**JOHN LOUIE MAQUILAN YMAS**



6742 Taylo Street, Brgy. Pio Del Pilar, Makati City

+639951932437 / +639216359849

[johnlouie252007@yahoo.com](mailto:johnlouie252007@yahoo.com)

**OBJECTIVE**

To work as a Web Developer and be part of an institution where I can fully utilize and improve my knowledge and skill set for the company’s excellence, profitability and growth.

**JOB EXPERIENCE**

*Customer Care Advisor*

**Conduent Business Services Philippines, Inc.**

7F One E-Com Bldg., Palm Coast Avenue

Mall of Asia Complex, Pasay City

*December 12, 2016 – August 11, 2017*

**Duties and Responsibilities:**

* Escalated interactions that are beyond the scope of the training provided to the Advisor
* Resolved customer’s issues in a single interaction whenever possible using troubleshooting protocols
* Performed any other administrative or non-administrative duties as assigned by any representatives of the company from time to time either through direct written order or by oral assignment

*Business Process Associate*

**American Data Exchange Corporation (AMDATEX) Las Piñas Services, Inc.**

Bldg. 17, Don Mariano Lim Industrial Compound (La Fuerza)

Alabang-Zapote Road, Las Piñas City

*August 2012 - June 2016*

**Duties and Responsibilities:**

* Reduced order backlog by maximizing daily work time for processing documents
* Compared information shown in Order Detail with the information posted in county website and reported any discrepancies in the information to the client thru email.

*Data Operator*

**Pinoy Data Capture, Inc.**

Unit PQ, 30Th Floor, Burgundy Corporate Tower

252 Sen. Gil Puyat Ave., Makati City

*October 2010 - August 2012*

*August 2, 2017 - March 24, 2018*

**Duties and Responsibilities:**

* Encode all data and information based on client specifications.
* Verified accuracy of the data encoded by the Data Operator and made necessary corrections of data.

**PERSONAL DATA**

Birth date : September 26, 1988

Birth place : Valenzuela City, Metro Manila

Nickname : Louie, John

Gender : Male

Citizenship : Filipino

Civil Status : Single

Religion : Roman Catholic

Height : 5’ 9’’

Weight : 175 lbs.

**EDUCATIONAL ATTAINMENT**

**Tertiary** : **Bachelor of Science in Computer Engineering**

Southern Luzon State University

Lucban, Quezon

2005-2010

**SKILLS**

* Proficient in the following programming languages and technologies: HTML, CSS, JavaScript, jQuery, Bootstrap, PHP, MySQL and Laravel framework
* Proficient in Microsoft Office (Word, Excel and Power Point)
* Proficient in English and Filipino languages
* Ability to manage multiple tasks and priorities based on deadlines
* Ability to work in a fast paced environment with great attention to details
* Ability to work under pressure and can build rapport with colleagues

**TRAINING EXPERIENCES**

*Web Development Coding Boot Camp*

**TUITT Philippines Incorporated**

3F Caswynn Building

134 Timog Avenue, Brgy. Sacred Heart, Quezon City

*March 22, 2018 - June 28, 2018*

*On-The-Job Training*

**ETSI Technologies, Inc.**

Mercedes Business Park, Mercedes Avenue

Cainta, Rizal 1900, Philippines

*April 20, 2009 - June 03, 2009*

**CHARACTER REFERENCES**

**Mr. Charles John Quimpo**

Front-End Developer/Full-Stack Coding Boot Camp Instructor

TUITT Philippines Incorporated

(02)282-9520

**Mr. Billy Wilson A. Arante**

Full-Stack Coding Boot Camp Instructor

TUITT Philippines Incorporated

09997785469

**Mr. Terence Co Gaffud**

Full-Stack Coding Boot Camp Instructor

TUITT Philippines Incorporated

09153658330

**Ms. Rosylyn B. Sabayle**

Line Leader

American Data Exchange Corporation (AMDATEX) Las Piñas Services, Inc.

09994822194

**Mr. Erwin S. Dagohoy**

Project Officer

American Data Exchange Corporation (AMDATEX) Las Piñas Services, Inc.

09999981469