# Does sentiment have an effect on bias and toxicity of tweets?

Content Analysis of a Twitter Corpus

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Advanced Information Retrieval, WS22, G19

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#### Introduction

- Content analysis is the task of extracting meaning (such as themes, trends, etc...)
   from data
- This content analysis shows information about
  - o Bias
  - Toxicity
  - Emotions
  - Overrepresented Words
  - Similarity Measures

In the corpus of our choice!

Several models are used in the project.

#### **Dataset**

- The project uses a dataset available at <u>Hugging Face</u>.
- The whole dataset can be downloaded from <u>here</u>.
- Contains ~1.5M tweets labeled as either positive or negative
  - We use a small amount of these to keep the run time reasonable
    - Notebook in repo uses 250 positive and 250 negative tweets
    - Charts in presentation made using 20000+20000

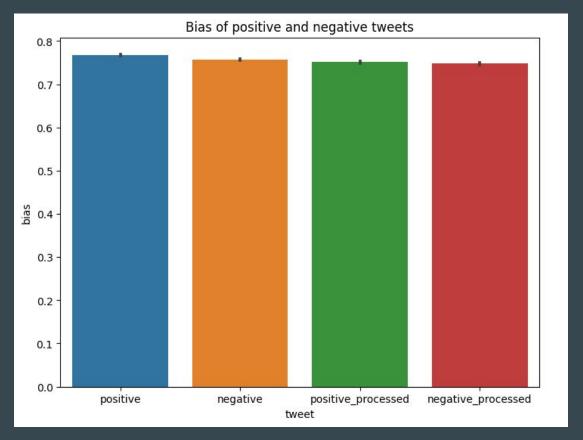
#### **Background Information**

#### Sentiment analysis (Mejova, Y., 2009):

- Sentiment reflects feelings of the user (Pang and Lee, 2008)
  - Binary
    - Positive
    - Negative
  - Polarity range
    - Ex: stars on a review
  - Opinion range
    - Ex: extremely positive, very positive, somewhat positive, neutral, somewhat negative, etc
- Ways to express it (Liu, 2006)
  - Explicit
    - "It's a beautiful day"
  - **Implicit** 
    - "The earphone broke in two days"

## **Bias Analysis**

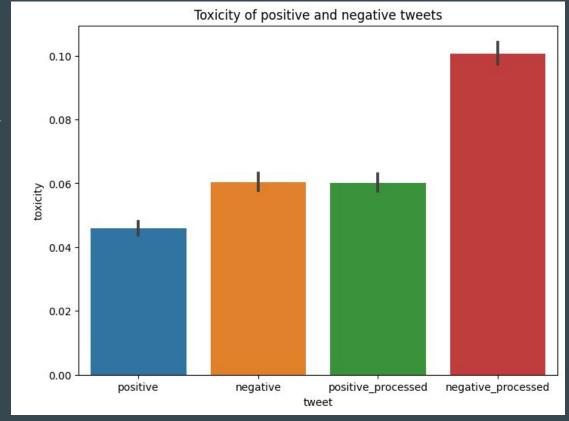
Bias-detection-model from *Bias & Fairness in AI, (2022)* 



Plotted with 40 000 tweets

### **Toxicity Analysis**

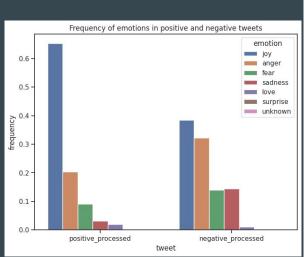
Roberta-hate-speech-dynabench-r4-ta rget from Learning from the Worst:
Dynamically Generated Datasets to
Improve Online Hate Detection

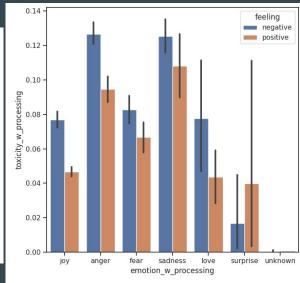


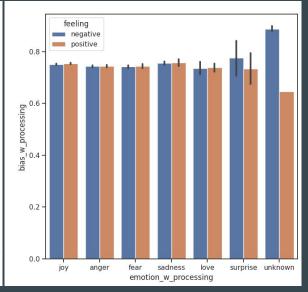
Plotted with 40 000 tweets

#### **Emotion Analysis**

T5-base fine-tuned for Emotion Recognition from *Exploring the Limits* of *Transfer Learning with a Unified Text-to-Text Transformer* 

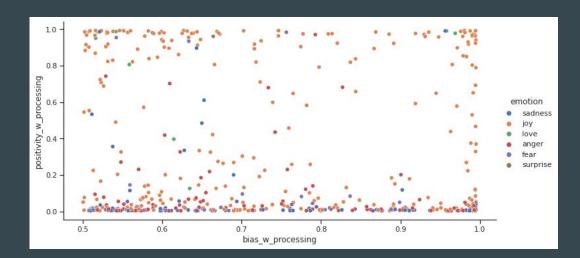


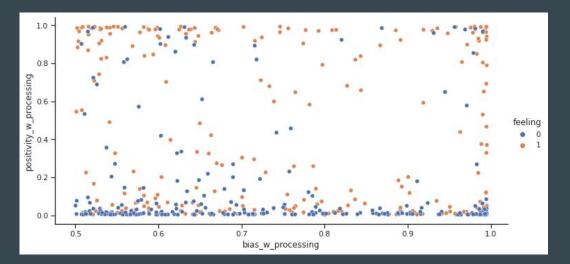




# **Positivity analysis**

Pysentimiento from *A Python Toolkit* for Sentiment Analysis and SocialNLP tasks





#### **Overrepresented Words**













#### Similarity Measures

Query Tweet (positive feeling): "@poepiandzegiant oops just saw you said hello! Hi there"

#1 "@phantompoptart ......oops.... I guess I'm kinda out of it.... Blonde moment -blushes-epic fail"

#2 "Said something harsh and didn't even realize it's harsh until I said it.. Sorry "

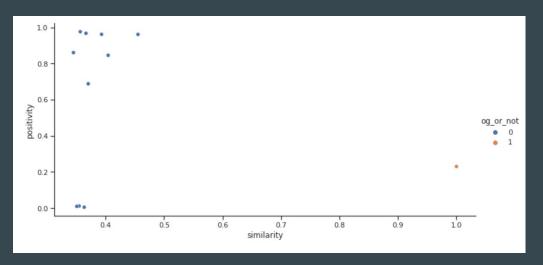
Query Tweet (negative feeling): "okay, so everyone else i went with seemed to hate brokeback mountain, or at least josie and zach did and they were the loudest criticizers."

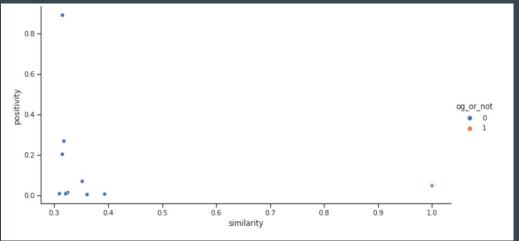
#1 "Sometimes, people who hate Twitter are so much more amusing than people who use Twitter...."

#2 "@AJDADDY lol I absolutely hate u!"

# **Similarity Measures**

Similar tweets tend to have similar sentiment!





#### Conclusion

- Negative sentiment shows more toxicity
- All categories of tweets (positive or negative) exhibit the same level of bias
- Emotions such as joy present more positivity, whereas anger shows a very small amount of positivity