eBay | San Jose, CA**

#### **Group Product Manager - Core AI & ML Group (B2C) | 08/2020 - 08/2025**

- Developed large-scale AI applications, with billions of inferences, for use cases like counterfeit & hate speech detection. Increased fraudulent listings detection by 500% and hate speech detection by 200%, mitigating lawsuit threats and improving user experience.
- Enhanced buyer and seller experience on the marketplace using AI models for image background removal, semantic search, ranking, and recommendations, which increased GMV by 8%.
- Built MLOps platform for model training, serving, and monitoring, enabling 500 data scientists and ML engineers to improve model productionization speed by 200%.
- Enabled faster time to market and iteration of AI models across various eBay products.
- Launched eBay Live Commerce experience, aiming to capture the multi-billion market. Onboarded top 200 sellers in the collectibles business within the first 6 months.

### **Cisco | San Jose, CA**

#### **Lead Product Manager (B2B) | 09/2016 - 08/2025**

- Developed Cisco's Industrial IoT Edge SaaS portfolio, launched 3 products, expanded to 100 enterprise clients, and generated \$50M in revenue over 4 years.
- Launched a partner program for the Industrial IoT portfolio, resulting in a robust ecosystem of 20+ Independent Software Vendors (ISVs), System Integrators (SIs), and Reseller partners, expanding market reach into 5 industrial verticals like roadways, oil & gas, discrete and process manufacturing.
- Expanded Cisco's intellectual property portfolio by filing 4 patents, 2 of which were granted, significantly bolstering the company's industry positioning and competitive advantage.

### **Marvell | Santa Clara, CA**

#### **Product Manager (B2B2C) | 10/2013 - 08/2025**

- Developed software for Marvell's custom-made multimedia chipsets for Google Chromecast products, acquiring 100 million users and contributing \$80M to Marvell's smart home business.
- Built an ecosystem of 3rd party partners in the home IoT and audio space, generating \$50M in net new revenue and diversifying the business

## Skills

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Executive Decision Making, Building Product Strategy, Effective Listening, AWS Machine Learning Essential, Intro to Graph Analytics in Python with Memgraph Database, Product Management, Business/Product Strategy, Business Development,

Sales Enablement, Product Marketing, GTM, Python, C/C++, Flutter (Dart), FastAPI, React, Software Architecture Design, Docker, Kubernetes, DevOps, Llamaindex, MongoDB, Redis, Autogen AI agents, MLOps Certificates

## **Education**

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**Indian Institute of Technology**  
**Electrical Engineering**

**Swiss Federal Institute of Technology | Zürich**  
**Computer Engineering**

**University of California | Berkeley**  
**Business Administration**