









<b>Percent rating as excellent or good</b>					
Greater than 50% of residents 	NYC Overall	Manhattan Overall	Manhattan CD1	Manhattan CD2	Manhattan CD3
Less than 50% of residents 					
<b>BIG PICTURE INDICATORS</b>					
Neighborhood as a place to live	62.6%	72.9%	89.4%	89.3%	59.5%
Plan to stay in New York City	58.2%	64.4%	63.2%	72.5%	68.3%
Quality of life in NYC	51.2%	65.3%	72.8%	80.4%	58.4%
Overall quality of NYC government services	44.0%	51.5%	51.3%	57.9%	50.0%
City promotes economic growth of NYC	40.7%	50.1%	47.7%	59.4%	43.5%
Overall ease of travel within the city	37.5%	42.9%	44.9%	46.6%	41.0%
City spends tax dollars wisely	20.8%	24.3%	20.8%	25.4%	21.0%
<b>QUALITY OF LIFE: SAFETY INDICATORS</b>					
Feeling safe in a park or playground during the day	84.9%	91.3%	98.0%	98.5%	86.6%
Feeling safe riding a subway during the day	81.5%	89.7%	91.9%	98.4%	86.6%
Feeling safe walking alone in your neighborhood at night	70.1%	80.0%	92.8%	94.2%	72.6%
City protects the city from a terrorist attack	66.7%	74.4%	77.7%	85.0%	65.2%
Pedestrian safety	52.7%	57.1%	65.5%	62.7%	55.5%
City prepares for a natural disaster	47.9%	54.5%	55.7%	55.8%	46.3%
Feeling safe riding a subway at night	46.4%	57.8%	61.1%	68.2%	53.5%
Bike safety	45.7%	46.9%	54.8%	47.2%	37.8%
<b>QUALITY OF LIFE: NON-SAFETY INDICATORS</b>					
Availability of health care services	60.3%	69.6%	70.5%	62.8%	57.8%
Neighborhood parks	56.7%	71.1%	85.4%	72.8%	56.0%
Neighborhood playgrounds	55.5%	67.5%	77.8%	69.5%	59.2%
Availability of cultural activities	47.6%	68.1%	80.3%	82.0%	59.9%
Cleanliness of your neighborhood	47.4%	49.5%	69.4%	60.3%	27.8%
Rat control	45.1%	44.2%	53.9%	58.4%	25.6%
Control of street noise	40.4%	34.3%	42.0%	35.6%	23.7%
Air quality	35.7%	34.5%	35.9%	39.6%	33.2%
Traffic	19.6%	16.9%	11.0%	16.8%	15.9%
<b>QUALITY OF SERVICES INDICATORS</b>					
Fire protection services	73.4%	80.6%	91.7%	87.2%	73.4%
Emergency medical services	69.8%	78.6%	87.8%	74.0%	70.7%
Household garbage pick-up	66.4%	66.2%	77.0%	67.5%	55.5%
Public libraries	66.1%	70.9%	78.3%	77.2%	59.0%
311	64.6%	61.6%	63.6%	51.2%	61.1%
NYC.gov, the City's official website	64.0%	64.9%	66.9%	58.7%	71.4%
Recycling services	63.6%	63.9%	77.4%	70.0%	54.3%
Bus services	57.2%	64.9%	64.5%	67.3%	58.0%
Pre-kindergarten programs	54.6%	52.8%	59.0%	47.6%	60.5%
Subway services	54.5%	67.9%	71.2%	87.8%	54.7%
Condition of street trees	54.0%	59.2%	72.2%	56.5%	52.8%
Snow removal	53.4%	66.5%	79.5%	76.4%	58.6%
Parking enforcement	51.5%	61.3%	68.5%	66.9%	49.8%
Storm water drainage and sewer maintenance	50.5%	56.9%	62.6%	61.2%	46.4%
Crime control	50.1%	60.5%	82.7%	74.1%	49.4%
Public education (k-12)	48.0%	45.3%	55.3%	51.1%	51.1%
Public after-school programs	42.1%	43.2%	58.7%	46.5%	47.8%
Maintenance of streets and roads	39.0%	46.8%	53.1%	51.0%	40.5%
Services protecting at-risk children	22.9%	19.9%	19.4%	21.4%	28.8%
Public housing	20.2%	20.8%	22.7%	15.4%	21.4%
Services for homeless people	13.7%	11.7%	12.9%	4.9%	16.8%

<b>Percent rating as excellent or good</b>					
Greater than 50% of residents					
Less than 50% of residents					
<b>BIG PICTURE INDICATORS</b>					
Neighborhood as a place to live	83.4%	77.4%	77.7%	92.2%	90.0%
Plan to stay in New York City	70.5%	63.4%	64.4%	76.0%	63.4%
Quality of life in NYC	77.7%	69.3%	66.2%	78.9%	74.4%
Overall quality of NYC government services	55.1%	56.1%	50.7%	63.1%	45.6%
City promotes economic growth of NYC	57.7%	56.7%	49.8%	59.5%	53.7%
Overall ease of travel within the city	44.2%	52.7%	40.7%	53.8%	37.5%
City spends tax dollars wisely	38.0%	15.7%	25.3%	32.2%	20.0%
<b>QUALITY OF LIFE: SAFETY INDICATORS</b>					
Feeling safe in a park or playground during the day	95.7%	96.7%	92.2%	94.8%	95.7%
Feeling safe riding a subway during the day	92.5%	93.5%	84.9%	94.0%	97.3%
Feeling safe walking alone in your neighborhood at night	86.8%	91.1%	88.5%	89.7%	88.5%
City protects the city from a terrorist attack	85.8%	74.6%	74.8%	77.9%	80.0%
Pedestrian safety	61.5%	66.0%	54.9%	58.7%	57.2%
City prepares for a natural disaster	56.2%	56.7%	54.1%	51.8%	61.3%
Feeling safe riding a subway at night	67.4%	59.1%	47.6%	73.7%	64.9%
Bike safety	41.7%	55.6%	40.6%	56.9%	51.0%
<b>QUALITY OF LIFE: NON-SAFETY INDICATORS</b>					
Availability of health care services	70.0%	77.6%	83.5%	86.9%	82.4%
Neighborhood parks	67.4%	76.3%	68.4%	95.0%	86.1%
Neighborhood playgrounds	69.0%	74.6%	58.0%	92.4%	82.1%
Availability of cultural activities	85.0%	82.8%	69.7%	86.6%	90.2%
Cleanliness of your neighborhood	45.7%	53.2%	57.4%	70.4%	67.4%
Rat control	51.8%	57.6%	63.3%	55.2%	49.0%
Control of street noise	32.4%	31.0%	30.6%	46.6%	41.6%
Air quality	38.3%	26.5%	25.7%	50.9%	33.9%
Traffic	20.1%	11.3%	12.7%	24.5%	11.8%
<b>QUALITY OF SERVICES INDICATORS</b>					
Fire protection services	82.3%	84.8%	88.6%	93.2%	89.2%
Emergency medical services	85.0%	84.5%	84.6%	92.2%	89.5%
Household garbage pick-up	64.1%	71.1%	65.2%	80.7%	71.4%
Public libraries	71.3%	79.2%	79.7%	81.3%	76.2%
311	61.3%	57.9%	54.9%	73.6%	60.4%
NYC.gov, the City's official website	72.4%	74.9%	60.2%	67.3%	60.8%
Recycling services	58.5%	67.4%	68.6%	77.9%	72.0%
Bus services	62.7%	69.0%	73.8%	73.9%	72.0%
Pre-kindergarten programs	43.9%	41.4%	60.9%	64.4%	38.2%
Subway services	77.3%	80.8%	58.8%	76.4%	77.6%
Condition of street trees	61.7%	68.7%	57.7%	69.7%	65.5%
Snow removal	71.0%	77.7%	74.7%	75.8%	73.8%
Parking enforcement	66.5%	62.8%	63.0%	78.7%	72.4%
Storm water drainage and sewer maintenance	53.4%	59.6%	64.0%	65.0%	66.8%
Crime control	66.2%	70.6%	72.1%	77.0%	75.6%
Public education (k-12)	39.8%	50.2%	62.3%	42.5%	42.8%
Public after-school programs	37.4%	45.9%	40.8%	51.9%	33.8%
Maintenance of streets and roads	40.6%	49.0%	46.4%	53.1%	45.1%
Services protecting at-risk children	6.7%	19.4%	22.5%	16.0%	12.8%
Public housing	24.6%	35.5%	20.7%	31.5%	14.2%
Services for homeless people	8.6%	14.1%	14.6%	14.8%	7.2%

# NYC RESIDENT FEEDBACK SURVEY RESULTS

## Manhattan Community Districts

<b>Percent rating as excellent or good</b>				
Greater than 50% of residents				
Less than 50% of residents				
<b>BIG PICTURE INDICATORS</b>				
Neighborhood as a place to live	62.4%	54.7%	46.2%	56.8%
Plan to stay in New York City	57.7%	59.2%	49.9%	61.9%
Quality of life in NYC	57.7%	53.0%	48.3%	53.7%
Overall quality of NYC government services	51.5%	49.3%	49.1%	45.9%
City promotes economic growth of NYC	47.8%	42.4%	41.4%	44.9%
Overall ease of travel within the city	37.4%	50.3%	41.7%	33.8%
City spends tax dollars wisely	25.9%	12.6%	23.3%	28.4%
<b>QUALITY OF LIFE: SAFETY INDICATORS</b>				
Feeling safe in a park or playground during the day	89.2%	85.0%	83.0%	86.7%
Feeling safe riding a subway during the day	85.3%	85.6%	83.4%	85.1%
Feeling safe walking alone in your neighborhood at night	69.1%	67.2%	64.6%	66.3%
City protects the city from a terrorist attack	68.8%	70.9%	64.3%	74.0%
Pedestrian safety	55.5%	58.0%	52.0%	51.0%
City prepares for a natural disaster	57.2%	51.6%	43.1%	60.6%
Feeling safe riding a subway at night	58.4%	52.9%	49.4%	44.6%
Bike safety	43.7%	42.0%	49.6%	41.4%
<b>QUALITY OF LIFE: NON-SAFETY INDICATORS</b>				
Availability of health care services	59.1%	60.5%	62.2%	56.0%
Neighborhood parks	67.3%	58.5%	51.6%	60.2%
Neighborhood playgrounds	61.8%	57.1%	53.8%	53.8%
Availability of cultural activities	47.2%	62.7%	50.7%	34.0%
Cleanliness of your neighborhood	38.9%	32.9%	31.6%	35.8%
Rat control	37.3%	37.6%	38.1%	25.4%
Control of street noise	33.3%	31.9%	29.4%	29.2%
Air quality	34.0%	32.5%	33.4%	28.7%
Traffic	18.9%	21.9%	19.6%	17.1%
<b>QUALITY OF SERVICES INDICATORS</b>				
Fire protection services	72.9%	69.5%	71.2%	69.8%
Emergency medical services	71.7%	66.3%	70.2%	70.1%
Household garbage pick-up	62.9%	57.5%	55.7%	64.1%
Public libraries	71.2%	62.1%	65.0%	59.5%
311	60.4%	67.6%	64.0%	58.2%
NYC.gov, the City's official website	60.6%	75.1%	57.7%	60.2%
Recycling services	60.7%	56.1%	48.6%	55.1%
Bus services	62.2%	54.8%	59.7%	56.4%
Pre-kindergarten programs	44.2%	62.7%	58.8%	45.4%
Subway services	63.3%	55.7%	63.7%	61.6%
Condition of street trees	56.8%	53.9%	55.6%	47.9%
Snow removal	58.0%	51.0%	53.9%	57.1%
Parking enforcement	58.7%	60.2%	56.9%	43.2%
Storm water drainage and sewer maintenance	53.3%	49.9%	54.2%	46.9%
Crime control	47.5%	45.5%	34.9%	40.8%
Public education (k-12)	42.4%	41.8%	52.3%	34.1%
Public after-school programs	38.2%	47.7%	49.0%	35.8%
Maintenance of streets and roads	45.2%	47.4%	48.4%	45.7%
Services protecting at-risk children	15.8%	29.2%	18.8%	20.1%
Public housing	12.6%	22.0%	19.8%	18.3%
Services for homeless people	5.7%	17.7%	16.0%	5.8%

<b>Percent rating as excellent or good</b> Greater than 50% of residents  Less than 50% of residents 	Manhattan Most Satisfied CD	Manhattan Least Satisfied CD	Manhattan Satisfaction Gap
<b>BIG PICTURE INDICATORS</b>			
Neighborhood as a place to live	92.2%	46.2%	46.0%
Plan to stay in New York City	76.0%	49.9%	26.1%
Quality of life in NYC	80.4%	48.3%	32.1%
Overall quality of NYC government services	63.1%	45.6%	17.6%
City promotes economic growth of NYC	59.5%	41.4%	18.1%
Overall ease of travel within the city	53.8%	33.8%	20.0%
City spends tax dollars wisely	38.0%	12.6%	25.4%
<b>QUALITY OF LIFE: SAFETY INDICATORS</b>			
Feeling safe in a park or playground during the day	98.5%	83.0%	15.5%
Feeling safe riding a subway during the day	98.4%	83.4%	15.0%
Feeling safe walking alone in your neighborhood at night	94.2%	64.6%	29.7%
City protects the city from a terrorist attack	85.8%	64.3%	21.5%
Pedestrian safety	66.0%	51.0%	15.1%
City prepares for a natural disaster	61.3%	43.1%	18.1%
Feeling safe riding a subway at night	73.7%	44.6%	29.2%
Bike safety	56.9%	37.8%	19.1%
<b>QUALITY OF LIFE: NON-SAFETY INDICATORS</b>			
Availability of health care services	86.9%	56.0%	30.9%
Neighborhood parks	95.0%	51.6%	43.4%
Neighborhood playgrounds	92.4%	53.8%	38.6%
Availability of cultural activities	90.2%	34.0%	56.2%
Cleanliness of your neighborhood	70.4%	27.8%	42.6%
Rat control	63.3%	25.4%	37.9%
Control of street noise	46.6%	23.7%	22.9%
Air quality	50.9%	25.7%	25.2%
Traffic	24.5%	11.0%	13.5%
<b>QUALITY OF SERVICES INDICATORS</b>			
Fire protection services	93.2%	69.5%	23.7%
Emergency medical services	92.2%	66.3%	25.9%
Household garbage pick-up	80.7%	55.5%	25.2%
Public libraries	81.3%	59.0%	22.4%
311	73.6%	51.2%	22.4%
NYC.gov, the City's official website	75.1%	57.7%	17.3%
Recycling services	77.9%	48.6%	29.3%
Bus services	73.9%	54.8%	19.1%
Pre-kindergarten programs	64.4%	38.2%	26.3%
Subway services	87.8%	54.7%	33.0%
Condition of street trees	72.2%	47.9%	24.4%
Snow removal	79.5%	51.0%	28.4%
Parking enforcement	78.7%	43.2%	35.5%
Storm water drainage and sewer maintenance	66.8%	46.4%	20.4%
Crime control	82.7%	34.9%	47.8%
Public education (k-12)	62.3%	34.1%	28.2%
Public after-school programs	58.7%	33.8%	24.9%
Maintenance of streets and roads	53.1%	40.5%	12.6%
Services protecting at-risk children	29.2%	6.7%	22.6%
Public housing	35.5%	12.6%	22.9%
Services for homeless people	17.7%	4.9%	12.8%