

# Yu Ngo Ting Oscar

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My Portfolio

Passionate student with a strong interest in artificial intelligence and automation. Adept at quickly grasping new concepts and thrive in complex projects that foster personal growth. Possess excellent adaptability and work well as part of a team, always seeking opportunities to expand knowledge in this ever-evolving field. With a deep enthusiasm for technology and a drive for continuous improvement, eager to contribute expertise to the IT industry and make a meaningful impact.

## Education

**The Hong Kong Polytechnic University (PolyU)**

Sep 2020 - Nov 2024

BSc (Hons) Financial Technology s Artificial Intelligence

## Work Experience

**Sino United Publishing Limited**

Jun 2024 - Present

IT Project Executive | IT Department

- Designed and implemented Python/SQL-based RPA solutions for SAP-MIS report automation, reducing manual processing time through intelligent workflows.
- Managed end-to-end implementation and operation of enterprise POS system serving Hong Kong branches.
- Coordinated quality assurance by collaborating with development teams to document bug reports and design comprehensive test cases.
- Developed comprehensive training programs for 100+ retail staff on POS operations, including backend promotion/discount management, sales item management, and frontend transaction processing.
- Deliver 50+ POS enhancements via Agile development.
- Real-time monitoring of abnormal errors and solving functional issues reported by 41 branches in Hong Kong.

**MTR Corporation Limited**

Jun 2023 - Oct 2023

Summer Internship | IT Service Department

- Develop app using Microsoft Power App , Power Automate, Azure and SharePoint.
- Responsible for designing automated workflows/scripts to streamline operations for projects, such as tenancy management of properties owned by MTR, resulting in improved efficiency and productivity. By automating repetitive tasks, the organization has reduced manual effort, resulting in cost savings and resource optimization.
- Responsible for integrating workflow into app by managing data from Azure.
- Collaborated with cross-functional teams to support the implementation of automation technologies.

**Maxway Service Limited**

Feb 2023 - May 2023

Marketing Media Officer (Part Time) | Oversea Studying Consultation Company

- Responsible for creating and editing web pages, uploading images and videos using the CMS.
- Responsible for maintaining a website by regularly updating and refreshing the content to keep it relevant for the visitors.

**The Hong Kong Polytechnic University**

Jan 2022 - Jan 2023

Student Assistant (Part Time) | The Careers and Placement Section (CPS)

- Assisted in managing and maintaining a job board database, ensuring accurate and up-to-date job postings.
- Assisted in organizing and categorizing job postings by using Python script and Excel, resulting in optimizing search functionality and improving user navigation on the job board.
- Responsible for proactively reaching out to students and employers to gather job information daily, and conduct job information data using Excel and Python.

## China Mobile Hong Kong

Jul 2022 - Aug 2022

Summer Intern | Network Quality Management Department

- Responsible for integrating JavaScript code with HTML and CSS to seamlessly incorporate the modified UI elements into the existing data visualization interface.
- Assist to conduct data analysis and generated reports on network performance metrics using SQL and Excel.
- Collaborated with team members to conduct regular network audits and assessments.

## Extra-Curricular Activity

### Inspire Mentorship Programme

Oct 2022- Present

Mentee

- Leveraged the expertise and extensive network of my mentor, Barry Wong, General Manager at Splunk in Hong Kong, Macau, Mongolia s Taiwan, to explore various opportunities and gain industry insights.
- Proactively sought advice and guidance from my mentor on navigating challenges, setting goals, and making informed decisions related to my personal and professional development.
- Actively implemented suggestions and recommendations provided by my mentor, demonstrating a commitment to growth

### Google Developer Student Club

Sep 2022-Sep 2023

Member

- Participated in workshops, seminars, and hands-on coding sessions organized by the club to enhance technical skills.
- Collaborated with fellow members on personal projects, fostering teamwork and learning from peers.
- Engaged in a community of like-minded individuals interested in technology and software development.

### Fintech Olympiad 2023 Competition

Oct 2022 -Apr 2023

Leader

- Participated as a Leader in The Fintech Olympiad 2023 Competition, collaborate with my teammate to propose an innovative solution in the field of financial technology.
- Propose to develop a centralized platform to consolidate and provide access to sport facilities' data from both private sport centers and the Leisure and Cultural Services Department (LCSD).
- Gain valuable knowledge and insights into the emerging trend and industry.

## Certification

### Amazon Web Services

- AWS Certified Solution Architect Associate
- AWS Certified Cloud Practitioner

## Skills

<b>Language:</b>	English (Fluent), Mandarin (Fluent), Cantonese (Native)
<b>Computer:</b>	Python, Web Development, ReactJS, Microsoft Power Platform, SharePoint, Cloud Computing, SQL, Firebase, Git, Figma, ClickUp, Prompt Engineering
<b>Soft Skill:</b>	Effective communication, Time management, Teamwork, Problem-solving, Fast Learning, Organized