ACTIVITY III

UNINPAHU
ENGINEERING AND INFORMATION TECHNOLOGIES
SOFTWARE ENGINEERING

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INTRODUCTION

The realization of this work is focused and carried out to the company ONELINK located in the city of Bogotá D.C, on the internal audit that this company carries and has, in the different areas that it has and taken to each of the people such as agents, supervisors, coordinators, etc. It also indicates the implementation, structure and how it is composed the same and other features that are very important and relevant in each company.

OBJECTIVES

Main objective

- Carry out the internal audit process at ONELINK.

Specific Objectives

- Collect basic information about Software, Documentation or Hardware, Documentation, Communications, Internet, Physical Security, Logical Security, Circulation Areas, Dimension Workspace, Temperature, Humidity, Physical Infrastructure, etc.

SOLUTION

In the company that we are relying is where one of the members of our group is working, where the scope is to comply with the metrics established in the company such as complying with internal audits, with the aim of this same having a very good improvement and that we do not have any errors or failures in the external audit with the client, who is the person in charge to be able to possess a good protocol and in the same way have a more accurate and concise metric. The resources that are managed or arrive are directly from the client who is in charge of that all the money raised is the same.

The software models that are handled in this area is a specific program where you can listen, view the person's screen, what is talking and listening to it, metrics are also handled in the part of the entire Office package to have a control and equally a check of each of the people who are being audited in each service provided. In the hardware part is handled more in the part of letters, written documents, tracking and if there are failures in that service commitments must be made and if it is already very consequential disciplinary processes must already be done of them.

The networks we managed when we are on the site were all connected with network cable and each with their computer the provider of this service that we manage is directly Clear, since the communication of each of the colleagues as of the superiors of charge is handled a good rhythm in all areas already projected to meet the established and required goal. Both physical and logical security is handled directly in the area in charge as this part is the vigilantes, also people of the company as are the people in charge of control and security that regularly maintains all companies. In the circulation part is very well organized each of the people are 100% committed to the company always looking for the best for it for both the same person.

The dimension in this company is very well organized each with its positions and in the same way with corresponding tools to fulfill its work, the temperature is pleasant because in all areas have ventilation and regularly i turns on at the specific time, the company is not wet manages a very well-organized infrastructure well accommodated also by the place, has its places that are important and that are required in it, such as bathrooms, rest areas, cafeteria, etc. Doors and windows are very well organized on the established site so as not to have any mishap or accident of any slight or severe magnitude. Regularly the light that is handled in the company is artificial because everything is closed with curtains and the natural light is very little that we have only when we leave the company or sometimes with the curtains that it has it is that it is lured to have the natural visual.

The company is located in a six-story building with two basements the materials we assume is concrete echo with rods and the necessary tool, there is also driwol in some places to close places to be more organized anywhere.

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The fire system if it is as any company should have it, also the gas system is very well controlled in case at any time it comes to pass some kind of these inconveniences we do not have major problems, it still has the rain system in case any of this mentioned above.

The potential risks that the company has is the displacement sometimes the distance from where you keep the personal things of each is very distant and the other in that also regularly the elevator sometimes goes with more people than the established average and have no control over this. In order to improve this, the objectives that it has of control is to do many trainings, talks, also to place posters so that people do not make these mistakes, sometimes place penances and even make the talks to other colleagues of the act that are in danger and thus reduce these kinds of risks.

The tests to be carried out would be to conduct surveys, make requests, commitments where we have options for the improvement of people by drawing the conclusions and thus testing. This in order to benefit both the company and each of the people that make up it and thus have a control and improvement for each of the participants mentioned above.

CONCLUSION

The work of the previously evaluated partner if it can be certified as it meets most of the standards requested to comply with what is requested by the responsible body. Reaching the conclusion of this exercise we found it very dynamic because it generates an impact and we have an approach to the profits and controls that this company has and because it must actually have each of these, considering that this internal audit is very important because it is also being evaluated for when they receive some visit or someone important to the company to generate impact on the visit , generate impacts on the other companies and also take into account the lacks that the company has and thus I measure improving and having commitment each of the people to keep the company in good condition and care.

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