

Maho Yamada

College Park, MD | (786)782-8327 | mahoo.yamada@gmail.com

EDUCATION

University of Maryland

BS in Information Science, Data Science Specialization (CGPA: 3.91)

- Awards: Distinguished Dean's Honors, and Dean's Honors

College Park, MD

Graduation Date: May 2022

Olympic College

Associates in Business (GPA: 3.87)

- Awards: Deans' Scholars

Bremerton, WA

Graduation Date: June 2019

WORK EXPERIENCES

College of Information Studies (UMD iSchool), University of Maryland

Undergraduate Teaching Assistant (TA)

College Park, MD

August 2020 - December 2021

- Assisted instructors and students in two courses: Introduction to Programming in Python and Object-Oriented Programming in Python for three semesters.
- Promoted to be a TA lead in the final semester where I oversaw other TAs as well as maintained steady contact with instructional team to improve the work environment and the support for the students.
- Held office hours 12+ hours per week to help students to deeply understand the class materials, solve their questions, and give feedback to their assignments.
- Lead weekly discussions and exam review sessions for more than 30 students, and engage students to actively join the discussion by creating inclusive discussion sessions.

Division of Information Technology, University of Maryland

IT Service Technician Student Lead

College Park, MD

September 2019 - May 2020

- Resumed Level 1 Support Technician and Assistant Lead duties, and managed and oversaw a team of level 1 technicians through meetings and recommending solutions
- Tested and provided feedback for a newly implemented live chat messaging system
- Assisted clients through a live chat messaging system

Universal Studios Japan

Attraction Operator/Communicator

Osaka, Japan

June 2019 – August 2019

- Analyzed the systems, guests, and team members to ensure that the assigned venues are meeting departmental standards for guest/team member satisfaction while maintaining the highest safety standards for all the time.
- Led various departments to communicate with international guests, and assisted them with excellent communication in English to deliver them a great experience and high guest satisfaction.
- Promoting and providing extraordinary guest service for both internal and external guests; answering questions and offering information in a courteous manner as well as seeking to provide assistance to guests

OPEN-SOURCE PROJECTS

Pretty Flappy Birdy

Project Manager/Front End Developer

College Park, MD

January 2022 - Present

- Created multiple wireframes and prototyped of unique-designed flappy bird game interfaces, and planning to develop the game with dynamic leader-board and scoring system to increase user engagement.
- Designed simple and beautiful interface paper-prototyping by respecting a perspective of "instagramable" to encourage user to share the game on social media platforms which lead usages of the game.
- Encouraged and personally build relationships/high productivity work environments with effective communication.

Portfolio Website

URL: <https://ymd99mh.github.io/portfolio/public/index.html>

College Park, MD

November 2021 - January 2022

- Wireframed and prototyped to test my interface design ideas, and developed a responsive website for different screen sizes with HTML and CSS.
- Carefully analyzed the website multiple time from user-centered principals as well as perspectives from recruiters or any possible business partners to learn my design/coding skills.
- Tested the website with different types of users(e.g., elderlies, young professionals, and professors) to improve the interface design.

SKILLS & INTERESTS

Skills:

Proficient: Python, HTML, CSS, Git/Github, Adobe Illustrator

Familiar: JavaScript, React, Bootstrap, SQL, Adobe XD, Adobe PhotoShop, Adobe Acrobat, AWS, Heroku

Interests: Web Development, UX/UI design, Data Analysis, Photography/Photoshop, Collaborative Work