Cloud Operations Engineer

Type of Requirement: Full Time	
Designation	Cloud Operations Engineer
Reporting to	
Location	
Experience (in years)	5+Years
Number of vacancies	01
Role & Responsibility	5+ years of experience in IT Infrastructure & AWS Cloud Operations - ITIL Based Operations Knowledge - Analyse the problem with the team and counterparts and suggest a solution - Responsible for Service Improvement plans and Continuous improvement plans - Responsible for Cost Savings and Productivity Improvement initiatives - Demonstrates ability and success working in a team environment. - Exhibits passion and alignment with our vision, values & operating principles - Good understanding in IT Infrastructure Management (Servers, Storage, Virtualization, Network, Firewalls etc) - Strong Leadership/ Team Building/ Decision Making attribute with excellent communication skills. - ITIL - Responsible for managing AWS cloud environment - Cost optimization in AWS environment - Responsible for handling escalated incidents and High Availability - Proficient in ticketing tools like Jira Service Desk / Service Now - Change Management: Prepare Implementation, back out and test plan for Change records. Perform risk and impact analysis for changes. - Understanding of Disaster Recovery planning and conducting DR tests. - Adherence to the patch management procedure for applying patches on the server - Troubleshoot and resolve complex problems - Provisioning of new servers as and when required
Primary skills Cloud Admin (Must have)	- AWS cloud management - Good knowledge of ECS, Lamda, EKS, Work as SME in AWS Cloud infrastructure and system administration team providing technical support and resolving issues.

	- Provision Infrastructure as a service cloud computing for platforms such as AWS. - Data center and server installation, maintenance, monitoring in cloud/IaaS. - Proficiency and Proven Hands-on experience AWS Services; EC2, CloudFormation, VPC, ELB, AWS Security, S3, RDS, EBS, ECS. - Automation in a cloud environment – Infrastructure as Code, especially using Terraform. - Strong notions of security best practices (e.g. using IAM Roles, KMS, etc.). - Experience with monitoring solutions such as CloudWatch, Prometheus, and the ELK stack. - AWS Certification & Terraform knowledge is a must
Secondary skills	- Working knowledge of ITIL processes like Incident / Change / Problem Management
Soft skills/competencies	- Must have good written and verbal communication skills. - Strong conceptual and analytical skills - Must be able to learn, understand, and apply new technologies - Ability of adapt any new technical environment with minimal knowledge transfer efforts