

SHIPMENT POLICY

SHIPPING, DELIVERY, AND RISK OF LOSS

a. Estimated Delivery

YOBHA strives to dispatch and deliver all orders promptly and within the estimated timelines provided on the Website at the time of purchase. All delivery dates and times are indicative only and should not be construed as guaranteed or binding delivery commitments. Delivery timelines may be affected by a variety of factors beyond YOBHA's control, including but not limited to:

1. Delays caused by third-party courier, logistics providers, or postal services;
2. Errors, inaccuracies, or omissions in the shipping address, contact information, or special instructions provided by the Customer;
3. Force majeure events, including natural disasters, pandemics, strikes, governmental restrictions, or other unforeseen events beyond the reasonable control of YOBHA;
4. Seasonal peaks, high demand periods, or public holidays that may impact logistics and delivery operations.

b. No Liability for Delay

YOBHA shall not be liable for any losses, damages, or inconvenience suffered by the Customer arising from delayed deliveries, except where such delays are directly attributable to YOBHA's gross negligence or wilful misconduct. The Customer acknowledges and agrees that estimated delivery times are provided for planning purposes only and shall not create contractual obligations for guaranteed delivery.

c. Shipping and Handling

Shipping costs, if applicable, will be calculated and displayed during the checkout process. The Customer agrees to pay all applicable shipping, handling, and delivery charges associated with their order. YOBHA may utilize third-party courier and logistics

services for the delivery of products. While YOBHA exercises due care in selecting reliable service providers, it does not guarantee the performance, timeliness, or security of shipments handled by third-party carriers.

The Customer is solely responsible for providing accurate, complete, and up-to-date shipping information, including name, postal address, contact number, and any additional instructions required for successful delivery. YOBHA shall not be liable for delays, mis delivery, or failed deliveries resulting from incorrect or incomplete information provided by the Customer.

d. Risk of Loss and Transfer of Title

The risk of loss, damage, or theft of the products passes from YOBHA to the Customer upon delivery of the products to the designated shipping carrier. From that point onward, the Customer assumes all risks associated with the product during transit.

Ownership and title of the products shall pass from YOBHA to the Customer upon issuance of the Order Confirmation Email and dispatch of the products, subject to any applicable restrictions under the Sale of Goods Act, 1930, or other relevant Indian laws.

In the event that a shipment is lost, delayed, or damaged during transit, YOBHA's liability shall be strictly limited to the remedies available under its agreement with the shipping provider. YOBHA shall not be liable for any consequential, incidental, or indirect damages arising from lost, delayed, or damaged shipments.

The Customer shall cooperate fully with YOBHA and the shipping provider in filing claims for lost, damaged, or delayed goods. This includes providing proof of purchase, photos of damaged goods (if applicable), and any other documentation reasonably requested by YOBHA or the courier company.

YOBHA reserves the right, at its sole discretion, to modify, update, or revise its shipping, delivery, and risk of loss policies at any time without prior notice. Such changes shall apply prospectively and shall not affect orders that have already been dispatched or confirmed via an Order Confirmation Email.