

**JOHN LOUIE MAQUILAN YMAS**  
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## OBJECTIVE

To work as a Web Developer and be part of an institution where I can fully utilize and improve my knowledge, skills and potentials for the company's excellence, profitability and growth.

## JOB EXPERIENCE

### Customer Care Advisor

#### **Conduent Business Services Philippines, Inc.**

7F One E-Com Bldg., Palm Coast Avenue  
Mall of Asia Complex, Pasay City  
December 12, 2016 – August 11, 2017

#### **Duties and Responsibilities:**

- Escalating interactions that are beyond the scope of the training provided to the Advisor
- Resolve customer's issues in a single interaction whenever possible using troubleshooting protocols
- Performs any other administrative or non-administrative duties as assigned by any representatives of the company from time to time either through direct written order or by oral assignment

### Business Process Associate

#### **American Data Exchange Corporation (AMDATEX) Las Piñas Services, Inc.**

Bldg. 17, Don Mariano Lim Industrial Compound (La Fuerza)  
Alabang-Zapote Road, Las Piñas City  
August 2012 - June 2016

#### **Duties and Responsibilities:**

- The primary task is file screening and verifying data and information given by client.
- To compare information shown in Order Detail with the information posted in county website and report any discrepancies in the information to the client thru email.

### Data Operator

#### **Pinoy Data Capture, Inc.**

Unit PQ, 30<sup>th</sup> Floor, Burgundy Corporate Tower  
252 Sen. Gil Puyat Ave., Makati City  
October 2010 - August 2012  
August 2, 2017 - March 24, 2018

#### **Duties and Responsibilities:**

- The primary task is to encode all data and information based on client specifications.
- To verify accuracy of the data encoded by the Data Operator and make necessary corrections of data.

## PERSONAL DATA

Birth date	:	September 26, 1988
Birth place	:	Valenzuela City, Metro Manila
Nickname	:	Louie, John
Gender	:	Male
Citizenship	:	Filipino
Civil Status	:	Single
Religion	:	Roman Catholic
Height	:	5' 9"
Weight	:	175 lbs.

## EDUCATIONAL ATTAINMENT

<b>Tertiary</b>	:	<b>Bachelor of Science in Computer Engineering</b> Southern Luzon State University Lucban, Quezon 2005-2010
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## SKILLS

- Proficient in the following programming languages and technologies: HTML, CSS, JavaScript, jQuery, Bootstrap, PHP, MySQL and Laravel framework
- Proficient in Microsoft Office (Word, Excel and Power Point)
- Proficient in English and Filipino languages
- Ability to manage multiple tasks and priorities based on deadlines
- Ability to work in a fast paced environment with great attention to details
- Ability to work under pressure, build rapport with colleagues and responsible

## TRAINING EXPERIENCES

### Web Development Coding Boot Camp

#### **TUITT Philippines Incorporated**

3F Caswynn Building  
134 Timog Avenue, Brgy. Sacred Heart, Quezon City  
March 22, 2018 - June 28, 2018

### On-The-Job Training

#### **ETSI Technologies, Inc.**

Mercedes Business Park, Mercedes Avenue  
Cainta, Rizal 1900, Philippines  
April 20, 2009 - June 03, 2009

## CHARACTER REFERENCES

**Mr. Charles John Quimpo**

Front-End Developer/Full-Stack Coding Boot Camp Instructor  
TUITT Philippines Incorporated  
(02)282-9520

**Mr. Billy Wilson A. Arante**

Full-Stack Coding Boot Camp Instructor  
TUITT Philippines Incorporated  
09997785469

**Mr. Terence Co Gaffud**

Full-Stack Coding Boot Camp Instructor  
TUITT Philippines Incorporated  
09153658330

**Ms. Rosylyn B. Sabayle**

Line Leader  
American Data Exchange Corporation (AMDATEX) Las Piñas Services, Inc.  
09994822194

**Mr. Erwin S. Dagohoy**

Project Officer  
American Data Exchange Corporation (AMDATEX) Las Piñas Services, Inc.  
09999981469