YVONNE JOHNSON WEBB

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25 yrs Communication, Administration and Customer Service Proficiency. Possess practical knowledge in various operating systems and programming languages. Detailed oriented problem solver with a curious mind ready to undertake complex task and provide superior service. Productive in both individual and group settings

Technical Skills

Language: Python, Ruby, HTML, CSS, Javascript, **OS:** Windows, Linux/Ubuntu **Framework:** Twitter Bootstrap, Ruby on Rails, Wordpress **Database:** MySQL, noSQL **Software:** PhotoShop, Illustrator,, Excel **Tools:** Git, Github, Sublime cloudinary

Professional Experience

Founder-Software Engineer-Mild Visions Solution, SF, CA -Current

Full stack software engineer- Design web pages using multiple languages

E commerce -Delivery Service, DELIV, San Francisco, CA 2015 - current

Coordinate with DELIV to receive and deliver products via tracking and scheduling android mobile application. Record information of receipt and delivery and recipients' signatures Via mobile camera, text and mobile application. Plan and follow the most efficient routes for delivering goods using Google maps and Waze.

Tax Professional CTEC Certified H & R BLOCK, Vallejo, CA 2011 - 2013 PTIN Registry- Current

Interview clients to obtain information on taxable income, deductible expenses and allowances.

Perform administrative tasks using company software to prepare taxes, record payments, invoices and other documents. Secure clients confidential information in office and on-line.

Team Administrator/ Coordinator, Mac Can Do & Nor-Cal Pacesetters Track club, Vallejo, CA 2003 - 2013

Coordinate, register and maintain activity records of team events, personnel, and youth athletes. Secure confidential records, book group travel and budget team expenses.

Assistant Director/ Coordinator, non profit, Foster Parents Resource Room, San Francisco, CA 2002-2004

Coordinate foster parents weekly resource meetings, Coordinated field trip for foster care families Established and coordinated 1st bay area foster parents/care giver's national conference.

Service Representative, Pacific Bell, San Francisco, CA

Assist Customers with the use of new products. ex. Caller ID, Call waiting and Voice-mail Use terminal to retrieve customer account information and services.

Office Associate, Mervyn's Retail, San Francisco, CA

Assist customers with account issues, resolve cash discrepancies concerning register by reviewing cash logs, Human Resource- interview and train seasonal staff, Staff scheduling. Correcting time clock punch issues.

EDUCATION

SFCC/San Francisco State University

SOLOLEARN ON-LINE -2016 CERTIFICATE- https://www.sololearn.com/Profile/1294041

Ruby, Python, Css, Html, Javascript, MySQL

TREEHOUSE ON-LINE - current https://teamtreehouse.com/yvonnejohnsonwebb2

Python, Css, Javascript, Html

Personal

https://github.com/ymjw-mv

https://www.linkedin.com/in/yvonne-johnson-571090100

https://www.instagram.com/yjohnson41