

JOHN LOUIE MAQUILAN YMAS
6742 Taylo Street, Brgy. Pio Del Pilar, Makati City
+639951932437 / +639216359849
johnlouie252007@yahoo.com



OBJECTIVE

To work as a Web Developer and be part of an institution where I can fully utilize and improve my knowledge and skill set for the company's excellence, profitability and growth.

JOB EXPERIENCE

Customer Care Advisor

Conduent Business Services Philippines, Inc.

7F One E-Com Bldg., Palm Coast Avenue
Mall of Asia Complex, Pasay City
December 12, 2016 – August 11, 2017

Duties and Responsibilities:

- Escalated interactions that are beyond the scope of the training provided to the Advisor
- Resolved customer's issues in a single interaction whenever possible using troubleshooting protocols
- Performed any other administrative or non-administrative duties as assigned by any representatives of the company from time to time either through direct written order or by oral assignment

Business Process Associate

American Data Exchange Corporation (AMDATEX) Las Piñas Services, Inc.

Bldg. 17, Don Mariano Lim Industrial Compound (La Fuerza)
Alabang-Zapote Road, Las Piñas City
August 2012 - June 2016

Duties and Responsibilities:

- Reduced order backlog by maximizing daily work time for processing documents
- Compared information shown in Order Detail with the information posted in county website and reported any discrepancies in the information to the client thru email.

Data Operator

Pinoy Data Capture, Inc.

Unit PQ, 30th Floor, Burgundy Corporate Tower
252 Sen. Gil Puyat Ave., Makati City
October 2010 - August 2012
August 2, 2017 - March 24, 2018

Duties and Responsibilities:

- Encode all data and information based on client specifications.
- Verified accuracy of the data encoded by the Data Operator and made necessary corrections of data.

PERSONAL DATA

Birth date	:	September 26, 1988
Birth place	:	Valenzuela City, Metro Manila
Nickname	:	Louie, John
Gender	:	Male
Citizenship	:	Filipino
Civil Status	:	Single
Religion	:	Roman Catholic
Height	:	5' 9"
Weight	:	175 lbs.

EDUCATIONAL ATTAINMENT

Tertiary	:	Bachelor of Science in Computer Engineering Southern Luzon State University Lucban, Quezon 2005-2010
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SKILLS

- Proficient in the following programming languages and technologies: HTML, CSS, JavaScript, jQuery, Bootstrap, PHP, MySQL and Laravel framework
- Proficient in Microsoft Office (Word, Excel and Power Point)
- Proficient in English and Filipino languages
- Ability to manage multiple tasks and priorities based on deadlines
- Ability to work in a fast paced environment with great attention to details
- Ability to work under pressure and can build rapport with colleagues

TRAINING EXPERIENCES

Web Development Coding Boot Camp

TUITT Philippines Incorporated

3F Caswynn Building
134 Timog Avenue, Brgy. Sacred Heart, Quezon City
March 22, 2018 - June 28, 2018

On-The-Job Training

ETSI Technologies, Inc.

Mercedes Business Park, Mercedes Avenue
Cainta, Rizal 1900, Philippines
April 20, 2009 - June 03, 2009

CHARACTER REFERENCES

Mr. Charles John Quimpo

Front-End Developer/Full-Stack Coding Boot Camp Instructor
TUITT Philippines Incorporated
(02)282-9520

Mr. Billy Wilson A. Arante

Full-Stack Coding Boot Camp Instructor
TUITT Philippines Incorporated
09997785469

Mr. Terence Co Gaffud

Full-Stack Coding Boot Camp Instructor
TUITT Philippines Incorporated
09153658330

Ms. Rosylyn B. Sabayle

Line Leader
American Data Exchange Corporation (AMDATEX) Las Piñas Services, Inc.
09994822194

Mr. Erwin S. Dagohoy

Project Officer
American Data Exchange Corporation (AMDATEX) Las Piñas Services, Inc.
09999981469